

ALPESH SHAH

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- Sr. Release Train Engineer (RTE), Agile Coach, and Sr. ScrumMaster with over 15 years of experience in Agile Delivery, Transformation, and Change Management.
- Proficient in driving enterprise-wide Agile Transformations across large organizations with varying levels of agility and maturity.
- Committed to fostering Agile adoption, guiding performance, and establishing best practices to evolve organizations from doing Agile to being Agile.
- Keen observer of SAFe and Agile framework applications, actively identifying and addressing anti-patterns.
- Experienced in educating stakeholders, teams, and customers on Agile best practices and principles.
- Skilled facilitator of conflict resolution through powerful questioning, effective conflict resolution strategies, and situation improvement.
- Dedicated to relentless learning, continually enhancing skills through experience and education to adapt to new roles and industries effectively.

CERTIFICATIONS

- SAFe SPC 6.0, CSP-SM, A-CSPO, KMP2, CAL-E, ICP-ACC, ICP-ATF, OKR, PMI-ACP, PMP, 6σ Green Belt, ICF Level-2 (PCC) Trained. [A complete list of my certifications can be found on my LinkedIn profile]

EDUCATION

- Bachelor of Engineering (BE), Computer Science, Walchand Institute of Technology, Solapur, India

TECHNICAL SKILLS

- **PPM Tools:** Aha!, Mural, JIRA, MS Project, ServiceNow
- **Business Intelligence:** Tableau, Excel – Pivot Table
- **Office Automation:** Microsoft Office 2007-365
- **Languages:** Java, XML, C, Unix Shell Script, SQL, Oracle PL/SQL
- **Operating Systems:** Windows, Unix, Linux, Sun Solaris
- **Tools:** MS OneNote, MS PowerPoint, MS Visio, Oracle Forms, Toad, Data Junction, Informatica

- **Database Systems:** SQL Server, Informix, Oracle
- **Collaboration:** Confluence, Dropbox, SharePoint, Slack, Skype, WebEx, Zoom, Microsoft Teams

PROFESSIONAL EXPERIENCE

EDWARD JONES, St. Louis, MO [Remote]

April 2023 – December 2023

Contractor – Sr. Release Train Engineer (RTE) / Coach

- Leveraged Lean-Agile mindset, provided guidance, facilitated, and coached to the TWO Agile Release Train (ART).
- Managed and optimized the flow of the value delivered by ARTs, focusing on serving the needs of the train, drove performance and growth.
- Coached Leaders, Delivery Teams, ScrumMasters (SMs) in lean-agile practice and mindsets, Contributed to the advancement and improvement of agile practices within the ARTs.
- Leveraged data, provided visibility into the health of the overall program increment, drove continuous improvement and continuous integration.
- Facilitated PI Planning events and readiness, preparing the ARTs for Program Increment (PI) planning, resulted in successful PI executions.
- Facilitated various Release Train ceremonies: Backlog Refinement, Program Increment (PI) Planning, POs Sync, Scrum of Scrums (SOS), System Demos, and Inspect / Adapt Workshops, aligned Teams with established ART cadences.
- Fostered communities of Practices, Sharing the successes / best practices with fellow RTEs and partnered with coaches, matured the ARTs.
- Aligned and worked together with Product Management, Product Owners, and other stakeholders, ensured strategy and execution alignment.
- Contributed to the advancement and improvement of agile practices within the organization including supporting guidance from the Product and Agile Center of Excellence.
- Worked with Enterprise Agile Coaches and other SMs to coordinate coaching plans across the release trains to deliver quality products and business value, fostered high-performing teams.
- Understood meaningful metrics to track, how to interpret them, and how to adjust accordingly when indicated. Shared the metrics with the product and portfolio in an understandable fashion.
- Assisted with managing risks and dependencies, addressing critical bottlenecks, and tracked the execution of features and capabilities.

