Mark Emfinger

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SUMMARY

Mark is a senior SAP application specialist with over 24 years of experience in MM, TM and 15 years of SAP Sales and distribution/Order-to-Cash. He has previously worked with clients in Distribution, Chemical, Oil and Gas, technology, Automotive industries. Presently, working on my certification in SD consultant, he has previously worked on various global/local rollouts and end to end implementations. His primary duties included conducting workshops, blueprinting, process design, functional configuration, custom developments, documentation, testing and end user training.

KEY SKILLS:

 Functional: hands on SAP MM and SD configuration skills, customer engagement to understand current business processes and to identify any gaps with ability to provide solutions, excellent communication, and Interpretation skills.

* Technical: SAP MM and SD module- S4 and ECC 6.0, HPALM and HPQC testing tools, integration with MM, SD, TM VC. He is a Sr. ERP Analyst experienced in multiple applications and business functions.  He has 24 years of experience in ERP. SAP 60/40 Techno/Functional configuration experience and seven years of experience as a Lead Analyst with experience integrating Twelve + full-lifecycle Global ERP implementations that included the following functions: SAP R/3 SD, Order-To-Cash, LE, MM, MDM. PP, CRM, FICO MM-SRM, LMS, WM, BI-BW, SAP Security, GRC. 4.6, 4.7, ECC 5.0, 6.0., FICO COPA as well as: Service delivery
* MM/SD STO and NISTO, Rebates, Charge back
* QA testing Functional experience with HPQC load test tool, QTP
* EDI interfacing sales orders IDOC for shipping points
* SRM performance monitoring, development and implementation of SRM, punch-out shopping cart configuration. Basissupport includes CRM Security/Compliance, SOX tools.
* MES, PP shopfloor, SCM/Logistic

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SKILLS

* SAP R/3 ERP includes implementation with configuration to SD Order-To-Cash, PP with MRP Production Schedule, LE, TM SRM, MDM, Material Ledger tables, PM, EHS, , and Security. Configuration - CRM module Configuration support CPG manufacturing areas of SCM integration;Delivery processing (inbound and outbound) Transfer Order processing Bin stock replenishment
* Automatic stock movements
* Picking, packing, shipment processing
* Transportation planning, execution, and costing
* Material staging for manufacturing-MDM
* Intercompany/interplant shipments
* Inventory Management, Physical Inventory, counting processes
* Purchase Order Processing
* SAP Plan to Produce
* (Internet Pricing and Conditions for sales orders
* including definition of Condition Techniques and
* Condition records, Availability check, Credit
* Configured the SD module with EDI interfacing sales orders IDOC for shipping points
* Presently in SAP HANA training
* ABAP, Business processes, Customer Service,
* Government, Managing, Oracle, Purchasing, SD,
* Trainer, VC
* Accounting, COPA Business systems, Data conversion,
* Hardware support, MFG, Oracle DBA, Quality, SOX
* Compliance, Training materials, IBM WebSphere
* Go Live, Capacity planning, Data entry, Help Desk,
* Materials, Order Management processes, Quality
* Management, Scanning, Training development,
* Workflow analysis
* ADP, Change Management, Data Management, HR,
* Meetings, Order Management, Maintain documentation,
* Scripts, Training material, Workflow
* Analyst I, Clarify, Database, IBM, Mentoring,
* Organizing, Reporting, Shipping, Translating
* AP, Coaching, DC, Inspection, Access, Organizational,
* Requirement, Software training, Transportation
* API, Cognos, Debugging, Instructor, Excel, Payroll,
* Requirements Gathering, Fluent in Spanish, Trouble-
* shoot
* **MDM VC Configuration Organizational Change Management JD Edwards - procure to pay processes support.** Lawson - Purchasing software VIM Open text, Console and the use of wireless WM RF Bar Code, Guns/Readers, Material Master &amp; Production Master
* Data Management, Inspection Planning and Quality Notifications and Purchasing. Software Auditor/Smart audit SCM/Logistic Manager,Billing, Costing, ERP, Lawson, Middleware, Pricing,
* SAP PP, System administration, Validation, Budgeting, Credit, Finance, Team Lead, Motorola, Process design, SAP R/3, S4 Hana, Tables, Vehicle maintenance BA, Configuration management, Delivery, Inventory, Routing, EDI, JD Edwards, 2000,
* , SAP, Supply Chain,
* Language Spanish and Portuguese

WORK HISTORY

**CAPGEMINI/Sullair/Hitachi May 2022 to Present**

**SAP SD/VC**

* Managing a portfolio of functional and technical ERP projects relating to its SAP systems.
* Working with clients to determine project definition and business requirements.
* Managing client and stakeholder relationships at project level.
* Providing leadership to project teams and clients in an SAP environment.
* Major and Minor configuration for break fix, and enhancements
* Developing work plans and coordinating the activities of the project team and sub-team.
* Managing project planning and scheduling of Cutover Activities, Hypercare.

