Preeti Dekate

Azure Cloud Architect & DevOps Engineer / Lead .Net & Power platform Developer

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PROFESSIONAL SUMMARY

* Strategic Solutions Architect/ Leads / Developer with overall 11 years of experience in IT including 6+ years in Azure Cloud Computing involving design, architecture, and implementation of cloud architecture & automation solutions; Outstanding knowledge in Cloud platforms Azure, DevOps, Configuration Management, Infrastructure automation, Continuous Integration and Delivery (CI/CD)
* Lead multiple cloud migration from scratch with cloud adoption framework and building Landing zones.
* Proficient in Design & Development using Microsoft technologies like .Net, .Net Core, ADO.NET, Web Services, Web API, RESTful services, WCF, XML, Microsoft SQL Server, Angular, Typescript, AngularJS, Bootstrap 4.0, HTML 5, CSS, JavaScript, Node JS, MVC, Automated testing using selenium, Blazor Framework & Low code platform like Power platform like Power Apps – Canvas, model driven Apps, Power Automate, Power BI.
* Expertise in building Cloud Native solutions, Event driven architecture, Microservices based architectures using APIs, SOA and RESTful service WCF, Web Services using WSDL, UDDI consuming/publishing web services with features versioning, security, optimization, and reliability.
* Experience with Cloud migration acceleration tools for containerization like cloud Hedge and Azure migrate containerization tool.
* Hands-on experience in writing Azure Resource Manager (ARM) templates to deploy, update, and delete multiple resources in Azure and migrating the on-premises resources to Azure with Azure Site recovery (ASR) and Azure backups.
* Excellence in building complete CI/CD Pipelines using Azure DevOps for Application Code deployment in both cloud and on-premises with GitHub, SVN, MS Build, Docker, and Maven along with Jenkins plugins with Unit testing (N Unit, X Unit), Code Coverage (Cober Tura), Code Quality & scanning for security threats, Integration Testing, Deployment Strategies etc.
* Well versed in administrating Azure IaaS/PaaS services like compute Azure Virtual Machines, VM Scale Sets, Load Balancer, Traffic Manager, Virtual Networks, Resource Group, VNET, Network services, Azure DevOps, SQL Databases, COSMOS DB, Azure Storages, Azure Active Directory, Azure Security & Monitoring Solutions, Autoscaling, PowerShell Automation, App Services, Azure Functions, Logic Apps, Service Bus, etc. using ARM template, BICEP, and Terraform.
* Experience in CI/CD tools like Bamboo, Jenkins, Azure DevOps, Bitbucket, and Sonar code scan validations.
* A talented individual with the ability to conduct training sessions and workshops to educate Offshore teams on Azure governance and cost optimization best practices.
* Designed and implemented a governance framework that outlines policies, guidelines, and best practices for Azure resource management.
* A versatile technocrat with hands-on experience in Azure Services and technologies such as Azure Architecture and design, Azure Migration, Azure Application as well as Micro Services Patterns, Azure Container Services, Azure Networking, Azure Monitoring, Alerting and troubleshooting, Azure Storage, Azure Backup & Recovery, Azure Log Analytics Workspace, Azure Application Gateway, Azure Front Door, Azure Security & Identity, Azur Compute & Storage, Azure Data Platform, Azure Kubernetes Services & Web Applications.
* Create queries, filters, and visualizations in Kibana or Splunk log analysis and troubleshooting.
* Utilize Azure services like Azure Policy, Azure Blueprints, Azure Resource Graph, and Azure Monitor to enforce governance controls, track resource inventory, monitor compliance, and gain insights into resource usage, cost, and security.
* Competent professional with the ability to implement advanced configuration management tools like Ansible, and Azure Update Management with Azure Automate enabling efficient management, orchestration, and automation of Azure resources, ensuring consistency and scalability.
* Proficient in implementing ELK (Elasticsearch, Logstash, Kibana), and Splunk for log collection, aggregation, and analysis. Configure Logstash or Splunk forwarders to collect logs from Azure resources and applications.
* Possess working knowledge of provisioning Azure data platform including Azure Data Factory, and Databricks to develop data integration for the data warehouse and hands-on development experience of provisioning using BICEP, Terraform, and ARM templates.
* Successfully developed Ansible playbooks to define the desired state of infrastructure and applications. Created playbooks using YAML syntax to automate tasks such as software installations, configuration management, and environment setup.
* Experienced in defining the structure of Helm charts, establishing a repository strategy, and identifying integration points with other Azure services. This includes ensuring proper networking, security, and scaling configurations to support Helm deployments.
* Skilled in integrating Helm with Azure DevOps to establish end-to-end continuous integration and continuous deployment (CI/CD) pipelines enabling streamlined deployment of applications and efficient management of environment-specific configurations.
* Ability to handle multiple projects simultaneously with a high degree of accuracy. Willingness to take on added responsibilities to meet team goals.
* Excellent interpersonal, Medium-large Project & Offshore Team management, and problem-solving skills.

