

# Janki Parekh

## Sr. Software Test Engineer

Innovative Software QA Test Engineer with 8+ years of experience delivering high-quality testing solutions and ensuring software reliability. Proficient in various testing methodologies and tools, with a keen eye for identifying and resolving complex issues. A results-driven professional with exceptional skills in test management, process optimization, and driving software performance.

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## WORK EXPERIENCE

### Sr. Software Test Engineer

JoulesToWatts Business Solutions (Boston Scientific - End Client)

12/2022 - 06/2023

*Boston Scientific is a software development company specializing in the medical sector solutions.*

#### Achievements/Tasks

- Worked as a senior QA engineer for a software development team, contributing significantly to the project of developing a pacemaker device connection with a patient's and doctor's system.
- Performed Black-Box and API Testing using manual testing techniques and Postman.
- Developed and maintained manual and automated test scripts using Selenium with Python, which helped to reduce overall testing time.
- Identified, reported, and troubleshooted problems in conjunction with cross-functional teams, leading to a 95% customer satisfaction rate.

### Sr. QA Engineer

eInfochips An Arrow Company

05/2014 - 04/2022

*eInfochips is a global company that provides product engineering services for digital transformation and connected IoT solutions.*

#### Achievements/Tasks

- Joined as a trainee engineer and, over time, was promoted to Senior QA Engineer, managing the quality of various projects and supervising juniors in the same field.
- Accumulated hands-on experience working on multiple domains such as e-commerce, medical, real estate, and food and beverages industries.
- Led a high-performing testing team of five professionals, ensuring the quality and reliability of critical software applications.
- Performed system, unit, integration, UAT, smoke and sanity, regression and responsive testing for both web and mobile applications.
- Extensively involved in Test Planning, Test Case Writing, Test Case Execution, Defect Tracking and preparing Requirement Traceability Matrix (RTM) by referring Requirement documents and product Specification documents.
- Conceptualized and executed innovative test automation strategies that significantly accelerated testing processes, reducing testing time by 30%.
- Performed API and Load Testing using Apache JMeter resulting in a 12% improvement in system performance.

## SKILLS

Manual Testing

Test Automation

Selenium

Python

Pytest

Robot Framework

BDD

Cucumber

SQL

SDLC/STLC

API Testing

Performance Testing

Database Testing

Project Management

Agile and Scrum Methodologies

JIRA

Confluence

Github

SVN

Jenkins

Apache JMeter

Postman

## STRENGTHS

### Attention to Details

- Identified and fixed critical bugs in software, improving overall customer satisfaction by 20%.

### Collaboration

- Worked closely with development team to identify and fix issues, resulting in 30% reduction in defects.

## EDUCATION

### Bachelor of engineering in Information Technology

Gujarat Technological University

2009 - 2013

INDIA

## AWARDS

### Customer First

*Received "Customer First" core value award for client appreciation and delivering project on time.*

### Quality Champion

*Received four "Pat On The Back" awards for showing excellence performances in different projects.*

### Best Team

*Our project members were awarded as "Best Team" award for outstanding teamwork.*