### Krishna Prakash Ravadi

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### Email: krishna.ravadi550@gmail.com

### PROFESSIONAL SUMMARY

Industry Experience:

* An MS graduate with 16.6 years of overall experience in Software Industry and specialized in webMethods Product suite.
* webMethods 9 Certified ESB Developer (Sep 2015 - Indefinite)
* Software AG Certified webMethods Integration Professional (Jan 2024 – Jan 2026)
* Software AG Certified webMethods Integration Associate (Dec 2023 – Dec 2025)
* Software AG Certified webMethods.io Integration Professional (Nov 2023 – Nov 2025)
* Software AG Certified webMethods.io Integration Associate (Jul 2023 – Dec 2050)
* Software AG Certified webMethods.io Integration Connectors Expert (Dec 2023 – Dec 2024)
* Software AG Certified webMethods API Management Associate (Jul 2023 – Jul 2025)
* Mulesoft Certified Developer (Mar 2017 – Mar 2019)
* Experienced in the Middleware integration throughout my IT career. Good knowledge on EAI, B2B, SOA and Cloud concepts.
* Experienced in Development and Administration in webMethods Product suite.
* Working experience at different Customer offices in different Geographical regions like India, Australia, UK, Costa Rica, Saudi Arabia, and USA.
* A Highly motivated, self-learning, hardworking and good team player along with a quality of Quickly adaptable to new technologies and work environment

Technical Skills:

* Experienced on webmethods versions like 6.5, 7.1.2, 8.2, 9.0, 9.5, 9.6, 9.7, 9.9, 9.10, 9.12, 10.1, 10.3 & 10.7
* Experienced in working on webMethods product suite components like Developer, Designer, Integration Server, Broker, Universal Messaging, MWS, BPM, Trading Networks, JDBC Adapter, JMS Adapter, MQ Adapter, Salesforce Adapter, MFT (Managed File Transfer), API Gateway, webMethods.io API Gateway and webMethods.io Integration
* Good knowledge on EDI, SAP Adapters and CAF
* Experienced in working on web technologies like Graphql, JSON, XML, Flat Files, XSD, WSDL, webservices, Dynamic Server pages (DSP) coding, Regular Expressions.
* Experienced in working on other technologies/tools like Basic Unix commands, soapUI, Apache JMeter, IBM GreenHat Tester (Rational Integration Tester), Clearcase Explorer & Clear Quest, Quality Center, Rocket Aldon Manager, HP Service Manager 9, ServiceNow, MQ Explorer, SQL Developer, SQL Server Management Studio, Microsoft Visio, winSCP, PUTTY, Tortoise SVN client and Postman tool.
* Experienced in working as an Administrator and performed activities like Installation, Configuration and Verification of webMethods components (Integration Server, Broker and MWS) on Sun Solaris 10 system using Unix commands.
* Experienced in installing application certificates and setting up SSL connectivity between webMethods and external applications.
* Experienced in installing webMethods fixes/patches using Unix commands on Integration Server, Mediator, CentraSite, DB migration with DB Configurator.

**WORK EXPERIENCE**

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| **Employer Name**  | **Designation Held** | **From Date** | **To Date** |
| Cognizant Technology Solutions US Corp | Manager – Projects | 25-Aug-2022 | till date |
| Cognizant Technology Solutions India Private Ltd | Manager – Projects | 10-Feb-2021 | 24-Aug-2022 |
| Rootware Technologies | Consultant | 14-Oct-2019 | 9-Feb-2021 |
| Toll (India) Logistics Pvt. Ltd. | Solution Designer | 21-Aug-2018 | 11-Oct-2019 |
| Fiserv India Private Ltd | Software Development Engineering - Tech Lead | 25-Aug-2014 | 20-Aug-2018 |
| Wipro Limited | Senior Software Engineer | 18-June-2007 | 20-Aug-2014 |

**EDUCATION**

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| **Title of the Degree**  | **Specialization** | **College/University** | **Year** | **Grade** |
| Masters in science (MS) | Software Engineering | Birla Institute of Technology and Science | 2011 | First Class |
| Bachelor in science (B.Sc) | Computer Science | Andhra Loyola College/ Acharya Nagarjuna University | 2007 | Distinction |

