

IMRAN KHAN

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Technical & Functional Consultant/ Team Lead / BI Analyst, Business Analytics

Experienced Technology and Business Consultant with a strong track record in delivering innovative solutions and driving operational efficiency. Proven leader, adept at fostering team collaboration and navigating complex business challenges. Actively exploring new managerial opportunities to leverage expertise and contribute to corporate

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|---|---|
| US Citizen | Open to Full Time, Contract, W2, C2C and 1099 |
| Remote, Local, Hybrid then Relocation | Immediate Availability |
| Oil & Gas, Utilities, Transpiration, Banking, Pharmaceutical, Health Care and Insurance Domains | |

success.

Expertise Highlights

- Project Management
- Release / Deployment Management
- SAP Business Objects XI 3.1/4.0/4.1
- HPALM (Testing) / JIRA
- User Access/ Upgrades/ updates
- Crystal Reports 2011, Enterprise
- IT Asset Management
- Data and Analytics, SAP Analytics Cloud, Planning and Consolidation
- Data Warehouse, Migration and Governance
- Master Data, Meta Data, Data Lineage
- Requirement Gathering – Technical & Functional – SDLC Stages
- Leadership – Technical/Functional
- Support Services / Managed Services
- Business Explorer
- SAP HANA, Oracle, Tera Data, DB2, RDBMS, ERP Implementation
- Team Lead Onshore/Offshore/Multi Time Zone
- Oil & Gas, Utilities, Banking, Insurance
- Retail, Commodity Trading, Transportation, Pharma
- Data Profiling, KPI, Data Standardization
- Data Visualization
- User Training, Training Program Development & Deployment
- RDBMS, Central Data Access, Integration with other systems
- ETL

With over 15 years of rich IT experience, I blend technical prowess, leadership, and strategic foresight. I've led numerous end-to-end implementations across both agile and waterfall methodologies, honed my

expertise in various IT systems and tools, and demonstrated versatility in managing tasks from development, testing, release, deployment to user access control. My specialization in Data and Analytics involves extensive work with tools like SAP Analytics Cloud, SAP HANA, SAP S/4 HANA, BOBJ, Oracle, SQL Server, Power BI, Tableau, BPC and alongside with expertise in Data Warehousing, Migration, and Data Governance. I've also developed databases, designed datasets, and created user-centric dashboards and reports and center of excellence for self-service and ad-hoc reporting. I have served as a SME for Business Intelligence for technical and functional requirements.

In my leadership roles, I've managed diverse teams, fostered team-building activities, onboarded new talent, and mentored team members. I have developed comprehensive training programs for end users in SAP BOBJ, SAC, HANA. Notably, I've routinely liaised with senior client leadership, crafting innovative solutions for complex challenges. This combination of deep technical and functional knowledge, financial acumen, communication prowess, and strategic decision-making positions me as a dynamic IT professional, capable of leaving a significant impression in the ever-evolving IT landscape.

Education

University Of Houston – Downtown

Dec 2009

Bachelors of Business Administration

Specialized BBA Degree in Accounting/ Minor - Management Information Systems

Technical and Soft Skills

Microsoft Power BI:

SQL Server:

SAP HANA:

In-Memory Computing, Data Modeling, Data Integration, Calculation Views, SQL Script, CDS (Core Data Services), Administration and Performance Tuning, Real-time Analytics, SAP ERP, ECC

SAP Analytics Cloud (SAC):

Cloud Analytics, Data Visualization, Self-Service Analytics, Planning and Budgeting, Predictive Analytics, Data Discovery, Storytelling and Reporting, Data Governance and Collaboration

SAP BusinessObjects (BOBJ)

Universe Design, Web Intelligence (WebI), Crystal Reports, Dashboard Design (Xcelsius), Lumira, Analysis for Office, Information Design Tool (IDT), Report Development and Distribution, Security and User Management

SAP BASIS:

System Administration, Landscape Planning, Installation and Configuration, Transport Management System (TMS), User and Authorization Management, Monitoring and Performance Tuning, Upgrades

and Patching, Database Administration (DBA), System Backup and Recovery, Security and High Availability

Data Management, RDBMS, SDLC, Visualization, Data Sets, Data Modeling, Reporting, Analytics, Problem Solving, Communication, Data Governance, Data Lineage, Training and Support, Data Security, ERP Implementation, SAP PRA, Testing

Analytical Thinking, Technical Proficiency, Communication Skills, Problem-Solving, Strategic Thinking, Project Management, Collaboration and Teamwork, Detail-Oriented, Adaptability, Leadership and Influence.