**ASTRA ZENECA Dec 2020 – Feb 2021**

**SAP MM PP SCM BA ANALYST**.

Serve as SME on Finance Transformation project as key resource to develop/manage master data in SAP. Manage

* production planning activities to maximize the use of the organization resources and meet established production
* specifications and schedules; volume, cost, and wastage targets; and quality standards.
* Data profiling and purging (BOMs, recipes, production versions, materials)
* Data collection/enrichment (spreadsheet based from SAP extracts via Winshuttle -
* Co-ordinating site data verification and reconciliation process (all files are review and approved prior to and after
* loading)
* Contribution as Data SME to site-specific discussions/decisions for product costing
* Production planning for process industries (PP-PI)
* Supply chain planning (mainly ECC / APO experience/knowledge)
* LTP (Long Term Planning) process in SAP

**RIMINI STREET 08/2017 to 08/01/2020**

**SAP SD OTC/TM Functional/System Transportation Analyst**,

* Handled the implementation of SAP logistics and TM modules while retaining quality standards.
* Made arrangements for local national and international TM shipments.
* Prepared TM tendering for clients wishing to schedule ongoing SD shipments.
* Prepared and reviewed vehicle maintenance reports.
* Used SAP transportation analysis tools and updated tracking software.
* Ensured compliance with all state and federal shipping regulations Arranged for the maintenance of shipping point
* vehicles - Rail, Truck.
* Determined client requirements and resolved issues Developed key performance indicators to ensure quality.

**ILLINOIS STATE TOLLWAY – Downers Grove, IL**

**SAP MM SRM PTP ANALYST, 06/2019 to 01/2020**

* Identify project requirements through customer interviews, JAD sessions and review of project artifacts via PTP
* Lead meetings with SME&#39;s, client management and vendor personnel.
* Ability to assess, document, and communicate government accounting practices.
* Lead and participate in business function analysis and process mapping.
* Defining and developing training materials in MDM.
* SAP Security Issues in MM SRM SharePoint Dow Chemical.

**DOW CHEMICAL 10/2018 to 03/2019**

**SAP SD OTC/MM Business Analyst,**

* DOW/Dupont merger cutover activities of MDM.
* Implemented New OMP planning tool.
* Also assisted in end-user training of internal work stream activities.
* Business Units development and instructor led classes for SAP MM -PO configurations of condition records SD-STO
* and NISTO.

**Motorola Mobility/Lenovo. 08/2018 to 10/2018**

**SAP SCM/FICO Business Analyst/Trainer,**

**Lead the end-user training work stream activities. Maintain MDM.**

* Develop training strategies, standards and tools.
* Develop and implement role-based curriculum.
* Configured Taxes (Vertex) and CFDI -Mexico all relevant Business Units development and instructor led classes for
* SAP SCM – SD OTC-FICO.
* SAP HANA S4 1611 Strategy was used.

**GC Services Inc**

**SAP Systems Analyst/ Trainer, 07/2018 to 08/2018**

* GC Services Deployment is primarily for SAP Hana implementation.
* My responsibility is to implement the GC Services Business Process and MDM and train the employee
* Responsible for preparing Functional Design Specification for major Implementation.
* MDM-MFG data conversion.
* Coordinated with Developers to assure that functionality agree with the design and configuration.
* Configured the SD OTC sales order process verification -MM-Logistics modules with for shipping points, Purchasing
* Contract, Schedule Agreements, Contracts, pricing, Change and Order-To-Cash Management processes.
* Purchasing pricing configuration with Mexico regulatory Standards with the UUID.
* Created and updated Invoice and Billing processes.
* Configured Taxes (Vertex) and CFDI all relevant Business Units development and instructor led classes for SAP MM SD OTC

**Conagra Foods.**

**Business Analyst/Trainer, 04/2018 to 07/2018**

**SAP MM/PP-PI**

* Conagra Deployment has acquired Brothers Sandwich in Milwaukee.
* My responsibility is to implement the Conagra Business Process and train the employee on the new business
* process in 8 weeks.
* Shop-Floor Scenarios
* AP WM/MM.
* Deployment support.
* Blueprinting.
* Supported Condition Techniques and Condition records in the MM module, Availability check, Credit Management,
* Change and Order-To-Cash Management processes, creation and processing of PO on the MM MDM side including
* the Material Ledger for costing , Shipping and Transportation and Billing, Inter-company invoicing, Bin to Bin creation
* and management, IPC).
* Created BBP&#39;s and organized training of users.
* Maintained all of the interfaces tracking and troubleshoot issues with EDI,

**WISCONSIN Electric Company, WEC Energy Group**

**SAP FICO Functional/Business Analyst, 02/2018 to 04/2018**

* Providing support to the project team and business controllers involved with the integration of SAP.
* Assisted in the following: MDM Mapping issues, Workflow analysis and validation, Reporting support, Business unit
* accounting support.
* SAP ECC, FICO.
* SAP Hana S4 Issues, WBS elements and IO&#39;s, BW Reporting, Business Objects rule sets, Runbook, HPQC/ALM
* expert.
* VIM Open text.

