

Emy Nwude
IT Project Manager / Scrum Master
(PMP, PSM1, PMI-ACP, CKA)
Dallas, TX / Remote (USA)
emeka.laplace@gmail.com | 2145312155
www.linkedin.com/in/emy-nwude-cka

Summary: Enthusiastic and result-oriented IT Project Manager and Certified Scrum Master with a passion for coordination and collaboration with 12 + years of experience with a proven track record in achieving an 80% improvement in project delivery time through Agile methodologies, resulting in 100% on-time project delivery within 18 months.

Skills

- **Agile Project Management:** Hands-on experience in successfully managing and delivering large software projects in Agile environments and the SDLC cycle.
- **Servant Leadership:** Extensive knowledge in building self-organizing, cross-functional, and high-performing teams.
- **Change Management:** Defined change management processes for transitioning teams from Waterfall to Agile using various Agile frameworks.
- **Data Migration & Integration:** experienced SQL Server Migration to Azure SQL, IIS Website Migration to Azure Kubernetes Services, Hybrid Cloud Services Deployment Using Azure Stack HCI23H2. AWS cloud management.
- **CRM Maintenance:** Experienced in PeopleSoft and Salesforce CRM maintenance and upgrades with implementation phases, enhancements and customizations.
- **Risk Analysis:** Quality assurance on operational and financial risk management leading to the strategic planning and implementation expense control and budget tracking.
- **Project Communication and collaboration:** Excellent verbal and written communication skills in mentoring, coaching, and motivation teams for effective decision making and time management on projects.
- **Application Deployment:** Extensive experience in the design and implementation of continuous integration, continuous delivery, continuous development (CI/CD) and Devops processes such as Docker, Kubernetes, Terraform, Ansible, Linux systems and Jenkins ci/cd

Technical Proficiencies: SDLC, Rally, JIRA, Jira Align, Docker, Terraform, Jenkins, Ansible, Kubernetes, Java, Python, Confluence, Monday, Asana, AWS DevOps, TFS, Visual Studio, Invision, Planview, ServiceNow, PowerBI, Miro, Airtable, Google workspace, Visio, MS Excel, PowerPoint, MS Outlook, MS Project, Tableau, Invision, GitHub, and Workday HCM.

Professional Experience

Technical Project Manager / Scrum Master

PNC – Dallas Texas

April 2023 – Present

Collaborated with both programmers and Devops Engineers and led data migration projects, Microservices Applications thus transitioning SQL Server databases to AWS SQL, migrating IIS websites to Elastic Kubernetes Services, maintaining and troubleshooting deployment issues. Supported teams with Agile best practices using the Scrum framework.

- Developed detailed project plans and roadmap for hybrid cloud solutions using AWS Stack HCI 23H2, integrating on-premises infrastructure with AWS cloud services.
- Improved project delivery time by 80% by implementing Agile methodologies, resulting in increased productivity and on-time delivery of 100% of projects.
- Facilitated daily stand-up meetings and sprint planning, resulting in a 90% improvement in team collaboration and a 95% increase in project delivery predictability.

Agile Project Manager

JP Morgan Chase – Plano, TX

October 2021 – March 2023

Projects struggled with ensuring quality standards for and best Agile practices for testing and quality assurance.

- Spearheaded agile transformation across 8 departments, resulting in a 30% increase in project delivery speed and a 25% reduction in project costs using Scrum and Kanban methodologies.
- Reduced project defects by 70% by implementing Agile quality assurance strategies, leading to a 90% improvement in customer retention and satisfaction.
- Spearheaded the adoption of Agile methodologies across cross-functional teams, increasing project delivery speed by 30% and improving team productivity through efficient sprint planning and retrospective meetings using tools such as Jira and Confluence.

Senior Scrum Master

Fidelity Investments – Westlake, TX

February 2019 – July 2021

Supported 3 teams on data and financial projects, generating product roadmaps for implementing security controls on payment automation and application deployments.

- Reduced team churn rate by 90% through effective backlog management and team restructuring.
- Ensured consistent adherence to Scrum processes and ceremonies across teams by providing training sessions on Agile methodologies and Scrum practices, ensuring understanding and adoption across the organization.

- Led a 9-member Scrum team in achieving a 90% improvement in software development process efficiency, resulting in a 50% decrease in defects and a 95% increase in customer satisfaction.

Agile Project Manager/ Scrum Master

Amazon.com INC – Dallas, TX

November 2015 – November 2018

Supported teams in a SAFe environment, improving decision-making skills and work-life balance.

- Successfully led a team in delivering a critical software upgrade project ahead of schedule, resulting in increased customer satisfaction and revenue.
- Facilitated PI planning for cross-functional teams of 15, achieving a 25% increase in PI velocity and ensuring timely delivery of key product features using JIRA reports for tracking and reporting.
- Facilitated Scrum ceremonies for cross-functional teams using Jira, which led to a 25% increase in sprint velocity and ensured timely delivery of high-priority projects.

Project Officer

Huawei – Lagos, Nigeria

January 2012 – September 2015

Successfully managed projects, coordinated teams, and delivered high-quality results with project planning, stakeholder engagement, risk management, and budget control for releasing new devices and maintaining customer engagement with products and services.

- Coordinated resources and logistics for project activities by collaborating with various departments and providing regular updates on project progress while ensuring timely completion on budget constraints, achieving an average project success rate of 95%.
- Contributed to creating project schedules, timelines, and milestones and ensured adherence to quality standards.
- Achieved a project completion rate of 95% within budget and timeline, resulting in increased client satisfaction and repeat business.

Cyber Security Analyst

Mira Gold Solution – Lagos, Nigeria

December 2010 – January 2012

Monitored network traffic and security alerts, responded to security incidents, and coordinated with teams to contain and remediate breaches.

- Identified and assessed vulnerabilities, mitigated risks, and maintained incident response plans.
- Implemented advanced threat detection protocols and conducted security audits, successfully reducing potential data breaches by 30% within the first year.

- Implemented advanced threat detection systems, reducing potential security incidents by 35% through continuous monitoring and real-time analysis using SIEM tools.

Education

- **Master of Business Administration**
Southern Arkansas University (2015 - 2017)
- **Bachelor of Science, Agribusiness and Engineering**
Ebonyi State University (2003- 2008)

Certifications

- Project Management Professional (PMP) – PMI
- Certified Kubernetes Administrator (CKA)
- Certified Agile Practitioner – (PMI -ACP)
- Professional Scrum Master (PSM I) - Scrum.org
- Cyber Security; Commercial, Government, and Security+ (Crest Consulting Group Boot Camp)

*** References available upon request