Professional Experience

INVESCO

Role: Senior Business Analyst – Business Intelligence

Aug 2023 – Present

Invesco Ltd. is a prominent investment management firm that provides a wide range of services to various clients including retail, institutional, high-net worth individuals, public entities, corporations, and more. The firm manages separate client-focused equity and fixed income portfolios, as well as launching and managing equity, fixed income, commodity, multi-asset, and balanced mutual funds and exchange-traded funds. Additionally, Invesco is involved in private fund management and invests across global public equity, fixed income, and alternative markets. The company was founded in 1935 and is headquartered in Atlanta, Georgia, with additional offices globally, including one in Hamilton, Bermuda. The company's investment strategies cover growth and value stocks across all market capitalizations, as well as government and corporate bonds, convertibles, and structured securities like asset-backed and mortgage-backed securities

Responsibilities:

Strategic Planning and Reporting:

- Develop strategic initiatives in line with Invesco's objectives, focusing on advanced analytics and data-driven insights.
- Monitor and evaluate the impact of these strategies on our business model and operational efficiency.
- Act as a subject matter expert (SME) in Data Analytics, guiding projects with an emphasis on enhancing data governance and stewardship.
- Collaborate extensively with the financial sector, optimizing data systems to enhance efficiency and meet corporate goals.

Data Systems Management:

- Provide expert advice to Invesco teams on leveraging technology for strategic advantage.
- Recommend and implement cutting-edge data solutions to boost operational efficiency and market competitiveness.
- Serve as a SME for business intelligence tools and data management practices.
- Lead efforts in systems integration and data consolidation to streamline operations.

Project Oversight:

- Manage multiple analytics and business intelligence projects, ensuring they are completed on time, within budget, and to the highest standards.
- Lead project initiatives, aligning them with Invesco's strategic goals and client requirements.
- Spearhead the development and implementation of data analytics projects, focusing on improving client services and operational effectiveness.

Leadership and Team Development:

- Direct and develop Invesco's analytics team, promoting a culture of high performance and continuous improvement.
- Encourage teamwork and collaboration, facilitating problem-solving and innovation.
- Manage diverse teams, including both onshore and offshore resources, to maximize productivity and results.

Client Engagement and Support:

- Establish and nurture strong relationships with clients, understanding their needs and ensuring Invesco's services exceed their expectations.
- Tailor analytics solutions to client requirements, addressing inquiries and resolving issues efficiently.

Operational Change Management:

- Lead organizational change initiatives, focusing on the enhancement of processes, systems, and practices within the analytics domain.
- Manage the transition processes effectively to minimize disruption and enhance business continuity during new system deployments.

Data Insights and Analytics:

- Conduct thorough analyses of business data to uncover trends, opportunities, and challenges, fostering a data-centric approach in decision-making.
- Utilize advanced analytics tools and platforms to support strategic planning and operational efficiency.
- Ensure the proper management and accessibility of data assets, facilitating a culture of informed decision-making and strategic insight.

Ernest & Young (EY)

Oct 2018 – June 2023

Role: Senior Information Technology Consultant

EY is a global leader in providing various services including tax, information technology, advisory and many more in variety of industries including Oil & Gas, Automotive, Government and Public Sector etc. EY presence is in more than 140 countries and is a top leader in consulting.

