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Summary:

- Over 14+ Years of experience in IT professional in Oracle Applications (11i/R12/ R13) E-Business Suite Modules and Oracle Cloud this includes Oracle Financial Modules (GL, AP, AR), Supply Chain Management Modules (PO, OM, and INV) and knowledge on Application Development and System Administration.
- Worked-on development and customization of Oracle Cloud Components like OTBI, BI Report, Groovy Code, OM Extensions, Rest API, SOAP API, FBDI, ADFDI, Custom Roles and Order Orchestrations.
- Configured the Oracle Cloud system for Customers, Pricing, Order types, Transit time, Org, sub inventory, GOP, ATP Rules, Back-to-Back, Procure to Pay, Dropship and Configurators.
- Worked-on development and customization of Oracle Apps components like Oracle Reports, conversions and interfaces in General Ledger, Account Payables, Account Receivables, Purchase Order, Order Management, and Inventory Management, wrote several PL/SQL interface codes, created several oracles reports as per user requirements.
- Experienced in all aspects of Business Requirement Gathering, Business Process Analysis, Mapping, Fit/Gap analysis, System Requirement Specification set up, and Interfaces to non-oracle applications, Test Scenarios set up, Business System Testing, User training and Support.
- Excellent skills in developing packages, functions, procedures, stored procedures, triggers, tables, indexes, customized views, utilizing Oracle PL/SQL database programming and language.
- Having strong experience with the Oracle Relational Data Base Management System, writing stored procedures, SQL, PL/SQL and XML Publisher
- Have decent understanding of AIM methodology (MD50, MD70 & BR 100 documents). Successfully implemented Order to Cash & Procure to Pay Cycle using Oracle Applications 11i/12i and performed various Testing scenarios. Extensive experience in Financials & SCM modules of Oracle Applications 11i/12i.
- Strong Coding, testing & debugging Experience in ERP using Oracle Technologies. Expertise in Forms, Reports, Interfaces, Conversions, Extensions & Workflows (FRICEW) and ability to work in most of the Oracle Application modules.
- Experience in Migration of data, Validation of data and Loading data using SQL*Loader from legacy system to Oracle Applications. Strong programming experience in using Front-end tools like Report 6i/9i, Discoverer4i/10g, XML publisher, Forms 6i/9i, PL/SQL and TOAD.
- Perspicacity in System Administrator activities like managing concurrent managers, application user setup, defining responsibilities, value sets, flex fields, registering menus, forms, reports, concurrent programs, profile options as per the requirement. Expertise in design and delivery of Oracle EBS technical objects like FRICEW and XML Publisher.
- Six full lifecycle implementations experience (R12/11i) and Oracle Cloud R13 of PTP (Procure to Pay) and OTC (Order to Cash) cycles going through Development (DEV), User Acceptance Test (UAT) and Production, User Training, go-live and post go-live Support in complex Multi-Org Environment.
- Extensive experience in Oracle EBS development AIM methodology from thorough review of MD050s with functional walkthroughs to understand functional requirements, then analyze, design and development of code components.
- Strong Communication, Presentation and Analytical Skills. Proven Skills as an efficient Team Member in System Analysis, Designing, Development, Customization, Migration and Documentation.

Technical Skills:

Verticals:	Finance, Manufacturing, Supply Chain, Travel and Tourism, Telecom and Retail/UTILITIES
Domains / Programming Skills (As Applicable):	ORACLE Apps 11i, R12, R13 and SCM (PO, OM, Inventory, iStore), Finance (AP, AR & GL) SQL, PL/SQL and Oracle Retail ReSA 12.0.5, Core Java, C, C++, Oracle Fusion Cloud, OTBI, Groovy, Rest and Soap API.
Tools & Techniques:	Toad, WinSCP, FileZilla, Putty, ftp
Databases:	Oracle 9i/10G

Software Tools:	Developer 6i, 2000(Forms & Reports), PL/SQL SQL*Loader, BI Publisher, Oracle Discoverer, Workflow
Operating Systems:	Windows, Unix, Linux

Education:
- Master of Computer Application, IEC College of Engineering and Technology, India, 2006.
- Bachelors in science, Aligarh Muslim University, India 2003.

