**RAMESH G **

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**TECHNOLOGY SPECIALIST – SHAREPOINT ARCHITECT | PLATFORM MODERNIZATION**

*Demonstrated Excellence in Leading Technical Discussion for Complex IT Solutions, Devising Architecture Design, Leading Solution Architecture and Delivering Support; consistently identified and supported new opportunities to build pipeline through business partners around key themes*

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| * Creative and results-driven Technology leader and Solution Architect with Over 13+ years of experience in Design, Application development, Change/Incident Management, and Application Support & Maintenance.
* Stellar role in designing models leveraging modern technology to automate workflows, experience with a wide variety of methodologies to solve a variety of modelling challenges, and practice deploying models to production through a CI/CD process
* Experience in O365 migration full cycle (Plan, Design, implementation)
* Experience on Sharegate, Metalogix, & Fast track method for Office 365 migration, SharePoint 2019/2016
* Experience on Power Automate, Power Apps (Canvas Apps, Model Driven Apps), Dataverse, Power Portals, Power Virtual Agents, SPFx , setup COE and Governance for Power Platform
* Experience in SharePoint lists, Libraries, master pages, CSS, page layouts, Java Script, jQuery and web part design
* Experience in developing, deploying and maintaining High/medium size SharePoint farm and Integration to ServiceNow, JIRA, OCTA etc.
* Experience in Microsoft GCC and also experience in various Content management systems (Lotus notes, Open Text, Gimmal etc)
* Experience in Angular, ReactJs, Jenkin, NodeJS, NPM
* Experience in UI/UX and Developing and conceptualizing a comprehensive UI/UX design strategy.
* Experience in MS Dynamics 365 and implementation of life cycle
* Configuring, developing, and supporting Dynamics 365 CRM in line with best practices
* Experience in D365 forms, views, entities, and custom solutions
* Some of my major clients have been Kodiak Sciences, NG Gas, Shell, Corning, Republic Services Inc, Arizona Public Services, MSF, Bell, Sympatico, MAN-Europe etc.
* Extensive experience in Scrum process and worked on Sprint, Kanban model using Rally, Jira, Azure Boards.
* Enabled improvement in team delivery commitments and capacity planning for sprints by identifying & tracking hidden tasks that increased customer satisfaction.
* Facilitated Agile adoption Retrospective for the organization with the leadership and guided teams with outcome resulting in enhanced performance.
* Extensive experience in Pre-Sales Activities
* Worked closely with stake holders, business partners, external customers, and third-party organizations to build technical solutions to meet business requirements.
* Contributing to the competency by providing technical sessions, reusable components and working on proposals.
* Rendered strategic leadership in end-to-end Project Management from scoping, budgeting, SOWs, POCs, resource management, progress tracking, metrics reporting, multi-country implementations and delivery within time, budget, quality & SLA norms.
* Significantly contributed towards delivering projects in collaborative agile team environments.
* Ability to multi-task and manage multiple projects and stakeholders simultaneously and under tight deadline.
 | **SIGNATURE SKILLS****Functional Skills** Project ManagementPre-Sales, Scrum MasterRequirement Gathering &Analysis Solution Design & ArchitectureSDLC, Product OwnerSoftware Development Web and Windows Development High level and low-level DesignDeployment and Technical SupportIncident & Problem Management Global Service Delivery (SLAs)Clients/ Stakeholder Engagements Team Leadership / Trainings**Technical Skills**MS Technologies: C#, VB, ASP.Net, ADO.Net, SPFx,SharePoint 2019/2016/2013/2010,Power Apps, Power Automate, InfoPath, SharePoint DesignerCloud Technologies: Azure, M365, SharePoint Online, Power BI, Azure Logic Apps, MS Dynamics 365, GCCIDE &Tools: Visual Studio, Qualify, ServiceNow, ALM, Rally, Jira, TFS, Splunk, VS Code, PnP, Remedy, GitHub, Metalogix, Sharegate,Azure DevOpsOthers: Nintex Workflows, HTML5, CSS3,Java Script, CAML, jQuery, AJAX, Jenkins, Angular, ReactJs, NodeJs, XRM, TelerickWeb/Restful Services,WPF, WCF, .Net Framework 3.5/4.5/4.8/6, PowerShellDatabase: MS SQL Server |

**Education and Certifications**

* Bachelor of Technology (B.Tech), JNTU in 2006.
* Certified Scrum Master
* Microsoft AZ-900 Microsoft Azure Fundamentals Certified
* Microsoft AZ-204 Microsoft Azure Consultant Associate Certified
* Microsoft PL-400: Microsoft Power Platform Developer
* MCTS: 70-542: TS: Microsoft SharePoint 2007, Application Development
* Received multiple times Best employer award for effective handling of team and project delivery.

