# **Brian Reed**

**Cloud Engineer** 

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# **EDUCATION**

B.S Business Administration Metropolitan State University Saint Paul, MN 2017

## SKILLS

- AWS
- Terraform, CloudFormation
- Ansible
- Docker
- Amazon ECR, Amazon ECS
- Amazon EKS
- Git
- CodeCommit, GitHub, BitBucket
- CI/CD Pipeline
- AWS CLI
- Bash/Shell Scripting
- Python
- Visual Studio
- Jira, Confluence
- Slack, Microsoft Teams
- Jenkins
- Data Dog

## CERTIFICATIONS

- AWS Certified Cloud Practitioner
- AWS Certified Solutions Architect
- Certified Scrum Master

### **Career Objectives**

Highly accomplished, professional certified AWS Cloud Engineer with 7+years of experience designing highly available, fault tolerant, and secure private/public cloud infrastructures utilizing Amazon Web Service. Cloud Engineer with expertise in cloud administration, user management, open source software installation and configuration, application hardening and change management. Deep problem solving abilities and motivated learner who thrives in independent and group settings and can adapt to changing situations and assignments.

### Work Experience

#### **Cloud Product Engineer**

#### Allstate Insurance

June 2018 - PRESENT, Northbrook, IL

-Design, develop, implement, and manage DevOps capabilities in an Amazon Web Services environment in support of the customer

-Design, develop, configure and manage mixed Windows and RHEL environments

-Install, configure and maintain all tools needed to accomplish the following DevSecOps functions: source control management, continuous integration, deployment, monitoring, repository management, provisioning, release management, logging, building, testing, containerization, collaboration and security

-Implement cost-control strategies for Cloud-based workloads in AWS

-Leverage programming and scripting languages including Python, Bash, Terraform, CloudFormation and Powershell

-Attend regular and ad hoc client meetings to coordinate/monitor customer satisfaction and overall program performance

#### **Cloud Support Engineer**

#### **Target Corp**

Sept 2017 - Feb 2018, Minneapolis

Online interaction with our customers all around the globe.

Provide support by mail and online chat: troubleshooting assistance for customer issues, integrations, and relevant problems; Training customers for better use in our system, understand application architectures and software integration.

Proactively anticipating and resolving incidents

Work closely with other departments such as R&D, Sales, CS etc

#### Scrum Master

#### Lasx Industries

Sept 2017 - Feb 2018, Minneapolis

Ensures the development team(s) is operating as efficiently as possible and guides the team through reflection and continuous improvement and facilitates the key ceremonies of agile scrum.

Provides guidance to the team on a regular basis to ensure that the team is aligned with the organization in the processes to develop, release and maintain products.

Serves and supports the Product Owner and Development Team in their quest to do everything possible to meet the needs of the customers.

Provides support to the team using a servant leadership style.

Facilitates the scrum ceremonies including planning, stand-ups, retrospectives and grooming.

Removes impediments or guides the team to remove impediments by finding the right personnel to remove the impediment.

Facilitates discussions, decision making, and conflict resolution.

Assists with internal and external communication, improves transparency, and radiating information.

Supports the Product Owner, especially with respect to refining (aka grooming) and managing the product backlog.

Assists the Scrum Team with evaluating proper metrics to measure the performance of the team.

#### Scrum Master

#### Wells Fargo

Mar 2013 - Dec 2015, Minneapolis, MN

Consult on complex initiatives with broad impact and large-scale planning for Scrum or Agile.

Review and analyze complex multi-faceted, larger scale, or longer-term Scrum Master challenges that require in-depth evaluation of multiple factors, including intangibles or unprecedented factors.

Contribute to the resolution of complex and multi-faceted situations requiring solid understanding of the function, policies, procedures, and compliance requirements that meet deliverables.

Strategically collaborate and consult with client personnel.