Professional Experience:

Client: Meta
Duration: March-2022 - Till Date
Role: Oracle SCM Cloud Techno/Functional Consultant
Project: AR/VR Supply Chain Management business applications | 23c | Meta Platforms, Inc.
Description: Implementation, Enhancement, and production support of Oracle Fusion Cloud for all the modules of Supply Chain, Financial, Manufacturing Domain.

Responsibilities:
- Design the various orchestrations and process assignment rules for B2B, B2C and POS customers to fulfill their EDI and Manual orders in various business scenarios.
- Wrote the pause rule for digital and coverage item to wait for Physical SKU and covered item to ship and receive for the Extended Warranty RL App Add-Ons and Bundle Order Fulfillment projects.
- Use the Groovy Code to write the OM extension using Public View Objects (PVO) for defaulting on the sale order line type, demand class, freight term, warehouse, and business unit vs Warehouse validation to prevent intercompany transactions.
- Define the customer pricing profiles, pricing segments, price lists, discount lists, strategies and matrix in various pricing scenarios based on some sort of similar spending pattern.
- Assist the development team by providing the tested rest API, soap API and their payload for transactions like sales order creation, reservation, shipping.
- Developed and customized the reports using the BIP and OTBI tools.
- Define the custom roles for querying view only, transactional and configuration purposes for different business users.
- Configured the new order type, line type, Carriers, Transit Times, Mode of Transport, Service Level, customer, picking rules, shipping rules, locations, pre transforming defaulting rules, Processing constraints, enterprise contract, extensible flex fields, sourcing rule and their assignments.
- Tested end to end cycle of b2b, b2c sales order, transfer order, return, BIP report during quarterly patch testing and assisted auditor to provide the transactional evidence in SOX Audit.
- Worked on production issues related to shipping exceptions, reservations, pending inv transactions, sales order, transfer order drop to 3pl, proof of delivery transactions, purchase orders, work orders, receiving, p2p and o2c cycle.
- Worked upon Order Management (Orchestration, Pricing, Shipping, OM Extensions).

Environment: Oracle Fusion Cloud (Order Management Purchasing, Inventory), Finance (AP, AR & GL), BI Publisher, OTBI and PL/SQL.

Client: Starbucks Coffee Company
Duration: October-2021 – March-2022
Role: Oracle EBS Techno Functional Consultant
Project: Oracle EBS Upgradation to 12.2.9 | 19c | Starbucks
Description: Oracle EBS AMER / EMEA applications are being upgraded to version 12.2.9 and database being upgraded to version 19c as part of oracle ebs upgrade.

Responsibilities:

- Ensure that all the processes of order management that use version12.2.9 tested and meets the current production criteria in terms of performance and functionality.
- Test, configure and implement backorder delivery details without creating delivery.
- Worked on receiving return (RMA) in any UOM, Group dropship requisition lines by sales order functionality.
- Worked on complete O2C cycle from Storefront order creation to ebs, delivery published to OTM,3pl later ship confirmation received from 3pl till order closure and AR invoicing and journal creation.
- Worked on process, configuration, performance related QCs and GOQ, BI Publisher Reports and Interface.
- Created PL/SQL stored procedures, functions, and packages for moving the data. Performed SQL and PL/SQL tuning and Application tuning using various tools like EXPLAIN PLAN, SQL*TRACE, TKPROF. Worked on Oracle Bulk Collections for better performance and easy retrieval of data, by reducing context switching between SQL and PL/SQL engines.
- Fully tested end to end OM, PO processes like Order Capture & Fulfillment B2B, IR, ISO, Procurement and Dropship.

Environment: Oracle Apps R12.2.4 and R12.2.9 (Finance and SCM) and Oracle PL/SQL

Client: AT&T Services Inc. Alpharetta, GA
Duration: March 2015 – October-2021
Role: Oracle Cloud Techno Functional Consultant
Project: Baracuda SCM Production Support
Description: Expertise in design and delivery of Oracle EBS technical objects like FRICEW, Oracle BI Publisher and XML Publisher. Experience (R12/11i) of PTP (Procure to Pay) and OTC (Order to Cash) cycles going through Development (DEV), User Acceptance Test (UAT) and Production, User Training, go-live and post go-live Support in complex Multi-Org Environment. Extensive experience in Oracle EBS development AIM methodology from thorough review of MD050s with functional walkthroughs to understand functional requirements, then analyze, design and development of code components.