BANK OF AMERICA, Pennington, NJ

April 2021 – March 2023

Contractor – Release Train Engineer (RTE) / Coach

- Coached ScrumMasters (SMs), Release Train Engineers (RTEs), Program Managers, Project Managers (PMs), and Product managers (POs) on agile practices and optimized performance through collaboration and focused on continuous improvement.
- Promoted and Coached the Agile mindset and principles, empowering individual teams to become self-managing and fulfilling their cross-functional potential.
- Coordinated and facilitated various Release Train ceremonies: Backlog Refinement, Program Increment (PI) Planning, POs Sync, Scrum of Scrums (SOS), System Demos, and Inspect / Adapt Workshops, aligning Teams with established Solution Train cadences.
- Assisted teams to define norms / working agreements for the ART and enforce the agreements, establishing a ONE team culture and building a trusting and safe environment.
- Synthesized information from various internal meetings and teams, managed and distributed weekly, monthly, and quarterly data and analytics, provided visibility into the health of Epics / features delivery and the overall program increment.
- In collaboration with the Product Management, ensured the program has a healthy product / program backlog, managing prioritization to balance load versus capacity of the teams.
- Facilitated dependency management / risk management / impediment removal for ART.
- Promoted / Facilitated communication and collaboration within ART, supported value delivery and PI commitments.
- Managed and redesigned Solution Train Confluence site, improved site's visibility, enabled more-informed business decisions process.
- Leveraged JIRA and Confluence, developed and managed Dashboards/Confluence sites, provided Data Quality visibility to 20 agile teams/SMs, Improved data Quality Standards, Resulting better Quality Leadership reporting.

BANK OF AMERICA, Pennington, NJ

October 2019 – December 2020

Contractor – Sr. Agile ScrumMaster / Coach

- Promoted and coached the Agile mindset and principles, empowered individual teams to become self-managing and fulfilled their cross-functional potential.
- Coached SMs on agile practices and optimized performance through collaboration and focused on continuous improvement.
- Coordinated and facilitated ART ceremonies including Backlog Refinement, Program Increment (PI) Planning, SOS, System Demos, and I&A Workshops, aligned aligning Agile Teams with established cadences.
- Helped to define norms / working agreements for the ART and enforced the agreements, establishing a ONE team culture and building a trusting and safe environment.

- Synthesized information from various internal meetings and teams, managed and distributed weekly, monthly, and quarterly data and analytics, provided visibility into the health of epic / feature delivery and the overall program increment.
- In collaboration with the Product Manager, ensure the program has a healthy product / program backlog, managed prioritization to balance load versus capacity of the teams.
- Facilitated dependency management / risk management / impediment removal for the ART.
- Promoted / facilitated communication and collaboration within the ART to support value delivery and PI commitments.
- Measured ART delivery, maturity, and performance and reviewed the metrics with the ART to identify improvement opportunities.
- Captured data to help determine / track funding and resource acquisition needs, generated monthly forecasting.
- Managed and ensured compliance to Enterprise Change requirements and adherence to all PMO Governance requirements.
- Managed and redesigned Sr. Business executive Confluence site, improved site's visibility, enabled more-informed business decisions process.
- Leveraged JIRA and Confluence, developed and managed Dashboards/Confluence site, provided Data Quality visibility to 16 agile teams/SMs, Improved data Quality Standards, Resulting better Quality Leadership reporting.

GLOBANT, New York City, NY

May 2019 – Sep 2019

Project Manager – Manager, Sr.

- Collaborated with Sr. level management and stakeholders, managed relationships and expectations.
- Build and manage various artifacts: Agile Team Working Agreement, Designed Team Alliance (DTA), and Designed Team Alliance (DTA), stakeholder management strategy, Values-Streams, providing visibility and transparency to everyone involved in CCPA program.
- Lead weekly Business Review meetings and managed meeting minutes and action items, provided visibility to Sr. leadership teams, enabled more-informed business decisions process.
- During this engagement, I worked with C-suite and executives: The Chief Privacy Officer (CPO), Chief Information Technology Officer (CITO).

BANK OF AMERICA, New York City, NY

March 2017 – March – 2019

Contractor –Senior Project Manager / ScrumMaster

NEUBERGER BERMAN LLC, New York City, NY

March 2007 – July 2016

Assistant Vice President (AVP), ScrumMaster / Sr. Project Manager

Prior experience available upon request

[For a comprehensive list of my professional experience and detailed descriptions of each role, please refer to my LinkedIn profile]

PROFESSIONAL DEVELOPMENT

- **Member:** Scaled Agile, Inc., Scrum Alliance, Project Management Institute (PMI), PMINJ (PMI New Jersey) Chapter, and The International Coaching Federation (ICF).