Ben Ojo

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PROFESSIONAL PROFILE: Dynamic Senior Azure Cloud Engineer with a proven track record in leveraging Azure Cloud Platform and Amazon Web Services (AWS) to drive customer success and technical innovation. Recognized for exceptional ability to engage with customer technical decision makers, anticipating needs and proactively addressing issues through meticulous data gathering and insightful analysis. Brings a wealth of experience in developing strategies that leverage internal and external resources to overcome technical blockers, ensuring technical wins, and enhancing customer and partner interactions. Adept at conducting impactful demonstrations and training sessions, fostering knowledge sharing, and contributing valuable insights to strategy development. Excels in collaborative environments, utilizing technical and market knowledge to build credibility and influence positive outcomes.

<u>CORE COMPETENCIES:</u>

Customer Engagement & Needs Anticipation

- Partner Collaboration & Technical Sales Support
- Strategy Development & Competitive Insight
- PCI-DSS Compliance with Azure Entra Services
- Technical Leadership & Community Involvement
- Issue Resolution
- Azure Cloud Engineering & AWS
- Secure Authentication and Session Management
- Cybersecurity & Risk Management
- Project Management & Agile Methodologies

Work Experience:

MICROSOFT (INSIGHT GLOBAL), LAS COLINAS, TX, MARCH 2024 TO PRESENT
SUPPORT ENGINEER | AZURE SECURITY | INFRASTRUCTURE

- Lead large, client-facing incident response engagements, examine cloud, endpoint, and network-based sources of evidence.
- Recognize and codify attacker Tools, Tactics, and Procedures (TTPs) and Indicators of Compromise (IOCs) that can be applied to current and future investigations.
- Very experienced in hands on development of advanced analytics using SQL, ML, and AI leveraging Databricks.
- Strong proficiency in programming languages such as C/C++, JavaScript, Java, Python and R
- Investigate and solve complex customer technical issues and act as an advisor to the customer, collaborating within and across teams and leveraging troubleshooting tools and practices.
- Successfully optimized database performance through efficient indexing strategies and query optimization techniques. Integrated NoSQL solutions seamlessly into existing systems, facilitating streamlined data management and retrieval processes.
- Conduct host forensics, network forensics, log analysis, and malware triage in support of incident response investigations.
- Proficiently managed Cosmos DB instances to ensure optimal performance and reliability across diverse projects. Implemented advanced optimization techniques, including indexing strategies and query optimization, resulting in enhanced efficiency and responsiveness. Facilitated seamless integration with existing systems and executed successful migration strategies to transition data to Cosmos DB from legacy systems

LAMPY TECHNOLOGIES & CONSULTING (TECHNOLOGY CONSULTING FIRM), DALLAS, TX, JUNE 2023 TO JAN 2024
AZURE SECURITY ENGINEER

- Proactively engaged with customer technical decision makers, understanding, and anticipating needs to design and deploy advanced cloud security solutions that ensured robust protection and aligned with business requirements.
- Leveraged Azure Sentinel and Microsoft Defender for Cloud, integrating various data sources for comprehensive security coverage and incident response, demonstrating solution capabilities to customers and partners.
- Proficient in leveraging Azure Entra ID for managing identity and access management (IAM) within Azure environments for over 4 years. Implemented robust access control policies and identity governance measures to ensure security compliance and protect sensitive resources. Successfully integrated Azure Entra ID solutions with existing systems, facilitating seamless user authentication and authorization processes.
- Coordinate the transition of large-scale technical projects while ensuring streamlined go-live for Azure Operations.
- Created data bricks notebooks using Python (PySpark), Scala and Spark SQL for transforming the data that is stored in Azure Data Lake stored Gen2 from Raw to Stage and Curated zones.
- Conducted and oversaw architectural design sessions and proof of concept demonstrations, ensuring technical wins and facilitating the smooth transition of technical projects.
- Configured security policies and custom alerts in Microsoft Defender for Cloud to monitor for specific threats and vulnerabilities.
- Oversee the deployment of Azure AD Connect for synchronizing users and credentials between Azure AD and On-Premises data centers.
- Implemented Microsoft Defender for Cloud to enhance security posture across Azure services, including virtual machines, SQL databases, and storage accounts.

