# Edward ODIONG

## **SAP SD/OTC Analyst**

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Growth-oriented SAP SD/OTC Analyst with 7 years experience integrating SAP systems into business practices. Talented in building relationships with varying business units and driving growth through IT-based solutions. Thoughtful troubleshooter with experience in providing comprehensive solutions to systemic issues. Strong understanding of the SD Modules integration with MM/PP and FI/CO.

Experienced SAP analyst with great knowledge in the Sales & Distribution/Order to Cash process including two implementation projects. Experienced in Logistic Execution (LE) functions like Basic Shipping Processes, Delivery Processing (inbound & outbound), Picking/Packing, and Goods Issue. Team-oriented individual with project management, functional business analysis and risk oversight skills. Efficient in prioritizing tasks and optimizing workflows.

#### Skills

**Problem-Solving** 

**Technical Analysis** 

Service Manager

Microsoft Project

**Conflict Resolution** 

SAFe Certification

**PSM Certification** 

Service Now

Teamwork and Collaboration

## **Work History**

#### 2021-08 - 2024-06 S

## **SAP SD Analyst**

MoAm Consulting; Client: National Grid, Atlanta, GA

- Utilization of condition techniques in configuring Pricing, Free Goods (inclusion & exclusion), and Condition Exclusion Groups. Thus, conversant with condition tables, access sequence, condition types, pricing procedure, pricing procedure determination, and condition records.
- Customization/Configuration of Master Data; Customer Master, Material Data, Customer Material Information Records, Output Records, and Pricing Conditions.

- Configured Partner Determination, Account Group Assignments, and Partner Functions.
- Configuration of Logistic Execution such as basic Shipping Point determination, Storage Location, and Transportation Orders.
- Configuration of Sales Document Types, Delivery Type, Billing types, Item Categories, and Schedule Line Categories.
- Define Credit Management Systems and resolve day to day SAP SD issues in reference to it.
- Debug and Troubleshoot technical issues.
- Documented and maintained technical specifications for SAP applications.
- Cultivated relationships with industry leaders within company to share tips and information.

#### 2019-10 - 2021-07 SAP SD/OTC Analyst

MoAm Consulting; Client REC Silicon, Moses Lake, WA

- Configuration of Sale and Distribution Module.
- Configuration of Partner Determination Procedure, Account Group Assignment, and Partner Functions.
- Configuration of different consignment processes (fill-up, issue, return and pickup).
- Resolving issues on Outline agreements (contracts and scheduling agreements). Worked
  on different types of contracts including quantity, value, material value and service.;
  including creation of assortment modules in relation to value contract.
- Third Party Processing/ Drop Shipping Configuration and Bill of Materials Configuration.
- Maintained Copy Control to ensure proper data flow between Order, Delivery and Billing documents.
- · Configuration of Inter-Company Sales.
- · Troubleshoot Inbound and Outbound IDocs.
- General analysis and support of Order to Cash Business Process with focus on areas of Order Management, Pricing, Available to Promise, Delivery, and Billing.
- Debug and troubleshoot technical issues.
- Designing Training Documents and Training Business Users on modified Business Processes.

## 2016-06 - 2019-08 OTC Analyst

Vakan Consultancy; Client: Microsoft, Seattle, WA

- · Migration of Translational and Transactional Master Data from legacy system to SAP.
- Customization/Configuration of Customer Master, Material Master, and Pricing Conditions.
- Partner Determination Procedure, Account Group Assignments, and Partner Functions.
- Configuration of Item Categories and Schedule Line Categories for Sales Documents.
- Maintained Copy Control to ensure proper data flow in Sales, Delivery, and Billing document types.
- Executed Unit Testing and Integration Testing of OTC Configuration.
- Configuration of Third Party Processing/Drop Shipping.

- Output Determination, Troubleshoot IDocs, Shipping Point Determination, and Scheduling.
- Maintained overall safe work environment with employee training programs to enforce safety procedures that promote SAP best practices.

#### 2015-02 - 2016-05 SAP SD Analyst

Executive Systems; Client: Harley-Davidson, Milwaukee, WI

- Configuration of Sales Document Template, Customer Master Data, and Material Master Data.
- Managed functionalities and components of Output Determination including EDI'S, IDOCS, NAST Tables and NASTOO Program.
- Configuration of Item Categories and Schedule Lines in Sales Documents to reflect company's specifications.
- $\bullet \quad \text{Configuration/Customization of Product Hierarchy and Customer Hierarchy}.$
- Configuration of Bill of Materials (BOMS) and Inter-Company Sales
- Variant Configuration.
- Make to Order (MTO) and Make to Stock (MTS).
- Managing major/minor changes and enhancements efficiently in business requirements.
- Overview of Sales Process, Availability Check, Partner Determination, and Material Determination.
- Documented and maintained technical specifications for SAP applications.

### **Education**

### **Bachelor of Science: Criminal Justice**

University of North Texas - Denton, TX