**Naresh Manda**

**SFDC Developer/Administrator**

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**SUMMARY**

* Over **10 Years** of IT Experience that including around 7 years of experience **in Salesforce CRM developer** and **Administrator** and 1 year of experience as a **Java Developer**
* Highly seasoned and accomplished Salesforce Developer/Admin with a strong record of client satisfaction. Proven multitasker independent worker and team player.

**LinkedIn Profile:** https://www.linkedin.com/in/naresh-manda-a975b8179/

**Trailblazer Link:** <https://trailblazer.me/id/nareshm>

**EDUCATION**

* **Bachelor of Engineering** in **computer science from JNTU , India.**
* **Master of Science** in Info **System Technologies** and **Information Assurance** (Wilmington University), USA in 2016.

**CERTIFICATIONS**

* Salesforce Certified Administrator Number - (20055831)
* Salesforce Certified Platform Developer I -Certificate Number (7294884)
* Salesforce Certified Platform Developer II -Certificate Number - (20064165)
* Salesforce Certified Platform App Builder Certificate Number - (20383272)
* Salesforce Certified CPQ Specialist Certification (21592996)

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Configuration Skills** | **SFDC Standard Object Configuration*:*** Campaigns, Leads, Accounts, Contacts, Opportunities, Forecasts, Products, Assets, Contracts, Cases, Solutions, Ideas.**Custom Object development*:***Field creation, Page Layout creation/editing, Related list customization, Record Types, Field Level and Object level security, role hierarchies, sharing models, Reports, Dashboards, Formula Fields and Cross Object, Formula Fields. |
| **Force.com Tools** | Apex Data loader, Force.com Apex Explorer, AJAX tool kit, Force.com Migration Tool, Force.com Excel connector, Expert in Apex, Aura, VF, Azure DevOps |
| **Programming Languages** | C, C++, Core JAVA |
| **Scripting Languages** | HTML, XML, CSS, JavaScript |
| **IDE**  | Eclipse 3.x, Force.com IDE |
| **Tool** | GIT HUB, Jenkins, Visual Studio Code, ANT, CI/CD pipeline, Azure DevOps |
|  **Development methodologies** | Agile, V-Model, Waterfall, SDLC |
| **Databases** | Oracle, SQL, DB2, Microsoft Office Suite, Jira, Selenium, JSP, ASP, JavaScript, Pramerica, ETL |

**PROFESSIONAL EXPERIENCE**

**Client: Meta, Austin, TX July 2023 – Still now**

**Role: Salesforce Developer/Admin**

**Responsibilities:**

* Involved in requirement gathering of Salesforce implementation with various user groups and
* documented the requirements and interacted with all levels of external and internal customers.
* Participated in daily Scrum meetings for various data analysis tasks.
* Worked on various Salesforce.com standard objects like Accounts, Contacts, Cases, Leads,

Campaigns, Reports, and Dashboards.

* Created Custom Objects and fields for transactional and contractual information.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the

functional needs of the organization.

* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response

Rules for automating business logic.

* Created workflow rules and defined related tasks, email alerts, and field updates.
* Implemented pick lists, dependent pick lists, lookups, master-detail relationships, validation, and

formula fields to the custom objects.

* Implemented Email-to-Case, Web-to-Case entry and manual case entry for entering customer

cases in the Cases Tab.

* Created page layouts, and search layouts to organize fields, custom links, related lists, and other

components on record pages.

* Used field-level security along with page layouts to manage access to certain fields.
* Created Reports, and custom Dashboards for the manager's home page and gave accessibility to

dashboards for authorized people.

* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Executed various levels of Unit, Integration, and User Acceptance testing using test cases to prove

that the system conforms to specifications of business and quality requirements.

* Handled different Integrations with other platforms, like CTI Integration.
* Implemented Cast Iron for Data Migration with XML and XML schemas. WebSphere cast iron V6.3

was used where REST and JSON data were read and written to handle JSON data.

* Configured read JSON activity, configured write REST, JSON activity to build orchestration on

Websphere Cast Iron.

