

Balaji

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QA Engineer

Work Experience:

- 3.5+ **years** of IT industry experience in software testing with **Manual testing**.
- Worked with **Zscaler Softech India Private Limited** as QA Engineer from April 2022 – April 2023.
- Worked with **Aravina Infomedia Pvt. Ltd** as Software Engineer from Mar 2020 - Mar 2022.

Manual Testing Skills:

- Good Knowledge in **STLC, SDLC and Bug Life Cycle**.
- Good knowledge in Requirement Analysis, Test Scenario Design, Test Case Design, Test Case Execution and Defect Reporting & Tracking.
- Expertise on Smoke, Functional, Integration, Re-Testing, Regression, System, Ad-hoc and Exploratory, Responsive and Browser Compatibility Testing's.
- Involving in the different sprint ceremonies like Sprint planning, Sprint Grooming, Scrum meetings, Sprint Reviews and Sprint Retrospective.
- Good knowledge in Test case design techniques.
- Defect reporting and tracking using **JIRA**.
- Having good experience in **Rest API Testing** with **POSTMAN** Tool.
- Having good exposure on **JSON, JSON Path, HTTP Methods** and **HTTP Status Codes**.
- Good Knowledge on Group execution of APIs using **Collections** and **Runner** with **POSTMAN**
- Good Knowledge on **AGILE** scrum methodology.
- Have basic working knowledge on Mobile Application testing by using “Browser Stack” tool for Android and IOS applications.

Education:

Bachelor of Science

Sri Krishna Devaraya University (SKU), Anantapur, Andhra Pradesh.

Technical Skills:

- **Database Management:** Oracle SQL, Azure Databricks
- **Defect Tracking Tool:** JIRA.
- **Test Management Tools:** JIRA
- **API Testing Tools:** Postman, SoapUI
- **Development Methodologies:** Agile (Scrum), Waterfall

Projects:

Project 2

| | | |
|----------|---|---------------------------|
| Title | : | Louisiana Medicaid System |
| Tools | : | Postman, JIRA |
| Role | : | Test Engineer. |
| Duration | : | April 2022 – April 2023. |

Description:

The project aims at developing an application that would be used to determine eligibility of the resident households for the different Medicaid programs, which helps US local government to provide and manage benefits to their citizens. The application interacts with the government legacy systems and processes various survey forms to provide benefits based on their Eligibility.

Responsibilities:

- Creating detailed test plans and strategies.
- Executing manual **test cases** to identify software defects.
- Verifying software functionality against requirements.
- Reporting **bugs and issues** with clear steps to reproduce.
- Conducting regression testing to ensure fixes don't cause new problems.
- Documenting test results and **tracking defects** to closure.
- Participating in sprint planning and review meetings.
- Contributing to continuous improvement of testing processes.
- Testing **API** requests and responses for accuracy.
- Verifying data integrity and security measures.
- Ensuring API scalability and performance under load.
- Collaborating with developers to resolve issues.
- Documenting API testing procedures and results.
- Participating in API design reviews for quality assurance.

Project 1

Title : Vax Vacation Access (Mark Travel)
Role : Test Engineer.
Duration : Mar 2020 – Mar 2022.

Description:

Trisept-CRM integrates all the systems leisure travel agents need on a daily basis, including business management and client relationship management tools, as well as connections to industry-leading suppliers. The platform enables agents to organize, automate and synchronize sales, marketing, and client services on easy-to-use dashboards. The roles in the application are System Admin, Agency Admin, Agency Owner, Agent.

Responsibilities:

- Involved in Sprint Grooming/walkthrough sessions.
- Understanding the Client Requirements and functionality of the system
- Developing **Test Scenarios, Test cases** and **Test Data** based on requirements.
- Updating existing test cases if there are any changes.
- Creating defects in JIRA and linked with test cases.
- Performing Smoke test after every build
- Executing all test cases based on requirement.
- Collaborating with end-users to validate that the software meets their requirements and expectations.
- Setting up and maintaining test environments to ensure consistency and reliability of testing conditions.

Declaration:

✓ I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Date :

Place :

Balaji