

Abdullah Mir

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PROFESSIONAL SUMMARY

- Accomplished IT professional with **6+** years of experience in Software Quality Assurance (SQA).
- Proficient in Waterfall and Agile Scrum methodologies, working collaboratively on cross-functional projects.
- Comprehensive knowledge of the Software Development Life Cycle (SDLC), from requirements gathering to testing and deployment.
- Skilled in requirement gathering, identifying test scenarios, test cases & analyzing bugs.
- Experienced in Business functionality testing, Smoke testing, GUI testing, Integration testing, End-to-End testing, Exploratory testing, UAT testing, API testing & Regression testing.
- Skilled in requirement analysis, test case design, defect tracking, and documentation.
- Proven experience in various testing types including Business Functionality, API, Performance, Regression, and User Acceptance Testing (UAT).
- Adept at automation using Selenium WebDriver with Java.
- Strong analytical and communication skills, with a passion for continuous learning and improvement.
- Experienced in Azure DevOps, creating and managing CI/CD pipelines for process automation.

EDUCATION:

- BS(IT) - Punjab University College of Information & Technology

TECHNICAL SKILLS:

Testing	Black-box testing, Grey-box Testing, Automation testing, API Testing, Performance & Load Testing, Database Testing, Cross-browser testing, Cross-platform testing, Alpha & Beta testing, UAT, Regression testing, Smoke testing, Test-case designing & execution, Defect logging, Reporting, Monitoring Jira dashboards, Mobile testing (iOS & Android), Logs extraction.
Testing Tools	Postman, SoapUI, Apache JMeter, Atlassian Jira & Confluence, Cucumber, Selenium Web-driver, UFT, Kualitee, Test Rail, Browser Developer tools, Google Workspace, DB Visualizer, X2Go, Github & Tortoise SVN.
IDE	Eclipse, MS Visual Studio Code, WebStorm
Languages	C++, Java, JavaScript, Typescript, Groovy, SQL, VB Script

Azure DevOps	Continuous Integration (CI) and Continuous Deployment (CD), YAML, GIT for Version Control, Docker for Containerization, Kubernetes for Orchestration, Azure Boards, Azure Repos, Azure Pipelines, Azure Test Plans, SonarQube, Jenkins, Collaboration and Integration with other tools like Slack, and Teams, PowerShell scripting
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PROFESSIONAL EXPERIENCE:

TEKHQS INC Irvine, CA

June 2021 - Present

Project: BB Americas Bank

Senior Software Quality Assurance

- Designing of traceability matrix from the use-case document.
- Collaborated with clients and project leaders to gather and evaluate user and business requirements, ensuring clear documentation.
- Designed and implemented CI/CD pipelines using Azure DevOps for efficient software deployment.
- Conducted testing of C-Holder, C-Admin, and C-Agent applications, executing test cases and reporting bugs via Jira.
- Performed API testing for RESTful APIs to ensure seamless integration.
- Leveraged SQL for database testing, verifying backend data consistency.
- Used Tortoise SVN to access and share documents, results & analysis with different teams.
- Engaged with DB Visualizer to explore tables and run queries, contributing to defect analysis.
- Utilized Azure DevOps for tracking and managing work items, facilitating team collaboration.
- Automated test cases using Selenium WebDriver with Java, improving testing efficiency.
- Facilitated accessibility testing and cross-browser testing for enhanced user experience.
- Provided logs and insights to developers using X2Go to troubleshoot issues on the Linux system.
- Contributed to client calls and internal team meetings, enhancing communication and understanding.
- Embraced continuous learning through over 200 training hours in FinTech domain and interpersonal skills.

Tools & Technologies:

Jira, Restful API's, Postman, SOAP UI, Automation, UFT, SQL, X2Go, DB Visualizer, Browser developer tools, Tortoise SVN, Azure Devops, CI/CD, PowerShell scripting, Outlook, Slack & MS Teams.

Kualitatem Offshore

January 2017 - June 2021

Project: QuinC – Access Data

Automation & Performance Tester:

- Gathered requirements and performed analysis, while contributing to performance testing efforts using JMeter.
- Configured performance monitors, tracking CPU, Memory, and I/O, and conducted load testing with virtual and AWS machines.

- Generated reports and graphical representations of performance stats for client understanding.
- Collaborated with manual testers to automate regression test cases using Selenium WebDriver.
- Communicated effectively with clients, reported performance bugs on Jira, and followed their resolution lifecycle.
- Contributed to DevOps culture by embracing collaborative tools such as Jira, Git, and Google Workspace.
- Leveraged Azure DevOps for CI/CD pipeline management and version control.

Tools & Technologies:

JMeter, Groovy, BlazeMeter, Selenium Web Driver, JAVA, Postman, Eclipse, ChroPath, Azure DevOps Services, Google workspace & Skype.

Project: United Bank Limited (UBL)

Software Quality Assurance Engineer:

- Thoroughly tested the "UBL Digital App" for Android and iOS platforms, including cross-browser and cross-platform validation.
- Led requirement analysis, test case design, and execution, tracking defects from identification to closure.
- Participated in daily standup, scrum, and retrospective meetings, contributing to project progress.
- Utilized Azure DevOps for issue tracking and project management, enhancing team collaboration.
- Engaged in user group testing and gathered feedback to improve the user experience.
- Ensured consistent test data validation and verification, highlighting risks and suggesting improvements.
- Performed cross browser and cross platform testing.

Tools & Technologies:

Jira, Confluence, Kualitee, Test Rail, Google workspace, Snipping tool, Outlook, Slack & Skype.