**Alexander E. Dontchos**

**773-972-7457**

**aedontch5@gmail.com**

**https://www.linkedin.com/in/alexanderdontchos/**

**Objective**: To obtain a position as a QlikView/ Qlik Sense Admin/Developer where I can utilize my knowledge and experience to achieve the best possible solution and benefit the organization.

**Technical Skills Summary:**

* **Programming Languages:** SQL, Java, COBOL
* **Software:** QlikView, MS Word, MS Excel, MS Outlook, Peoplesoft

**Certifications:**

* Qlik Sense Data Architect, Qlik Sense Business Analyst, QlikView Developer, A+

**Professional Experience:**

**Baer Group Consultant 10/22-Current**

**Qlik Sense Developer**

**Responsibilities:**

* Provided development of USPS Dashboard for tracking international shipments
* Provided Qlik expertise for creation of USPS Dashboard for sunsetting of user application
* Provided Qlik guidance and coaching to less experienced developers

**Wipfli Chicago, IL 03/21-08/22**

**Qlik Sense Admin/Developer**

**Responsibilities:**

* Served as primary Qlik Developer on project for major non-profit organization; re-wrote ETL and created front end dashboards to track grant applications and awards
* Acted as sole Qlik developer expertise on database migration; transformed existing ETL and front-end applications to be compatible with new database
* Created ETL and front-end application for major parts supplier to track national sales
* Provided Qlik development and application refinement for major parts and warranty provider

**Prime Technical Services Atlanta, GA (attached to GDIT and worked for EPA remotely from Asheville, NC)** 01/21-12/21

**Qlik Sense Admin/Developer**

**Responsibilities:**

* Provided principal development for PFAS Dashboard (scoped dashboard for analysis of toxicology data)
* Qlik Sense and QlikView Administration.
* Created Dashboards to monitor database functionality/metrics
* Provided first line technical support for Qlik users

**Collabera (worked remotely from Asheville, NC) 06/20-09/20**

**Qlik Sense Developer**

**Responsibilities:**

* Primary development for GEICO auto insurance dashboard

**Motion Recruitment partners Boston, MA (worked from home in Asheville, NC) 08/19-03/20**

**Qlik Sense Developer**

**Responsibilities:**

* Acted as sole Qlik Sense Developer for Recruitment Dashboard
* Created Additional KPI, Reporting and Analysis functionality
* Edited and maintained existing ETL script
* Created new ETL Script for additional dashboard functionality
* Designed new data model and front-end dashboard for reworked data source

**Bardess Group LLC, Mendham, NJ (worked from home in Asheville, NC) 10/17-07/19**

**Qlik Sense and QlikView Developer**

**Responsibilities:**

* Acted as sole Qlik Sense and QlikView developer for multiple clients
* Created dashboards for multiple clients including data analysis, data modeling, ETL, and UI design
* UI Design including all visualization types, set analysis, and stories
* Utilized Master Items, Set Analysis, Comparative Analysis
* Familiar with nPrinting 16 & 17
* Familiar with QlikView Management Console – User maintenance, token & license allocation, task creation and task execution

**Innovative Intelligent Solutions, Asheville, NC 06/16-10/17**

**QlikView Developer – Mission Health**

**Responsibilities:**

* Acted as sole developer for QlikView dashboard designed to give financial and managerial insight to practice managers
* Designed Comparative Analysis tool
* Designed Usage Analysis tool
* Designed Trend charts, color-coded Heat Maps and Summary Tables to illustrate performance
* Designed KPI performance visualizations for high level view of Provider and Practice performance
* Utilized Set Analysis in construction of multiple visualizations
* Created Calendar and Fiscal year calendaring
* Designed data model and load script to incorporate new data sources into existing dashboard
* Involved with each stage of SDLC for dashboard creation/upgrades
* Created & edited QlikView Management Console tasks as required
* Acted as resource on additional QlikView projects

**Reply, Inc, Burr Ridge, IL 06/15-06/16**

**Consultant/QlikView Developer**

**Responsibilities:**

* Created new client dashboards and implemented improvements to existing dashboards
* Upgraded, edited and maintained existing dashboard scripts and objects including set analysis
* Created UAT test scripts for dashboard upgrades
* Provided onsite UAT consultation
* Improved load times and object rendering for existing dashboards
* Published dashboards to QlikView Server
* Monitored and maintained existing QMC tasks
* Created and maintained Access Point user list
* Provided as needed expert knowledge and support for QlikView upgrade to project manager
* Assisted with modifications to upgraded dashboards for migration from QV9 to QV11 platforms

**Analytics8, Chicago, IL 07/14-05/15**

**Consultant/QlikView Developer**

**Responsibilities:**

* Experience in Dashboard Development and scripting
* Experience in ETL process and n-tiered architecture design
* Experience in Data Model Development
* Sound knowledge of QlikView 11
* Experience with QlikView functionality such as incremental Load, Section Access, Variables, Data Transformation and Calendaring

**Independently employed, Chicago, IL Nov 2013 - Jul 2014**

**Certified QlikView Developer**

* 12+ months experience QlikView application development and design

**CNA Insurances, USA Apr 2004 - Mar 2014**

**Help Desk Analyst**

**Responsibilities:**

* Provide nationwide assistance, support and direction to agents on proprietary software.
* Entrusted as liaison between agents and development for software release Pilot program.
* Achieved recognition and monetary awards for excellent service and levels of production.
* Entrusted with the most complex customer service issues as a result of exceptional ability to
* promptly resolve concerns and satisfy customers.
* Given responsibility of training newer team members.

**Fleet Feet Sports, USA May 2009 - May 2010**

**Sales Associate**

**Responsibilities:**

Provided support for customers in determining proper running/triathlon gear and attire
Achieved high rate of success in periodic sales incentives
Recognized as a top sales and service performer

**Hewitt Associates, LLC, USA Sep 1999 - Aug 2003**

**Participant Services Associate**

**Responsibilities:**

* Provided support to employees regarding Health &amp; Group Benefits and Retirement Savings plans.
* Given sole responsibility for asset transference team.
* Responsible for managing multiple projects on a daily basis.
* Recognized for maintaining standards for relaying accurate information and effective communication skills.

**Education:**

DePaul University Chicago, Il, 9/02-9/03

Partial completion of Master of Science – Software Engineering

Courses completed include Programming in Java, C++, Principles of Software

Engineering, Object-Oriented Software Development, Data Structures and Algorithms in

Java, Computer Architecture and Operating Systems

University of Southwestern Louisiana, Lafayette, Louisiana

Bachelor of General Studies Concentration, Finance, 8/97-5/99

United States Army Reserves, Ft Gordon, GA & Ft Jackson, SC

Basic Training & Advanced Individual Training Computer Programming, 2/90-8/98

**Activities:**

* Kappa Sigma Fraternity, 9/91-present

ADGM Volunteer recruitment, Alumnus Advisor, Rush Chairman

* Chicago Endurance Sports, 6/09-present

Group Pacer, Running Coach, Pace Director