**Environment**: Saleforce.com platform, SFDC, contract management Apex Language, VisualForce Pages,Component Controllers, Pages, Data Loader, IBM middle ware, App exchange, S-Controls, HTML 5, JavaScript, Apex Triggers, REST, JSON web services, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Informatica On Demand, Customer Portals, Eclipse IDE Plug-in, ANT Tool.

**Client: Flagstar Bank, Troy, MI Nov 2022 – July 2023**

**Role: Sr. Salesforce Developer**

**Responsibilities:**

* Expertise in advanced APEX/Visualforce development, including high-volume data processing, managed packages, community portals, SSO, Canvas applications and metadata API.
* Designed and developed SFA based Application on the Froce.com Platform in the Salesforce.com environment with Apex programming language at the backend and Visual Force pages as the user interface.
* Familiar with Salesforce’s latest product launches including Wave Analytics.
* Developed wave dashboards using Salesforce platform as the backend.
* Designed and developed SFA based Application on Force.com Platform in the Salesforce.com environment with Apex progthe ramming language at backend and Visualforce pages as user Interface.
* Developed Apex classes and Triggers and linked them to manage the work owes.
* Experience in con guring price quote (CPQ) with Apptus.
* Used Organization security, Network security to ensure user could login only through o ce servers and Session security to ensure users have access only during their working hours.
* Implemented Email-to-Case, Web-to-Case entry and manual case entry for entering customer’s cases in Cases Tab.
* Used SOQL and SOSL for Data manipulation needs of the application using platform Database Objects
* Integrated Salesforce.com with external systems like Oracle and SAP using SOAP API and REST API.
* Integrated applications with salesforce.com using SOAP web services API.
* Used Informatica Power Exchange for integrating the SFDC with the legacy system.
* Implemented communities and built external pages.
* Involved in migrating data into Salesforce application using Apex Data Loader through CSV les. Installed an Apex Data Loader.
* Used ANT tool to migrate from Dev to QA
* Set up the CI/CD Pipeline for deployment through Change Sets from Sandbox to production.
* Very good experience of using a Data loader and cleansing and de-duplicating Bulk loads.
* Deployed Apex using Force.com IDE, Force.com Migration tool and Web services API.
* Developed Visual Force pages which were rendered based on the salesforce1 app.
* Developed custom UI using CSS, HTML, and Visualforce components and used JQuery, and JavaScript for front-end validation.
* Designed a salesforce service cloud console to enhance productivity with the dashboard-like interface.
* Planned community rollout framework as four steps - cyclic process (Establish, Manage, Engage and measure)
* Responsible for writing SOQL and SOSL queries.

Environment: Agile, Salesforce.com platform, Service Cloud, Marketing Cloud, Chatter, Visual Force Pages, Data Loader, Custom Settings, Email Services, Workflow & Approvals, Custom Objects, Sandbox data loading, Apex data loader, Microsoft Excel.

**Client: Pilot Company, Knoxville, TN Oct 2021 – Nov 2022**

**Role: Sr. Salesforce Developer**

**Responsibilities:**

* Interacted with various business user groups for gathering the requirements for CRM implementation.
* Administrated and monitored the Salesforce CRM application.
* Works with Business Analysts to groom user stories and consults with Product Owners on business requirements.
* Configured Shield to encrypt the data for Custom and Standard Objects.
* Configured Zix Email Encryption to encrypt the Emails that go through salesforce.
* Attends daily standup meetings and updates the sprint progress to Scrum Master.
* Created Custom objects and custom tabs to reach the needs of the organization.
* Migrated Salesforce Classic application to lightning.
* Designed, and developed lightning page layouts, Record types, and assign them to user profiles.
* Constructed objects and enabled various progressive fields like Validation Rules, Field dependencies, workflow rules, and Process Builders and defined related tasks, email alerts, and field updates to implement business logic
* Experience in realizing the business requirements to design on the salesforce.com platform by designing the required entities like custom objects, creating the relationships/ junction objects like Master-Child, lookups, Workflow rules, Email alerts, and business logic
* Created workflows for automated lead routing, lead escalation, and email alerts for automating business logic.
* Designed, and developed Apex Classes, Controller Classes, extensions, and Apex Triggers for various functional needs in the application.
* Worked with various Confidential Standard objects like Accounts, Contacts, Leads, Cases, Campaigns, Reports, and Dashboards.
* Experienced in the Development, Administration, Configuration, Implementation, and Support of Salesforce CRM and Salesforce SFA Applications based on Apex Language and Leveraging Force.com Platform.
* Creation of public groups, roles, and users, and executed Sharing Rules, Role hierarchies, and Record Level Permissions to deliver shared access among distinctive users.
* Responsible for all the activities Data Loader uploading data in. CSV files into salesforce.com and downloads data for analysis, checking for the correctness of the data.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Created various Reports and dashboards per the requirement of the user and business needs.
* Extensively worked on Salesforce.com sandbox and production environments including creating Sandboxes and refreshing them from time to time. Deployment between Production and Sandboxes using Eclipse, Force.com Migration Tool, and Change Set.
* Actively participated in all Agile ceremonies (Sprint Planning, Daily Scrum, Retrospective, and Reviews).
* Built apps visually with **lightning app builder** and **lightning Aura Components**.

