Lou Ann Naples

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**CAREER SUMMARY**

Demonstrated accomplishments in project management, program management (PMO), test management (TMO), organizational change management (OCM), system development life cycle (SDLC), risk management, compliance, business continuity, disaster recovery, quality assurance, audits, assessments, vendor management, requirements management/gathering, business process analysis/mapping, computer systems validation (CSV), and testing.

* Experience providing IT program/project management consulting for Pharmaceuticals, Life Sciences, and Medical Devices
* Experience in compliance, risk management, and requirements management
* Experience in organizational change management, business analysis, process analysis, and process mapping
* Experience developing policies, processes, procedures, standards, and SOPs

**TOOLS**

Documentum, DOORS, Confluence, EQMS, HP ALM, HP QC, HP Quality Center, JIRA, MasterControl, Microsoft Office (Excel, Outlook, PowerPoint, Publisher, Word, Visio), MS Project, MS Project Server, PMx Cloud, Project Online, Project Web App, PVCS, SharePoint, Trackwise

**PROJECT METHODOLOGIES**

Agile, Capability Maturity Model (CMM), Change Management, Process Engineering, Process Improvement, Process Mapping, Rapid Application Development (RAD), Rational Unified Process (RUP), Risk Management, Scrum, Use Cases, Waterfall

**INDUSTRIES**

Pharmaceuticals, Life Sciences, Medical Devices, Health Care, Information Technology, Financial Services, Consumer Services

**CLIENTS**

* **Biotechnology, Pharmaceutical, Life Sciences:** Alexion, Amerisourcebergen, Ashfield Healthcare, Astellas, AstraZeneca, Axcan Scandipharm, Baxter Healthcare, Boehringer Ingelheim, Cherokee Pharmaceuticals, Daiichi Sankyo, Endo Pharmaceuticals, Forest Laboratories, Forum Pharmaceuticals, Gilead Sciences, IBM Watson Health, Immunomedics, Johnson & Johnson, Merck, Novartis, Ohm Laboratories, Pfizer, Pharmaton, Radius Health, Ranbaxy Pharmaceuticals, Roxane Laboratories, Schein Pharmaceutical, Schering-Plough, Sepracor, Spark Therapeutics, Sunovion, UDG Healthcare, Watson Pharmaceuticals
* **Medical Device:** Alcon Laboratories, Arthrex, Baxter International, Bemis Company, Ciba Vision, GE Healthcare, Johnson & Johnson
* **Health Care:** Blue Cross & Blue Shield, CIGNA Health Plans, Kaiser Permanente, Oxford Health Plans
* **Financial Services:** American Skandia, Fidelity Investments, Goldman Financial Group, JP Morgan, NASDAQ
* **Consumer Products/Services:** Chesebrough-Ponds, Southern New England Telephone (SNET), TimeWarner
* **Environmental Nonprofit:** The Nature Conservancy

**TITLE 21 CFR**

**Part 11** Electronic Records; Electronic Signatures, **Part 50** Protection of Human Subjects, **Part 54** Financial Disclosure by Clinical Investigators, **Part 58** Good Laboratory Practice for Non-Clinical Laboratory Studies, **Part 210** Current Good Manufacturing Practice in Manufacturing, Processing, Packing, or Holding of Drugs; General, **Part 211** Current Good Manufacturing Practice for Finished Pharmaceuticals, **Part 312** Investigational New Drug Application, **Part 820** Quality System Regulation