Responsibilities:
- Deep knowledge of the Order-to-Cash (O2C) and Source-to-Pay (P2P) lifecycle, and execution through an ERP system with Supply chain management and Financials cloud.
- Worked with business in understanding business requirements and translating them to system requirements and functional specifications.
- Good exposure to Data Migration using FBDI, ADFDI and Data Loader.
- Developed and debugged custom Reports for Purchasing, Payables, Receivables, Inventory using Report Builder and XML/BI Publisher.
- Good hands-on OTBI, BI and XML Publisher
- Maintain and monitor all SCM, Xandr (CLOUD), GL(Cloud) and Fusion related applications and their integration.
- Provide Functional Setups solutions in modules like INV, PO, OM, GL and AP based on Business needs.
- Worked on critical Oracle Apps modules i.e., Inventory, Order Management, Purchasing, Receivables, General Ledger, Payables and few customized solutions along with various 3rd Party Systems/ External Applications interfacing to Oracle for AT&T.
- In addition to technical responsibilities of support, also, handling a team of 5 members for Purchasing (PO), Order Management (OM) and Inventory modules.
- Debugs/Monitors 10 interfaces (Standard as well as custom) on daily basis to maintain smooth functioning of project and clearing all interface related errors as well.
- Created Alerts to track recurring issues monitoring them and prepare detailed solution documents on critical issues.
- Worked on the development of interfaces, Data Conversions, Extensions and customizing Oracle Reports.
- Proactively monitoring the batch jobs daily and also created automated script to log the errors and work on it before the client comes to know about it.
- Conduct trial runs of programs and software applications to be sure, they produce desired information, and the instructions are correct.
- Root Cause Analysis for the user's issues & tickets.

- Identified & Fixed BUGS in application, tested them in lower environment and moved them to Production upon successful UAT.
- Analyzed customer queries, worked on defects, identified root cause and solutions provided.
- Resolved critical production defects and providing workarounds/permanent fix. Involved in brainstorming for future implementation/release and current defects/improvements to collect estimates for requirements and delivery timelines.

Environment: Oracle Apps R12 and Oracle Cloud (PO, OM, Inventory), Finance (AP, AR & GL) and PL/SQL.

Client: WWT / Worldwide Technology, US
Duration: November 2013 – March 2015
Role: Oracle EBS Techno Functional Consultant
Description –
Enhancement and production support for Oracle ERP & all the modules of Financial, Manufacturing and Supply Chain domain.

Responsibilities:
- Developed the custom report using IBI, Discoverer and XML Publisher. Worked on migration and customization of packages, procedures (API, Interfaces) for AP, PO and GL modules. Wrote control file to populate data into temporary tables using SQL*Loader utility.
- Created following custom reports: Open PO Report PO Status Report AP Find Sales Channels For PO's and Open Internal Requisitions
- Responsible for requirement analysis till creation of technical solution design and developing and delivering objects
- Prepared documents for SysAdmin team for creating executable, concurrent programs, value sets and parameters etc, for the interface developed.
- Responsible to handle issue related to pick release, ship confirm and order creation through EDI, Interface and manually.
- Writing code for implementing custom logic and making custom extensions/modification on all reports, forms and workflow as per the new architecture and design.
- Resolved standard open interface issue and resolutions.
- Wrote control file to populate data into temporary tables using SQL* Loader utility. Resolved standard open interface issue and resolutions (rcv_transactions_interface, mtl_transactions_interface and order import)
- Responsible for data migration from legacy system into oracle.
- Compile and write documentation of program development and subsequent revisions, inserting comments in the coded instructions so others can understand the program. Maintain the code quality, coding, and implementation standards by code reviews. Prepare documents for technical design and post implementation processes.
- Providing active support (UAT, Production Deployment and warranty support as a part of release) for Oracle reports.