**Environment**: Saleforce.com platform, Workbench, Lightning Experience, Visual Force, Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Security Controls, HTML, WSDL, Demand tools, Change set, Data Loader, Sandbox, Sandbox data loading, IDE Plug-ins.

**Client: T-Mobile, Seattle, WA NOV 2020 – OCT 2021**

**Role: Salesforce Administrator**

**Responsibilities:**

* Worked with the user group for requirement gathering throughout the planning and implementation.
* Implemented the requirements on Force.com platform and Force.com IDE Plug-in using Eclipse.
* Created new User Accounts and assigned Profiles as per their role in role hierarchy.
* Defined Org wide default to restrict access from users.
* Customized Page layouts for Standard/Custom objects and assigned Record Types.
* Created Data Validation rules and Formulas as per business requirement.
* Created Workflow Rules to automate Tasks, Email Alerts, Field Updates, time-dependent actions and Outbound API Messages.
* Created Reports and Dashboards to track Opportunity pipelines/Stages for Management visibility.
* Designed, and developed Apex Classes, Controller Classes, extensions, and Apex Triggers for various functional needs in the application.
* Designed various Webpages in Visual Force for capturing various customer inquiries and Implemented logic for migrating cases to different queues based on the type of customer inquiry.
* Created and used Email templates in HTML and Visual Force.
* Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into Confidential, and checking for the correctness of the data.
* Worked with the Confidential team to make the application certified.
* Packaged and Deployed customizations from Sandbox to other environments using Force.com IDES.
* Help users with Chatter teams/Groups and follow applications as well.

**Environment**: Saleforce.com platform, Workbench, Lightning Experience, Lightning Components, Visual Force (Pages, Component & Controllers), Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Security Controls, HTML, WSDL, Sandbox, Eclipse IDE Plug-ins.

