MUQEEM

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**Summary:**

* An IT Professional with more than 21 years of software design and development experience. I have worked on a variety of different software projects. For last 8 years, I have been a Guidewire Policy Center Configuration Specialist who has profoundly contributed to eight different successful Guidewire implementations.
* Excellent programming experience in implementing Java/J2EE, Guidewire projects
* Extensive experience in Guidewire Rating which constitutes in configuration of Rating Engine, Rate Books, Rate Routines, Rate tables and Cost Objects.
* Experience in pre-update, post update, Transactional Validation Rules
* Experience in writing entity and Gosu Enhancements.
* Experience in writing Gosu / SQL Queries.
* Experience in Product Model such as configuration of a new LOB, coverages, exclusion and conditions.
* Experience in writing UW issues and activities.

**Technical Skills:**

* **Languages:** Java, Gosu, C, C#
* **Platforms:** Guidewire Policy Center v7.0.8, v8.0.23, v9.0.6, v10.0.11, Claim Center v7.0.6
* **Web Development technologies / tools:** J2EE, Servlet, JSP, Struts, Apache Velocity templates, Apache FOP, HTML, JDBC, EJB, XML, CSS, SOAP, WSDL, UDDI, ANT1.6, JavaScript, Sonic MQ, IBM MQ Series, JUnit Testing, IBM RAD, IBM RSA, JBuilder, IntelliJ, Eclipse, JProbe, JProfiler, SoapUI, Splunk
* **Web Security:** Fortify 360
* **Java Swing API**: JClass DeskTopViews, JClass ServerViews
* **Database & Application Servers:** SQL, SQL Server 2000, Oracle 9i, IBM DB2, Progress Portfolio Plus, Tomcat, IBM WebSphere 7.0, IBM WebSphere Portal Server 6.0, JBoss 4.2.1, Glass fish
* **Operating System:** Sun Solaris, Red Hat Linux, Windows NT/XP
* **Version Control:** CVS, Serena PVCS, IBM Clear Case, Accurev 4.9, SVN, GitHub, TFS

**Education:**

* Bachelors in Electrical Engineering from Mehran University of Engineering and Technology, Pakistan, 1995.
* Masters in Applied Computer Science from Dalhousie University, Canada, 2005.

**Certification:**

* Guidewire Policy Center Configuration Ace Certified v10.0 – 2021
* Guidewire Policy Center Configuration Certified Professional v10.0 – 2021
* Guidewire Policy Center Configuration Certified Specialist v10.0 – 2020
* Guidewire Policy Center Configuration Certified Specialist v9.0 – 2020
* Guidewire Best Practices Exam - 2020
* SCJP 5.0 – Sun Certified Java Programmer, 2007.
* SCWCD 5.0 – Sun Certified Web Component Developer, 2009.
* Web security training using Fortify 360, 2009.
* Building Enterprise Applications using Design Pattern training, 2010.

**AAA Insurance April 2022 – April 2023**

**Lead Guidewire Developer**

* Responsible for delivering a new Product called FL Packaged Policy comprises Personal Auto Line and Homeowners line
* Leading a team of 9 developers in on-shore / off-shore model
* Design and Development of complex tasks
* Code review and mentoring of junior developers.
* Also worked as Individual contributor in project deliverables
* Managed code merge and branching strategies so that production and developing code remain in synch.

**CNA Insurance April 2021 – Nov 2021**

**Lead Guidewire Developer**

* Handling projects for Guidewire PC configuration changes for existing in production code.
* Mainly focused on new requirements to enhance existing project in a custom line of business called Specialty.
* Leading a team of four developers working towards new and existing requirements
* Estimation of User Stories and its implementation, bug fixing, requirements analysis
* UI configuration, UI validation, Business rules implementation, Data Model changes, Product Model configuration and Underwriting Issues
* Code review and mentoring of junior developers.

**USAA Insurance, TX Mar 2020 – April 2021**

**Lead Guidewire Developer**

* Experienced in Guidewire PC v10
* Handled a team of three developers working on Guidewire Policy Center Configuration and rating management module for Personal Umbrella line of business.
* Estimation of User Stories implementation, bug fixing, requirement analysis, UI configuration, UI validation, and Business rules implementation, Data Model changes, Product Model configuration, UW Issues.
* Code review and mentoring of junior developers.