**Major Projects**

**Kodiak Science, USA from March 2023 to till date as M365/SharePoint Architect/SME**

**Description**: Building new intranet portal with using latest technologies like SPFx, Power Apps, Power Automate. Integration with external applications Jira, Zenefits. Implemented the Microsoft Viva connections (Dashboards, Feeds, Resources).

Enhancing any functionality to Power Apps & Power Automate.

* Analyse the current Office 365 and SharePoint environment and propose optimization recommendations.
* Upgrading Custom components/Solutions
* Developing custom components using SPFx
* Implemented the Microsoft Viva connections to Teams
* Understanding of services and the complexity of the issues that arise in development and deployment.
* Execute, manage and lead for this entire process
* Develop repeatable process for streamline the design and configuration.
* Implemented the SharePoint workloads to Power Platform (Power Automate, Power Apps, …)
* Configuring and administrating Microsoft’s Office 365 and Power Apps
* Adhere to security and compliance
* Make page navigation buttons and search fields.
* Create UI mockups and prototypes that clearly show how sites work and look.
* Creating custom connectors for Microsoft Flow &Developing canvas apps/Model Driven Apps
* Train the end users or technical staff on Power Platform and best practices

**Technologies**: SharePoint Online, Modern Pages, Forms, Power Automate, InfoPath forms, Web Parts, SPFx, Power Apps

**Wipro, From Sep2021 to March 2023 as Solution Architect**

**Description**: All the SharePoint 2010 applications migration to SharePoint 2016/2019/Online using database migration.

And from SharePoint 2016 to SharePoint Online using Sharegate tool.

Enhancing any functionality (including Custom components like InfoPath forms, workflows) in the existing applications to Power Apps & Power Automate.

* Analyse the current Office 365 and SharePoint environment and propose optimization recommendations.
* Upgrading Custom components/Solutions from SharePoint2010 to SharePoint Online
* Troubleshooting skills in connectivity and migrations
* Understanding of services and the complexity of the issues that arise in migrations and deployment.
* Execute, manage and lead for this entire migration process
* Develop repeatable process for streamline the design and configuration.
* Migrate or upgrade deprecated SharePoint workloads to Power Platform (Power Automate, Power Apps, …)
* Configuring and administrating Microsoft’s Office 365 and Power Apps
* Adhere to security and compliance.
* Creating custom connectors for Microsoft Flow&Developing canvas apps/Model Driven Apps
* Train the end users or technical staff on Power Platform and best practices

**Technologies**: Sharegate tool, SharePoint Online, Modern Pages, Forms, Power Automate, InfoPath forms, Web Parts, SPFx, Power Apps

**MSF, From Dec2019 to Sep 2021as M365/SharePoint SME**

**Description**: The Ministry of Social and Family (MSF) is using SharePoint for both Intranet and Internet purposes. Migration of all the applications from SharePoint2010 to SharePoint2019 and Online using Sharegate tool.

Enhancing any functionality in the existing applications using Power Platform, requirements gathering and providing estimations for Change Requests

* Mentor the team for client requirements and direct Interaction with Client.
* Analysing and implementing requested modifications to existing modules
* Upgrading Custom components/Solutions from SP2010 to SP2019/Online
* Troubleshooting skills in connectivity and migrations
* Understanding of services and the complexity of the issues that arise in migrations and deployment.
* Execute, manage and lead for this entire migration process
* Creating custom connectors for Microsoft Flow &Developing canvas apps/Model Driven Apps

**Technologies**: Sharegate tool, SharePoint 2010/2019, SharePoint Online, Pages, Page Layouts, Power Automate, InfoPath forms, Web Parts, SharePoint Designer, Power Apps, .Net Framework 6 , Visual Studio, ServiceNow

**DBS Bank, From Dec2019 to Sep 2021as M365/SharePoint SME**

**Description**: DBS is the one of the leading bank.

The DBS bank is using SharePoint for both Intranet Applications and migrated all the applications from SharePoint2013 to SharePoint Online and Tenant to Tenant using migration tools.

* Mentor the team for client requirements and direct Interaction with Client.
* Analysing and implementing requested modifications to existing modules
* Upgrading Custom components/Solutions from SP2013 to SPO
* Troubleshooting skills in connectivity and migrations
* Creating custom connectors for Microsoft Flow &Developing canvas apps/Model Driven Apps and Power BI Dash boards
* Understanding of services and the complexity of the issues that arise in migrations and deployment.
* Execute, manage and lead for this entire migration process

**Technologies**: Sharegate/Quest tool, SharePoint 2013, SharePoint Online, Power Automate, InfoPath forms, Power Apps

**RSI for Republic Services, USA from March2013 to Dec 2019 as Lead Analyst**

**Description**: This project aims to migration from SharePoint 2013 to SharePoint Online (Office 365) all intranet applications (Intranet, Team sites etc.) in the Republic Services.