**AmeriHealth Caritas Philadelphia Aug 2020 – Nov 2020**

**Role: Salesforce Developer.**

**Responsibilities:**

* Implemented Triggers, rest API callout (Confidential), building portal(communities) on VF, providing automation for business requirements.
* Used the **Aura framework** and Salesforce **Lightning** Design System (SLDS).
* Performed Apttus CPQ-related configuration for product setup, approval matrices, approval rules, process builders and flows.
* Run the **APEX** data loader to **import/load** the data into the **Salesforce object** after these files are successfully transferred.
* Managed forecasts, contract management and pipeline maturity through the Sales Force.com **CRM** software.
* Worked on **Service cloud** console application to create a new **VF** view of different cases at a time in form of tabs.
* Used **SOQL SOSL** within Governor Limits for data manipulation needs of the application using Force.com Explorer.
* Provided Salesforce.com w/Wave Analytics architecture and administration including advanced configuration such as creating and **managing custom objects, fields, formulas, validation rules, triggers, custom workflow,** and **approval processes**. Working on all aspects of Salesforce.com and Wave Analytics architecture and custom configuration and technical/functional capabilities, including changes and potential system implications. Project management methodology Confidential /Kanban.
* Built and managed dashboards in SFDC and Wave, views, reports in Salesforce standard and custom objects.
* Designed and delivered SFDC native reports and Wave Analytics dynamic **dashboards**: Sales Forecasts; Pipeline; Sales Executive and Service cases and credits **dashboards;** utilizing **JSON/XMD** editing
* Developed Salesforce **Lightning** applications using **Lightning Components, Controllers** and Events and used custom CSS in the components.
* Developed apex **REST** **web services** classes for external applications accessing salesforce.com data with restricted access.
* Used Angular JS within **VF** container. (UX team gave us the supporting template files and **HTML** code which was refactored/changed by me to fit into VF)
* The pages built are very responsive. Also used effective visual force remote techniques.
* Used Sales Cloud, Service Cloud and Community Cloud integration solution between In force ERP applications and the Sales Cloud , Service Cloud and Community Cloud of **force.com**.
* Created customized agent time tracking functionality using declarative functions.
* Worked on clone functionality on **Lightning**. Copy an existing Sales Illustration and load a new SI with all arrays (related lists).
* Salesforce.Com application integration of the **Apttus** CLM Quote to Cash **App Exchange** product.
* Configured the Contract management and revenue management with using of Apttus CPQ.
* Worked extensively in customization of Service Cloud Console by embedding Confidential in custom console components, highlight panel and interaction log.
* Experience in working with **Apttus** core objects like Agreements, Line Items, Price lists, Templates, Categories, Orders, Quote/Proposal.
* D**eveloped** Quote Documents using **X-AUTHOR** for Word, also developed Customized login screen for community user and functionality to redirect user from Salesforce to **APTTUS CPQ** **Quote** creation using **APTTUS API's, APEX, Visual Force** and **Trigger.**
* Configured the **GitHub** to maintain the different versions in common development environment.
* Involved on creating **Lightning Pages** inside **Lightning community Builder**
* Worked on Custom Setting and Test Case and Experience in Salesforce Lightning - upgrade, migration, setup, and development. Worked on Lightning Experience, Lightning Connect and **Lightning Component**.
* Provided functionality to create sales illustrations/cases by uploading **JSON** within Lightening page.
* Upgraded some **Apps** from Confidential to develop rich user interface and better interaction of page.
* Created **Email Templates** and Mail Merge **Templates** and was involved in doing the mail merge for different standard and custom objects with lightning.
* Implemented **Email-to-Case, Web-to-Case**, **Live Chat, Phone to Case Live Message entry** and manual **case** entry for entering customer’s cases in **Cases Tab**.

**Environment:** Force.com, Apex, Visualforce, Demand tools, Change set, Data Loader, ANT, Eclipse, Communities, Sites, Sales Cloud, , Service Cloud, Community Cloud lightning, service cloud, apttus, Informatica ETL, GitHub.