**State Auto Insurance, OH**

* Experienced in Guidewire PC v 9.0.6.
* Handled a team of six developers working on Guidewire Policy Center Configuration and rating management module for Workers Comp line of business.
* Policy Center rating and RVT testing tool for premium verification.
* Estimation of User Stories implementation, bug fixing, requirement analysis, UI configuration, UI validation, and Business rules implementation, Data Model changes, Product Model configuration, UW Issues.
* Code review and mentoring junior developers.

**Farm Bureau Michigan Insurance, Lansing, MI May 2019 – Jan 2020**

**Sr. Guidewire Developer**

* Experienced in Guidewire PC v 9.0.6.
* Worked on BOP – Business Owner Line of Business, CUP – Commercial Umbrella Line of Business, PUP - Personal Umbrella Line of Business
* Estimation of User Stories implementation, bug fixing, requirement analysis, UI configuration, UI validation, and Business rules implementation, Data Model changes, Product Model configuration, UW Issues.
* Code review and mentoring junior developers.
* Involved in configuration of Business Rules like Validation, Pre-Update, and Pre-Bind etc.

**Agricorp Product Insurance, Guelph ON Aug 2018 – Apr 2019**

**Sr. Guidewire Developer**

* Guidewire Policy Center v9.0.6 – Actively participated in the design and development of a new Custom LOB called Product Insurance.
* Estimation of User Stories implementation, bug fixing, requirement gap analysis, UI configuration, UI validation, Business rules implementation, Data Model changes, Product Model configuration, UW Issues, Code review and mentoring junior developers.
* Involved in configuration of Business Rules like Validation, Pre-Update, Pre-Bind etc.
* Involved in configuration of various jobs like Submission, policy change, cancellation, reinstatement and rewrite.

**Co-operators Insurance, Guelph ON Mar 2018 – Jul 2018**

**Sr. Guidewire Developer**

* Guidewire Claim Center v7.0.9 – Actively participated in the design and development of Vendor Management and Feedback Score Card Implementation. Part of the Support team responsible for bug fixes and enhancements.
* Participated in various code review sessions and assistance to other developers in implementing Claim Center configuration best practices.
* Worked on Product model changes.

**Alberta Motor Association (AMA), Edmonton AB Aug 2017 – Jan 2018**

**Sr. Guidewire Developer**

* Guidewire Policy Center v7.0.9 – Actively participated in the design and development of IRCA (Individually rated commercial auto) project.
* Estimation of User Stories implementation, bug fixing, requirement gap analysis, UI configuration, UI validation, Business rules implementation, Data Model changes, Product Model configuration, Policy Rating, UW Issues, Activities, Code review and providing guidelines to junior developers.
* Involved in configuration of Rating Engine classes for various line of business.

**Deloitte Canada, Toronto ON Dec 2016 – July 2017**

**Sr. Guidewire Developer**

* Guidewire Policy Center v8.0.23 – worked as PolicyCenter Configuration Lead Developer for Sonnet Insurance project. My responsibilities include but not limited to User Story implementation, bug fixing, requirement gap analysis, UI configuration, UI validation, Business rules implementation, Data Model changes, Product Model configuration, Policy Rating, Code review and mentoring of junior developers. Emphasis is on policy rating engine and related components.

**CAA Southern Ontario Insurance, Markham ON Nov 2015 – Dec 2016**

**Sr. Guidewire Developer**

* Guidewire Policy Center v7.0.9 – Worked as PolicyCenter Configuration Developer for Alberta Motor Association project. My responsibilities include but not limited to UI configuration, UI validation, Business rules implementation, Data Model changes, Product Model configuration, and Policy Rating.
* Designed and implemented outbound integration to send emails to external vendors based on claim center generated events.
* Involved in configuration of Business Rules like Validation, Pre-Update, Pre-Bind etc.
* Involved in configuration of various jobs like Submission, policy change, cancellation, reinstatement and rewrite.
* Involved in configuration of Rating Engine classes for various line of business.

**Co-operators Insurance, Guelph ON Aug 2013 – Oct 2015**

**Guidewire Developer**

* Guidewire Policy Center v7.0.8 – Worked on PolicyCenter Screen Configurations, business rules and user input validation.
* This also ensures the integrity of business process and compliance. I also worked on Guidewire Rating Engine comprises of rating tables and algorithms; thus provide the rates for individually rated policies. Singleton and IOC Design pattern used to invoke the dynamic classes to process pre-rating steps depending on vehicle type and province.
* I also worked on Product Model implementation to manage various coverages and endorsements available to different jurisdictions for various line of businesses.
* I also managed the code merge tasks from multiple streams for various releases. I mostly merged development project with active production code separately managed by a different support team.

