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**Anil Kumar Kunda**

**Sr HighJump Developer & Support Engineer**

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**PROFILE SUMMARY:**

* Over 15 years of experience in ERP-SAP, Oracle Apps, Salesforce, Airlines, and Healthcare.
* Extensive experience in testing web-based, healthcare applications, airlines, Oracle, SAP, and insurance applications.
* 11+ years of experience in IT as a PL/SQL programmer and WMS consultant with SQL Server, MySQL, and Oracle databases. Seeking a challenging role where my skills can be utilized and continuously acquire skills in emerging trends.
* Experience in WMS product Highjump WMS (Korber One).
* Worked with Webwise Pages, Architect Process, and Advantage Commander.
* Experience with RF devices, pick and putaway rules used in WMS.
* Experience in WMS modules like Shipping, Loading, Inbound, Image, and Labor Management.
* Experience in PL/SQL concepts like Packages, Stored Procedures, Cursors, Triggers, Exceptional Handling, and Job Scheduler.
* Experienced in using HighJump workspace for creating users, configuring HJ One Reports, and session management
* 7 years of experience in warehouse management development related to Supply Chain, JDA, and HighJump tools.
* Experience in product development that requires multiple technologies like SQL and Red Prairie technologies like Moca, DDA, MTF, and Integrator.
* Expertise in HighJump tools like WEBWISE, Advantage Architect Commander, Webwise Page Editor.
* Experienced in developing objects in features like Inventory Management, Order Management, Picking, Packing, Shipping, Logistics, Reporting, and Analytics.
* Experienced with XML for both imports and exports. external systems are used to send data to HighJump in XML format. Procedures read from that format and insert it into the tables accordingly.
* Advantage Workflow Engine, Virtual and Web Terminals, customer handling, 24x7 support.
* Experienced automation in various areas, including Order Processing, Inventory Management, Picking and Packing, Shipping Automation, Returns Management, and Task and Workflow
* Experience in interacting directly with clients for requirements gathering and clarifications. • Ability to learn and master new technologies and to deliver outputs in short deadlines
* Experienced development lifecycle Agile and DevOps methodologies. DevOps practices are increasingly common, emphasizing collaboration between development and operations. Continuous Integration (CI) and Continuous Deployment (CD) are often part of DevOps pipelines.
* Strong analytical, organizational, presentation, and problem-solving skills, as well as good interpersonal communication skills.
* Ability to work with minimal supervision, with a proven ability to prioritize and manage multiple assignments.
* Experience in end-to-end warehousing operations, including Receiving, Putaway, Order Processing, Picking, Shipping, Wave Management, Inventory Management.
* Extensive experience in leading and managing a team of both manual and automation QA testers.
* Extensive experience in the test process -Test Strategy, Test Plan, Requirements Review, Requirements Traceability, Test Design, System Testing, System Integration Testing, Environment Management Process, Build & Deployment of Code for Testing Process, Defect Management, Test Entry and Exit Criteria.
* Experienced in System Integration Testing, Sanity Testing, Regression Testing, and User Acceptance Testing activities in both manual and automation.
* Extensive experience in performing Requirements Gathering, Functional Specifications Document preparation, Gap Analysis, and Testing.
* Knowledge transition to team members during resource ramp-up.
* Prepare and review test scenarios and test cases.
* Good understanding of SDLC and STLC processes.
* Experienced on Worksoft Analyze and Worksoft Execution Manager.
* Involved in the development and implementation of a complete testing life cycle for different components in SAP SD, CCS, ESD, MM, PP, CRM, and FICO modules.
* Managed 3 projects' end-to-end implementation of SAP complete testing life cycle for different components in SAP SD, CCS, ESD, MM, PP, CRM, and FICO modules.
* SAP S/4HANA is a suite of ERP business applications that prompts the enterprise IT shift from a simple transactional system toward giving end-users active decision support in real-time.