**Client: Quicken Loans, Detroit, MI Feb 2020 – Aug 2020**

**Role: Salesforce Developer.**

**Responsibilities:**

* Expertise in advanced APEX/Visualforce development, including high volume **data processing, managed packages, community portals, SSO, Canvas** applications and **metadata API.**
* Designed and developed SFA based Application on Froce.com Platform in Salesforce.com environment with **Apex programming language** at backend and Visual Force pages as user interface
* Involved in creating and customizing Email template and configuring them to   the **email alert** within the **workflow** **rule** for a **standard/custom object.**
* Interacted with Various business user groups for gathering the requirements for Salesforce implementation and **documented** the **Business** and **Software Requirements.**
* Involved in implementation and Design of Cases and Issue with Order Management and **Product** Return module.
* Developed wave **dashboards** using Salesforce platform as the backend.
* Designed and developed SFA based Application on Force.com Platform in Salesforce.com environment with **Apex programming language** at backend and **Visualforce** pages as user **Interface**.
* Developed different Visual Force Pages to suit to the needs of the application using different **Visual force** **components** and **Lightning Aura Components**.
* Created multiple**Lightning Aura Components**, added **CSS** and Design Parameters that makes the Lightning component look and feel better.
* Worked on salesforce standard objects (**accounts, contacts, leads, opportunities**).
* Created **Custom objects, formula fields** and **design validation rules, page layouts, workflow rules** and **Lightning App builder**.
* Created **Apex methods** for the **lightning controller** and helper methods to perform **DML** operations on the case records.
* Create **profiles, roles** and **configure permission**s according to organizational **hierarchy** requirement.
* Developed applications using **Agile methodology**.
* Created **Workflows** for **automated** lead routing and lead escalation.
* Developed **Apex classes** and **Triggers** and linked them to manage the workflows.
* Implemented **Email-to-Case, Web-to-Case**, **Live Chat, Phone to Case Live Message entry,** and manual **case** entry for entering customer’s cases in the **Cases Tab**.
* Used **SOQL** and **SOSL** for Data manipulation needs of the application using platform Database Objects
* Integrated Salesforce.com with external systems like Oracle and **SAP** using **SOAP API** and **REST** **API**.
* Integrated applications with salesforce.com using **REST** and **SOAP** web services **API**.
* Used Informatica Power Exchange for **integrating** the SFDC with the legacy system.
* Implemented communities and built external pages.
* Involved in migrating data into the Salesforce application using **Apex Data Loader** through **CSV files.** Installed and Configured **Apex Data Loader**.
* **Deployed** Change Sets from **Sandbox** to **production**.
* Very good experience of using **Data loader,** cleansing and de-duplicating **Bulk loads**.
* Deployed **Apex** using **Force.com IDE, Force.com Migration** tool and **Web services API**.
* Developed **Visual Force pages** which were rendered based on the salesforce1 app.
* Developed custom UI suing **CSS**, **HTML**, **Visualforce** components and **Lightning Components** using **jQuery, and JavaScript** **for front-end validation**.
* Used Sandbox for **testing**. **created**, **managed** **packages,** and migrated them between **Sandboxes** and **Production** environments for final implementation.

**Environment:** Salesforce.com IDE, Service Cloud, Marketing Cloud, SOAP, SOQL and SOSL, Experience, Visual force, APEX Classes, APEX Triggers, Workflows, Reports, Dashboards, CSS, HTML, JSP, jQuery, Data loader, data Import wizard, Sales Cloud, Service Cloud, Community Cloud, Marketing Cloud, Migration Tool, Web services API, Validation Rules & Formulas, Migration tool, Email services, Security Controls, Sandbox, Production.

**Client: Mizuho One Banker, NYC, NY May 2019 – Feb 2020**

**Role: Salesforce Developer.**

**Responsibilities:**

* Involved in Requirements gathering and business process analysis.
* Worked on the **Webservices** for enabling the data to be used outside the domain
* Acquainted with using lightning components for UI design and I am enthusiastic to constantly upgrade myself with new releases and updates of Salesforce.com.
* Implemented UI lightning design along with visual force pages for latest custom page design.
* Used **field level security** along with page layouts in **Lightning** to manage access to certain fields.
* Used refined global search in **Lightning** by developing Apex classes and Controllers.
* Worked extensively on **APEX** **Triggers**, **APEX** **Classes**, **Apex** **Test** **Classes**, **Visualforce** **pages** to fulfill various business requirements.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of page.
* Created multiple **Lightning Aura Components,** added **CSS** and **Design** Parameters that makes the **Lightning component** look and feel better.
* Developed the **Lightning** **App**, **Lightning** **App** **Builder**, **Lightning** **Utility** **Bar**, **Lightning** **Aura Components**.
* Implemented **Email-to-Case, Web-to-Case**, **Live Chat, Phone to Case Live Message entry** and manual **case** entry for entering customer’s cases in **Cases Tab**.
* Deployed Apex using Force.com IDE, Force.com Migration Tool, and **Web Services API**.
* Created **Formula Fields**, **Validation Rules**, **Workflow Business rules** and **Approvals processes** for the flexibility and functionality of force platform application.
* Defined **lookup and master-detail relationships** on the objects and created junction objects to establish connectivity among objects
* Used **SOQL** & **SOSL** with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects.
* Involved in Salesforce.com application setup activities and customized the apps to match the functional needs of the organization.
* Management of the testing process for **Salesforce** solutions which includes developing test plans, creating test cases, establishing protocols and appropriate testing environments
* Collaborate with project management team to ensure alignment and communication of project status or issues
* Integrated the **Web Services** for extracting the data from external systems
* Instrumental in performance tuning of programs during the post Deployment and Deployment period.