Clients Served with Ernest & Young:

EXXONMOBIL, NVIDIA, DAIMLER TRUCKING NORTH AMERICA, THOMSON REUTERS, MEDTRONIC, CORNING NEW YORK, UTC, XCEL ENERGY, SOUTHERN CALIFORNIA EDISON, CORTEVA

Responsibilities:

Strategic Planning and Implementation:

- Formulate strategic plans aligned with client's vision and objectives – Technology focused on **SAP** BI, SAC, **SAP** HANA – Developed data sets, data visuals, dashboards, Ad-Hoc and Self-service reporting platforms
- Oversee implementation of strategies and measure effectiveness for IT Projects
- Served as an SMR for Data and Analytics for projects including strategies for ERP Data and information stewardship.
- Worked extensively with Oil and Gas industry in consolidating ERP systems to reduce cost of technology and FTEs to meet organization objectives

Technology Advisory:

- Advise internal teams within EY and clients on effective use of technology to meet goals
- Recommend innovative technology solutions for improved efficiency and competitiveness
- Served as a SMR for **SAP** BI Tools including BOBJ, SAC, **SAP** HANA
- Systems consolidation of ERP Systems
- Extensive work with Utilities industry with CRM implementation for ISU
- **SAP PRA** – Revenue Accounting Process Implementation – Revenue Distribution, Reporting and Compliance

Project Management:

- Oversee multiple projects concurrently, ensuring on-time, within-budget, and quality completion including Technology and Business Consulting Projects
- Delivered multiple projects for EY with various clients
- Developed ISU and CRM Projects

Team Leadership and Development:

- Lead, mentor, and develop consultants to foster high-performance culture within EY
- Facilitate effective team collaboration and problem-solving
- Managed onshore and offshore teams

Client Relationship Management:

- Build and maintain strong client relationships, understanding their needs from phase 0 to post deployment support
- Ensure services are aligned to meet client needs, handle queries and issues professionally

Change Management:

- Lead change initiatives to improve processes, systems, and practices
- Ensure smooth transitions with minimal disruptions to business operations during deployments of developed products
- Extensively worked with change or technology and training for newly implemented systems

Data Analysis:

- Analyze business data to identify trends, opportunities, and challenges. Developed BI Platforms for clients to use for ERP Reporting Needs
- Use insights for informed decision-making and strategic planning for clients and developed center of excellence for all their reporting needs
- Utilized technologies like SAP HANA, SAP SAC, BOBJ, Crystal Reports, Power BI etc
- Ensure client data assets are properly catalogued, discoverable, and accessible to facilitate informed decision-making and data-driven initiatives.

Process Optimization:

- Identify inefficiencies in business processes and develop solutions for streamlined operations. Worked with Oil & Gas client to improve their processes which include Technology, Finance, Sales and Marketing and Data and Analytics
- Reduce costs for Oil & Gas Clients by improving their processes to state-of-the-art technology solutions.
- Consolidated 12+ REP Systems to 2 and reduced 300 million in spending which included technology spend and FTE's
- Designed project plans to eliminate on premises systems and utilize Cloud services to increase productivity and efficiencies
- PRA – Functional requirements gathering for implementation of SAP PRA

Risk Management and Compliance:

- Identify potential risks and implement strategies to mitigate them for Transpiration Industry Client
- Ensure compliance with industry regulations and standards by developing system that could connect with external regulatory government entities and provide data

- Ensured that client is within compliance for all their external reporting requirements for recalls of vehicles
- MDM, MDG, Data Governance and Data Stewardship
- Assisted client in the selection, implementation, and **production** support of application packaged solutions for **PRA** and other **SAP** Modules
- **Production** Reporting and Field Data Integration with **SAP PRA**

Budget Planning and Financial Management:

- Oversee budget planning and management for EY projects with clients. Worked with resources for RFP for various projects
- Monitor financial performance and make informed decisions for improved profitability and sustainability for internal and external projects

End User Client Trainings:

- Provide Training for end users on newly implemented systems
- Developed training program with specific data sets needed to execute scenario-based trainings
- Executed in class and online training sessions
- Provide training sessions and materials for staff on how to use the data catalogue efficiently. Offer ongoing support and handle user queries and issues related to the catalogue.