**BUSINESS EXPERIENCE**

* **Assessments,** Business, Impact, Regulatory, GxP, Risk, Technical, Validation, and Vendor Assessments
* **Audits,** Compliance, Operational, Quality, Technical, Vendor
* **Business Continuity, Disaster Recovery**
* **Change Management Plans,** Coaching, Communication, Oversight, Resistance, Training, Transformation, and Transition Plans
* **Controls,** Sarbanes-Oxley (SOX), IT Controls
* **Corrective Action/Preventive Action,** CAPA, CA/PA
* **CRM/SFA,** Customer Relationship Management/Sales Force Automation
* **Customer Contact Centers,** Customer Call Centers, Consumer Call Centers
* **Drug Safety,** Clinical Safety, Adverse Events, Pharmacovigilance
* **ERP (Enterprise Resource Planning),** JDEdwards, PeopleSoft, SAP
* **Governance/Oversight,** DEA Regulations, FDA Regulations, Best Practices, Regulatory Compliance, Good Practices, GxP
* **Human Resources, Payroll, Time and Attendance**
* **Procedures,** Policies, Processes, Standards, and SOPs
* **Supply Chain Management (SCM)**
* **Vendor Management,** Procurement, Purchasing, Requests for Information (RFI), Requests for Proposal (RFP), Requests for Quotations, Statements of Work (SOW)

**SDLC / VALIDATION DELIVERABLES**

* **Initiation/Planning Phase Deliverables:** Project Charters, Vendor Audits, Vendor Assessments, Regulatory Assessments, Compliance Analysis, Validation Plans, Quality Assurance Plans, Data Migration Plans, Retirement Plans
* **Requirements/Design Phase Deliverables:** Requirement Specifications, Design Specifications, Configuration Specifications, Impact Assessments, Risk Assessments
* **Testing Phase Deliverables:** Test Plans, Test Scripts, Installation Qualifications (IQ), Operational Qualifications (OQ), Performance Qualifications (PQ), Trace Matrices
* **Implementation Phase Deliverables:** SOPs, Data Migration Reports, Validation Reports, Quality Assurance Reports, Release Notices, Business Continuity Plans, Disaster Recovery Plans, Retirement Reports

SYSTEM IMPLEMENTATIONS/VALIDATIONS

**Argus Safety, Ariba** Sourcing, Contract Management, Procurement, **ARISg, Captiva,** **Documentum, eGain** Knowledge Management, **Confluence,** **DOORS**, **EasyTrak Complaint Tracking, EQMS**, **FirstDoc,** **JDEdwards** Accounts Payable, Accounts Receivable, General Accounting, Inventory Management, Manufacturing, Procurement, Sales Order Management, **JIRA,** **Kronos** Time & Attendance, Scheduling, Absence Management, HR & Payroll, **LiveLink,** **MasterControl**, **Model N Revenue Management,** **OpenText Document Management,** **Oracle MES/EBS/LMS**, **PeopleSoft** Human Capital Management, Financial Management, Supplier Relationship Management, Supply Chain Management, **PleaseReview, Revitas Contract Manager, SABA LMS**, **SAP** Asset Management (AM), Controlling (CO), Financial Accounting (FI), Material Management (MM), Plant Maintenance (PM), Production Planning (PP), Sales and Distribution (SD), Warehouse Management (WM), **SAS** Statistical Software, **Trackwise**, **Veeva CRM, Veeva Vault,** **Veeva QualityDocs, Veeva Submissions, Waters Empower CDS**, **Waters NuGenesis SDMS,** **Watson LIMS**, **Werum MES**

**CONSULTING/PROFESSIONAL EXPERIENCE**

Senior Program Manager / Senior Project Manager

The Nature Conservancy (June 2022-Present)

Business Areas: Procurement

Project Description: Implementation of Supplier Diversity & Sustainability and Hybrid Purchasing Organization programs

* Developed, maintained, and monitored project plans/schedules, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to sponsors and stakeholders.
* Managed project planning and scoping activities, including defining approach, dependencies, risks, and team structuring.
* Integrated project tasks, deliverables, and resources into project plans/schedules using effort-based planning.
* Made project-level decisions, managed track team leads, and monitored day-to-day team activities.
* Collaborated with business and IT partners to define business drivers, information needs, and program goals.
* Collaborated with business, IT, and quality organizations to identify system and process impacts.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Senior Program Manager / Senior Project Manager

