

# Gerald Laundry

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June 22, 2024

Hello,

This letter of introduction will explain my reasons for applying for this position. I took early retirement in 2010 to care for my wife after 34 years as an IT professional. The bulk of my responsibility was in the IBM, COBOL, VSAM, DB2, CICS, IDMS, ADSO environment. I am interested in returning to the workforce as an IT professional working remotely. I would also request part time employment, full time employment or contract employment.

I believe I would be a quick study in reviving my skills on the mainframe platform utilizing languages, tools, analysis, team work, user interface and testing.

I would like to discuss further if this is something that is feasible.

Sincerely yours,

Gerald Laundry

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## **OBJECTIVES:**

Seeking an Information Technology position as a **Senior Systems Analyst** where

my past practical experience and specialized training may be most effectively utilized. I would like to resume my career after briefly trying retirement - I miss the challenges and creative aspects found in IT.

## **SUMMARY:**

Versatile IT professional with thirty-three years of development, systems analysis, functional analysis, technical design and project leadership experience encompassing all aspects of: Team Leadership, Business Requirements, Functional Analysis, Technical Design, Testing, Debugging, Integration, Installation, Service, Trouble Shooting and User Training.

Self-motivated individual with technical, analytical, problem solving and interpersonal skills.

Areas of Knowledge or Expertise Include: **Development Tools:** COBOL, COBOLII, COBOL370, Enterprise COBOL, DC COBOL, MF COBOL, SQL, RPG, CICS Command Level, IDMS Native, ADSO, ADSA, ADSC, MAPC, IDD, DDDL, DML, PL/SQL, SQL\*PLUS, Visual Basic 6.0, T-SQL, HTML, Lotus Notes/Domino, SQR/SQU, Java, XML. **Database Management Systems:** IDMS, DB2, IMS, VSAM, ORACLE8, MSSQL Server 2000, Access. **Telecommunication Systems:** CICS, IDMS-DC. **Utilities:** TSO, JCL, FTP, GROUP1, FINALIST, CULPRIT, SAS, SYNC SORT, LIBRARIAN, PANVALET, ChangeMan, ABEND-AID, XPEDITER, FILE-AID, EZTRIEVE, Crystal Reports, Visio, MSSQL Enterprise Manager, MACRO4 Tools, AQT, Livelihood. **Hardware:** IBM SYSTEM 390, 3090 & 4341, Sun Solaris 3500/6500. **Operating Systems:** z/OS, OS/390, MVS-ESA, DOS-VSE, PC-DOS, WINDOWS 9X, WINDOWS NT, WINDOWS Server 2000, WINDOWS Server 2003, WINDOWS XP, UNIX.

## **EXPERIENCE:**

Enterprise Holdings Inc., Syracuse, NY

May 2014 to Present

**DRIVER** (Car Rentals)

MetLife, Greenville, SC

Apr 2006 to May 2010

**SYSTEMS ANALYST** (Institutional Insurance Products – Disability)

Functioned as a technical lead on the Client Specific team within the Institutional Disability group. Assigned technical responsibility for the project from design through implementation and work is done under a Project Lead. Project assignments were comprised of ad hoc tasks, bundled releases or stand-alone tasks comprised of file feeds and reporting. Duties include business requirements

review, functional analysis, technical design and review, code and testing review, triage analysis and discovery analysis.

Colonial Life and Accident Insurance, Columbia, SC

Jun 2002 to Apr 2006

**PROGRAMMER ANALYST III** (Policy Owner Services Systems/Agent Compensation)

Worked with IMS/DB online/COBOL batch programs using IMS and DB2 database calls to support in-house developed policyholder servicing system.

Also served as team leader on major PeopleSoft HRMS upgrade which is a web-based application utilizing Windows Server 2003, BEA Tuxedo, BEA WebLogic, JRE, Micro Focus Cobol Net Express 4.0, and MS SQLServer 2000.

Served as project leader on implementation and conversion of new tax compliance software (Taxport) which is a web-based application utilizing Windows Server 2003, MS IIS and MS SQLServer 2000. Acted as project lead with responsibility for all annual corporate 1099 and W-2 tax compliance and reporting. Daily activities centered on providing technical and analytical skills to support the Policyholder Services and Tax Operations Departments. Duties performed include writing business requirements and technical specifications, providing time and cost estimates, programming and mentoring a team of staff/contract programmers.

