MARK GREEN

Information

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👤 SUMMARY OF QUALIFICATIONS

Skills

Exceptional Communications

Collaboration with Stakeholders

Worked in Agile environment, Stakeholder, Scrum team, Project Manager

Microsoft Excel, PowerPoint, Power BI, Pivot Tables, VLOOKUP

Worked and Understand Master Data Management on important levels (Compliance and Cleansing data)

Understand and worked in Data Governance on merger and acquisition at CommScope.

Data Cleansing, Data Mining, Data Schema

Used and understand all ERP core products in Supply Chain Finance&Operations, HCM, Change Management, Warehouse Management, Inventory Management Business Central Nav

Understand Data Governance lifecycle.

💼 EXPERIENCE

04/2023 – 10/2023

Charlotte, NC

BANK OF AMERICA

Technical Consultant/ Business Analyst Contractor

The Business Analyst will analyze and translate the source data to understand the different vulnerabilities within Global Technology. Used graphs slides, charts for monthly presentation using PowerPoint for Risk Managers access. *

Helped in onboarding of team members using ARMS request to supply the proper resources and tools needed for Bank of America employees. Example: access to SQL servers, Tableau dashboards.

Supplied and updated new documentation for new processes within the organization as a reference guide for new and existing BOA employees.

Used pivot tables, filters, some formulas to build out the data for charts and monthly totals of the vulnerabilities.

Worked on different audit reports for monthly counts, vulnerabilities and regulatory process for Monitoring and Testing, Audit Master report for different CIO divisions.

Used GCOR Challenges Reporting screenshots used for open/

closed challenges to verify different metrics, and CIO divisions. Ensures data is compliant with enterprise policies, regulatory requirements and legal/contractual commitments and partners with policy owners and risk/compliance teams to ensure compliance requirements are understood and participates in any risk/compliance reviews, audits Bank of America.

08/2022 – 08/2022

Charlotte, NC

BANK OF AMERICA
Business Analyst-1-Contractor

The Business Analyst will analyze and translate the business needs and assess the feasibility for enhancements to existing applications or building new applications.

Analyzing the impact of the proposed solutions across the business, developing use cases to explain/show the business requirements/specifications to the IT team, and contribute a business or process perspective during design reviews.

Ability to communicate clearly and effectively with both technology/development and business partners - ability to translate between these two constituencies.

Information Security, Auditing, or Control Function background is desired, but not needed.

Understanding of how technology interacts with other technology.

Highly organized and motivated to deliver results with minimal direction.

02/2022 – 06/2022

Huntersville, NC

CYCLUM RENEWABLES
Business Intelligence Analyst

Compiled comprehensive reports on past and present operations, estimated, and realized revenues, and cost projections.

Works directly with senior management to conduct special projects related to the operations of the business.

Advises leadership on effective use of resources, as well as interpretation of underlying budgets.

Develop pro forma based on client-supplied data to support the Sales department in creating project estimates.

Build data flows to connect various data sources and show project or initiative effectiveness. *

Using data mining to extract information from data sets and identify correlations and patterns.

Analyze and implement solutions or strategies for business problems based on the customer's business goals, objectives, needs, existing systems infrastructure, and input from senior personnel.

Review the production plan impact of forecast and communicate necessary information concerning manufacturing capacity or potential customer service issues.

COMMSCOPE
Business Analyst/Data Analyst/Salesforce/Dynamic 365

11/2019 – 02/2022
Hickory, North Carolina

Supported two enterprise CRM integration and implementation projects for their recent acquisition of ARRIS/Ruckus Networks across NAR, CALA, EMEA, and APAC regions.

Worked with Mid-Level management in understanding and adding validation rules in Microsoft Dynamics D365 on the Account/Contact level.

Worked with Microsoft Dynamics D365 CRM team to implement Google API for address on an Account and Contacts.

Led, planned, and assisted with data extraction, data cleansing, mining, ETL, validations rules and testing for ONE-CRM integration program and GO LIVE Program, providing CRM migration assistance from SFDC to Microsoft Dynamic 365.

Worked with Business Objects to extract and pull raw data, analyze, and create metrics for data cleansing efforts.

Created PowerPoint presentations to Mid-Level Managers and colleagues to help with proper data cleansing and recommendations for Accounts/Contacts.

Use metadata to create roadmaps of the outline of the company's spreadsheet by filename, type, size, created data and time, and last modification of data and time worked on companies' spreadsheet.

Drive process improvements by following a System Development Lifecycle process, including business process analysis, requirement

gathering sessions, solution design, unit and user testing, user training and postproduction support.

Used Data mapping in the process of matching fields from one database to another for data cleansing, and data migration.

Partners with IT and data engineering partners to ensure technical metadata and lineage metadata is captured and maintained in the appropriate metadata repository or data catalog.

Ensures data is compliant with enterprise policies, regulatory requirements and legal/contractual commitments and partners with policy owners and risk/compliance teams to ensure compliance requirements are understood and participates in any risk/compliance reviews, audits.

01/2017 – 11/2019

Charlotte, North Carolina

JOERNS HEALTHCARE
Business Analyst/Data Analyst/SAP S/4 Hana

Manage accounts statues using impactful tools in Excel, V-lookups. Data mining collecting and cleansing data and providing modelling and analysis of structured and unstructured data used for major business initiatives.

Trained in the latest HIPPA rules and regulations using Joerns University online portal.

System Development Lifecycle process, including business process analysis, requirement gathering sessions, solution design, unit, and user testing.

Agile "User story" The data clean-up was part of an overall agile process. Each time we looked at Accounts we verified that there were not any duplicate invoices for that equipment for that patient.

04/2015 – 12/2016

Charlotte, North Carolina

XEROX AMERI HEALTH BCBS
Data Analyst/SAP S4 Hana

Used relational Database for sources in Excel to separate regions by row in columns to determine what fields in Account and Contacts are true accounts.

Business process analysis, requirement gathering sessions, solution design, unit and user testing, user training and postproduction support.
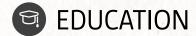
Experience supporting AML/BSA/KYC, Customer Due Diligence, economic sanctions/OFAC or other compliance related initiatives in a large, complex, highly regulated financial institution.
Studies business processes of the claims organization to develop a deep understanding of the workflow and the relevant data to produce insights for the larger organization.
Collaborates with stakeholders across Actuary, Underwriting, Finance, and IT to identify cross-functional opportunities to either simplify and/or improve current processes and reporting.
Support and perform the collection of data for investigation needs, show investigative data universe, perform statistically valid random sampling, coordinate, and develop reports, projects, using well established knowledge of health care related data manipulations.
Establish, mandate, and implement standard policies, procedures and best practices about AmeriHealth BCBS Investigations' claim sampling and extrapolation methodologies and other tasks as delineated by AmeriHealth BCBS Investigations compliance department.
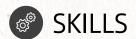
EDUCATION

AS

THE COLLEGE OF WESTCHESTER

AS

Computer System Analysis

The College of Westchester, White Plains, AS Computer System Analysis
My Computer Careers, Charlotte, NC

SKILLS

- Microsoft Azure
- Microsoft Dynamics D365
- Salesforce

- Data Cleansing
- Data Governance
- Data Migration
- Data Mining
- Data Sources
- Enterprise Resource Planning Core products in supply chain management (inv,logistic,whse)
- ETL
- HANA
- Master Data Management technical/business processes
- Metadata
- Power Bi