**Environment:** Salesforce.com platform, Salesforce Lightening, Service Cloud, Sales Cloud, Community Cloud, Apex Language, Visual force (Pages, Component & Controllers), Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Sandbox data loading, Eclipse IDE Plug-in.

**Client:** [**Abercrombie & Fitch**](http://corporate.abercrombie.com/our-company/about-us/home-office) **, New Albany, June 2017– May 2019**

**Role: Salesforce Developer**

**Responsibilities:**

* Worked as enhancement team member and performed the roles of Salesforce.com Administrator and Developer in the organization.
* Responsible for performing administrative functions in Salesforce CRM such as create/modify picklists and lookup fields.
* Created modern **Enterprise Lightning Apps** combining **Lightning Design System, Lightning App Builder**and**Lightning Aura Component features**.
* Worked on **Lightning Process builder**flows**, Connect API**, **Chatter,** and **quick Action.**
* Used refined global search in **Lightning** by developing **Apex classes** and **Controllers**.
* Developed various **Controller classes** and **Apex** **Triggers** for various functional needs in the application.
* Developed various **Batch Apex classes** and scheduled those using Apex Schedulable classes on hourly basis.
* Created email **templates** and inbound emails using **Visual Force** for clients and customers.
* Worked with **SOQL** & **SOSL** queries with Governor Limitations to store and download the data from Salesforce.com platform database.
* Good experience in working on **Eclipse IDE** with Force.com Plug-in for writing business logic in **Apex programming language.**
* Integrate of Application with Salesforce.com with using **SOAP** and **REST** web services API.
* Customized Salesforce.com **fields, page layouts, record types, list views** and **queues**.
* Worked closely with Sales Operations team and Business Analysts in building **Reports** and **Dashboards**.
* Track release metrics to drive improvement and report successes/failures to stakeholders
* Developed Cascading Style Sheets (CSS) for creating effects in Visual force pages.
* Created email **templates** and inbound emails using **Visual Force** for clients and customers.
* SFDC integration using web service and apex programming, service entitlements salesforce.com service cloud functionalities.
* Experienced with creating Workflow rules, validation rules, formula fields, auto assignment **rules** in the Licensing project.
* Developed various **Custom Objects, Formula fields, Master-Detail, Lookup relationships, Tabs, validation rules.**
* Created various **Profiles, Roles, Page Layouts** and configured the permissions based on the organization hierarchy requirements.
* Supported the data migration activities for migrating the data from various business sources with the support of Salesforce CRM.
* Developed **ETL** **mappings** in Informatica for Integration between Salesforce and Oracle.
* Actively involved in the most critical phase of the project, in the development and support areas.
* Worked with Business Analysts in solving various cases related to configuration issues and user login issues.

**Environment:** Agile, Salesforce.com platform, Service Cloud, Marketing Cloud, Apex Language, Chatter, Visual Force Pages, Data Loader, Custom Settings, Email Services, Web Services API, Workflow & Approvals, Custom Objects, Sandbox data loading, Apex data loader, Microsoft Excel, Eclipse IDE Plug-in, JavaScript, CSS, Test Classes, Test Scripts, DML Queries.

**Client: State of State of Colorado. CO July 2016 – June 2017**

**Role: Salesforce Developer.**

**Responsibilities:**

* Give service reps and agents the tools they needed to deliver outstanding customer service with every interaction with Salesforce for Insurance.
* Salesforce Health Cloud
* Salesforce Sales cloud , Service Cloud and Community Cloud.
* Response time on call is decreased to less than 50% making data available in an application, generation of benefits is automated via integration with external systems almost saving 15 minutes for each user working on patient’s cases.
* Involved in Requirements gathering and business process analysis.
* Developed alerts for big deals and developed custom email templates to send it to the associated people.
* Used **Lightning Process Builder** to automate business process by provided a visual representation.
* Implemented UI lightning design along with visual force pages for latest custom page design.
* Designed, developed, tested, and deployed custom Salesforce applications software using APEX Classes, Controller Classes, Batch **APEX** and **APEX Triggers** for various functional needs in the application.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Deployed Apex using Force.com IDE, Force.com Migration Tool and Web Services API.
* Created **Formula Fields**, **Validation Rules**, **Workflow Business rules** and **Approvals processes** for the flexibility and functionality of force platform application.
* Proficient in writing **SOQL** and **SOSL** queries within custom Controllers and triggers.
* Involved in Salesforce.com application setup activities and customized the apps to match the functional needs of the organization.
* Worked on automating command prompt **Apex** Data loader for loading .CSV files into salesforce.com.
* Extensive knowledge on service Console.
* Involved in designing the architecture of integrating various external systems to **Salesforce.com.**
* Configured, maintained Salesforce.com application user **profiles**, **roles,** assigning Permissions, Sharing Rules, Queues, Generating security tokens, validation rule.
* Performed the roles of Salesforce.com Developer and Administrator in the organization.
* Experience on developing the force.com platform to meet the various internal needs of healthcare domain.