Working as lead to this project and migrating to all intranet applications from On Premise to Online

Enhancing any functionality in the existing applications, Requirements gathering for SPO, Design for branding, providing estimations, helping the team for any technical guidance, implementing, Testing and Deploying to production environment.

Intranet: Fixing issues identified by business, enhancing any functionality in the existing applications, Migrating the SharePoint sites from 2010 to 2013, upgrading the SharePoint patches, Support the current applications.

* Designed effective SharePoint solution architecture to address identified business requirements.
* Coordinating with client to understand the requirements effectively.
* Prepared the design and deployment documents.
* Implemented SPFX web parts, extensions to customize the modern sites.
* Implemented scripts to automate the data import by using PnP Power shell scripts.
* Implemented Console applications and deployed in Azure VM as a task scheduler.
* Developed Power Automate to integrate with SharePoint List.
* Working closely with Microsoft team
* Analysing and implementing requested modifications to existing OnPrem modules
* Cloud competency understanding of services and the complexity of the issues that arise in migrations and deployment to the cloud.
* Worked on Apps and converted server-side code to apps.
* Designing UI elements and tools such as navigation menus, search boxes, tabs, and widgets for our digital assets.
* Testing UI elements such as CTAs, banners, page layouts, page designs, page flows, and target links for landing pages.
* Involved in deployments to production

**Technologies**: Power Apps, Power Automate, Client Object Modal (ECMA Script),CSS, Custom Master page, Page Layouts, OOTB Web Parts, CAML Query, External Lists, Event Receivers and Timer Job, Sharepoint2013, SharePoint Online, Visual Studio, .Net Framework 4.8, MS SQL, Jira, Jenkins

**MAN Truck and Buses, From Jan2010 to Nov 2012 as Senior SharePoint Developer**

**Description**: The existing all Lotus Notes applications has to be migrated to SharePoint 2010.

The application Gestion Documents Qualities is used for approving and publishing a new or updated quality document. The Form used for creating a new approval request for a quality document and finally publish the document to all French users. Every user of the SharePoint group is notified as soon as a new document is published. Every user of the SharePoint group can open the new published document in the application by click on a document item in the e-mail. Publishing process for updated quality documents.

* Mentor the team at offshore for client requirements.
* Direct Interaction with Client.
* Analyzing and implementing requested modifications to existing modules
* Worked on Nintex Workflows
* Involved in Development activities
* SIT (System Integration Testing) for my modules
* Involved in deployments to production

**Technologies**: SharePoint2010, Asp.Net, C#, Nintex Workflows, CSS, Custom Master page, Page Layouts, OOTB Web Parts, CAML Query, External Lists, Event Receivers and Timer Job, Net Framework 4.8, Visual Studio,qTest

**IPS Plus, As a Senior SharePoint Developer**

**Description**: IPS Plus is a tool developed for **Investment Portfolio Management**. The user-friendly interface helps in timely management of the investments in various portfolios for banking applications.

* Direct Interaction with Client.
* Analysing and implementing requested modifications to existing modules
* Involved in Development activities using WPF and C#
* As the Configuration Manager for WPF Apps in the project
* SIT (System Integration Testing) for my modules.
* Involved in deployments to production.
* Managed and reviewed the Source Code

**Technologies**: .Net 3.5, C#, Windows Presentation Foundation (WPF), ASP.NET, ADO.NET, SQL Server, Visual Studio, ServiceNow

**Key Deliverables across the tenure:**

* Assisting the end-user with their requirements with technology, processes & applications and updating the user on regular project development phases, building of Web Applications; aligning customer expectations, project scope & budgets
* Delivering projects as per the agreed timelines and SLAs by meeting all key performance metrics related to quality, productivity, timelines, and client satisfaction.
* Assisting in the implementation of system and providing technical support & training to end-users
* Designing data quality strategy with both business & technical objectives to improve the accuracy & value of data
* Engaging in Business Analysis Sessions for requirement mapping, studying current processes, future business flow
* Addressing end-user issues on technical requirements; documenting & resolving the same in timely and professional manner & communicating via specific channels
* Preparing High-Level & Low-Level Design and Functional Requirement Documents
* Administering all day-to-day activities covering wide functional areas like designing & developing the workflow program; controlling quality on all aspects of developing and maintaining high coding standards
* Formulating & implementing strategies for Domain Projects, managing complete range of operations right from conceptualization to installation, testing, maintenance and troubleshooting of systems
* Managing the end-to-end lifecycle of development for projects including analysing the requirements, translating new ideas into solutions and providing delivery, analysis & documentation support
* Supporting Change Management, UAT & Gap Analysis to ensure that business requirements and functional specifications are tested and fulfilled