**TECHNICAL SKILLS:**

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| --- | --- |
| **Databases** | MS SQL 2012/2016, MySQL 5.6/5.5/5.0, Oracle 11g/12c |
| **Languages** | SQL, PL/SQL |
| **Reporting Services** | Crystal Reports |
| **Concepts** | SSRS |
| **Domain Knowledge** | ERP, Supply Chain Management, Retail & Logistics Management, WMS , E-commerce |

**Work Experience**

* Working as **HighJump WMS Developer /Support in Detroit Manufacturing Systems (DMS)** from March 2019 to Till Now
* Worked as **HighJump WMS Developer /Support in Thrive Market** from Oct’ 2015 to March 2019
* Worked as **SAP Test Automation Lead in Southwest Airlines** from Jan’ 2014 to Oct 2015
* Worked as **Executive Project** **Manager** in **Polaris Financial Technologies** from March 2011 to Oct 2015
* Worked as **Lead Consultant** in **Computer Science Corporation** from March 2010 to March 2011
* Worked as **SAP** **Test Analyst** in **Intelligroup Asia Pvt Ltd** from Dec 2006 to March 2010

**PROFESSIONAL EXPERIENCE:**

**Detroit Manufacturing Systems (DMS) Mar 2019 - Present**

**Role: HighJump WMS Developer /Support**

**Environment: SQL Server 2012, WMS**

**Project Description:** DMS's manufacturing products include automotive interiors, including instrument panels, door panels, and center consoles, as well as exterior parts such as front and rear fascias, grilles, and exterior trim. The company also has a commitment to sustainability, with a focus on reducing waste and energy consumption in its manufacturing processes.

DMS WMS (Warehouse Management System) is a software application used by Detroit Manufacturing Systems (DMS) to manage its warehouse operations. The WMS provides real-time visibility and control over inventory levels, warehouse operations, and logistics, enabling DMS to optimize its warehouse operations and improve customer service. DMS WMS key features – Inventory management, Order Management, receiving/putaway, picking/packing, Shipping and Logistics and Reporting and Analytics. DMS has implemented Highjump WMS tool to perform warehouse operations like receiving goods, storing in warehouse and shipping them when the order comes in. Warehouse operations are done using Highjump WMS base product with modifications done as per the client requirement. It has inbound and outbound orders, segregation, receiving and billing modules and reports to view the warehouse operations.

**Responsibilities:**

* Involved in various activities such as creating orders, POs, and items as part of issue resolution.
* Wrote SQL queries, procedures, and created/altered tables as needed.
* Resolved escalated ticket/incident management for supported applications to maintain SLA for received tickets.
* Responsible for creating and maintaining documentation (RCAs) related to applications and application issues.
* Implemented Labor Advantage by hooking LMS in major warehouse activities.
* Expertise in HighJump tools like WEBWISE, Advantage Architect ,Advantage Architect Commander, Webwise Page Editor.
* Implemented Image Application to capture images of loaded containers.
* Designed/developed tables, various SQL queries, stored procedures, triggers, and scheduled jobs as part of implementation.
* Experienced in developing objects for features such as inventory management, order management, picking, packing, shipping, logistics, reporting, and analytics.
* Experienced with XML for both imports and exports. external systems are used to send data to HighJump in XML format. Procedures read from that format and insert it into the tables accordingly.
* Worked with the architect process, RF devices, to design new processes.
* Experienced automation in various areas, including Inbound Process, Inventory Management
* Implemented new RF process called Audits (LTL Pallet Audit, Parcel Pckg Audit).
* Provided support for production issues and new deployments.
* Configured emails to notify the business through email if no location was found during putaway.
* Created a new RF process to track indirect labor work such as pallet build, trailer unload, etc.
* Designed new webwise processes for reprinting labels, pack slips, etc.
* Designed new processes such as Singles Picking, LTL Order Picking, and Container Receiving.
* Was part of the team during the upgrade to cloud servers and while implementing SCA Module.

**Client : Thrive Market  Oct 2015 - Mar 2019**

**Role: HighJump WMS Developer /Support**

**Env: HighJump WMS , SQL Server 2012,**

**Project Description:** Thrive Market is an American online retailer that specializes in natural and organic products, including food, supplements, beauty and personal care products, household goods, and more. Thrive Market operates on a membership-based model, where members pay an annual fee to access discounted prices on products that are curated to meet strict quality standards. The company sources its products directly from suppliers and manufacturers, cutting out the middleman and passing on the savings to its members.

Thrive Market WMS (Warehouse Management System) is a software application used by Thrive Market to manage its warehouse operations. The WMS provides real-time visibility and control over inventory levels, warehouse operations, and logistics, enabling Thrive Market to optimize its warehouse operations and improve customer service.

