JASON CARUSO

Senior Software Development Leader

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📍 Van Alstyne

SUMMARY

Dynamic and resourceful software development leader with expertise in improving quality, process improvement, and key stakeholder relations. More than 15 years of software experience including leading, programming, designing, and building software solutions. Skilled in C#, Databases, Azure, and .NET Framework. Passionate about leading software development teams, establishing clear goals and deadlines, while constructing a roadmap for success. Seeking an opportunity to lead an Engineering team, to build, direct and evolve scrum teams and maximize efficiency while delivering quality products into the market.

EXPERIENCE

Senior Software Development Manager

Ascendion   📅 06/2023   📍 Dallas, TX

- Streamlined operations and enhanced team alignment by implementing technical strategies and roadmaps, impacting over 30+ projects.
- Led the design and development of 10 high-quality software products, focusing on scalable and robust services.
- Govern the deployment and maintenance of 10+ Azure cloud services, ensuring high availability and security compliance.
- Administer a portfolio of 25+ high-value software development projects, with a combined budget exceeding $5M.
- Oversee the development and deployment of over 100 API services, and enhancing system stability.
- Mentor a software engineering team of 30 across four global locations, implementing Agile and Scaled Agile Framework® methodologies to streamline production and collaboration.

Director of Software Engineering

Agora Data Inc   📅 01/2023 - 06/2023   📍 Arlington, TX

- Led technical strategy for my department, including budgets of over $1M.
- Launched MVP platform to beta users, engaging 500 participants within the first two weeks and generating valuable feedback that led to a 20% feature improvement.
- Achieved a 15% increase in website performance by establishing CDN for static assets.
- Optimized development efficiency by defining an organizational SDLC and integrating 80%+ automation tests.
- Developed and launched an innovative embedded architecture framework for micro application architecture, enabling the company to increase development efficiency by 40% and reduce deployment time by 25%.
- Achieved a 30% reduction in operational costs, while retaining a 99.99% uptime, and increasing deployment speed 10x by implementing automated testing and CI/CD pipelines.
- Enhanced user satisfaction scores by 25% by implementing customer feedback mechanisms and rolling out new features 5x faster based on customer feedback.

CERTIFICATION

Certified Scaled Agile Framework® 6 Agilist

Microsoft Certified: Azure Fundamentals

Microsoft 365 Certified

Microsoft Certified: Dynamics 365 Fundamentals (CRM)

Microsoft Certified: Power Platform Fundamentals

EDUCATION

Bachelor's of Science

Northwestern State University

📅 01/2008 - 01/2008   📍 Natchitoches, La

PASSIONS

💎 Masters at WGU: Accepted to start in August

💎 PMP Certification: Applied, and accepted, to take PMP Certification

💎 Google Project Management 2/6 Complete

💎 Over 200 hours in Azure Coursework completed

💎 Certified Kubernetes Developer: TBD

SKILLS

Agile   Process Automation   C#

Azure   Scaled Agile Framework®

Product Roadmap   CDN   API

Angular   CI/CD   CMS   CRM

CSS   HTML   JSON   Restful API

Quality Assurance

Product Management

EXPERIENCE

Director of Software Engineering
Neighborly   📅 08/2022 - 01/2023   📍 Irving, TX

- Developed a change management process that improved project delivery times by 20% by establishing consistent cadence coordination.
- Lead 4 scrum teams that comprised of 5+ Managers and 60 indirect reports of BA, PO, Developers, and QA's in multiple multi-million dollar initiatives include iOS/Android launches, migration to Azure Cloud, ECommerce Platform, and more.
- Successfully migrated 4 franchises and 1 Ecommerce Platform into the corporate cloud environment saving the company over 5 million annually.
- Preformed Budgeting and forecasting my department totaling over 3.5 M in people and 1.5 M in technology.

Software Engineering Manager
LoanDepot   📅 09/2021 - 08/2022   📍 Plano, TX

- Leading a team of developers building enterprise software solutions to optimize internal process saving the company over 2 million.
- Improved organizational efficiency by designing and implementing comprehensive technical solutions across key projects.
- Managed projects involving over 12 team members, focusing on technical architecture and solution deployment.
- Boosted company compliance and code performance alignment by 30%, ensuring adherence to U.S. regulations and policies.
- Stood up a D365 CRM environment for customer care to automate data aggregation from feedback and implemented business logic to identify actionable items. This reduced 1 Mil in manual label, and we reallocated the team to other parts of the business.

Senior Development Manager
RealPage   📅 05/2018 - 09/2021   📍 Richardson, TX

Development Team Lead
RealPage   📅 09/2019 - 10/2020   📍 Richardson, TX

Developer III
RealPage   📅 05/2018 - 09/2019   📍 Richardson, TX

Developer
Brierley+Partners   📅 06/2015 - 05/2018   📍 Plano, TX

Software Engineering
Computer Services Inc   📅 03/2013 - 06/2015   📍 Amarillo, Tx
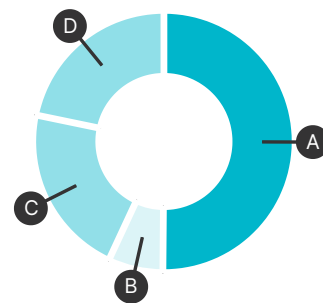
Developer
Hastings Entertainment   📅 08/2008 - 03/2013   📍 Amarillo, TX
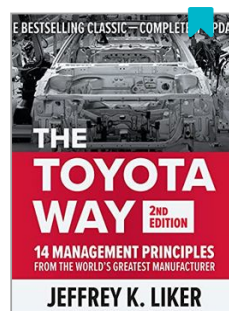
Squad Leader
United States Marine Corps
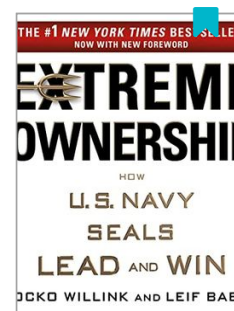📅 06/2001 - 06/2009   📍 Bossier City, La

WORK-LIFE BALANCE

- **A** Work
- **B** Workout
- **C** Personal Growth
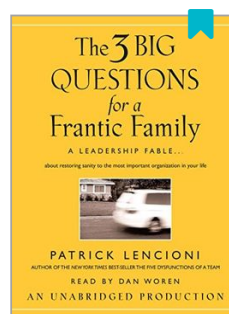- **D** Family

BOOKS

The Toyota Way
Jeffrey K. Liker

Extreme Ownership
Jocko Willink, Leif Babin

The Three Big Questions for the Frantic Family
Patrick Lencioni