TATA Consulting Services Limited (TCS)

Mar 2016 – Nov - 2018

Role: Project Manager

Tata Consultancy Services Limited (TCS) is a multinational information technology service, consulting and business solutions company. It is a subsidiary of the Tata Group and operates in 46 countries. TCS is one of the largest companies by market capitalization (\$80 billion). TCS is now placed among the 'Big 4' most valuable IT services brands worldwide.

Clients Served with Tata Consultancy Services:

Walgreens, Banco Popular

Responsibilities:

Project Management:

- Encryption and Tokenization initiatives (Phase 1 and Phase 2) for Walgreens
- Departmental Initiatives within Walgreens
- Support Services (Total of 283 Resources in Support Services MSA) for Tata

Cross-functional Deployment of and Payment Systems

- Developed encryption and tokenization project for Walgreens which impacted various departments of organization including Pharmacy, E-commerce, Beauty department

- Payment System Online as well as physical locations deployment in 8300+ location
- Corresponded with Credit Card Processors including Vantiv, MasterCard, Visa, Discover, American Express, Gift Cards to align on deployments of features that would impact the business

Activities and Methodologies:

- Release Management and Change Management of features of developed software for Credit Card Payments
- Requirement Intakes, Testing, and IT Asset Management initiatives
- Agile and Waterfall implementation expert. Developed Hybrid implement solutions based on project needs

Resource Management:

- Resource allocation for PMO activities for all stages of project
- Managed teams including Technical Architects, Leads, and QA Testing Teams
- Coordination between business and implementation partner
- Status reports and meetings with key stakeholders, Program Managers, Directors, Senior Directors
- Resources Management for all active projects

Credit Risk Data Warehouse Reporting Solution for Banco Popular:

- Requirements gathering related to Credit Risk
- Reporting Solutions: Static and Ad-Hoc Reports for Credit Cards, Mortgage, Auto Loans, and Personal Loans
- Resource estimation for Onshore and Offshore Teams
- Data integration from 19 source applications to Oracle Data Warehouse
- Universe design in SAP Business Objects 4.2 Information Design Tool
- Webi report development
- Managed offshore resources (10-16) for report development

Communication and Stakeholder Management:

- Regular communication with leadership team, TCS, and Banco Popular
- Milestone completion updates
- Technical guidance for BI report development
- Assisted with user training and knowledge transfer
- UAT Testing for all reports
- Resolved client queries regarding Credit Risk Reports

Voya Financials, Minneapolis, MN

Oct 2015 – March 2016

Role: SAP Business Objects SME

Voya Financials is a leading provider of retirement products and services in the U.S. serving more than 46,000 institutional clients and nearly 5 million individual retirement plan investors.

Responsibilities:

Production Report Management:

- Fine-tuning and enhancing existing production reports
- Gathering requirements from the business for report changes

Agile Methodology Implementation:

- Working according to Agile principles to deliver reports in a timely manner

Communication and Collaboration:

- Facilitating communication between technical, functional, and business teams
- Conducting demos of work and providing status updates

Report Migration and Environment Management:

- Migrating reports between development, testing, and production environments
- Implementing a separate HPALM instance for Business Objects testing

HPALM Administration:

- Administering HPALM for the Business Objects instance
- Defect management and tracking

Database and Environment Management:

- Working with IBM DB2 and UDB databases
- Migration of Business Objects 3.1 to 4.1 environment

Documentation:

- Documenting changes, processes, and procedures related to report management

Hyperion Reports Migration and Universe Creation:

- Migrating Hyperion reports to Business Objects
- Creating new universes to replicate Hyperion reports

General Electric Fleet Service, Minneapolis, MN

June 2015 – Oct 2015

GE Fleet Acquired by Element

Role: Business Objects Expert

GE Fleet Services provides commercial car and truck financing and fleet management services to help you save time and money and reduce environmental impact. The company provides tailored solutions addressing the lifecycle of a fleet – from strategic planning and financing to management and remarketing – to give the maximum return on your investment.

