**Priya Reddy**

**Cupertino, CA**

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**SENIOR QUALITY ANALYST**

**Over 15 years of diversified experience as a senior quality engineer , working with world-class organizations .Highly focused and solution oriented QA Engineer with a background in training and leading teams to achieve client targets.**

**Technical Skills**

**Expertise: B2B Integration, Cloud-based Integration Platforms, Interoperability testing, Drummond group Certifications, Regression testing, Security and Smoke testing, Proxy Server, Processing Engine, Network testing, AS1/AS2/AS3/AS4, ebXML, NAESB, FTP, SFTP and CEM, Webservices testing SOAP/REST, API testing, GUI testing and Technical Documentation.**

**Databases: Oracle 11g, SQL Server 2005/2008, DB2, MySQL and MongoDB**

**Operating Systems: Mac OS X, Windows, UNIX, Linux and Chromebook**

**Comfortable With: Selenium, QTP, LoadRunner, JIRA, Agile/Scrum methodology, HTML, CSS, XML, Putty, Humming Bird, TOAD, Squirrel, SQL Batch files, Shell scripting, Python scripting, Java script**

**Odds and Acronyms: FTP, SSH, HTTP(s), Telnet, SSL/TLS Certificates, RSA/DSA/PGP, Quality Center, EDI, XML,Firebug,ClearQuest, Rally, Agile, Scrum, LDAP, POSTMAN, Charles Proxy, Jira,TestRail, MongoDB Compass, My SQL Workbench**

**Certifications: ISTQB Certified Software Tester**

**Python Fundamentals**

**Scrum Master Certification**

**Awards: Certificate of Excellence for TradingGrid13**

**GXS Customer award for On-time Delivery**

**Inovis Sparkler award**

**Education**

**B.A in Economics, INDIA**

**Diploma in Multimedia, Edit Institute, INDIA**

**Diploma in Computer Applications, NIIT, INDIA**

**Professional Experience**

**hcl america (client google ) October 2022 – December 2022**

**Test Engineer**

**Google’s You Tube Team delivers regular updates and enhancements to You Tube App. My responsibility was to validate the changes made to the App on TV devices both Android and Apple TV. Ran sanity tests to make sure overall App functionality and performance is not impacted due to the new changes.**

**WIPRO (client google) October 2021 – October 2022**

**QA Manager**

**Google’s Chrome OS team is responsible for releases of features changes and bug fixes against Chrome OS. I lead the test efforts for certain modules and ensure timely releases. Test efforts include Dev, Beta , Stable and Full release testing.**

**Key Responsibilities:**

* **Lead Offshore and Onsite Teams through release cycles.**
* **Participated in creation of Test cases and Test Plans which involved interaction with Developers and Product Managers on a daily basis.**
* **QA, SIT environment setup, maintenance and Test executions.**
* **Tested image assets, Video/Audio streaming, performance and Feature testing on TV devices.**
* **API testing using REST services consuming JSON payloads.**
* **Web application testing using HTML, CSS and JavaScript.**
* **Database validations using SQL queries.**
* **Participated in Sprint cycles and Demo’s at the end of the Sprint.**
* **Training sessions for device testing – iOS and Android**

**Avellino labs, CA April 2021 - October 2021**

**QA Manager**

**Avellino is leader in precision medicine, is making global impact in genetics. They specialize in providing personalized genetic eye tests. My role here was to ensure quality for their 2 web applications designed to conduct and magae covid tests and genetic eye tests. Had to ensure the website satisfied cross browser and cross platform compatibility. Database had to be verified for valid data entries. API end points had to be validated as well as to ensure that patients are able to view and download their test results.**

**APPLE, Cupertino, CA January 2021 – February 2021**

**Lead QA Engineer**

**Apple’s Marcom division is an Interactive Research and Development group where I was part of the Online HTML Team primarily responsible for validating the HTML content that is handed off to 3rd party customers worldwide to be then part of their primary websites. HTML content had to be verified which portrayed different Apple products which complied with different Geo’s, languages and viewport requirements.**

**Google, CA March2017 – November 2020**

**Senior QA Consultant**

**Google provides a long range of quality products and services to it’s users. I was part of Quality Team responsible for testing both internal applications specifically built for Google employees and Products/Services used by outside end users.Contributed towards the following projects below:**

