

# Emile Fokam

*Certified SAP SD & S/4 HANA Sales Upskilling*

*Email: [emfokam@gmail.com](mailto:emfokam@gmail.com)*

*Phone: 929-216-2575*

## **PROFESSIONAL SUMMARY**

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Dedicated SAP SD professional with 8 years of experience in implementing, customizing, and optimizing SAP SD modules for diverse business environments. Proficient in all phases of the project lifecycle, from requirement gathering to post-implementation support. Demonstrated expertise in configuring pricing procedures, order management, delivery processing, and integration with other SAP modules. Adept at troubleshooting complex issues and providing effective solutions to enhance operational efficiency and customer satisfaction. Proven track record of successfully delivering projects on time and within budget constraints. Strong analytical and communication skills, with a passion for continuous learning and staying updated with the latest SAP technologies and best practices.

## **TECHNICAL TOOLS**

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**ERP:** SAP R/3 ECC 6.0 & S/4 HANA  
**Operating Systems:** Windows 10/NT/95/98/2000 / Outlook  
**Packages / Tools:** Proficiency with Microsoft Office (Word, Power point, Excel), MS Visio, Microsoft Dynamic, Jira, Fiori apps.

## **SKILLS AND ABILITIES**

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- Two full life cycles implementations and upgrade projects experience in SAP R/3 SD module.
- Configured the enterprise organization structure.
- Designed and prepared master data template for data conversion (Customer Master, Material Master).
- Configured pricing using the condition technique.
- Configured sales document types, delivery and billing document types.
- Configured Item category in sales orders and deliveries.
- Configured incompleteness and partner determination procedures.
- Configured the intercompany process in Sales and Distribution.
- Configured various copy controls.
- Configured Billing Procedures with Billing types, Inter-company Billing and stock transfer transactions.
- Cancellation documents and relevant copy controls.
- Experienced in Enhancements, USER\_EXITS, and Functional specifications for RICEFW.
- Extensive knowledge in EDI, and IDOC configuration, partner profile, Ports, message types, and output determination with respect to Sales order.
- Excellent verbal, presentation and interpersonal skills.
- Diverse experience includes involvement in all aspects of the Implementation process: Business process analysis, System configuration, Testing, Documentation, End-user training, and Production support.

## **PROFESSIONAL EXPERIENCE**

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### **MOAM Consulting / Silver Spring USA**

MoAm Consulting is a minority-owned professional services firm specializing in providing SAP/ERP consulting, technical training, and development services to commercial customers and Federal agencies.

**I worked with MoAm Consulting at ACCENTURE & KAUTEX**

### **ACCENTURE OHIO/ CINCINNATI**

**Mai 2022 – Present**

Accenture is a multinational professional services company that specializes in IT services and consulting.

It offers a wide range of services in strategy, consulting, digital, technology, and operations. It works with clients across various industries, including communications, media, technology, health, public service, and financial services, among others. Accenture is known for helping organizations transform their business processes, develop and implement technology solutions, and optimize operations.

**SAP OTC Analyst involved in a support project.**

### **Roles and responsibilities:**

- Worked on third-party sales and BOM.
- Worked on intercompany sales and third-party sales process.
- Worked on support project solving P2, P3, P4 incidents.
- Worked with the Technical Team on the RICEFW and the Change request.

- Very good experience in supporting S/4 HANA
- Worked in the SAP Area with integration with other systems different from SAP.
- Comfortable understanding the requirements of the business and made the FD for the good use of the technical Team
- Leading Meetings and Training the new joiners and provided the KT.

## **INFOSYS ATLANTA/ GEORGIA**

**June 2021- Avril 2022**

Infosys Ltd. is a digital services and consulting company, which engages in the provision of end-to-end business solutions. It operates through the following segments: Financial Services, Retail, Communication, Energy, Utilities, Resources, Services, Manufacturing, Hi-Tech, Life Sciences, and All Other.

### **SAP OTC SD Functional Consultant involved in a dull life cycle implementation project.**

#### **Roles and responsibilities:**

- Working in SAP sales and distribution order to cash (OTC) processes and integration with other SAP modules (MM, FI/CO, WM) in all business scenarios.
- Utilized data visualization tools to enable management to make real-time decisions.
- Resolved more than 100 incident tickets and operational requests.
- Trained new support members on SAP systems.
- Participated in blueprinting workshops to assess Fit/Gap
- Deployed OTC (Order To Cash) processes with an SD team.
- Configured outputs for Order, Delivery, Picking, and Billing
- Supported Integration and UAT (User Acceptance Testing)
- Translated business requirements into SAP functional specifications.
- Provided training for power users.

## **KAUTEX / USA Detroit/Michigan**

**Dec. 2016 - May 2021**

Manufacturing Company

### **SAP OTC SD Functional Consultant involved in a dull life cycle implementation project.**

#### **Roles and responsibilities:**

- OTC process: orders to cash flow, returns, and credit/debit memo requests.
- Worked on Customer, Material Master Data, and Condition Master Data
- Worked on cash order rush order configuration and the consignment process.
- Configured the enterprise organization structure.
- Configured Order Management and basic functions: Output Determination and Account Determination.
- Processed Billing, Shipping, Picking, and Packing transactions for the business.
- Configured Order types, Item Categories, Consignment Issues, Item Categories, and Schedule lines.
- Performed GAP Analysis for system enhancements and development user exits with the technical team.
- Involve in customer and material master conversion from legacy system to SAP system using (LSMW)
- Worked on EDI and IDOCs for sales documents, Deliveries, and Billing documents processing.
- Worked on third-party sales and BOM.
- Worked on intercompany sales and third-party sales process.
- Worked on credit management and stock transfer transactions.
- Designed and executed Functional Test Cases for system testing (Unit and Integration) and supported UAT (User Acceptance Testing).
- Worked on various copy controls.

## **EDUCATION**

Bachelor Management Applied and Economics Sciences at University of Douala Cameroon:

## **CERTIFICATIONS**

SAP Certified Application Associate - Sales and Distribution, ERP 6.0 EhP7

SAP Certified Application Associate- SAP S/4 HANA Sales Upskilling 1809

SAP Certified Application Associate- SAP S/4 HANA Source and Procurement- Upskilling for ERP Experts

## **LANGUAGES**

English and French, proficient on both