Maira Rameez

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# Summary

**Skills**

With over 7+ years of IT experience in providing services to various clients in software quality assurance testing with both Manual and Automation. Strong QA Professional with good knowledge of software development life cycle (SDLC), Software testing methodologies, and QA procedures.

Involved in entire Project lifecycle from Requirements, Testing to Go Live. Proficient in analyzing Business Requirements, System Requirement Specifications (SRS), Functional Requirement specification (FRS), Design Documents, Use Case Documents.

Expert in writing QA documentation such as Test Plans, Test Scenarios, Test Cases, and Test Execution Report.

Extensively experienced working with various Test Management and Defect tracking tools like ALM, Jira, VSTS.

Generated Defect Status Reports, Test Case Execution Reports and Test Summary Report for Release to analyze the testing effort and quality of the application.

Experienced in performing various kinds of testing like Functional, GUI, Integration, Backend, Regression, Smoke, System, End to End, and UAT testing in Web based and Client server-based application.

Created Daily/Weekly Status Report and Requirements Traceability Matrix (RTM), and participated in defect status meetings with business analyst, developers, test leads and QA coordinator to Prioritize issues, identify open issues and set deadlines for inclusion in the build.

Prepared custom reports and performed SQL query, data analysis and verification on various databases such as Oracle, DB2, MS SQL Server for Data Base Testing.

Manual Testing Agile (Scrum)

User Acceptance Testing (UAT) Automation Testing Requirement Analysis

Java

Back End/Database Testing UAT, Sanity, System Testing Black Box Testing

Impact & Gap Analysis SQL, Oracle, MS SQL Server

HP Unified Functional Testing (UFT)

ADO/VSTS

Descriptive Programming, VB Script

Smoke Testing

Test Case, Test Scenarios HP ALM, JIRA, Zephyr

API Testing Integration Testing Test Reporting, RTM TestRail, Confluence Postman, JASON Regression Testing Log & Track Defect

# Experience

Functional Testing Test Strategy, Test Plan

Production /Patch Support Mobile Testing, Emulator

09/2021 - Current **Abercrombie& Fitch** － New Albany, OH

## QA Analyst/Tester

Directly involved in analyzing User Story, Acceptance Criteria, and Design Specification Documents to understand the Application properly and Identify Test Conditions

Following Agile (Scrum) methodology, implementing web and client server-based applications in various projects

Created API test plans, scenarios, and test cases for various kinds of testing Coordinate for creating a detailed Test Plan to test the application efficiently using different browsers

Participated in Sprint Planning, AWS Daily Scrum, Sprint Review, Retrospective, and defect triage meetings as per Agile Scrum Ceremonies

Directly involved in story pointing, task estimation, and backlog grooming Create Test cases and design Test Steps for each business functionality for positive/negative test scenarios in the Test rail tool, which is added to the Jira release and bug management tool for agile projects

Use the Java Rail to execute test cases by creating Test Sets, manually testing each Test Step, updating the Status, and logging bugs for all the failed tests

Using the Jira issue section to raise and assign bugs, track bugs, retest the bug fixed, and monitor the bug until closure

Using Test Rail in current projects to design test cases, execute test cases, and Log Defects

Create test case coverage metrics and requirement coverage metrics and check test case run, pass or fail, Generate Defect Status Report, Test Execution Report, and Test Summary report using JIRA with Test Rail Attending weekly status meetings with Developers, Project Manager, and Business Analyst to discuss the defects, fixes, and overall testing status Testing the retail POS system of Abercrombie & Fitch that relates to peripheral devices such as Cash drawer, Printer, and Bar code scanner Testing in iPad integrated with bar code scanner to validate various product details, price, size, and color

Performing Functional, Regression, Integration, and End testing using Test Rail with a manual testing team to validate that the system works to transfer data in real-time from the scanner to the POS system in the retail shop

Testing the POS with various payment types of credit and debit cards by taping, inserting, and sliding options

I tested the POS system when it sends transaction details and amounts to the payment terminal so the end user could swipe or tap their cards Responsible for conducting Backend Testing using SQL queries in SQL Server Database

Performing Data Validation and Data Integration and retrieving data from the database using various SQL joining and complex queries

Participate in Sprint Planning, Daily Scrum, Demo, and Retrospective meetings with clients and team members, and communicate daily with developers and business analysts to clarify and solve defects.