HighJump's Warehouse Management System (WMS) software uses a Microsoft SQL Server database to store and manage data related to warehouse operations. As part of the design and development of the HighJump WMS, several database objects are created, including tables, procedures, functions, views, and others.

**Responsibilities:**

* Involved in requirement gathering and design phase of the project.
* Prepared HLD, LLD to help understand the requirements for various levels of audiences.
* Designed and developed tables, various SQL queries, stored procedures, packages, and cursors.
* Worked with Architect, Page Editor, and Bartender tools.
* Created new processes and report pages as per the requirement.
* Designed crystal reports by designing complex queries as per the user requirement.
* Provided training to the users for the newly created processes.
* Involved in end-to-end implementation of the application.
* Prepared requirement documents to help users understand the flow of the application.
* Created procedures that involved financial transactions for vendor payments and customer receivables.
* Designed database objects like tables, procedures, functions, views, etc.
* Developed various crystal reports as per the requirements.
* Created procedures for various authorizations in different modules.
* Partially experienced working with SOAP, but it's possible that HighJump's WMS software supports SOAP-based integrations or APIs (Application Programming Interfaces) for communication with other systems.
* Experienced automation in various areas, including Order Processing, Inventory Management, Picking and Packing, Shipping Automation, Returns Management, and Task and Workflow
* Coordinated with functional team members to identify the automation test script for validated string, UAT, and regression test cycles.
* Created components, consolidated them to build the business process tests, and executed the test scripts.
* Ensured content and structure of all testing documents/artifacts are documented and maintained.
* Participated in document reviews of functional specifications, test scripts, release notes, upgrade, and installation guides.
* Performed software testing branching activities for each release cycle.
* Prepared project status reports.
* Ensured the timely delivery of different testing milestones.
* Prepared/updated the metrics dashboard at the end of a phase or at the completion of the project.
* Ensured SAP Test Execution for SIT & UAT is done on time and all major incidents/defects are resolved while coordinating and setting up SAP QA Triage meetings with whoever is needed & responsible to resolve issues.

**SouthWest Airlines, Jan 2014 - Oct 2015**

**SAP Test Automation Lead**

**Tool: TOSCA, Worksoft Certify, UFT, HP ALM**

**Project Title:** Lonestar-SIRAX-Automation, SAP COE

**Env:** SAP ECC 7.4, Mobile Apps/Emulator (.Net, Windows), Web App (HTML), SQL Server 2008, TOSCA ,SAP SCM, WMS SAP HANA, WORKSOFT CERTIFY 10.0.1.845, and HP ALM 11.0

**Description:** Sirax Revenue accounting is the core of the entire AirFinance Platform. Sirax has been evaluated as providing the full scope of modern revenue accounting which includes the uplift, sales, interline and reconciliation processes as well as interrelated functions. Sirax makes a direct and significant contribution to the operation and provides high-quality revenue information at high speed. You may select the different Sirax modules per your individual needs.