**EXTERNAL CERTIFICATIONS**

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| **Certification Name** | **Validity** |
| webMethods 9 Certified ESB Developer | 16-Sep-2015 TO Indefinite |
| Software AG Certified webMethods Integration Professional | 05-Jan-2024 TO 05-Jan-2026 |
| Software AG Certified webMethods.io Integration Professional | 17-Nov-2023 TO 17-Nov-2025 |
| Mulesoft Certified Developer | Mar 2017 TO Mar 2019 |

**SOFTWARE AG BADGES**

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| **Badge Name** | **Validity** |
| Software AG Certified webMethods Integration Associate | 14-Dec-2023 TO 14-Dec-2025 |
| Software AG Certified webMethods.io Integration Associate | 14-Jul-2023 TO 31-Dec-2050 |
| Software AG Certified webMethods.io Integration Connectors Expert | 8-Dec-2023 TO 8-Dec-2024 |
| Software AG Certified webMethods API Management Associate | 18-Jul-2023 TO 18-Jul-2025 |

**TRAININGS**

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| **Training Name** | **Accredited by** | **Date Attended On** |
| Super iPaaS Foundation | Software AG | 10-Jan-2024 |
| webMethods Integration Essentials (E611-77E) | Software AG | 3-Jan-2024 |
| webMethods Integration Basic (E611A-7FE) | Software AG | 14-Dec-2023 |
| webMethods.io Integration Essentials (E617-3121) | Software AG | 16-Jul-2023 |
| webMethods.io Integration Predefined and Custom REST Connectors (CL617C05-75E) | Software AG | 4-Dec-2023 |
| webMethods.io Integration Using Flat File Connectors (CL617C06-75E) | Software AG | 6-Dec-2023 |
| webMethods.io Integration Using Database Connectors (CL617C08-75E) | Software AG | 6-Dec-2023 |
| webMethods.io Integration Connector Builder – Node.js CLI (CL617C09-77E) | Software AG | 7-Dec-2023 |
| API Management Basic (E456A-7BE) | Software AG | 18-Jul-2023 |

**SKILLS**

***Technology*** webmethods components like Developer, Designer, Integration Server, Native Broker, Universal Messaging, MWS, BPM, Trading Networks, JDBC Adapter, JMS Adapter, MQ Adapter, Salesforce Adapter, MFT (Managed File Transfer), API Gateway and Cloud components like webMethods IO Integration & webMethods IO API Gateway. Experienced in webMethods version like 6.5, 7.1.2, 8.2, 9.0, 9.5, 9.6, 9.7, 9.9, 9.12, 10.1, 10.3 & 10.7

***Language*** XML, XSD, WSDL, HTML, DSP, Basics in Unix, Regular Expressions, JSON & GraphQL

***Database*** Oracle 10g & 11g, SQL

***OS/Environment*** Sun Solaris 10, Windows server 2007 enterprise

***Tools*** soapUI, Apache JMeter, IBM GreenHat Tester (Rational Integration Tester), Clearcase Explorer & Clear Quest, Quality Center, Rocket Aldon Manager, HP Service Manager 9, Service Now, MQ Explorer, SQL Developer, SQL Server Management Studio, Microsoft Visio, winSCP, PUTTY, Tortoise SVN client and Postman tool.