**Environment:** Saleforce.com platform, APEX Language, Workbench, Lightning Experience, Lightning Components, Visual Force (Pages, Component & Controllers), Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Security Controls, HTML, Java Script, Web Services, WSDL, Sandbox, health cloud, Eclipse IDE Plug-ins.

**Client: Applied Information Systems, Hyderabad, India Sept 2013 – Mar 2015**

**Role: Salesforce Developer and Administrator**

**Responsibilities:**

* Worked on various salesforce.com standard objects like Accounts, Opportunity, Products Opportunity Line Items, Contacts, Leads, **Campaigns**, Activities, Reports and Dashboards.
* Extensively worked on building complex **Visual** **force** **pages** (Executive Priority page, Customer value Capture page) using standard, custom and extension controllers to suit the needs of the application.
* Managing the end-to-end technical delivery for multiple Salesforce, Veeva, and Siebel and custom applications
* Designed, developed, tested, and deployed custom Salesforce applications software using **APEX** **Classes**, **Controller** **Classes**, **Batch** **APEX** and **APEX** **Triggers** for various functional needs in the application.
* Created Formula Fields, Validation Rules, Workflow Business rules and Approvals processes for the flexibility and functionality of force platform application.
* Proficient in writing **SOQL** and **SOSL** queries within custom Controllers and triggers.
* Involved in Salesforce.com application setup activities and customized the apps to match the functional needs of the organization.
* Worked on automating command prompt **Apex** **Data** **loader** for loading .CSV files into salesforce.com.
* Involved in designing the architecture of integrating various external systems to **Salesforce.com**.
* Configured, maintained Salesforce.com application user profiles, roles, assigning Permissions, Sharing Rules, Queues, Generating security tokens, validation Rule.
* Performed the roles of **Salesforce.com Analyst/ Developer and Administrator** in the organization.
* Experience on developing the force.com platform to meet the various internal needs of healthcare domain.

**Environment:** Saleforce.com platform, APEX Language, Visual Force (Pages, Component & Controllers), Salesforce.com Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Security Controls, HTML, Java Script, Web Services, WSDL, Sandbox, Eclipse IDE Plug-ins.

**Value Labs, Hyderabad, India Aug 2012 – July 2013**

**Role: Java Developer**

**Responsibilities:**

* Involved in requirements gathering, analysis, design, and testing of the complete system.
* Implemented the presentation layer using **JSP**, **HTML**, **JQUERY**, **JAVASCRIPT**, **AJAX** and **CSS**.
* Configured Tomcat Apache for deployment.
* Responsible for understanding the requirements and existing functionality of the system by communicating with business analyst.
* Responsible for understanding the business process by communicating with business users.
* Involved in developing the functionality as per use case documents for various modules of the application
* Responsible for writing **ANT Scripts** for building the entire web application.
* Performed unit testing using **JUnit**.
* Developed **EJB** components encapsulating business logic.
* Involved in Configuring web.xml and struts-config.xml according to the struts framework
* Used **SVN** as source control.
* Developed and deployed applications using **WebLogic** **7.x** with **JBuilder** as IDE tool.
* Used JDBC to connect and perform operations on database
* Designed and created various tables required for the project in MySQL database.
* Used Log4j to capture the log that includes runtime exceptions and debug information.
* Developed the application using Eclipse.

**Environment**: Java, J2EE, JSP, Servlets 3, HTML, JavaScript, JQUERY, AJAX, Struts, spring, CSS, XML, Tomcat-6