TECHNICAL SKILLS

Cloud: Azure, AWS

Programming: C#.Net, VB.net, .Net Core, ASP.Net MVC, Python, PowerShell, Go, Bash/Shell, JavaScript, Perl, ASP. Net, VBScript, Ruby, C, PHP, Java/ J2EE, ReactJS, Angular, RabbitMQ, Azure CLI, Azure SDKs, APIs.

PAAS: Azure App Service, Azure Functions, Web Jobs, Azure Batch, Azure Logic App, Azure Container Services, Azure Kubernetes Services, etc

IAAS: Virtual Machines, Virtual Machine Scale Set, Azure Bastion Host, Jump Server, Virtual Network Peering, Virtual Private Network, Express Route, Availability Sets, Availability Zones, Virtual Networks, Regions, Traffic Manager, Application Security, Front Door, Load Balancer, Network Security Group, Application Security Groups, Service Bus, Service and Private Endpoints, etc. Azure Storage Account, Blob, Containers, Queue, Table. Access Keys, Shared Access Signatures, Azure Portal.

Security: Microsoft Defender, Azure Key Vault, Disk Encryption, Azure App Insights, Azure Monitor, Azure Log Analytics, Azure Health Service, Azure Network Monitor, Azure Sentinel, etc.

Database: SQL, Oracle PL/SQL, Azure SQL Managed Instance, Azure SQL, Azure Data Lake, Cosmos DB, MongoDB etc.

DevSecOps: GitHub, Jenkins, Azure DevOps, YAML, CICD Pipelines, GitLab, Blue Green Deployment, Canary Deployment, Deployment slots

Identity: Azure Active Directory, Managed Identity, System Principal, AD B2C, OAuth, RBAC, Azure Access Policies

Logging & Monitoring: Nagios, Splunk, ELK, Data Dog, Dynatrace, Prometheus, Grafana, AppDynamics

API Management Platform System: APIGEE, APIM, KONG

Tracking Tool: JIRA, Rally, Azure Boards

Power platform: Power apps, Automate, SharePoint, Dataverse, Custom & Inbuilt Connectors

BI & Reporting: SSIS, SSRS, Crystal Report, Power BI

Containerization Tool: Docker, Kubernetes, AKS, ACI, ACS

Infrastructure As Code (IAC): ARM Template, BICEP, Terraform

Configuration Management Tool: Ansible

Application/Web Servers: Apache Tomcat, NGINX, IIS, JBoss4.1, WebSphere, Web Logic