**Familiarity with** EDI, SAP Adapters, Terracotta & CAF, Kibana tool

**MAJOR PROJECTS**

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| **Client Account** | **Project, Team Size, Roles and Responsibilities** |
| Trane Technologies (Formerly Ingersoll Rand plc) | Trane Technologies plc is a manufacturing company focused on heating, ventilation, and air conditioning (HVAC) and refrigeration systems. **Project 1**: - This is a development Project (Salesforce Integration Project) and is all about to (i) Replace existing functionality from PeopleSoft CRM & Click (Field Service) applications to Salesforce CRM & Field Service application respectively, and (ii) Integrate Trane Front end applications with AWS DataLake (AppSync REST APIs), XOI & Trane downstream systems using webMethods as Middleware. It involves creating all interfaces and Business Process Models using webMethods Product Suite (webMethods IS 10.7 & BPM)**Role**: – Technology Architect**Team Size**: – 5**Responsibilities: -*** Manage the development team.
* Participate in Requirement discussions with Integration and Business teams.
* Analyze existing software product code developed in Legacy systems.
* Create Logical Design documents and Mapping sheets for new integrations with Salesforce (CRM & Field Service Lightning).
* Follow Scrum development methodology and plan stories with webMethods deliverables in each sprint.
* Work with the team in developing new interfaces and assist the team in all deliveries/issues.
* Develop webMethods interfaces along with the team in each sprint.
* Assist other integration teams in addressing any functional gap.
* Develop all new Process Models in webMethods BPM tool.
* Develop utilities/framework to call Salesforce Composite APIs & SOQL
* Develop utilities to send GraphQL messages to AWS DataLake APIs
* Coordinate with Scrum Master to plan deliverables for phase of Go-Live
* Create build for webMethods interfaces and assist Operations team in deploying to Higher environments.
* Assist Operations team in fixing webMethods application & server issues.
* Provide support for System Integration testing (SIT), User Acceptance Testing (UAT) and HyperCare Support.
* Interaction with SoftwareAG vendor for Product issues, triage calls, and fixes
* Participate in workshops with Design Architects in building upcoming new products

**Project 2**: - This is a development Project to create REST APIs in webMethods IO to connect End user application (Trane Service Cloud) with backend Rental Job Management DB (On-premise Microsoft SQL Server). webMethods.io API Gateway is used to expose REST API to Trane Service Cloud application & webMethods.io Integration to call Rental Job Database using Onpremises connector. This project is implemented using Hybrid connectivity (webMethods IO Integration to On-premise Integration server).**Role**: – Development Lead**Team Size**: – 1**Responsibilities: -*** Created REST API to integrate End User application (Trane Service Cloud) with On-Premise SQL Server database (Rental Job Management DB) using webMethods.io API Gateway, webMethods.io Integration & webMethods On premise Integration Server (JDBC Adapter connection & Adapter service).
* User is authenticated with API Key while calling API Gateway REST API. Also, One way SSL authentication is used to establish connection between API Gateway to webMethods IO Integration REST API. On-Premises Connector is used to connect webMethods IO Integration to On-premise Integration Server.
* Assisted Trane testing teams in System Integration Testing (SIT), User Acceptance Testing (UAT)
* Supported Hypercare period after Production Go-Live