**Responsibilities:**

* Develop the document for test process as part of TCOE implementation.
* Responsible for test entry and exit criteria for all the test levels.
* Meticulous Status reporting, risk, and issue management
* Hands-on Test development and Execution.
* Responsible for creating gift cards and luv vouchers using form of payments
* Automated tickets like sales-exchanges and refund to process in Sirax
* Review of Test Scenarios, Test Cases, Test Metrics, and Traceability Matrix based on the business requirements and functional requirements.
* Using Worksoft Eexecution Manager currently provides centralized control for scheduling tasks and helps business users keep up with service packs, enhancement packs, upgrades and new applications.
* Setup Standard process and guidelines for Automation testing with Worksoft certify10.0.1.845 and HP ALM.
* SAP HANA implementation -test activities
* Experienced as a SQL developer data base backups and maintenance
* Experienced to develop object in features like Inventory management , Order Management , picking , packing, Shipping , Logistics, Reporting and Analytics
* Plan and Implemented testing standards and procedures
* Develop and reviewed manual test scripts in excel and uploaded in ALM
* Developed test cases in SAP FICO module like – Account Payable (Create Vendor, Change Vendor, Display Vendor, Vendor Line Item Display, Enter Vendor Invoice, Vendor Credit Memo, Vendor Item Line Display, Automatic Payment Transaction, Output Controller Spool Request, Check Register, Reset Cleared Items AP Transactions, Display Check Information a display Vendor, Account receivable, Create Master Data ,Controlling and Treasury
* Developed test cases in SAP HCM module like – Benefits, OM-Audit, InterfacesandReports, OrgReclassificationtoPYtoFIN, PA- Change in Pay. Change in Position, LO Process-New Hire, Rehire, LOA (Leave of Absence), Terminated – Separated, Payroll and Portal
* Experienced as a SQL Developer responsible for designing, developing, and maintaining databases and SQL code
* Experienced writing SQL queries and performance tuning and test debugging
* Experienced in Data analysis and reporting.
* Automate all necessary pre-requisite/pre-test data steps needed to run test scripts independently.
* Debugging, Review and Results Analysis
* Conduct worksoft certify Database Maintenance periodically.
* Conducted POC’s on multiple projects to highlight better performance of worksoft when compare to other tool on integration of multiple applications
* Extensive experience in test management tool using quality center 10.0 & HP ALM.
* Co-ordinate with functional team members to identify the automation test script for validated string, UAT and Regression test cycles.
* Involved in creating components, consolidate the components to build the business process tests and execution of the test scripts.
* Ensure content and structure of all Testing documents / artefacts is documented and maintained.
* Participated in document reviews of Functional Specifications, Test Scripts, release notes, upgrade, and installation guides.
* Perform software testing branching activities for each release cycle
* Involved in preparation of project status reports.
* Ensure the timely delivery of different testing milestones.
* Prepares / updates the metrics dashboard at the end of a phase or at the completion of project

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**KPMG, Woodcliff Lake, NJ Dec 2012 – Dec 2013**

**SAP Test Automation Lead**

**Tool: Worksoft Certify**

**Project Title:** NT CIA Data Strategy

SAP ECC 6.0, SQL, SAP Portal (Webdynpro), Web Apps (HTML, .NET), Mobile Apps (iOS, Android, Blackberry, and Windows), SQL Server 2008, WORKSOFT CERTIFY 8.9, Perfecto Mobile and HP ALM 11.0

**Description:** KPMG is a global network of professional firms providing Audit, Tax, and Advisory services. The project is to develop TCOE (Test center of excellence) to fulfil various test needs (functional, Security, Reports, Transactional Data Creation) at global and regional levels of KPMG Global.

**Responsibilities:**

* Develop the test plan for the tasks, dependencies and participants required to mitigate the risks to system quality and obtain stakeholder support for this plan
* Meticulous Status reporting and issue management
* Hands-on Test development and Execution
* Expertise in the review of, Test Scenarios, Test Cases, Test Metrics, and Traceability Matrix based on the business requirements.
* Setup worksoft environment (Certify, SQL Database, Certify & HP QC integration, Test Execute, Impact)
* Experienced as a SQL Developer responsible for designing, developing, and maintaining databases and SQL code
* Prepare Test automation scope, strategy, and plan.
* Develop worksoft framework
* Team building (identifying resources and training)
* Setup Standard process and procedures and guidelines for Automation testing by worksoft certify and QC.
* Develop scripts (processes) against manual test cases in Quality Center, functional consultant’s walkthrough’s & our own identified test flows which add value to the client business.
* Develop scripts as per the guidelines defined.
* Update the script development status in QC against manual test cases and maintain the comments in comments section if there is any issue with that test flow.
* Execute the scripts in manual way/automatic way (lights out testing) using test execute with scheduler based on requirement (example: daily or weekly basis…etc)
* Debug, Review and analyse the results.
* Conduct regular peer reviews to check the quality of the scripts developed by team and suggest the changes wherever required from attributes section in scripts. This process helps to see review history and comments whenever required and avoid maintaining review metrics separately.
* Supervise the team work and help them to fix their unresolvable issues if any.
* Co-ordinate with Worksoft support team for worksoft related issues.
* Organize and host the team meetings with project management
* Participate in various project meetings.
* Conduct worksoft certify Database Maintenance periodically.
* Track the script development status and Defects status from QC
* Prepare training documents for Worksoft Certify.