Gilead Sciences (January 2022-October 2022)

Business Areas: IT

Project Description: Implementation and validation of SAP

* Managed projects per SDLC Agile and Waterfall methodologies and procedures.
* Managed the implementation, requirements, and validation/testing of the systems.
* Developed, maintained, and monitored project plans/schedules, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to sponsors and stakeholders.
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* Made project-level decisions, managed track team leads, and monitored day-to-day team activities.
* Collaborated with business and IT partners to define business drivers, information needs, and program goals.
* Collaborated with business, IT, and quality organizations to identify system and process impacts.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Senior Program Manager / Senior Project Manager

Astellas (April 2021-December 2021)

Business Areas: IT and Regulatory

Project Description: Implementation and validation of Veeva Vault, Veeva QualityDocs, and Veeva Submissions

* Developed, maintained, and monitored project plans/schedules, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to sponsors and stakeholders.
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* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Senior Program Manager / Senior Project Manager

Spark Therapeutics (July 2020-October 2021)

Business Areas: IT and Laboratories

Project Description: Implementation and validation of Electronic Lab Notebooks and ValGenesis

* Managed projects per SDLC Agile and Waterfall methodologies and procedures.
* Managed the implementation, requirements, and validation/testing of the systems.
* Developed, maintained, and monitored project plans/schedules, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to sponsors and stakeholders.
* Managed project planning and scoping activities, including defining approach, dependencies, risks, and team structuring.
* Integrated project tasks, deliverables, and resources into project plans/schedules using effort-based planning.
* Made project-level decisions, managed track team leads, and monitored day-to-day team activities.
* Collaborated with business and IT partners to define business drivers, information needs, and program goals.
* Collaborated with business, IT, and quality organizations to identify system and process impacts.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Senior Program Manager / Senior Project Manager

Boehringer Ingelheim (January 2020-March 2021)

Business Areas: IT and Laboratories

Project Description: Data Integrity and Oversight

* Developed, maintained, and monitored project plans/schedules, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to sponsors and stakeholders.
* Managed project planning and scoping activities, including defining approach, dependencies, risks, and team structuring.
* Integrated project tasks, deliverables, and resources into project plans/schedules using effort-based planning.
* Made project-level decisions, managed track team leads, and monitored day-to-day team activities.
* Collaborated with business and IT partners to define business drivers, information needs, and program goals.
* Collaborated with business, IT, and quality organizations to identify system and process impacts.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Senior Program Manager / Senior Project Manager

Pfizer (February 2019-December 2019)

Business Areas: IT and Clinical Research

Project Description: Implementation of Digital Patient-Centered Clinical Research portal

* Managed outsourced activities, including vendor evaluation, selection, and planning.
* Developed, maintained, and monitored project charters, project plans, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to steering committee, sponsors, and stakeholders.
* Conducted business process analysis/mapping and requirements definition/gathering workshops to determine the outsourcing scope and phased implementation/outsourcing plan.
* Prepared Request for Information (RFI) and Request for Proposal (RFP) packages.
* Defined the evaluation criteria and requirement weighting to determine vendor evaluation scores.
* Assessed/presented RFP responses to Selection Team, including Steering Committee, Sponsors, and Stakeholders.
* Developed and managed Statement of Work (SOW), Training Plan, Transition Plan, and Oversight Plan.