**Project 3**: - This is a development Project to implement existing interfaces in webMethods IO to replace APIs developed in On-premises webMethods environment. webMethods IO has been used to integrate Salesforce to AWS DataLake (AppSync REST APIs).**Role**: – Development Lead**Team Size**: – 1**Responsibilities: -*** Created Proof of concepts (POCs) to connect webMethods IO Integration with AWS AppSync, Salesforce CRM, XOI system, MongoDB etc.
* Created Utilities to connect Salesforce application in webMethods IO Integration
	+ REST connector for Salesforce Composite & SOQL
	+ Predefined connector ‘Salesforce CRM REST’
* Create APIGateway Rest API to connect webMethods IO Rest API using Authentications like API Key, OAuth 2.0, JWT.
* Created a SOAP API to integrate Salesforce CRM with backend system AWS DataLake using webMethods IO Integration.
* Assisted Trane testing teams in System Integration Testing (SIT), User Acceptance Testing (UAT)
* Supported Hypercare after Production Go-Live
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| Key Bank | **Project**: - This is an Application Support Project to support existing Banking interfaces which includes Online Banking, Lending & Enterprise Alert Platform**Role**: – Support Lead**Team Size**: – 10**Responsibilities: -*** Lead the Application Support Team
* Involve in P1 & P2 triage calls.
* Assist team in fixing Critical issues.
* Manage team for different activities like On-call roaster, off-Business hours support, Leave Planning, Cross functional training etc.,
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| STC Channels (Saudi Telecom Company) | **Project**: - Create Application to enable End-Users to use Telecom services from Customer’s ERP system, Payment applications and other external systems**Role**: – Onshore Development Lead**Team Size**: – 6**Responsibilities: -*** Lead the Application development team.
* Attend Design and Requirement workshops with both internal and external partners of Customer.
* Prepare Interface Design documents from Requirement/use case documents.
* Work with team in building REST APIs and promote to higher environments.
* Create APIs along with team mates to balance work among teammates.
* Assist teammates in solving SIT issues.
* Support & resolve Production issues in Warranty Period.
* Refactor existing APIs in Production to improve performance.
* Assist infrastructure team in webMethods Software & Application deployments and configurations.
* Mentor team members in development and practicing standards.
* Travel to Customer's partner locations for UAT testing and Go-Live of Products
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| Toll Logistics | **Project**: - Develop Application to enable Logistic functions for Toll partners & Distribution warehouses**Role**: – Solution Designer**Team Size**: – 7**Responsibilities: -*** Lead the Application maintenance and Support teams for different integration projects.
* Change/alter the Solution Designs for already developed applications to improve performance.
* Identify the applications where code revamp is required and create a plan to modify the applications.
* Review all changes done by Development team before it goes to Production.
* Assist team in triage calls for P1 & P2 issues reported by Customers.
* Assist team members in webMethods Software, Application deployments and configurations.
* Mentor team members in webMethods Coding, Deployment and Support procedures.
* Communication with Customers & Product vendors like SoftwareAG and others
* Lead the Data Center migration project from webMethods application side.
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| Umpqua Bank, Synchrony Financial | **Project: -** Develop applications for Banks to provide Fiserv owned backend financial services/functionality**Role**: – Technical Lead**Team Size**: – 6**Responsibilities**: –* Analyze Functional documents.
* Design Technical documents based on Functional documents.
* Develop the code and assist team members in developing the code.
* Work closely with Business Analyst and Testing teams.
* Support testing phases like QA, SIT and UAT.
* Schedule Calls and Meetings with clients, Integration & testing teams.
* Create deliverables/ artifacts and deliver to client.
* Resolve Production/Critical issues.
* Involve in Warranty Support after project delivery.
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| Vodafone – UK | **Project**: – Develop webservices & Process Models to integrate with Customer’s exisitng EAI applications**Role**: – Technical Lead**Team Size**: – 3**Responsibilities**: –* Worked as a webMethods Lead and performed below activities.
* Attend Design & Planning sessions with Integration teams.
* Create Technical Specification documents based on Use Cases.
* Work with team members in developing code and testing.
* Support testing phases like QA, SIT and UAT
* Create deliverables/artifacts and deliver to client.
* Involve in Warranty Support after project delivery.
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| SP-AUSNET, Australia | **Project**: – Develop BPM application to move Customer’s Legacy application to SoftwareAG’s BPM application to manage workflow and order management for SP-AUSNET**Role**: – Technical Lead**Team Size**: – 5**Responsibilities**: –* Worked as a webMethods Lead and performed below activities.
* Analyze Functional Documents created for Legacy application.
* Create Technical documents based on existing Functional documents.
* Design Business Process Models in webMethods BPM
* Work closely with team in development of underlying logic
* Support testing phases like QA, SIT and UAT
* Schedule Calls and Meetings with clients, Integration teams and testing teams
* Create deliverables/artifacts and deliver to client.
* Involve in Warranty Support after project delivery
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| Fifth-Third Bank | **Project**: – Develop application to serve Bank’s Retail & Business clients**Role**: – Senior Developer**Team Size**: – 10**Responsibilities**: –* Worked as a webMethods Administrator and performed below activities.
* Installation, Configuration & Verification of webmethods 7.1.2 components (Integration Server, Broker and MWS)
* Application deployment and verification
* Worked as a webMethods Developer & Development Lead and performed below activities.
* Analyze Functional Documents
* Design Technical documents based on Functional documents.
* Work closely with team in development, unit testing
* Support testing phases like QA, SIT and UAT
* Schedule Calls and Meetings with clients, Integration teams and testing teams
* Create deliverables/artifacts and deliver to client.
* Involve in Warranty Support after project delivery
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**INTER-PERSONAL SKILLS:**

* Proactive & self-motivated
* Good Team Player
* Good Interpersonal and Leadership Skills
* Mentor team members
* Quickly adaptable to new components and changes

**PERSONAL DETAILS**

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| **Name as per Passport** | **Current Address** | **Nationality** | **Marital Status** |
| Krishna Prakash Ravadi | NC, USA | Indian | Married |