PROFESSIONAL EXPERIENCE

**Azure Cloud Architect & Devops Engineer / Senior .Net Developer / Power Platform Developer – Staples, Atlanta**

**Nov 2022 – till date**

* Lead & implemented Cloud migration from scratch with cloud adoption framework and building landing zones and perform applications, data migration for multiple projects.
* Design & build the target Azure infrastructure that aligns with the requirements of the migrated applications.
* Implemented Event driven architecture using Azure event grid, event hub, service bus, azure functions, logic apps etc. Built multiple workflows using logic apps and power automate etc.
* Lead 3 projects for end-to-end delivery. Efficient project & team management. Mentored 8 developers and 3 Devops resources.
* Designed & implemented Angular + .Net Core API & SQL database-based projects.
* Implemented multiple policies to address OWASP top 10 vulnerabilities, integrated with 3rd party APIs with hosting APIs in APIGEE & APIM.
* Design the Azure networking architecture, including virtual networks, subnets, connectivity options (e.g., Azure ExpressRoute or VPN), and network security groups. Ensure proper connectivity between the on-premises environment and Azure, considering network performance, security, and data transfer requirements.
* Develop a strategy for migrating data to Azure, considering the volume, sensitivity, and criticality of the data. Determine the appropriate data migration methods, such as Azure Data Migration Service, Azure Database Migration Service, Azure Data Factory, or third-party tools. Ensure data integrity, security, and minimal downtime during the migration process. Well verse with Azure migration services and Auto containerization tool including Cloud Hedge.
* Build Event driven & microservices based architecture with cloud native solutions.
* Designed and developed windows, web applications, APIs using .Net Core, ASP.Net MVC, Entity Framework, SQL, Blazor framework etc.
* Automated test cases using Selenium and .net.
* Set up and maintain MongoDB replica sets and sharded clusters for scalability and high availability. Collaborated with application developers to design efficient and performant MongoDB data models. Optimized schema design to ensure proper indexing and query performance.
* Manage the import and export of data into and out of MongoDB databases. Utilize tools like MongoDB Compass and mongodump/mongorestore for data transfer.
* Designed and Built Power apps for multiple Banking & Retail domains integrated with SharePoint and APIs hosted in APIGEE. Built custom connectors for connecting to 3rd party tools/ software’s and used both inbuilt and custom connectors in workflows.
* Automated different business processes and workflows using Power Automate within an organization using SharePoint.
* Created Power BI dashboards and reports consuming data from Azure Data Lake, Azure SQL and Synapse.
* End to end management for deployment of Power platform objects manually and through Devops.
* Built and provisioned servers and Azure resources using ARM templates and terraform, following infrastructure-as-code principles.
* Build JIL files for Autosys job schedules for .net utility as well as sql tasks.
* Implemented version control, build and release management with Azure DevOps, VSTS, and Visual Studio for efficient deployments.
* Used Azure DevOps services such as Azure Repos, Azure Boards, and Azure Test Plans to plan work and collaborate on code development, built and deployed application.
* Developed, maintained, and provided the team with Various Azure DevOps-related tools like deployment tools, staged virtual environments, and provisioning scripts.
* Worked with Azure Monitoring tools such as Azure Log Analytics, Azure Network Watcher, and Azure Service Health to diagnose and minimize service degradation.
* Experience in using monitoring tools like Azure monitoring and Dynatrace to set up the desired alerts to avoid disruption.
* Define a monitoring and optimization strategy for the Azure environment and migrated applications. Configure Azure Monitor, Azure Application Insights, or other monitoring tools to track performance, availability, and security.
* Integrated Ansible with Jenkins for automation and continuous integration using YAML scripting.
* Implemented log aggregation and analysis using Splunk APM, integrated with authentication and ticketing tools.
* Collaborated with cross-functional teams to gather requirements and deploy Azure applications and services.
* Provided ongoing support, troubleshooting, bug fixes, and feature enhancements for Azure-based applications.
* Integrated Azure applications with third-party systems through Azure integration services and APIs hosted in APIGEE, APIM & KONG.
* Designed and maintained scalable Azure infrastructure using virtual machines, virtual networks, and Azure Active Directory.
* Ensured compliance and security by implementing industry best practices and regulatory requirements.
* Implemented CI/CD pipelines with Azure DevOps, PowerShell scripting, and automation techniques.
* Monitored Azure application performance and identified and optimized bottlenecks using Azure monitoring tools.
* Worked closely with project teams and stakeholders, providing technical guidance for successful project delivery.
* Managing the Azure Kubernetes Services (AKS) policies, providing access to differ Azure resources and developing and improving the workflows that govern access.
* Configured Azure DevOps pipelines to build, package, and publish Helm charts to repositories, ensuring streamlined deployment processes.
* Implemented validation, linting, and testing of Helm charts as part of the continuous integration (CI) process.
* Experience with version control tools such as GIT, GitLab and Bitbucket. Comprehensive knowledge of source controller concepts including branches, tags, and mergers.
* Worked with various Azure services such as Compute, Caching, SQL Azure, NoSQL, Storage and Network Services, Azure Active Directory, Azure Monitoring, Scheduling, Autoscaling, Azure Identity & Access Management, Data Factory, PowerShell Automation, and others.
* Utilized Azure CLI, Azure Active Directory, Azure Virtual Network, Azure Storage, and Azure Database for deployment.
* Migrated services from on-premises to Azure using Azure Portal and PowerShell scripts, managing Azure Security groups, and linking them to VMs and subnets.
* Worked with tools such as Azure Data Migration Service, Azure Data Factory, or third-party solutions to ensure secure and seamless data migration with minimal downtime.
* Set up and configured Azure Sentinel to collect, detect, investigate, and respond to security threats across Azure environments.
* Deployed and configured Microsoft Defender solutions to protect Azure environments. Monitored and analyzed security events and alerts to detect and prevent threats. Participated in incident response efforts to investigate and mitigate security incidents. Maintained the overall security posture by performing assessments, integrating security tools, and implementing best practices.
* Build Complex distributed systems involving huge amount data handling, collecting metrics building data pipeline, and Analytics. Creation of Data Pipeline with Data Factory to orchestrate data into SQL Database.
* Implemented CI/CD pipelines with DevOps, PowerShell & GO scripting, and automation for consistent and periodic deployments.
* Developed MAVEN, Jenkins, and Nexus scripts to facilitate the smooth build and deployment of Java-based web applications.
* Enabled seamless integration and collaboration between Azure applications and external systems through the utilization of Azure integration services and APIs.
* Maintained cloud infrastructure and implemented CI/CD pipelines for continuous integration and delivery and integrated Ansible with Jenkins, leveraging YAML scripting for automation and continuous integration.
* Administration like configuring availability sets, virtual machine scale sets (VMSS) with load balancers, Virtual networks, and network security group (NSG).
* Prepared Azure support teams for legacy and modernized application and service deployments
* Configured Azure Express Route to establish private connections between Azure data centres and on-premises infrastructure.
* Configured and managed Ansible for web application management, environment configuration, and server orchestration.
* Utilized JIRA Agile for project management and Scrum/Kanban boards for agile development.