ERICSSON, INC., DALLAS, TX   SEPTEMBER 2018 TO OCTOBER 2023
SECURITY ANALYST/TECHNICAL PROJECT MANAGER,

- Facilitated customer engagement through regular technical discussions, gathering documentation to understand control environments and customizing Microsoft messaging to meet customer needs.
- Contributed to partner sell-with scenarios, enhancing technical engagements and sales process management through effective collaboration and technical leadership.
- Developed custom scripts and applications to interact with Graph API endpoints, enabling seamless provisioning of resources such as users, groups, and applications. Demonstrated expertise in integrating Graph API functionality into existing workflows, enhancing automation and efficiency across various projects.
- Extract Transform and Load data from Sources Systems to Azure Data Storage services using a combination of Azure Data Factory, T-SQL, Spark SQL and U-SQL Azure Data Lake Analytics. Data Ingestion to one or more Azure Services - (Azure Data Lake, Azure Storage, Azure SQL, Azure DW) and processing the data in In Azure Databricks.
- Develop in-house application security assessment tool in Java and Python
- Designed and implemented security solutions using Microsoft Defender for Cloud and Azure Security Center, sharing insights and feedback across teams to improve strategies and customer experiences.
- Built Spark jobs using PySpark to perform ETL for data in S3 data lake.
- Participated actively in the establishment of updated security plans, conducted risk assessments, and drafted new information security policies and procedures.
- Created comprehensive training documents for internal and external customers regarding threats to information confidentiality.
- Certified compliance with established Service Level Agreement (SLA) through vulnerability assessments reports.

ERICSSON, INC., DALLAS, TX
Network Security Engineer   Mar 2013 - Sep 2018

- Achieved measurable success in expediting issue resolution by streamlining troubleshooting processes, leveraging expertise in data source connectivity for resolving technology issues.

- Devised and delivered tailored solutions to diverse clients, consistently meeting client expectations.
- Addressed and prioritized incidents to ensure that appropriate action was taken to anticipate, investigate, and resolve problems in systems and services.
- Developed, integrated, and monitored the security arrangements for the protection of the network systems and identified the latest technologies and processes for enhancing overall system security.
- Implemented and maintained firewalls, virtual private networks, web protocols, and email security.
- Performed extensive health checks on critical systems and conducted deep dive analysis into issues to quickly resolve complex problems.
- Served as a primary point of contact and expert in escalation and coordination for major incidents and problems related to affected services.
- Achieved measurable success in expediting issue resolution by streamlining troubleshooting processes, leveraging expertise in data source connectivity for resolving technology issues.
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Technical Experience:

AZURE DATE ANALYTICS: Azure Data Factory, Azure Data Lake, Azure Databricks. Microsoft Purview and Power BI
INFRASTRUCTURE AS CODE: Terraform, Ansible, CloudFormation, Azure Resource Manager (ARM)
PROJECT MANAGEMENT: Jira, Kanban Board, Microsoft Projects, Lean - Agile methodologies, Strategic Sourcing Management
CYBERSECURITY GRC: Azure Identity Governance, NIST, PCI DSS, ISO 27001, Azure Sentinel, Governance Risk & Compliance

Education:

MASTER OF COMPUTER INFORMATION SYSTEM, 2013 DeVry University, Keller School of Management, Irving, TX
BACHELOR OF SCIENCE (B.SC.) IN COMPUTER SCIENCE, 2011 DeVry University, Irving, TX

CERTIFICATIONS:

- Cybersecurity: CompTIA Security+, Certified in Cybersecurity (ISC)2, Certificate of Cloud Security Knowledge (CCSK), Azure Identity and Access Management Associate (SC-300), Microsoft Azure Security Technologies (AZ -500)
- Cloud Management: AWS Cloud Practitioner, Microsoft Azure Administrator (AZ-104) , Microsoft Certified: Cybersecurity Architect Expert (SC-100)
- PMP - Project Management Professional (PMP)®