

ROHIT ANAND

Sr. Business Analyst

- Location: Hartford, Connecticut, USA
- Phone: +1-860-7077-627
- E-mail: raus301289@gmail.com
- Work Permit: USA **H1-B Visa** holder



Experience Summary

Seasoned IT professional with over 12+ years of experience in Business Analysis and Project Management. A strong history of leading the delivery of innovative products to disrupt stagnant markets.

- Multi-sector domain knowledge, working with users in Insurance (Property & Casualty - Guidewire), Health (HCR, PPACA), IT-Finance (Corporate Apps), and Banking (HSBC).
- Skillful in gathering and documenting business requirements, deep understanding of project dynamics.
- Proven ability to cultivate collaborative relationships with business users and internal stakeholders, effectively conveying intricate ideas and processes, incorporate customer feedback to enhance processes.
- Engaged in project management, adept at developing comprehensive project plans, setting schedules, and milestones using interactive tools like Rally, JIRA etc.
- Translate requirements into technical model format through User Stories, ensuring coverage of functional, non-functional, usability, and data aspects. Conduct estimations and sizing.
- Extensive experience merging technology skills with Agile/Scrum methodologies, covering the entire Software Development Life Cycle, including Web Technologies, Client/Server architecture, ETL and Datawarehouse, Cloud technology (AWS).
- Contribute to solutioning, documentation, research, tests etc. in the agile project delivery model.
- Assess current processes, perform gap analysis, and evaluate proposed IT solutions, presenting findings effectively to stakeholders.
- Implementation of integrations on payment gateways, financial institutions, and other interfaces/layers.
- Proficient in managing diverse product teams, multicultural client groups, and Line of Business (LOBs).
- Support Data Analyst in reviewing and defining the desired state of products and services, aligning to data mapping, business rules, and logics with customer requirements.
- Actively participate in Release Management, all Agile ceremonies including maintaining the product backlog, daily scrum calls, and collaborating with QA teams for effective test case preparation and execution.
- In-depth knowledge of Policy Administration, Underwriting, Policy Rates, Quotes, Integration with Billing systems, and Invoice generation.
- Experience in Data analysis, drafting SQL queries, understanding data ingestion, data integrity, design mapping and data quality.
- 4+ years of hands-on experience with Guidewire implementation – Policy center, Billing center, GW Portal, Datahub and Info center Data warehouse.
- Possess strong organizational and project/process management skills.
- Track metrics and KPIs for continuous improvement in customer journeys.
- Exhibit a self-starter mindset, proactive in taking initiatives, working independently, prioritizing effectively, and multitasking.
- Demonstrate excellent written and verbal communication skills, along with strong problem-solving and conflict resolution abilities.

Skills

Business & Requirement Analysis



Data driven Decision making



User Validation



Agile methodology & Scrum



Project Planning & Management



Domain Expertise



Technical Expertise:

- | | | | |
|------------------|-------------|---------------|--------------|
| • JIRA | • MS Visio | • APIs | • SQL Server |
| • Rally | • MS-Office | • UAT Testing | • Guidewire |
| • Advanced Excel | • SDLC | • Oracle | • AWS |

Certifications/ Trainings

- | | |
|-------------------------------------------------|---------------------------------------------------|
| ■ LOMA 280 – Principles of Insurance | ■ Business Analyst: Software Process & Techniques |
| ■ (CSM) Certified Scrum Master | ■ Oracle certified and Data Warehousing concepts |
| ■ Agile Project Management and Agile deliveries | ■ AWS certified Cloud Practitioner |

Education

- Bachelor of Technology (B. Tech), KIIT University (2007-2011)

Accounts/ Clients

The Hartford Fire Insurance – “IGNITE Cloud Migration”- Corporate IT [Sept 2022 - till date]

The Corporate IT Finance has a wide range of medium to complex Insurance products and Services which Business uses on day-to-day basis, which is now required to be migrated from On-premises infrastructure to AWS Cloud. This would foster Opex (Pay as you go model) for cost savings, scalability, HA/DR etc.

- Work closely with institutional clientele to assess Application target state design, understand pieces of existing application on-premises infrastructure that can be migrated with least impact
- Assess requirements, target solution architecture, propose solution and data inputs making it an iterative journey with clear communication on Company's Vision.
- Worked in Agile framework, created User stories, do estimations, sprint backlog refinement.
- Performed comprehensive Gap analysis and create milestone to track delivery.
- Maintain different version of system documentation with descriptions on share point for teams' accessibility.
- Liaise with Application owners, Development Team, Data owners and cloud DB Team.
- Identifying opportunities to implement new feature, to drive customer services and satisfaction

Horace Mann Educators – “P&C Modernization using Guidewire [Aug 2017- Jul 2022]

The Project objective was to develop a comprehensive platform within Guidewire, that is capable of handling P&C policy life cycle. To provide reporting to the third-party tied vendors like DXC, Lexis Nexis etc. using data from the DWH – Datahub and Info center for their Data compliance, regulatory and reporting in DocuSign.

- Facilitating JAD sessions, brainstorming sessions with the Business Group and the Technology Group.

- Create, refine, and maintain product backlog and associated deliverables, release backlog with forecasted delivery timelines.
- Analyzed test data to detect significant findings and recommended corrective measures.
- Supported Testers in writing test cases, test execution and documented the results using Rally.
- Played a key role in the planning User Accepted Testing and implementation of system enhancements and conversions.
- Created product documentation, including online help, printed user manual and training materials.
- Responsible for identifying and documenting business rules and creating detailed Use Case.
- Conduct UAT Testing with the users and provide signoffs.

HSBC – “Data Readiness” solutions [Feb 2014 – June 2017]

HSBC reached a settlement of \$1.92 Bn with United States Authorities for failing in Bank’s compliance with Anti-Money Laundering and Sanction laws. This Includes Deferred Prosecution Act with US Dept. of Justice. HSBC concluded this with a KYC remediation program with Informatica – IDQ as a central tool to facilitate the Mapping, Merging & Matching of data between all its Legacy systems across globe.

- Connect with all Lines of business SMEs, Business users to elicit their requirements for the new system based on the business need to be fulfilled in the next iteration under Agile.
 - Reviewed requirements and understood technical recommendations and constraints and developed comprehensive and accurate functional specifications, Data Mapping, and process flows.
 - Created wireframes with UI/UX developers help and screenshots for the application to easily communicate it to the users and seek iterative feedback.
 - Create functional specifications, system requirement specifications and process diagrams.
 - Led demos, guided development team, and coordinated releases, working closely with stakeholders.
 - Worked together with team members to break down large user stories (epics) into small stories for execution and do sizing.
 - Involved in Data Modeling (both Conceptual and Logical Design) of client applications.
 - Responsible for identifying and documenting business rules and creating detailed Use Case.
 - Conduct UAT Testing with the users and provide signoffs.
-