**Azure Cloud & DevOps Engineer / .Net Developer / Power Platform Developer – LogicWorks, Atlanta**

**Mar 2018 – Nov 22**

* Designed and implemented Azure solutions across various cloud models, including Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS).
* Experience with cloud migration from scratch with running cloud adoption framework and building landing zones. Developed capacity and architecture plan for Azure Cloud environment hosting migration of IAAS VMs and PAAS role instances for improved performance.
* Performed migration of AWS services like EC2, S3 Bucket, Lambda functions, CloudWatch, EKS, IAM to Azure to move Identities, Data, database, and applications.
* Implementation of Cloud Native solutions using .Net along with Event driven architecture using Azure Service Bus, Event Grid, Azure functions and Logic Apps.
* Bring up Digital transformation & Application modernization with Cloud Native solutions for multiple clients with a team of 6 developers and 4 Devops.
* Designed and developed ASP.Net core MVC based Web applications & RESTful APIs and built automated test cases using selenium.
* Implemented SQL stored procedures, functions with complex logics.
* Participate in data migration projects, transforming and loading data using PL/SQL procedures. Integrate Oracle databases with other systems through PL/SQL-based solutions.
* Identify and resolve performance issues in PL/SQL code, queries, and database structures. Implement best practices for performance tuning and optimization.
* Troubleshoot and debug issues related to PL/SQL code, database queries, and performance problems. Provide timely resolution to production issues.
* Implemented and deployed Azure IoT solutions, including setting up and configuring IoT Hub, IoT Edge devices, and associated components.
* Develop and deploy Azure Stream Analytics jobs for real-time data processing and analytics and Integrated IoT solutions with Azure Functions, Logic Apps, Data Lake and Cosmos DB.
* Implemented solutions with queue services like RabbitMQ, Azure Storage Queue service and Azure Service Bus.
* Set up and configure Microsoft defender and Sentinel to monitor and improve security posture of azure environments.
* Designed, developed, and maintained Azure-based data pipelines and ETL processes using technologies such as Azure Data Factory, Azure Databricks, and Azure Synapse. Build data integration & data pipelines to connect different data sources and systems, ensuring data flows smoothly between them.
* Monitor data pipelines and data solutions for performance issues and bottlenecks. Optimize data processing and query performance to ensure data availability and reliability.
* Experience implementing Azure services such as Azure Active Directory (AD), Azure Storage Accounts, Azure cloud services, IIS, Azure Resource Manager (ARM) Templates Azure Blob Storage, Azure VM, SQL Database, Azure Functions, Azure Service Fabric, Azure Service Bus.
* Working experience with Azure Resource Manager (ARM) to deploy, update, and delete multiple Azure resources, as well as migrating on-premises resources to Azure with Azure site recovery (ASR), and Azure backups.
* Experience in using ARM templates (JSON) for deploying the resources into Azure using the Power Shell and continuous integration by VSTS, while ensuring no unintended changes were made to the existing infrastructure.
* Worked with Azure Monitoring tools such as Azure Log Analytics, Azure Network Watcher, and Azure Service Health to diagnose and minimize service degradation.
* Experience in using monitoring tools like Azure monitoring and Dynatrace to set up the desired alerts to avoid disruption.
* Scheduled jobs in Autosys.
* Used Azure DevOps services such as Azure Repos, Azure Boards, and Azure Test Plans to plan work and collaborate on code development, built and deployed applications.
* Managing the Azure Kubernetes Services (AKS) policies, providing access to different Azure resources, and developing and improving the workflows that govern access.
* Working knowledge of using Azure DevOps CI/CD system to deploy applications to Kubernetes.