**Ford Motor Company, Oakville ON**  **Nov 2011 – Aug 2013**

**Sr. Java Developer**

* ISIS Project Java, J2EE, JSP, Servlet, Struts, HTML, Javascript, IBM RSA, IBM Websphere and IBM DB2
* ISIS Incentive Single Input System project rolling out all dealer incentives and customer programs for all vehicle lines (Ford and Lincoln) for various targeted markets in USA, Canada and Mexico.
* Smart Vincent Java, J2EE, JSP, Servlet, Struts, HTML, Javascript, IBM RSA, IBM Websphere and IBM DB2.
* I also helped the team with migration of java applications from Web-sphere Server v6.0 to v7.1.

**The Economical Insurance Group, Kitchener ON**  **Dec 2009 – Nov 2011**

**Java Solutions Developer**

* Energie Project – Java, J2EE, JSP, Servlet, EJB, Struts, HTML, Javascript, XML, IBM RAD and IBM Websphere
* Part of the core team that is currently developing a P&C insurance underwriting engine – known as Energie a multimillion-dollar project aimed at issuing insurance policies by analyzing all risks and calculate premiums without actually going to an underwriting person. I worked on the property line of business.
* Created rules that manage the underwriting process and make the application to go through various stages before an insurance policy realized.
* Worked on EDI (Electronic Data Interface) of the application and its validation framework.

**Manulife Financial Inc., Waterloo ON May 2008 – Nov 2009**

**Manulife Bank, Java Developer**

* Developed a new Application type for current MOne (Manulife Mortgage Application) using JSP, IBM Portlet API, JavaScript, XML, EJB, Oracle and IBM Websphere and Portal Servers.
* Developed a new MBNA MasterCard Application using Apache velocity templates and FOP engine
* Job responsibilities also include bug fixing, enhancements and interaction with clients in order to prioritize maintenance releases for various Mortgage, Loan, Deposit and Daily Online Banking web applications. Mortgage MOne application is a Portal Server application built on IBM Portlet API. Loan and Deposit application is also a Portal Server application built on JSR-168 Portlet specification.
* Used JProfiler to find memory leaks and performance hot spots in the daily online banking and mortgage applications.
* Used fortify 360 to find security holes in the web applications such as our online banking, mortgage and loan applications. Used fortify 360 to scan, analyze and fix online banking application for various web security vulnerabilities including session hijacking, cross site scripting and run time SQL injection.

**Quest Software Inc., Toronto ON Mar 2005 – May 2008**

**Java Support Engineer**

* Maintained and supported JClass DesktopViews / ServerViews product. It is an extended API for data charting and advanced report generation capability in PDF, RTF and PS formats.
* Build, tested and deployed the product demos and examples war files on Linux, Solaris, and AIX and Widows platforms with widely used application servers such as BEA Weblogic, IBM Websphere and JBoss.
* Used JProbe to profile java applications in order to find hot spots causing performance hit and JProbe memory debugger to find memory leaks in Java applications.

**One Answer Solutions Consulting, CIBC Toronto ON Nov 2004 – Feb 2005**

**Java Developer**

* Participated in a development project at Canadian Imperial Bank of Commerce (CIBC) aimed at fixing bugs and make some changes in their application and GUI using Business Intelligence Hyperion Performance Suite v8.2, Java, J2EE, Servlet, JSP, EJB, JavaScript, HTML, Oracle 8i, IPlanet and Eclipse.

**Dalhousie University, Halifax NS Sep 2003 - Sep 2004**

**(Thesis / Project)**

Developed a web-service: "A web-service framework for document retrieval”; designed and implemented using Microsoft Visual Studio, C#, XML, SOAP, WSDL and UDDI.

* Using this SOA (service-oriented architecture), a software component can be turned into a service accessible globally over the internet / intranet.
* Usually, libraries have restricted access but with the use of this web-service, any non-registered user around the world can at least discover a resource in that library, if it exists. This web service addresses the issue of discovery of a resource in a private repository.