**DHL, Infor Adage &amp; WMS SCE**

Business Operational Analyst, 10/2017 to 12/2017

* Maintain and support a consistent and stable system environment through strict adherence to established policies for
* data requirements, security procedures, error resolution, and configuration management of MDM.
* Manage all ERP related reports via Cognos, SSRS or dashboard BI tool.
* Develop, test and publish new reports using SQL in the above mentioned tools.
* Adage and SCE systems.
* Contribute to and support the required activities of any software upgrade, software fixes, and new implementation of Infor Adage or SCE10 in a facility.

**British Petroleum,**

**SAP Business** SAP SCM MM Manager , 08/2016 to 04/2017

**Functional MM P2P LE – Naperville, IL**

* Configured the SD OTC sales order process verification -MM-Logistics modules with for shipping points, Purchasing
* Contract, Schedule Agreements, Contracts, pricing, Change and Order-To-Cash Management processes, including
* the Material Ledger.
* The client is a large organization within the Oil &amp; Gas industry that has recently implemented SAP in Mexico.
* As a Functional Analyst I am the lead for the for all P2P/Supply and logistics processes in preparation for Go Live.
* System readiness including Configuration of ECC 6.
* Responsible for preparing Functional Design Specification for major Implementation.
* MDM-MFG data conversion.
* Purchasing pricing configuration with Mexico regulatory Standards with the UUID Ariba Purchasing - I have worked in
* Configured Taxes (Vertex) and CFDI all relevant Business Units development and instructor led classes for SAP MM
	+ SD-FI, IBM WebSphere, VIM Open text.
* Change in Naperville and Mexico processes., Supported business systems with Core Modules of SAP SD OTC, PP
* including capacity planning , MRP, BOM, Routing, LE, MM
* Configured the SAP Business suite Netweaver to fit business requirements.

**Mizkan/R&B Foods – Mt Prospect, IL**

Sr. SAP Business SD &amp; Reporting Analyst, 11/2015 to 04/2016

* As a BA handled SD OTC  &amp; Reporting in the CPG industry Acted as a liaison managing the development of
* business process and reporting between the technical teams, stakeholders and users.
* As a BA I handled gathering requirements, assisting with process design, and helping with information SD mapping.
* From various legacy systems and Interfaces to SAP MFG data conversion Updated SD tables for sourcing information and understanding how and where it will or could me mapped to.
* SAP HANA S4 was used.

**Motorola Solutions – Schaumburg, IL 10/2015 to 11/2015**

Sr System Business Analyst,

* Production Planning.Functional Design document development: The creation of the functional design documents needs to be supported from a business point of view.
* MFG data conversion Under Motorola operational Production Planning processes in one or more sub tracks designed in the Oracle ERP system Reviewing the documents like Functional design documents, test scripts and evidence documents.
* Supporting the track lead in organizing and managing worldwide SIT1, SIT2, UAT test events for D2D track.

**Malteurop NA Milwaukee W**

 **SAP System Functional Analyst and Variant configuration, 05/2015 to 10/2015**

* Development of Winshuttle or other data entry strategies Training and mentoring staff.
* Maintaining MDM in SAP to ensure compliance Manage and expediting Sap Help Desk tickets to resolve problems, Administer User Registration and Security level access for the BU including the Material Ledger.
* Functional configurations in SAP modules via Business One such as SD OTC , VC MM including the Material Ledger,PP (Production Orders), (Planned Orders), ,BOMS, MDM PS, QM, QC, FICO and CRM. MFG data conversion, API development 404 EDI and 855, 856.