**Morgan Stanley, New York, USA Sep 2011 – Nov 2012**

**Test Lead\Manager**

**Tool: Selenium2.0**

**Project:** Method Research2.0

**Tool: Selenium2.0, Content Management System**

**Description:** Morgan Stanley provides Research & Analysis reports based on **wealth management, portfolio management reports**, holding reports, gain or loss reports (realized and unrealized gain or loss), asset allocation report and transaction reports of Investors/Customers / Employees/Stakeholders using Content Management tool. Currently a tool called Legacy Authoring is being used to generate Research/Analyst reports. These reports are uploaded into Content Management System (CMS) called Documentum for workflow process. Morgan Stanley replaced existing Documentum with new application - Method. Phase wise migration from legacy CMS to Method provides customer product Information with related business data for the users.

**Responsibilities:**

* Completely owning the responsibility of team and delivery from offshore.
* Preparation and Customization of dashboards using the workflow editor
* Preparation of Coding Standards document.
* Identification of critical business scenario related to reports.
* Preparing the manual test scenarios and test cases
* Perform software testing branching activities for each release cycle
* Review the Manual test cases and Test Scenarios.
* Updating the migration of Automation scripts for application using QTP 10.0 and Selenium tools
* Involved using Selenium WebDriver API and access many methods to generate events like browser navigation, send keys and finding the elements in webpage
* Prepared Test Automation framework using selenium 2.0 and JUnit.
* Created selenium 2.0 scripts in Java for Regression, GUI, Integration & Database testing
* Defect Tracking and Test Management in Quality Centre
* Tracking the activities of the team and timely update to avoid SLA slippage

**BORAL LTD, Sydney, Australia May 2011 – Sep 2011**

**Test Lead\Manager**

**Tool:** QTP, HPQC,

**Project:** BORAL Automation

**Description:** BORAL is a construction related company and it is in the process of upgrading Oracle Application from version 12.0.4 to 12.1.3, Oracle DB from 10g to 11g and changing the operating system from AIX to EXADATA. BORAL has decided to build an automated regression test suite for all the identified high criticality test cases covering the functionality of basic modules like P2P, Project Accounting, Property management, Purchase to Maintain, Vendor Maintenance, Quote to Cash, Make to Inventory and Inventory Management for automation.

POLARIS developed the automated test suite with ability to regression test sub-processes and end-to-end business processes. Creation of end-to-end business process automation scripts for the test cases identified by BORAL using HP Quality Centre 10.0, BPT and QTP 10.0…

A maximum of 392-unit test cases will be considered for end-to-end business process scripts automation with 80 business flow scenarios automation.

**Responsibilities:**

* Completely owning the responsibility of team and delivery from offshore.
* Customization of HP QC as per the project and business needs
* Preparing the dashboard report using HPQC
* Preparing the Macros to generate the status report from HPQC
* Preparation and Customization of dashboards using the workflow editor
* Conducting bi-monthly Audits for different projects and inform the senior management for any NC's
* Creation of Projects/Domains and Users and assigning them to the projects after the FNFG committee approval within the SLA's defined
* Responsible of preparation and review of test Scenarios & test Cases
* Automated all test scenarios which is developed in QTP to migrate to Worksoft tool
* Cross project customization using the template for project creation.
* Tracking the activities of the team and timely update to avoid SLA slippage
* Preparation of Daily Status Report and Weekly Status Report and sharing the same to the management.

**Zurich-Farmers, USA May 2010 – Apr 2011**

**Worksoft Certify Test Lead**

**Project:** Farmers Insurance

**Project Description:** Farmers Insurance Group is a leading insurance company based in USA with its headquarters in Los Angeles and insuring over 41 states. BSP (Billing Simplification project) is the most comprehensive insurance software system for large Auto and Fire (Home). BSP helps to give the flexibility options for insurers about payments and, improve service and react quickly to market changes and its’ comprehensive software system designed to improve operational efficiencies and enhance the customer's experience with the company. Farmers wanted to perform a rigorous testing of their highly specialized APPS, ASB, FPPS, FSB, Easy Pay, eAuto, eHome, AMF, Multi car, CSS, APDM, FPDM testing and Flex Billing applications, which involves daily online business transactions. Services were engaged to achieve their objective as “Zero Defects” to perform Application Regression testing for Release projects. Doubled the number of My Travelodge registered users in the next three years