Senior Program Manager / Senior Project Manager

Ashfield Healthcare (February 2018-February 2019)

Business Areas: Pharmacovigilance and IT

Project Description: Business case for moving a safety pharmacovigilance system from an on-premise to a Cloud platform and Disaster Recovery testing for Contact Center, File Shares, VPN, Email, SharePoint, and business applications

* Managed projects per SDLC Agile and Waterfall methodologies and procedures.
* Managed the implementation, requirements, and validation/testing of the systems.
* Developed, maintained, and monitored project plans/schedules, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to sponsors and stakeholders.
* Managed project planning and scoping activities, including defining approach, dependencies, risks, and team structuring.
* Integrated project tasks, deliverables, and resources into project plans/schedules using effort-based planning.
* Made project-level decisions, managed track team leads, and monitored day-to-day team activities.
* Collaborated with business and IT partners to define business drivers, information needs, and program goals.
* Collaborated with business, IT, and quality organizations to identify system and process impacts.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Quality Assurance (QA) Manager / Test Manager

Johnson & Johnson (August 2017-Feburary 2018)

Business Areas: Model N (Government Pricing and Medicaid)

Project Description: Implementation and testing of Model N Revenue Management / Revitas Contract Manager system

* Managed a large-scale testing effort per PMO and SDLC Agile methodologies and procedures.
* Managed integration, system, and user acceptance testing cycles.
* Identified and managed testing scope for system modules, system functionality, interfaces, and reports.
* Coordinated with Testers, Business Analysts, and Project Managers to achieve testing objectives.
* Managed requirements definition, requirements testability, and requirements traceability/coverage.
* Managed test data parameters, test data sheets, report data sheets, and test data files.
* Coached and trained project team in test script development, quality review, dry run, and formal test execution.
* Identified, assigned, and monitored test case development, quality review, dry run, and execution via SharePoint trackers.
* Conducted HPALM (HPQC) training for test participants, including Testers, Business Analysts, Reviewers, and Approvers.
* Conducted test kickoff, test status, and defect management meetings.
* Published testing metrics for each system module and test cycle, including test disposition and defect resolution.
* Monitored test execution status, defect status, defect trends, and defection resolution.

Senior Program Manager / Senior Project Manager

Pfizer (February 2017-July 2017)

Business Areas: Business Technology, Global Clinical Supply

Project Description: Evaluation and selection of a Country Intelligence system

* Managed outsourced activities, including vendor evaluation, selection, and planning.
* Developed, maintained, and monitored project charters, project plans, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to steering committee, sponsors, and stakeholders.
* Conducted business process analysis/mapping and requirements definition/gathering workshops to determine the outsourcing scope and phased implementation/outsourcing plan.
* Prepared Request for Information (RFI) and Request for Proposal (RFP) packages.
* Defined the evaluation criteria and requirement weighting to determine vendor evaluation scores.
* Assessed/presented RFP responses to Selection Team, including Steering Committee, Sponsors, and Stakeholders.
* Developed and managed Statement of Work (SOW), Training Plan, Transition Plan, and Oversight Plan.

Quality Assurance (QA) Manager / Validation Manager

IBM Watson Health (June 2016-January 2017)

Business Areas: Compliance, Global Regulatory Center of Excellence, Regulatory Affairs

Project Description: Implementation and validation of Document Management and Learning Management systems

* Managed a large-scale project per PMO and SDLC Agile and Waterfall methodologies and procedures.
* Managed the business processes, requirements, record migration, and validation/testing of the system.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.
* Managed and provided business, technical, and regulatory compliance guidance to all members of the project team.
* Reviewed validation deliverables for compliance to 21 CFR Part 11, corporate policies, and SOPs.

Senior Program Manager / Senior Project Manager

Forum Pharmaceuticals (November 2015-May 2016)

Business Areas: IT and Regulatory

Project Description: Implementation and validation of Veeva Vault, Veeva QualityDocs, and Veeva Submissions

* Managed projects per SDLC Agile and Waterfall methodologies and procedures.
* Managed the implementation, requirements, and validation/testing of the systems.
* Developed, maintained, and monitored project plans/schedules, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to sponsors and stakeholders.
* Managed project planning and scoping activities, including defining approach, dependencies, risks, and team structuring.
* Integrated project tasks, deliverables, and resources into project plans/schedules using effort-based planning.
* Made project-level decisions, managed track team leads, and monitored day-to-day team activities.
* Collaborated with business and IT partners to define business drivers, information needs, and program goals.
* Collaborated with business, IT, and quality organizations to identify system and process impacts.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Senior Program Manager / Senior Project Manager