**Verily - Health Care Web and Native App was tested on Android and iOS devices.**

**AGSA - Android Google Search application was tested on Android and iOS devices**

**Android TV - Google’s Android TV Devices - Audio video streaming had to be tested on all Google android TV applications.**

**Legal Apps - Google’s Legal Team - 5 frontend end applications were built to manage Internal Legal Team’s litigation cases.**

**TIVO, San Carlos, CA March2016 – March2017**

**QA Consultant**

**TIVO is the industry leader in Entertainment business. Fan TV Platform is one of their proven B2C solutions for over 3 million subscribers. Fan TV App connects all the dots in a way that’s seamless, searchable and hassle free for its users. As part of Fan TV’s agile/scrum team contributed towards multiple projects.**

**Project: Dev Portal**

**Dev Portal was web page design and development project for Fan TV .Web page had to be tested on Cross platform and Cross devices. This site had to be tested thoroughly to provide the best user experience. Good understanding of HTML, CSS and JavaScript errors was required in order to communicate and get the fixes in through Developers.**

**Project: Fan TV App on Apple TV, Android TV and Roku**

**Fan TV is the simplest way for people to find, watch and share the movies and TV shows they love on TV devices like - Apple TV, ROKU and Android TV. Was involved in understanding and testing the functional specs, TV specs, Opacity, Performance and UAT.**

**Project: i18n testing on iPhone/iPad and Android mobile**

**Tested Fan TV App for German and Spanish localization process. Made sure translations were correct and supported international character sets.**

**APPLE, Cupertino, CA August 2015 - March2016**

**QA Engineer**

**Apple’s Marcom division is an Interactive Research and Development group which is responsible for a great online experience for Apple’s retail customers worldwide. As part of this large R&D team, was involved in various projects at Apple. Testing efforts involved QA for their main consumer website using both manual and automated tools for US and other geographical regions around the world.**

**Open Text (GXS Inc), Irvine, CA November 2007-July 2015**

**Senior Software QA Engineer**

**Open Text is one of the leading experts in Enterprise Information Management & Cloud Services in the world today. Contributed towards multiple projects below:**

**Project: Trading Grid – A Cloud Based Integration Platform.**

**Trading grid is a B2B platform that acts a complex gateway to send and receive messages between business partners using formats like EDI, XML using communication adapters such as FTP, AS2 and SFTP. Received messages had to be converted into a different format before it was delivered to the Trading Partners. This was a high visibility project as it involved very important Purchase orders and Invoice transfers and thus needed to be both error and fail proof.**

**Project: Datacard – GUI Interface for Professional Services to enter/edit Customer Transport settings.**

**Datacard was a GUI interface for professional services to enter or edit customer data into Trading Grid. Data card integrated with all the different applications in Trading Grid, any new or edits to existing Trading partners would be affected to all the applications at once, without having to manually enter them to each application every time any changes are required.**

**Project: Drummond Group Certifications – Interoperability testing.**

**Lead QA representing GXS to certify BizManager product annually. Using different messaging protocols like AS1, AS2, AS3, AS4, Ebxml and CEM, BizManager had to be tested with different products around the globe to follow industry standards and interoperability.**

**LAN International, Aliso Viejo, CA January 2006-June 2007**

**QA Analyst**

**LAN International develops innovative solutions for the radio industry which help ensure maximum value for their inventory and also streamlining workflow. VIERO was the software product which had to be QA tested and had to make sure that it met the business requirements, which was developed to serve the needs of AM and FM stations.**

**ExpertTech Solutions, Los Angeles, CA January 2004-December 2005**

**QA Consultant**

**Software consulting for leading US companies, specializing in Finance and HealthCare domain.**

* **Ameriquest, Orange, CA – QA for Project which involved processing loans approved by the company’s core LOS systems (Empower/ASAP) and wiring them to the borrower’s bank account using the quickest means supported (SWIFT over EDI/AS2 protocols). This was a high visibility project as it involved high volume money transfers.**
* **WorkWell Systems, Lake Forest, CA – QA for Web Application called FCE( Functional Capacity Evaluation) which provides valuable assessment of workers who have suffered injuries that could affect their employment. It allowed users to record various parameters that directly or indirectly affected a person’s ability to perform in his job.**

**EDIT Institute, Bangalore, India April 2003 – November 2003**

**Graphic Designer**

**Was part of projects which involved designing and editing company logos, branding and business cards. Print advertisements and website graphics for marketing purposes.**

**MISCELLANEOUS**

**US Green Card Holder**

**References available upon request**