09/2019 - 09/2021 **PNC Bank** － Pittsburgh, PA

## Software Tester

Responsible for User Story and Acceptance Criteria analysis for each Release and Sprint

Followed Agile (Scrum) methodology, implementing web and client server-based apps in various projects

Created API test plans, AWS scenarios, and test cases for various kinds of testing Created Java Test Data and designed Test Steps for functionality for positive/negative test scenarios in the Test Plan using Jira with Test Rail Used the Test Rail to execute test cases by creating Test Sets, manually testing each Test Step, updating the Status, and logging defects for all the failed tests

Used JIRA to raise and assign defects, track defects, retest the fixed defects, and monitor the defects until closure

Created test case coverage metrics and requirement coverage metrics and checked test case run, pass or fail, not run, not run due to defect, the total number of open defects, and the total number of closed defects in ALM Generated Defect Status Report, Test Execution Report, and Test Summary report using ALM

Tested all kinds of black box testing using real (Android/IOS) devices and Dev Tool for mobile testing

Managed Sprint, user stories, tasks, estimation, story points, and bugs in the JIRA tool

Attended weekly status meetings with Dev, Project manager, and BA to discuss defects, fixes, and overall testing status

Performed Functional, Smoke, Regression, Integration System, End-to-end, and UAT testing

Responsible for conducting Backend Testing using Oracle and DB2 database SQL queries

Performed data validation and data integration and retrieved data from the database using various SQL joins sub-queries, and complex queries.

04/2017 - 08/2019 **Best Buy** － Richfield, MN

## Associate Tester

Proficient in using various testing tools such as AWS , Selenium, Jira, and TestRail to conduct thorough website testing

Experienced in creating and executing test cases to identify bugs and issues in website functionality

Skilled in cross-browser and cross-device testing to ensure website compatibility across different platforms

Familiar API with Agile methodology and able to work closely with

# Education

development teams to ensure timely bug fixes and enhancements Strong attention to detail and ability to accurately document and report test results

Excellent problem-solving skills to troubleshoot and resolve issues during the testing process

Proven java track record of delivering high-quality testing results within tight deadlines

Strong communication skills to collaborate with team members and stakeholders effectively

Participated in sprint planning, daily scrum, demo, and retrospective meetings with clients and team members

Communicated with developers and business analysts daily for clarifications and solving defects

Actively involved in requirements/use case analysis with the team and the product owners in the Elaboration phase and involved in poker planning sessions to size the user stories and define acceptance criteria for the user story

Participated in sprint planning sessions

Created QA sub-tasks with the correct estimates for the user stories Involved in creating a QA test plan and traceability matrix to ensure that the project's scope, requirements, and deliverables remain 'as is' compared to the baseline

Manually generated AWS and implemented templates for the entire application for Test Plans, Test Cases, and Test Scripts

Used Quality Center for test case creation, execution, test coverage, and defect tracking

Involved in the entire defect life cycle for every build to log, track, and report defects using JIRA

Performed Functional, Integration, Regression, End-To-End, system, ad-hoc, and UAT testing to ensure a smooth deployment of the whole application

Performed Cross Browser Testing using Google Chrome, Firefox, and IE I worked on multiple projects simultaneously and followed waterfall and agile (scrum) methodologies for the entire testing life cycle

Attended daily planning reviews and walkthrough meetings within a project team and provided testing results and weekly status reports to the QA lead

Written SQL Queries to extract data from various database tables for backend testing

Involved in User acceptance testing (UAT) to assist clients along with documents and performed execution process

Performed Mobile testing with physical devices for IOS and Android.

12/2017 **Greenwich University** Karachi

Associate's Degree in Communication Studies

# Project Environment

Windows, MAC, Web-based and Client-server, HP ALM, JIRA, Test Rail, VSTS, MS SQL Server 2012 & 2014, Oracle 10g/11g, Access, SQL plus, SQL Developer, DB2, XML, HTTP/HTTPS, FTP/FTPS, TCP/IP, MS Word, MS Excel, PowerPoint,

and Outlook, Internet Explorer, Chrome, Firefox, Safari, Test Plan, Test Scenarios, Test Case, Test Data, Test Script, Test Report, Defect Log Report, E-Commerce

/Insurance/ Cable/ Retail, Waterfall, Agile (Scrum), Hybrid, Web Based, Client Server Based, Window Based