Responsibilities:

Business Objects Migration:

- Migration of GE Fleet from Business Objects 6.5 to 4.1 version
- Migration of reports for different business areas (Billing, Accident Services, Expenses, Insurance, Maintenance, Fuel Programs, Odometer Readings, Projections, Rental Market, and Customer Reviews)

Training and Security Implementation:

- Training Super Users, Web Users, and Report Consumers on Business Objects 4.1 platform
- Designed training material, training groups and schedules to train the end users
- Developed datasets for scenario-based training exercises
- Monitored the entire training program for new company that purchased GE Fleet Services
- Implementation of SAP Business Objects Security and Row level security

Integration and Design:

- Designing Hand Off page for GE Fleet Services Customers to Access SAP BO Platform
- Consulted the company in the implementation of SAP BI Platform after acquisition
- Securing Purchase Orders for BI Equipment by Element to implement a separate platform detached from GE Capital

Testing and Quality Assurance:

- Testing of migrated reports from Oracle Database to Teradata Database
- HPALM Testing of the reports
- Managed different releases and conducted defect resolution sessions with scrum leaders

Defect Management and Support:

- Defect management in QA and production environments
- Point of contact throughout the migration process from my.reports to my.reports2
- Guided management team to ensure successful completion of the migration

Documentation and Training Material:

- Created user guides for Super Users, Web Users, and Report Viewers to utilize the 4.1 system
- Designed course curriculum for training on GE Fleet Database

Accenture, Texas

June 2013 - June 2015

Role: SAP BI Lead

Accenture is a leading global professional services company that helps the world's leading businesses, governments and other organizations build their digital core, optimize their operations, accelerate revenue growth and enhance citizen services—creating tangible value at speed and scale.

Clients Served with Tata Consultancy Services:

Pepco Holdings, Xcel Energy, Ag-Horizon Canada (Cargill)

Responsibilities:

SAP BI Deployment Lead

- Requirement gathering for various process areas for Ag-Horizon Canada – a Subsidiary of Cargil
- Identifying KPIs for reporting and creating functional design documents
- Managing onshore and offshore teams
- Communication with senior management on the client and Accenture side
- Identifying risks and providing solutions for BI deployment
- ISU Implementation
- Designed Reports for Billing, Net Metering, Reading Capture, Transport losses

Accenture BI Team Lead

- Requirement gathering, documenting, and finalizing requirements for multiple projects initiatives for SAP ISU, SAP CRM, SAP BI, BOBJ, SAP HANA, SAP BW
- Conducting meetings with the client for updates and roadmap planning
- Building relationships between Accenture and the client through team building activities

BASIS

- Blue Print Phase of PTT Project for Xcel Energy
- Implementing SAP HANA, SAP BW on HANA, and SAP Business Objects 4.1
- Collaborating with the development and functional teams
- Technical and Functional Requirement Gathering:
- Gathering functional requirements for different process areas
- Creating functional design documents for reporting and SAP BW development
- Developing reports using SAP BOBJ 4.x on top of SAP BW on HANA
- Creating test scenarios, defect management, and training end users

Team Management:

- Leading the batch team for SAP batch jobs and non-SAP batch processes for Pepco Holdings
- Managing a team and creating/updating documentation and trackers
- Logging defects, creating reports, and conducting meetings with the client
- Solution-One Project implementation
- Managing development and leading a team for all reports
- Setting up BOE 4.1 environment, documenting, testing, and deploying reports
- Fine-tuning technical requirements and working closely with client teams
- Training and supporting end users, implementing BOE user administration
- Net Metering implementation, ISU Texting Team Lead, Billing and Reporting Team Lead

QPM Project:

- Creating universes in Information Design Tool on Oracle Database

- Training users to run QPM reports and providing support after go-live
- Working with the BASIS team for BOE environment implementation and support
- Effective communication with teams across the project

Client: VMware, California

February 2013 May

2013

Role: SAP Business Objects / ITBM Consultant

VMware is one of the leaders in cloud computing. VMware IT Business Management (ITBM) suite gains transparency and control over IT costs, services and quality. By automating previously manual processes and providing a business context to what IT does, an organization will move from a technology orientation to a service broker orientation with an IT portfolio of services aligned with business needs. ITBM provides the fact-based approach you need to minimize the cost of IT while maximizing competitive advantage.