**Komatsu Parts Reform**

Sr. SAP Business MM-LE-TM Functional Analyst, 01/2015 to 03/2015

Rolling Meadows, IL

* Provided production support for break fix and enhancement requests for Komatsu Parts Reform Project.
* Business Requirements Gathering, and document and clarify business requirements from the end users.
* Collaborate with SAP functional analysts to develop possible solutions via ASAP methodology:.
* Tested business processes and customized SAP functionality for all changes.
* Performed analysis of project requirements and MM including the Material Ledger-LE-PP FI, TM functional
* specifications, submit estimates, and create technical designs.
* Provided subject matter expertise for given application technologies or application functionality to application users

**PCCR USA Chemical industry**

**SAP Project Manager/ Analyst, 02/2013 to 01/2015**

* Supported and managed all SAP Business Suite/projects including system administration.
* Project Management managed all the company SAP Systems and integration points with other software.
* Worked with IT manager on planning/budgeting/developing estimates for improvements and support in SD OTC, FI,
* MM, LE-TM - transferring material master data and Material Ledger, PP/PI capacity planning, Plan to Produce MRP, EHS, HR in Netweaver Maintained audit compliance from system perspective.
* Configured Taxes for Vertex Designed, executed and managed all SAP projects.
* Variant Configuration Checked System performance by running an Early Watch report with Solution Manager.
* Managed PCCR interactions and relationships with SAP vendors.

**National Grid Power and Gas – Boston, MA**

**SAP Finance/ Time Management, 11/2012 to 1/2013**

* SAP HR &amp; Time Management Trainer Boston Mass.
* In the field NG employees in using the Sap payroll time Management system.

**Johnson Controls JCI America 06/2012 to 09/2012**

**SAP SCM/Logistic Manager**

**Team Lead Geneva IL.**

* Provided SAP PP-PI, MRP, MM including the Material Ledger -LE-TM CP, STP, P2P, W&amp;L, WMS Routing Functional
* Cross Module Support, Change and Order Management processes support for Go-Alive.
* Consoled and configured wireless WM- RF Bar Code Guns/Readers, Material Master &amp; Production Master Data,
* Inspection Planning and Quality Notifications and Purchasing.
* Bin to Bin Management, VIM Open Text.
* Maintained ERP programs, systems and related procedures to support business applications for different modules, which are essential to meeting business objectives and goals including Variant configuration.
* **SOX Compliance Controls SAP R/3 system monitoring.**

**Chamberlain Group**

**SAP SD Helpdesk Specialist, 03/2012 to 05/2012**

* All aspects of Helpdesk support - Such as VPN, Lotus Notes, Hardware support and also Configured wireless WM-
* RF Bar Code Guns/Readers, Maintained ERP programs, systems and related procedures to support business
* applications for different modules, which are essential to meeting business objectives and goals.
* SOX Compliance Controls, SAP R/3 system security monitoring.
* Linde Group NA 07/2011 to 12/2011
* SAP SD Global Business Analyst Application specialist Murray Hill NJ.
* Met with the LifeGas/Linde business teams and gathered business requirements from User Requirements
* Configured the SD OTC-MM LE TM modules interface with EDI (856 interfacing sales orders IDOC for shipping
* points, Schedule Agreements, Contracts, pricing, Change and Order Management processes.
* SD pricing/Tax Vertex configuration.
* CS-PM Business Analyst, 09/2010 to 06/2011

**Philips Healthcare – Atlanta, GA**

* Supported the Philips IS Healthcare division in the SAP CS/PM modules.
* My role is to handle SAP CS with cross functionality to the PM module.
* All phases of the implementation process including extensive Business Process design, development, test, and
* deployment of changes via SM7 and SAP Solution Manager.

**EDUCATION**

* GNOIEC SAFETY training
* SAP Hana training - Present
* TWIC received 2006
* VIRSA/GRC SOX Training
* Oracle DBA
* SAP training - SD Order-To-Cash, LE PP, XMII, WM, SRM, MM, FICO, SCM TM, Net Weaver training 2000 - 2007
* MS Outlook and Exchange administration
* ADP Accounting and Payroll Software training
* Allstate Spanish Interpreter
* Jersey City College
* SQL programming training
* Theological Ministry School

**ACCOMPLISHMENTS**

* SAP SCM XI-Net Weaver configuration in SAP Transportation module: Truck, Rail, Barge, and Oil/Gas.
* Extensive proficiency with troubleshooting and testing developed equipment and software.
* SAP Reporting tools ABAP List Viewer, SAP Query.
* VC Configuration. Superior ability to quickly master new technology to meet business goals.
* MDM-MFG Data migration.P2P.
* Maintained invoices via VIM with opentext.
* Tax interface Vertex system. AFFILIATIONS
* Member, [Professional Organization Name], [Year] to Current
* ADDITIONAL INFORMATION
* Classes I have attended and completed Jersey City college 1990 Public Relations,

SAP Training

* SAP FICO Classes 1998 to 2005,
* SAP Simple finance,
* SAP Ariba,2021
* SAP TM, 2020
* Oracle DBA 2004
* PMP in progress
* SAP SD
* SAP Order-To-Cash

SAP MM