

## **GREGORY YOUNG**

Stockholm, NJ 07460

Email – GregYng7@gmail.com

Mobile Phone # - (973) 897-3344

### **Experience Summary**

- Strong Mainframe Knowledge and Skills.
- Strong Batch Scheduling skills utilizing ESP Job Scheduler.
- Experienced in SDLC lifecycle including requirement gathering, feasibility analysis, design and development, implementation and support.
- Very Good Communication skills, both verbal and written.
- Ability to work collaboratively in teams with experience in onsite / offshore delivery model.
- Hard-Working, Highly-Motivated & Detail-Oriented with extensive, diverse mainframe processing experience.

### **Technical Skills**

- Languages - COBOL, Easytrieve Plus, REXX, SQL, Fortran, Micro Focus COBOL, Assembly Language
- Job Scheduler – ESP, ESP Workstation, CA7, CTLM
- Data Repositories - DB2, IMS, VSAM, XDB
- Tools - Xpediter, Intertest, Animator, JCL, IDCAMS, Syncsort, File Aid, Infoman, Changeman, MS Project, MS Excel, MS Word, MS PowerPoint, MS Access, Notepad++, TSO ISPF, ProEdit, Strobe, Omegamon, RC Update, Catalog Manager, Abend Aid

### **Work Experience**

#### **Norwin Technologies (Broadcom Client - Elevance/Anthem Customer)**

**Remote (09/2022 to 04/2023)**

- **ESP Administrator (2022 – 2023) – Conversion from CTLM to ESP Job Scheduler**
  - Manually apply changes to supplement the automated conversion to ESP
  - Issue Resolution

#### **United Parcel Service (Information Services)**

**Mahwah, NJ (09/1987 to 04/2022)**

- **Senior QA Specialist (2013 – 2022) - User Acceptance & Regression Testing**
  - Meet with Applications for Scope of Testing for Release and/or Off Release
  - Set up environment for new release (File Capture, Table Capture, Production Synchup, Mass Binds, Data conversions)

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- Encrypt / Mask Sensitive Data
  - Create & Update Job Scheduling for all Applications utilizing ESP Job Scheduler
  - Application Turnover of Release Components
  - Continuous Process Improvements & Automation (COBOL, EZT, ESP, VSAM, DB2)
  - Execute Processes & Research Job Abends
  - Open Defects & Assist Applications on Defect Resolution (if applicable)
  - Assist Test Team in Automation of Test Results (Invoice Verification)
- **Lead Tech Specialist (2005 – 2012) - Flexible Bill Rendering Maintenance & Release**
- Participated in Functional Review meetings with User Community
  - Generated Functional Design Documents
  - Generated Detail Design Documents
  - Created Program Specifications
  - Participated in Code Reviews
  - Developed/Enhanced Programs (COBOL, CICS, EZT, DB2, VSAM)
  - Participated in Unit Testing, Integration Test & User Acceptance Testing
  - Participated in Production Turnover (Create Change Packages)
  - Post-Implementation Production Support
  - System Maintenance/Support
- **Lead Tech Specialist (1999 – 2004) – Team Lead Billing Re-Architecture**
- Regression Testing**
- Developed A Regression Test System on new Mainframe Sysplex
  - Identify DB2 Tables & supplied information to DBA's to set up new DB2 Environment
  - Create A Turnover Procedure for Application Turnover between Mainframe Systems
  - Work with Applications to Identify Key Processes for Regression Testing
  - Executed Processes, Fixed Abends and Performed Comparisons
  - Created Daily/Weekly Status Reports to Management
- **Lead Tech Specialist (1995 – 1998) - Billing Quality Management Performance Team**
- Identify Processes with High CPU Usage or Processing Time with the primary focus being on Critical Patch processes
  - Determine the primary entities with High CPU usage (utilizing Strobe, Omegamon)
  - Test proposed Changes and generate Cost/Benefit Analysis documents
  - Create Change Proposal/Specifications Document for Applications
  - Modify Application Programs to implement changes (if applicable)

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- **Lead Tech Specialist (1992 -1994 ) - Application Maintenance & Development**
  - Participated in Functional Review meetings with User Community
  - Generated Functional & Detail Design Documents
  - Participated in Unit Testing, Integration Test & User Acceptance Testing
  - Participated in Production Turnover (Create Change Packages)
  - Post-Implementation Production Support
  - Performed & Assigned Tasks
  - Created Workplans
  - Created / Reviewed Program Specifications
  - Conducted Code Reviews as an SME
  - Reviewed Test Results
  - Sizing for Cost-Benefit Analysis (when applicable)
  - Developed Programs (COBOL, CICS, DB2, VSAM)
  - Conducted Employee Quarterly Reviews
  - Generated Weekly Status reports to Management & User Community
  
- **Programmer Analyst (1991) - Affirmative Action Development Team**
  - Participated in Functional Review meetings with User Community
  - Generated Functional Design Documents
  - Generated Detail Design Documents
  - Created Program Specifications
  - Participated in Code Reviews
  - Develop Programs from Program Specs (COBOL, CICS, IMS, DB2, VSAM)
  - Participated in Unit Testing, Integration Test & User Acceptance Testing
  - Participated in Production Turnover (Create Change Packages)
  - Post-Implementation Production Support
  
- **Senior Programmer (1987 – 1990) - Employee Injury, Auto Accident Development**
  - Participated in all aspects of the Development Life Cycle.
  - Created Functional/Detail Design Documents.
  - Create Specs/Develop Programs (COBOL, CICS, IMS, DB2, VSAM)
  - Production Support

**Warner Computer Systems (Auto Insurance Division)**

**Hackensack, NJ (05/1985 to 09/1987) - Programmer / Programmer Analyst**

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## **Salaried Employee**

- Supported and Enhanced NJ JUA Automobile Insurance System encompassing Data Entry, Core Rating/Pricing Processes, ID Card Creation and Invoice Generation. Fortran, COBOL & Assembly Language were utilized. The Primary Data Repository was VSAM.
- Designed and Implemented Premium Accounting Reporting System for Clients utilizing COBOL & VSAM. Traveled to Hanover Insurance & Penn National to present the Premium Accounting Reporting System and both companies decided to purchase.
- Participated in Code Reviews, Brainstorming sessions, Detail Designs and Impact Analysis for Cost-Benefit Analysis. Note... Given there were only 5 individuals in the entire NJ/JUA Automobile Insurance Division, I was involved in more aspects than would normally be expected from A Programmer right out of College.

## **Education Details**

- New Jersey Institute of Technology (1979 – 1985) - Computer Science (Major), Industrial Engineering (Minor)
- Rutgers University (1987 - 1994) - MBA in Finance

## **References**

- References will be furnished on request