Responsibilities

ITBM Suite Implementation:

- Implemented ITBM Suite for AIG, State of North Carolina, and Citi Bank

System Implementation and Reporting:

- Implemented the system on Oracle 11g
- Developed reports using Webi and Crystal Reports

Data Manipulation and Extraction:

- Utilized PLSQL for data manipulation
- Used VMware ETL Tools for data extraction, transfer, and loading
- Created multiple adaptors to extract and clean the data
- Developed rules to clean and manipulate the data for reporting purposes and to obtain bottom-line results

Report Development:

- Developed different types of reports, including dimensional reports and dashboards
- Managed organizational structure using dimensions and hierarchies
- Created cost models, allocations, and data adaptors
- Created flows and operators to drive the data

CenterPoint Energy, TX

OCT 2012 to

March 2013

Role: SAP Business Object Developer

CenterPoint Energy is a leader in energy sector for providing electricity and natural gas. CenterPoint Energy operates in five primary businesses: electric transmission and distribution, natural gas distribution, interstate natural gas pipelines, field services, and competitive natural gas sales and services

Responsibilities

Universe Development:

- Developed and modified universes, adding new objects and working on report development procedures
- Utilized Information Design Tool (IDT) and Universe Design Tool (UDT) for creating universes, connections, and business layers
- Analyzed business problems and designed universe solutions to meet user needs

Report Development:

- Created WEBI reports using Webi, Webi Rich Client, and BI Launch Pad
- Created Crystal Reports using Crystal Reports 2011
- Created dashboards using Dashboards Design 4.0
- Utilized Business Explorer (BEx) to create views
- Utilized Microsoft Live Office to import data
- Developed reports on SAP BI/BW utilizing BEx Queries
- Upgraded BEx Queries from previous versions (SAP 3.5 to SAP 7.3) using Query Designer

Data Management and Security:

- Utilized BW Warehouse as a backend database and developed reports on BEx Queries
- Implemented row level security in the universe to restrict data access to authorized individuals
- Developed and maintained SAP BW database

Collaboration and Expertise:

- Worked with various internal and external experts, such as solution architects and business analysts, to provide technical guidance
- Built and maintained relationships with external solution providers
- Continuously evolved reporting and analytics knowledge and expertise

Business Objects Functionality:

- Utilized common functionalities of Business Objects, including prompts, breaks, alerts, sorts, filters, global filters, and conditions

T-Mobile, Texas

Mar 2011 to Sep 2012

Role: SAP Business Object Solution Analyst

T-Mobile is one of four biggest wireless service providers in United States. Company's agenda was to get reporting for TPR Locations in the markets. T-Mobile wanted its partner retailers to be up-to date with their performance including sales, promotions, inventory, and employee commissions being paid to them.

Responsibilities

Analysis for Reporting Project

- Responsible for Business Objects solutions and analytical services
- Analyzed business problems and planned universe solutions to meet user needs and reporting analysis
- Developed and modified universes, adding new objects and working on report development procedures

Report Development:

- Created WEBI reports using XIR3 info view and rich client
- Tracked data using data tracking options during report development
- Created Crystal reports and exported them to the enterprise repository for accessibility through Info-view
- Developed different types of reports such as master/detail, cross-tab, and charts based on user requirements
- Efficiently designed analytical WEBI reports using key features like drill down, alerts, input control, and Open Doc

Data Sources and Integration:

- Created reports on multiple data sources including SQL Server, Oracle, and SAP BI/BW
- Developed and maintained SAP Business Objects universes integrated with SAP BW database
- Implemented row level security in universes to restrict data access to authorized individuals

Relationship Management and Technical Guidance:

- Developed and maintained relationships with internal and external experts, solution architects, and business analysts
- Collaborated with external solutions providers for technical guidance
- Continuously evolved reporting and analytics knowledge, expertise, and capabilities

Error Handling and Common Functionalities:

- Handled errors in reports at the universe and report levels
- Utilized common functionalities of Business Objects, including prompts, breaks, alerts, sorts, filters, global filters, and conditions

Hospital Corporation of America (HCA), Texas
Feb 2011

Sep 2009 to

Role: Business Objects Developer

Hospital Corporation of America is one of the biggest providers of health care in America. With hundreds of hospitals under its wing, company required strong reporting that gave a strong edge to make decisions and future planning. Majority of the reporting need was with medical billing and for senior management to re-strategize their pricing while keeping profits in mind. Worked closely with the senior management and mid-level management teams to analyze and generate reports on historical data along with new changes that took place in medical insurance billing. Gathering information, getting requirements and making sure the data being fetched is clean and accurate were few of the responsibilities along with the following duties.

Responsibilities**Requirements Gathering and Documentation:**

- Gathered and documented business requirements, functional requirements, and data specifications for Business Objects universes and reports.

Universe Development:

- Developed complex universes for various patient classes, including insured and uninsured patients.
- Resolved loops and join problems by creating aliases and contexts.
- Worked with database connections, SQL joins, cardinalities, aliases, views, and hierarchies.
- Created measure, dimension, and detail objects to meet end user requirements.
- Developed structured and ad-hoc reporting views.

Report Generation and Formatting:

- Used Crystal Reports to generate reports for management.
- Trained end users on viewing and interpreting reports for decision-making.
- Generated reports with complex formatting, including geographical and time dimensions.
- Assisted marketing teams in analyzing reports for target marketing strategies.

Business Objects Management and Publishing:

- Utilized Business Objects CMC for user and repository management, group management, and resource management.
- Published reports through Web Intelligence for wider accessibility.

Dashboard Design and Formatting:

- Designed and developed dashboards using Xcelsius 2008.
- Implemented slice and dice, filtering, and ranking for creating interactive cross-tab and master/detail reports.
- Utilized various formatting options like cross-tab representation, section breaks, data sort options, calculations, fonts, and colors.

Prime Communication LLC, Texas

Jun 2008 to Aug 2009

Role: Business Objects Developer

Prime Communications is a Prime Retail Provider for goods and services for AT&T. Company grew rapidly within United States and had the requirement to have strong reporting for its senior management team. I designed and created multiple universes for reporting, used crystal reports to generate reports on monthly basis, used Dashboard to give an overview of the company to top management. Reports were used by human resource and sales and marketing teams to get a better overview. Key responsibilities were:

Responsibilities

Business Object Development

- Generated reports and provided technical specifications for universes and BO reports.
- Developed complex reports using Crystal Reports, Desktop Intelligence, and Xcelsius.
- Updated reports, added new queries, and maintained universes.

Universe Development and Security:

- Modified existing universes, added new objects, and resolved loops.
- Implemented object-level and row-level security using "Manage Restrictions" to restrict user access.
- Created custom hierarchies and ensured universe integrity.

Training and Support:

- Provided training and assistance to management and end users.
- Supported Sales and Human Resource departments in generating commission reports.

Report Development and Optimization:

- Developed reports with multiple data providers, prompts, and drill-down functionality.
- Generated sales reports for different regions and territories.
- Applied alerts, breaks, and ranks to reports.
- Optimized report performance by removing unnecessary filters or alerts.

Migration and Documentation:

- Managed the migration process using Import Wizard for users, universes, and reports.
- Created revenue and sales figure dashboards using Xcelsius.
- Facilitated end user selection of multiple values in dashboards.
- Participated in project documentation, including requirement specifications and design documents.