Environment: Oracle Apps R12(Finance and SCM), XML Publisher, Report Developer, IBI, Discoverer and PL/SQL

Client: Career Midea, India
Duration: October 2012 – October 2013
Role: Oracle EBS Technical Consultant

Responsibilities:
- Provided Functional Support for Oracle EBIZ at times (Done necessary setups including Profiles, Lookups, Menus, Personalization). Creation of test data as per the test cases.
- Worked on fine tuning several custom reports.
- High- and Low-Level Design preparation for generating user friendly O/Ps, providing necessary inputs and preparing MD070 (Technical Design) documents. Analyzing and deep diving into the core APIs of BI publisher and providing a custom solution to the problem.

- Development, modification and enhancement of financials (GL, AP, Payments, PO, iExpense, iProcurement), XML Publisher reports, including various reports for AP transactions, payments, audit, inter-company reconciliation, and PO analysis.
- Created below custom reports: Requisition Report, AP invoice Detail Report etc.
- Interface/Conversion: AP Invoice AR Receipts and Outbound interface (Inventory).
- Prepare detailed workflow charts and diagrams that describe input, output, and logical operation, and convert them into a series of instructions coded in a computer language.

Environment: Oracle Apps R12, Report Developer and PL/SQL.

Client: ABRL/Aditya Birla Retail Limited
Duration: March 2011 – September 2012
Role: Oracle EBS Techno Functional Consultant
Description: Aditya Birla Retail Ltd (ABRL) went live on Oracle EBS and Oracle Retail solutions for supporting them retail operations. Aditya Birla Retail Ltd uses Merchandise operations management modules of Oracle Retail for their merchandising operations which are integrated with Oracle Financials.

Responsibilities:
- Solved production issue on integration between Oracle Retail and Oracle Apps Financials.
- Develop the loyalty package which is creating the *.csv file from retail database and ftped the file to the Inbound directory in Biztalk.
- Develop the outbound interface to extract the data from oracle applications base tables into flat files.
- Taken care of sales related activities such as Issue Resolution and RCA for the Issues, RCA of Sales Mismatch between the systems and Sales Reconciliation for ABRL.
- Resolved incorrect tax calculation issue occurring in various stores of ABRL at POS level thereby reducing tax payable of approximately 55 lac rupees and RC of which led us to a product bug in Navision POS.
- Provided ad-hoc reports based on business requirement for both ABRL
- Developed scripts on ad hoc basis to get the business process smoothened and automated to an extent in their daily activities.

Environment: Oracle Retail 12.0.5 and Oracle Apps R12, Oracle 10g

Client: AB Sciex/ Danaher, Washington, DC
Duration: July 2010 – March 2011
Role: Oracle EBS Technical Consultant
Project: AB Sciex Oracle Application Integration and Upgradation
Description: Danaher, a diversified technology leader, designs, manufactures, and markets innovative products and services with strong brand names and significant market positions. Driven by strong core values and a foundation provided by the Danaher Business System, Danaher's associates are pursuing a focused strategy aimed at creating a Premier Global Enterprise. Company had acquired two companies from MDS system, which were using oracle application 11.5.9 and wanted to migrate 11.5.10. The project was to integrate these two systems and upgrade to 11.5.10.
Responsibilities:
- Development of code as per the business requirements
- Hard coded analysis for various RICE objects.
- Downloading and Uploading the *.ldt file for alert, value sets, Concurrent Programs, Request Group, Request Sets and packaged them in a zip file including shells scripts to migrate them in various instances and upgraded version (11.5.1 Technologies: Oracle Application 11i, PL/SQL, Report6i 0) .
- Unit testing and system integration testing of the developed code.
- Creation of MD-70 documents.
- Provided fixes to the issues identified in testing phase.
- Packaging of the developed component to be deployed in production environment.
- Provide production support for the deployed project till it is stabilized.
- Received client appreciations for the projects I worked on.
- Develop the *.csv file through package using utl_file package.
- Worked on migration script using FNDLOAD to migrate objects into R12.

Environment: Oracle Application 11i, PL/SQL, Report6i

Client: EKAM Software Services, India
Duration: January 2010 – June 2010
Role: Oracle EBS Techno Functional Consultant
Project: Le Passage