**Responsibilities:**

* Preparation of effort estimation.
* Creating the WBS (Work Breakdown Structure).
* Involved in requirement study and functional walk through
* Creating and updating the effort
* Preparation of Test Plan and Test strategy
* Review of Test Scenarios and Test scripts to ensure Traceability with respect to requirements
* Setting up offshore team and connectivity.
* Review and collect Metrics in the project.
* Responsible for quality and on time delivery of the deliverable.
* Allocation of tasks to the team and monitoring them
* Attended Client’s discussions and defect Triage meetings.
* Preparation of weekly and daily status report.
* Coordinated between the FPPS, APPS, Easy Pay development teams, and Business experts to test Key conversion programs in Regression Environment.
* Implemented End-To-End Testing
* solutions and Increased 6 additional tester positions.
* Solutions to Automation testing which addresses the client needs by using QTP, Certify, Load Runner, Tealeaf, FIM tools and developed in-house automation freeware tools.
* Key associate of Zurich TCOE and participated all client visits at Zurich level.

**MERCK (SAP GD), Bangalore, India Oct 2009 – Mar 2010**

**SAP Test Lead**

**Project:** MERCK – SAP Suite Automation Testing

**Description:** MERCK has two strong divisions for the pharmaceutical market: Merck Serrano develops innovative prescription pharmaceuticals. They have implemented SAP modules such as Purchasing, Material Management, Finance, MM, and SD. We have tested their SAP R/3 applications using QTP. This Project is to create Automated Test Scripts for up to 880 ends to end Automated Test Scripts comprising up to 155 scenarios based on the Manual Test Scripts and Manual Test Scenarios.

**Responsibilities:**

* Setting up Offshore team and Connectivity
* Coordinated between the SD, MM, PP and FICO development teams, and Business experts to test Key conversion programs in Regression Environment.
* Review of Test Scenarios, Test Cases & Scripts
* Carried out Functional, GUI, and Regression testing execution for the application using QTP
* Review of Test Case Execution
* Interaction with Clients for any queries/issues
* Tracking and Reporting Defects.
* Carried out defect review meeting
* Preparation of Daily Status Report and sending the same to the client and offshore manager.

**BMS (Bristol Myers Squibb) Los Angles, USA Jul 2008 – Sep 2009**

**Test Analyst -SAP TAO**

**Project:** BMS-SAP TAO Automation

**Description:** BMS is the world leader in innovative medicines which help millions of people in their fight against serious diseases such as cancer, heart disease, diabetes, HIV/AIDS, rheumatoid arthritis, hepatitis B and psychiatric disorders. BMS has implemented SAP R/3 solutions for their business. They have implemented SAP modules such as Purchasing, Material Management, Finance, QM and EHS. We have tested their SAP R/3 applications using SAP TAO 1.0. The SAP Test Acceleration and Optimization (SAP TAO) software streamlines the creation and maintenance of ERP business process testing.

**Responsibilities:**

* Coordinated between the SD, MM, EHS and FICO development teams, and Business experts to test Key conversion programs in Regression Environment.
* Provided Training and mentoring 15 team members which helped the organization to win the client confidence.
* Involved in setting up of test environment and VPN connectivity.
* Preparation of Test Scenarios and Test Cases to ensure Traceability with respect to requirements.
* Carried out Functional, GUI, and Regression testing execution and updating the Test Results accordingly
* Interaction with Clients and offshore team for any queries/issues
* Tracking and Reporting Defects.
* Attended Client’s discussions and defect Triage meetings.
* Preparation of Daily Status Report and sending the same to the client and offshore manager.
* Project artefacts and all project related documents are maintained, and version controlled.
* Solutions to Automation testing which addresses the client needs by using SAP TAO
* Understanding SAP manual business flows and sharing the knowledge to automation team.

**EDUCATION/TRAINING:**

* Bachelor of Mechanical Engineering from University of Bharathidasan, India- 2002
* Knowledge transition to the team members on HighJump -WMS-development and support activities
* Knowledge transition to the team members by way of Training programs on Worksoft Certify, SAP TAO QTP, Selenium, ALM and general Testing concepts.
* TCOE-Testing Standards Training provided for all the vendors partners at POLARIS SOFTWARE LABS

**CERTIFICATIONS & AWARDS:**

* GEM & CONARK Awards achieved from **Polaris** Financial Technologies
* Best Performer Award from **Intelligroup Asia Pvt Ltd** for KLA TENCOR
* Team Award from **CSC** for ZURICH Farmers Project
* Best New Orientation Manager award from **CSC**
* Certified in **ISTQB & HP QC10**