Cricket Company, OK

Jan 2007 to May 2008

Role: SAP Business Objects Specialist

Cricket is an emerging company in telecommunication industry that provides products and services to general consumers. Cricket introduced its products in southern states and gained market share rapidly. That brought up the need to have strong reporting for its vendors, authorized retailers, corporate stores and human resource. I worked as a part of the team involve in butting the basis for reporting for the company. Generated various reports and tested various reports before being published. I worked with senior management and mid-level management to gather information, documentation and requirements for reports on normal basis. Few highlights of the daily responsibilities are:

Responsibilities

Universe Creation and Maintenance:

- Created and maintained user-friendly universes for reporting, focusing on class and object configuration.
- Designed star schema databases and implemented join strategies in the universes.
- Resolved chasm and fan traps, ensuring universe integrity.

Web Intelligence and Crystal Reports Development:

- Developed a variety of reports using Web Intelligence and Crystal Reports.
- Leveraged Business Objects functionalities like queries, slice and dice, drill down, custom sorts, cross-tab, and formulas.
- Created analytical reports, including market share, trending, and rank reports.
- Implemented different report layouts and formatting.

Universe Tuning and Optimization:

- Optimized universes using features like Aggregate Awareness for improved performance.
- Conducted universe tuning, resolved loops, and implemented contexts and aliases.

Business Objects Administration and Export:

- Managed Business Objects Administration tasks, including CMC and CMS maintenance and security.
- Exported universes to the repository for user access.

User Interaction, Support, and Requirements Gathering:

- Interacted with users to understand reporting requirements.
- Provided end user support, troubleshooting, and problem resolution.
- Gathered requirements from business users to build the reporting application.

References are available upon request

Imran Khan

- Cypress, TX, US

Contact Information

- gvn-b8k-y9s@mail.dice.com
- 8328662166

Work History

Total Work Experience: 17 years

- **Sr. Business Analyst - Information Technology Invesco**
Oct 01, 2023
- **Information Technology Consultant Ernest Young**
Aug 01, 2018
- **Project Manager Tata Consultancy Services**
Mar 01, 2016
- **SAP Business Objects SME Voya Financials**
Oct 01, 2015
- **SAP Business Objects Expert General Electric - Fleet Services**
Jun 01, 2015
- **Release/Deployment Support Lead Accenture**
Nov 01, 2013
- **IT Consultant VMware**
Feb 01, 2013
- **IT Developer Centerpoint Energy**
Oct 01, 2012

- **IT Analyst T-Mobile**
Mar 01, 2011
- **IT Analyst Hospital Corporation Of America - HCA**
Sep 01, 2009
- **Business Objects Developer Prime Communication**
Jun 01, 2008
- **Business Objects Specialist Cricket**
Jan 01, 2007

Education

- **Bachelors** | University of Houston-Downtown

Skills

- **it consulting** - 15 years
- **sap** - 15 years
- **business requirements gathering** - 14 years
- **project management** - 14 years
- **business analytics** - 12 years
- **business analysis** - 10 years
- **agile** - 8 years
- **sap hana** - 7 years
- **process area specialist** - 6 years
- **sap s4 hana** - 5 years
- **sap sac** - 4 years
- **consulting** - 15 years
- **development** - 12 years
- **implementation** - 12 years
- **qa testing** - 11 years
- **business consulting** - 10 years
- **leadership** - 10 years
- **strategic planning** - 7 years
- **business objects** - 9 years

Work Preferences

- Desired Work Settings: No Preference
- Likely to Switch: True
- Willing to Relocate: False
- Travel Preference: 0%
- Work Authorization:
 - US
- Work Documents:
 - US Citizen
- Security Clearance: False
- Desired Hourly Rate: 75+ (USD)
- Desired Salary: 150,000+ (USD)
- Third Party: False
- Employment Type:
 - Full-time
 - Part-time
 - Contract - Corp-to-Corp
 - Contract - Independent
 - Contract - W2
 - Contract to Hire - Corp-to-Corp
 - Contract to Hire - Independent
 - Contract to Hire - W2

Profile Sources

- Dice:
<https://www.dice.com/employer/talent/profile/54379ee5bf55583399e064ff9947cd84>