Johnson & Johnson (January 2014-October 2015)

Business Areas: IT and Regulatory

Project Description: Implementation and validation of Veeva Vault, Veeva QualityDocs, and Veeva Submissions

* Managed large-scale, global projects per PMO and SDLC Agile and Waterfall methodologies and procedures.
* Managed the implementation, requirements, data migration, and validation/testing of the systems.
* Developed, maintained, and monitored project charters, project plans/schedules, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to steering committee, sponsors, and stakeholders.
* Managed project planning and scoping activities, including defining approach, dependencies, risks, and team structuring.
* Integrated project tasks, deliverables, and resources into project plans/schedules using effort-based planning.
* Made project-level decisions, managed track team leads, and monitored day-to-day team activities.
* Conducted business process analysis/mapping workshops for the development of future business processes.
* Conducted requirement definition/gathering workshops for the development of business requirements.
* Collaborated with business and IT partners to define business drivers, information needs, and program goals.
* Collaborated with global/regional business, IT, and quality organizations to identify system and process impacts.
* Managed and monitored the development of global, regional, and local SOPs.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Senior Project Manager / Quality Assurance (QA) Manager

Novartis (July 2013-January 2014)

Business Areas: Manufacturing and Engineering

Project Description: Implementation and validation of Werum MES (Manufacturing Execution System)

* Managed a large-scale project per PMO and SDLC Agile and Waterfall methodologies and procedures.
* Managed the business processes, requirements, data migration, and validation/testing of the system.
* Reviewed newly defined business processes/SOPs for compliance to 21 CFR Part 820.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.
* Managed and provided business, technical, and regulatory compliance guidance to all members of the project team.
* Reviewed validation deliverables for compliance to 21 CFR Part 11, corporate policies, and SOPs.

Quality Assurance (QA) Manager / Validation Manager

Merck (October 2011-June 2013)

Business Areas: Regulatory Affairs

Project Description: Implementation and validation of Regulatory Content Authoring, Regulatory Labeling, and Regulatory Management systems

* Managed the data migration and validation/testing of the systems.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.
* Managed and provided business, technical, and regulatory compliance guidance to all members of the project team.
* Reviewed validation deliverables for compliance to 21 CFR Part 11, corporate policies, and SOPs.

Senior Program Manager / Senior Project Manager

Astellas (April 2011-September 2011)

Business Areas: Product Safety/Pharmacovigilance

Project Description: Outsourcing of Safety/Pharmacovigilance Aggregate Reporting

* Managed outsourced activities, including vendor evaluation, selection, planning, and implementation.
* Developed, maintained, and monitored project charters, project plans, metrics, dashboards, and scorecards.
* Prioritized, monitored, and reported project progress against planned objectives and success criteria.
* Identified, mitigated, and reported risks, issues, and scope changes to steering committee, sponsors, and stakeholders.
* Conducted business process analysis/mapping and requirements definition/gathering workshops to determine the outsourcing scope and phased implementation/outsourcing plan.
* Prepared Request for Information (RFI) and Request for Proposal (RFP) packages.
* Defined the evaluation criteria and requirement weighting to determine vendor evaluation scores.
* Assessed/presented RFP responses to Selection Team, including Steering Committee, Sponsors, and Stakeholders.
* Developed and managed Statement of Work (SOW), Training Plan, Transition Plan, and Oversight Plan.

Quality Assurance (QA) Manager / Validation Manager

Baxter Healthcare (July 2008-April 2011)

Business Areas: Risk Management, Product Safety/Pharmacovigilance, and Consumer Call Center

Project Description: Implementation and validation of JDEdwards and ARISg systems

* Managed the requirements, data migration, configuration, and validation/testing of the systems.
* Participated in business process analysis/mapping workshops for the development of future business processes.
* Participated in requirement definition/gathering workshops for the development of business requirements.
* Managed risk activities, including risk analysis, mitigation, resolution, and acceptance.