* Developed, maintained, and provided the team with Various Azure DevOps-related tools like deployment tools, staged virtual environments, and provisioning scripts.
* Working with Version Control, Build and Release Management, and Deployments of the Solutions to the DEV, QA & PROD Environments leveraging Azure DevOps/VSTS principles/process (CI/CD), and toolsets of Visual Studio, AKS (Azure Kubernetes Service), Application Insights, Log Analytics.
* Worked on Terraform templates for provisioning virtual networks, subnets, VM Scale sets, Load balancers, and NAT rules and used Terraform graph to visualize execution plan using the graph command. Configured BGP routes to enable ExpressRoute connections between on-premises data centres and Azure cloud.
* Deployed Azure Virtual Networks and Azure Application Gateway, establishing communication with on-premises networks via Azure VPN Gateways.
* Used Shared Image Gallery to store the created VM images and built Azure pipelines in Azure DevOps to capture and restore the VM images.
* Configured cluster Auto Scaler for Azure Kubernetes Service (AKS) by using Terraform and worked with scheduling, deploying, and managing pods and replicas in AKS.
* Terraform was used along with Packer to create custom machine images, and Ansible was used to install the software dependencies once the infrastructure was provisioned.
* Developed and maintained Continuous Integration (CI) using tools in Azure DevOps (VSTS) thereby enabling teams to safely deploy code in Azure Kubernetes Services (AKS) using YAML scripts.
* Experience with version control tools such as GIT, GitLab and Bitbucket. Comprehensive knowledge of source control concepts including branches, tags, and mergers.
* Developed build and deploy scripts using MAVEN and activated them using Jenkins to migrate from one environment to another.
* Experience in JIRA for ticketing as well as a defect tracking system and configuring various workflows, customizations, and plug-ins for JIRA bug/issue tracker, integrated Jenkins with JIRA, GitHub, and Maven.
* Instrumented Prometheus for monitoring applications and Kubernetes clusters for the Helm deployments and integrated with Grafana for visualization and dashboards.
* Deployed Azure IaaS virtual machines (VMs) and Cloud services role instances) into secure VNets and subnets using PowerShell.
* Built secure, scalable, and compliant authentication and authorization solutions using OIDC, SAML, and OAuth within the Azure ecosystem. Lead the migration of legacy systems to Azure AD, incorporating SAML Claims. Collaborated with external vendors to integrate SAML SSO solutions, ensuring seamless connectivity with third-party applications. Collaboration with the cybersecurity team to perform regular security assessments and audits of SAML SSO configurations.
* Implemented role-based access controls (RBAC) in Azure AD to manage permissions and enhance overall security posture.
* Ensured seamless federation between Azure Entra ID (Azure AD) and external identity providers.
* Implemented Azure B2C custom policies & user journeys for external users.
* Established secure Azure ExpressRoute connections between Azure and on-premises data centers.
* Crafted custom Azure Logic Apps and serverless Azure Functions using Python, GO, PowerShell, and C#.
* Designed and developed RESTful APIs and microservices using .Net, Python and hosting Azure API Management, APIGEE.
* Used in-built policies and implementations of custom policies in APIGEE to address vulnerabilities.
* Proficiently managed projects using JIRA and optimized software development workflows with Jenkins integration. Collaborated effectively with cross-functional teams.
* Build multiple Model driven and Canvas Apps using Power Apps integrated with SharePoint / Dataverse to solve / automate Banking, Healthcare domains.
* Migrated VB Micro and application code to Power platform with improved performance and multi-user dimensions.
* Orchestrated deployment process for Power platform applications, workflows etc.
* Automated workflows for business processes using Power Automate and build multiple dashboards, reports using Power BI.
* Lead team of team of 2 Devops & 5 .net developers for different client projects. Managed 2 projects end to end for delivery.