AgFirst Farm Credit Bank, Columbia, SC

Mar 2000 to Mar 2002

**LEAD PROGRAMMER ANALYST** (Customer Services Systems)

Worked with CICS online/COBOL batch programs using VSAM files on IBM mainframe to support Loan Accounting, Marketing and Customer Services needs through Alltel Commercial Loan and Real Estate software as well as in-house developed Borrowing Entity software. Daily activities centered on providing technical and analytical skills to support the 24 Associations within our Third District Bank. Assigned as team leader on project to move patronage distribution system from mainframe to multi-tiered client server app using Visual Basic 6.0 and SQL Server 2000 database. Duties performed include writing business requirements and technical specifications, providing time and cost estimates, programming and mentoring a team of staff/contract programmers.

DP Professionals, Inc., Columbia, SC

Jun 1999 to Mar 2000

**SENIOR CONSULTANT** (AgFirst Farm Credit Bank)

Worked with CICS online/COBOL batch programs using VSAM files on IBM mainframe to support Loan Accounting, Marketing and Customer Services needs through Alltel Commercial Loan and Real Estate software as well as in-house developed Borrowing Entity software. Daily activities centered on providing technical and analytical skills to support the 24 Associations within our Third District Bank. Principal projects included annual customer history statement and ACA holding company subsidiary structure enhancement. Duties performed

include writing business requirements and technical specifications, providing time and cost estimates, programming and mentoring a team of staff/contract programmers.

American Management Association, Saranac Lake, NY

Mar 1977 to Jun 1999

**Lead Programmer Analyst** (Marketing Systems, Aug '98 to Jun '99)

Worked with ADSO/CICS online/COBOL batch programs using IDMS and DB2 databases on MVS mainframe to support marketing needs. Activities centered on providing technical and analytical skills to support the corporate Marketing and Managing Data Departments. Duties performed include writing business requirements and technical documents, providing time and cost estimates, programming and mentoring a team of staff/contract programmers.

Assumed lead technical position in project to convert call center over to Computer Telephony Integration - enabled Customer Interaction Software provided by Versatility for teleservicing, telesales and telemarketing. This solution runs on the Oracle RDBMS platform.

**Lead Programmer Analyst** (Customer Service Systems, Mar '77 to Aug '98)

Worked with ADSO/CICS online/COBOL batch programs using IDMS and DB2 databases on MVS mainframe and was responsible for designing, enhancing and maintaining the online and batch software systems supporting AMA's corporate systems for Meeting Scheduling, Meeting Registration, Membership, Customer Information, Work Order Control, Account Receivables, Lead Tracking, Periodical Subscriptions and Publications. Activities centered on providing team leadership, technical and analytical skills to support the Customer Services, Marketing and Accounting & Control Departments. Performed duties of Team Leader and Lead Programmer Analyst during this period. Those duties included writing business requirements and technical documents, providing time and cost estimates, programming and mentoring a team of staff/contract programmers. Assigned the lead position on majority of the above systems (most developed in-house, some purchased software).

**Selected activities/achievements:**

- Team Leader in the development of Association Membership System.
- Team Leader in the development of online Accounts Receivables System and Payment Processing Systems.
- Team Leader in the development of On-Site Lead Tracking System for use by Field Sales Representatives.
- Team Leader in Y2K compliance testing of several corporate systems.
- Lead Programmer Analyst mentoring programming staff in the development of Customer Information System, Work Order Control System, Meeting Scheduling System and Meeting Registration System.
- Lead Programmer Analyst, co-sharing project duties, in the installation of purchased software for corporate Periodical and Publication System.

**EDUCATION:**

B.S. - Secondary Education - Biology  
State University of New York at Plattsburgh, Plattsburgh, NY

A.A.S. - Pre-Professional Forestry  
Paul Smith's College, Paul Smiths, NY

**Employer sponsored training and self-instruction:**

Additional education experience includes courses in Systems Analysis, Project Management, Lotus Notes/Domino, CICS, DB2, SQL, SAS, IDMS, ADS/O, Oracle8, PL/SQL, Visual Basic 6.0, Data Modeling, SQL Server 7.0, Visual InterDev 6, XPEDITER, MACRO4 Tools, Crystal Reports, Java, XML, OOP, UML.

**PERSONAL:**

Personal interests: Enjoy reading, fly fishing, canoeing and travel.

**REFERENCES:**

Available upon request.