Alekhya Guntuka

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Professional Summary

- 5+ Years of IT Experience in Application Packaging and SCCM Deployment using Admin Studio, InstallShield and Microsoft Endpoint Configuration Manager.
- Experienced in creating and deploying Intune packages.
- Proficient in creating and repackaging the applications using InstallShield 2018.
- Experienced in deploying the created packages through SCCM.
- Experience in application requirement gathering from the application owners
- Expertise in creating custom scripts using VBScript, Powershell script and batch scripting.
- Experience in validating and checking the compatibility of source applications using VMWare workstation, Amazon workspaces environment.
- Modifying and upgrading packages as per the customer requirements.
- Experienced in working on silent installs for various applications to automate them for software distribution.
- Experience in creating Transforms (MST), Patches (MSP) and merge modules using Admin Studio Installshield.
- Expertise in deploying applications and patches using Microsoft Endpoint Configuration Manager 2012.
- Worked with end users to troubleshoot issues for packaged applications.

Skills & Abilities

- **Packaging Tools:** AdminStudio 2018, Installshield 2018, SCCM 2012, Microsoft Endpoint Manager
- **VMware Tools :** ESX/ESXi Server 6.7, View Administrator, vSphere 6.7, Vcenter, App Volumes Manager 2203, Clusters, Data Stores.
- **Scripting Languages:** Vbscript, Powershell script, batch script, AppDeployToolkit(MDT)
- **Troubleshooting Tools:** Installrite, Picturetaker, Beyondcompare, VMware workstation
- **Testing Environments :** Amazon Workspace, VM Horizon Client, VMWare Workstation, hyper-v
- **Platforms**: Windows 7, 10, 11
- **Methodologies**: Repackaging, Automation, Capturing, Conversion
- **Other Tools :** Microsoft Excel, Microsoft Office, Service now

Experience

DXC Technology | Associate Professional ll System Administrator | JUL '18 – JAN '23

Clients and Projects:

ASSOCIATE PROFESSIONAL SYSTEM ADMINISTRATOR | AT&T | OCT '21 – JAN '23

- Experience in creating cloud applications using AppStack in AppVolumes manager.

- Created Microsoft windows installer packages using Admin Studio and Install Shield.
- Advertised and managed packages and collections in MECM environment.
- Developed VBScript and PowerShell scripts to implement custom actions for MSI packages.
- Developed various functionalities in packaging using PowerShell scripting.
- Experienced working on VB Script and PowerShell scripts to migrate Batch scripts.
- Experienced updating monthly patch updates for Microsoft Office applications.
- Experienced in validating the requirements generated by the application owner
- Worked with the Application Owner to resolve any issues identified with requirement.
- Worked on migration of App Volumes manager server.
- Experienced in using Powershell AppDeployToolkit to create packages for different applications .
- Analyze and resolve complex issues related to user level packages.
- Worked with stake holders to understand and gather requirements for several packages and created Epics to work with the team.
- Created documentation to maintain records of applications, Application Owners, versions and packaging status for all the applications in the applications list
- Perform integration testing of Application Packages in customer Controlled Test Environment (CTE) for the Software Distribution framework

ASSOCIATE PROFESSIONAL SYSTEM ADMINISTRATOR | BRISTOL MYERS SQUIBB | OCT '19 – SEP '21
- Developed VB Scripts and PowerShell scripts to add various functionalities in packaging.
- Expertise in migrating Batch script to VBScript and PowerShell script to create automated MSI packages.
- Created packages using AppDeployToolkit for Ms Intune.
- Prioritized application packaging requests to meet hard dead-lines and Service Level Agreements (SLAs).
- Worked closely with application owners to deliver customized installation packages as per client requirements.
- Experienced on various applications to build MSI packages and used Merge Modules (MSM) and Patches (MSP) and performed customization by using Transforms.
- Experienced in various DLL and OCX files registration and version compatibility for packaging applications.
- Deployed created MSI packages through SCCM deployment to global AD groups.
- Experience in creating and updating licensed applications.
- Provided and managed application delivery and updates using repack.exe snapshot tool.
- Provided customer with submission support for Packaging Requests Package Request Form (PRF) creation and Obtained sign-off of the by Application Owners
- Experience in taking care of the incident and root cause analysis for incidents arising out of integration and UAT testing
- Created various PowerShell Script to improve deployment and automation process for windows 10 image.
- Expertise in repackaging and updating VPN applications Cisco anyconnect, AWS vpn client.

ITO SERVICE DELIEVERY CONSULTANT| RENAULT NISAAN | JUL '18 – SEP '19

- Experienced in Flexera Adminstudio to package applications for various departments of the company.
- Expertise in capturing and testing various exe, ism and msi files using VMWare Workstation.
- Validated and tested the customer provided source to check its compatibility.
- Good working knowledge of VBScript usage for CustomActions and general administration tasks.
- Expertise in Silent Installs for certain application to automate them for software distribution.
- Experienced in creating ActiveSetup packages for user related applications.
- Experienced in creating advertised and non-advertised shortcuts for packages.
- Experienced in providing read, write, modify, execute and full control and permissions to files and folders.
- Documents tech specifications for all new and updated application packages.
- Manages required and available software deployments using SCCM/MECM.
- Packaged applications using complex prerequisites like Office 365 and Office 2016.
- Provide support for UAT and Notify and update relevant systems with UAT status (Failure/Pass)
- Creates, submits, and obtains approvals for application deployment change controls.

Education

BTECH | JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY | MAY'18