**Tech Lead / Senior Software Engineer – Capgemini, Pune - India**

Jun 2014 – Jul 2015

* Lead 2 projects for delivery with 5 members team from offshore.
* Design, code, test, and debug software applications or components. Collaborate with cross-functional teams to gather requirements and ensure software solutions align with business goals.
* Analyzing requirements with a complete team and raise the question, concerns concerning delivery.
* Complete estimation from Quality Assurance side for team
* My responsibility included architecting and designing both applications from scratch.
* Defining plan and goals for every week for delivery and set up expectations with the client
* Migrating application in Microsoft Azure cloud
* Worked mainly as UI front-end developer where I was Involved in a day-day Scrum Software development methodology and Test-Driven Development TDD
* Highly Involved in Creating Structure and UML Diagrams (Structure Diagrams, Logical Diagrams, and Use Case Diagrams) in assistance with Business Analyst.
* Developed Application layer using Angular 2.0, Typescript, Kendo UI, jQuery, WebAPI, JSON, Typescript, HTML 5 Controls, Bootstrap 3.0
* Design, develop, and maintain Oracle database objects like tables, views, indexes, and stored procedures.
* Create and modify database objects using PL/SQL.
* Used ASP .net Web API repository pattern using Entity framework in business layers.
* Built extensive SSIS package for ETL process and created reports using SSRS and Crystal Reports.
* Implementation of reporting using ASPOSE, a third-party framework
* Coordinated with various groups of the client to gather business and system requirements.
* Leading a Team of six/seven developers and effectively handling the business requirements as a Scrum Master following Scrum Methodology.
* Involved in interacting with business analysts, other developers, and management to develop the application.
* Upgraded Angular 2.0 to Angular 4.0.
* Performed Unit Tests and mockup files for unit testing using Karma and Jasmine
* Extensively Used GIT Stash, Clear case for the source control.
* Involved in code review meetings, peer-to-peer code reviews, and team meetings.
* Involved in Defect fixing & production support.
* Help the team understand all requirements properly and make sure they have the right plan in place for further execution.
* Small-scale Implementation of web application using HTML 5.0, CSS 3.0, JavaScript etc.
* Documenting and reporting product or service quality levels
* Write Test cases for application functionality and Peer Test cases reviews.
* Developing and implementing standards for inspection
* Execution of Test cases and update execution reports in Quality Center
* Create defects in QC and manage its life cycle.
* Provide reports to different Business stakeholders.
* Developing a workflow for product inspection
* Managing and Supporting Production Deployment and Postproduction issues
* Developing plans to help a company manage waste.
* Communicating with other team members to solve problems.
* Following up with the appropriate channels when mistakes are found.
* Training other quality insurance members on all inspection processes

**Software Engineer – All1Source Technologies, Nagpur - India**

**May 2009 – May 2012**

* Working with onsite lead to convert business requirements to technical expectations.
* Extensively Worked on SDLC & Lead and managed a team of 6 resources.
* Co-ordinate and helped team members to understand business requirements.
* Created design Document and validated those design documents with the development forum meetings.
* Designed and Developed windows and web applications, APIs, Web services from scratch using Microsoft .Net, Asp.Net MVC, C#, VB, SQL, HTML, CSS, XSLT, RESTful APIs etc.
* Building unit test cases using XUnit, NUnit.
* Write, test, and debug Oracle PL/SQL code for various database functions, including data manipulation, retrieval, and transactions.
* Built various reports using the SSRS, Crystal Reports etc.
* Involved in designing & implementing the database stored procedures, user defined functions,
* Collaborated with QA and Business users for defect / bugs fixing and making sure to resolve them on time.
* Worked extensively on production outage issues and the incidents that were reported by customers.
* Maintain standards for reliability and performance of production.
* Integrated innovative development techniques to shorten turnaround times and spur customer loyalty.
* Participated in code review meetings, providing input on bugs, inefficiencies, and potential solutions to emergent issues.
* Modified existing software systems to enhance performance and add new features.
* Contributed back-end development experience and collaborated on multiple APIs crucial to functionality.
* Collaborated with internal technology teams and third-party partners to define, design, and deliver on user stories and customer demand.
* Designed user-friendly software interfaces to simplify overall management.
* Implemented and tested enhancement feature requests to improve product functionality and extend performance.
* Documented technical specifications and project testing methods for future reference and other assignments.
* Informed project manager of milestone updates and provided detailed project reports.
* Interacted with and gathered feedback from customers about progress updates and worked to resolve specific concerns.
* Recommended and executed plans to improve development tools and processes.
* Liaised with QA testers to perform end-to-end unit testing and post-production testing.
* Instrumented and modified unit and integration tests to improve software quality and reliability.

EDUCATION

Bachelor of Engineering in Information Technology in 2009 Nagpur University

CERTIFICATIONs

* Azure Cloud Fundamentals
* Azure Administration
* Azure Devops Experts