Senior Program Manager / Senior Project Manager

Merck (January 2008-June 2008)

Business Areas: Information Technology (IT)

Project Description: Transition and qualification of a Network Operations Center for a pharmaceutical manufacturing plant

* Managed large-scale projects per PMO and SDLC Agile and Waterfall methodologies and procedures.
* Managed outsourced activities, including vendor evaluation, selection, planning, and implementation.
* Managed the strategic planning for the transition of infrastructure technology to offsite Network Operations Centers.
* Managed the qualification and testing of the Network Operations Centers.
* Managed Development, QA, Staging, and Business Continuity/Disaster Recovery environments.
* Developed, maintained, and monitored project charters, project plans, metrics, dashboards, and scorecards.
* Identified, mitigated, and reported risks, issues, and scope changes to steering committee, sponsors, and stakeholders.
* Prepared Request for Proposal (RFP) and Request for Quotations (RFQs) packages.
* Developed Statements of Work (SOWs) and Task Orders (TOs) for IT services/equipment.

Quality Assurance (QA) Manager / Validation Manager

Forest Laboratories (July 2007-December 2007)

Business Areas: Product Safety/Pharmacovigilance and Drug Safety & Surveillance (DSS)

Project Description: Implementation and validation of ARISg system

* Managed the data migration and validation/testing of the system.
* Developed, maintained, and monitored project charters, project plans, metrics, dashboards, and scorecards.
* Participated in business process analysis/mapping workshops for the development of future business processes.
* Participated in requirement definition/gathering workshops for the development of business requirements.

Senior Program Manager / Senior Project Manager

Sepracor (2006-2007)

Business Areas: Pharmaceutical Sales

Project Description: Implementation and validation of Customer Relationship Management and Sales Force Automation systems

* Managed large-scale projects per PMO and SDLC Agile and Waterfall methodologies and procedures.
* Managed the implementation, validation/testing, and release of the systems.
* Developed a Quality Management System (QMS)/Quality Management Program (QMP).
* Managed and presented Proposals, Quotations, Statements of Work (SOWs), and Task Orders (TOs).
* Conducted and reported Compliance Audits, Quality Audits, and Vendor Audits.

Senior Project Manager / Quality Assurance (QA) Manager

Ranbaxy Pharmaceuticals / Ohm Laboratories (2005-2006)

Business Areas: Drug Safety/Pharmacovigilance, Compliance, Quality Assurance, and Manufacturing

Project Description: Implementation and validation of Argus, EasyTrak, Product Labeling, SAP, Waters Empower, and Waters NuGenesis systems

* Managed large-scale, global projects per PMO and SDLC Agile and Waterfall methodologies and procedures.
* Managed the implementation, requirements, data migration, validation/testing, and release of the systems.
* Developed a Quality Management System (QMS)/Quality Management Program (QMP).

Quality Assurance (QA) Manager / Validation Manager

Schering-Plough (2002-2004)

Business Areas: Clinical, Drug Safety, and Regulatory Affairs

Project Description: Implementation and validation of Clinical, Drug Safety/Pharmacovigilance, and Product Labeling systems

* Developed CAPA reports for submission to Food and Drug Administration (FDA) and European Medicines Evaluation Agency (EMEA) for Safety/Pharmacovigilance aggregate reporting and New Drug Application (NDA)/Investigational New Drug (IND), including root cause, gap analysis, and data analysis.
* Managed the validation and testing of the systems.

**EDUCATION**

New Hampshire College / Manchester, New Hampshire

Bachelor of Science Degree, summa cum laude, ranked #1 in class

Majors: Economics and Finance / Minor Concentration: Computer Science