

Experience Summary

- Strong Mainframe Knowledge and Skills.
- Strong Batch Scheduling skills utilizing ESP Job Scheduler.
- Experienced in SDLC lifecycle including requirement gathering, feasibility analysis, design and development, implementation and support.
- Very Good Communication skills, both verbal and written.
- Ability to work collaboratively in teams with experience in onsite / offshore delivery model.
- Hard-Working, Highly-Motivated & Detail-Oriented with extensive, diverse mainframe processing experience.

Technical Skills

- Languages - COBOL, Easytrieve Plus, REXX, SQL, Fortran, Micro Focus COBOL, Assembly Language
- Job Scheduler – ESP, ESP Workstation, CA7, CTLM
- Data Repositories - DB2, IMS, VSAM, XDB
- Tools - Xpedit, Intertest, Animator, JCL, IDCAMS, Syncsort, File Aid, Infoman, Changeman, MS Project, MS Excel, MS Word, MS PowerPoint, MS Access, Notepad++, TSO ISPF, ProEdit, Strobe, Omegamon, RC Update, Catalog Manager, Abend Aid

Work Experience

Norwin Technologies (Broadcom Client - Elevance/Anthem Customer)

Remote (09/2022 to 04/2023)

- **ESP Administrator (2022 – 2023) – Conversion from CTLM to ESP Job Scheduler**
 - Manually apply changes to supplement the automated conversion to ESP
 - Issue Resolution

United Parcel Service (Information Services)

Mahwah, NJ (09/1987 to 04/2022)

- **Senior QA Specialist (2013 – 2022) - User Acceptance & Regression Testing**
 - Meet with Applications for Scope of Testing for Release and/or Off Release
 - Set up environment for new release (File Capture, Table Capture, Production Synchup, Mass Binds, Data conversions)

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- Encrypt / Mask Sensitive Data
 - Create & Update Job Scheduling for all Applications utilizing ESP Job Scheduler
 - Application Turnover of Release Components
 - Continuous Process Improvements & Automation (COBOL, EZT, ESP, VSAM, DB2)
 - Execute Processes & Research Job Abends
 - Open Defects & Assist Applications on Defect Resolution (if applicable)
 - Assist Test Team in Automation of Test Results (Invoice Verification)
- **Lead Tech Specialist (2005 – 2012) - Flexible Bill Rendering Maintenance & Release**
- Participated in Functional Review meetings with User Community
 - Generated Functional Design Documents
 - Generated Detail Design Documents
 - Created Program Specifications
 - Participated in Code Reviews
 - Developed/Enhanced Programs (COBOL, CICS, EZT, DB2, VSAM)
 - Participated in Unit Testing, Integration Test & User Acceptance Testing
 - Participated in Production Turnover (Create Change Packages)
 - Post-Implementation Production Support
 - System Maintenance/Support
- **Lead Tech Specialist (1999 – 2004) – Team Lead Billing Re-Architecture Regression Testing**
- Developed A Regression Test System on new Mainframe Sysplex
 - Identify DB2 Tables & supplied information to DBA's to set up new DB2 Environment
 - Create A Turnover Procedure for Application Turnover between Mainframe Systems
 - Work with Applications to Identify Key Processes for Regression Testing
 - Executed Processes, Fixed Abends and Performed Comparisons
 - Created Daily/Weekly Status Reports to Management
- **Lead Tech Specialist (1995 – 1998) - Billing Quality Management Performance Team**
- Identify Processes with High CPU Usage or Processing Time with the primary focus being on Critical Patch processes
 - Determine the primary entities with High CPU usage (utilizing Strobe, Omegamon)
 - Test proposed Changes and generate Cost/Benefit Analysis documents
 - Create Change Proposal/Specifications Document for Applications
 - Modify Application Programs to implement changes (if applicable)

- **Lead Tech Specialist (1992 -1994) - Application Maintenance & Development**
 - Participated in Functional Review meetings with User Community
 - Generated Functional & Detail Design Documents
 - Participated in Unit Testing, Integration Test & User Acceptance Testing
 - Participated in Production Turnover (Create Change Packages)
 - Post-Implementation Production Support
 - Performed & Assigned Tasks
 - Created Workplans
 - Created / Reviewed Program Specifications
 - Conducted Code Reviews as an SME
 - Reviewed Test Results
 - Sizing for Cost-Benefit Analysis (when applicable)
 - Developed Programs (COBOL, CICS, DB2, VSAM)
 - Conducted Employee Quarterly Reviews
 - Generated Weekly Status reports to Management & User Community

- **Programmer Analyst (1991) - Affirmative Action Development Team**
 - Participated in Functional Review meetings with User Community
 - Generated Functional Design Documents
 - Generated Detail Design Documents
 - Created Program Specifications
 - Participated in Code Reviews
 - Develop Programs from Program Specs (COBOL, CICS, IMS, DB2, VSAM)
 - Participated in Unit Testing, Integration Test & User Acceptance Testing
 - Participated in Production Turnover (Create Change Packages)
 - Post-Implementation Production Support

- **Senior Programmer (1987 – 1990) - Employee Injury, Auto Accident Development**
 - Participated in all aspects of the Development Life Cycle.
 - Created Functional/Detail Design Documents.
 - Create Specs/Develop Programs (COBOL, CICS, IMS, DB2, VSAM)
 - Production Support

Warner Computer Systems (Auto Insurance Division)

Hackensack, NJ (05/1985 to 09/1987) - Programmer / Programmer Analyst

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Salaried Employee

- Supported and Enhanced NJ JUA Automobile Insurance System encompassing Data Entry, Core Rating/Pricing Processes, ID Card Creation and Invoice Generation. Fortran, COBOL & Assembly Language were utilized. The Primary Data Repository was VSAM.
- Designed and Implemented Premium Accounting Reporting System for Clients utilizing COBOL & VSAM. Traveled to Hanover Insurance & Penn National to present the Premium Accounting Reporting System and both companies decided to purchase.
- Participated in Code Reviews, Brainstorming sessions, Detail Designs and Impact Analysis for Cost-Benefit Analysis. Note... Given there were only 5 individuals in the entire NJ/JUA Automobile Insurance Division, I was involved in more aspects than would normally be expected from A Programmer right out of College.

Education Details

- New Jersey Institute of Technology (1979 – 1985) - Computer Science (Major), Industrial Engineering (Minor)
- Rutgers University (1987 - 1994) - MBA in Finance

References

- References will be furnished on request