### Rosa P. Crouch

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##### SAP SD/GTS Planning & Implementation Consultant

**Global Trade Services  Governance, Risk & Compliance  International Logistics**

**Sales & Distribution  Business and Process Analysis**

**SENIOR SAP SD and GTS CONSULTING PROFESSIONAL AND TRAINER with broad SAP planning, deployment, and training experience across broad industry segments through 27 years of progressive SAP experience.**

Plan and coordinate business process assessment, blueprinting, implementation, go-live deployment, training, and support of new and upgraded SAP implementations. Consult and advise multi-level, cross-discipline teams to successful international deployments, balancing multiple project priorities, stakeholder requirements, multi-site business models, language, and time-zone obstacles. Consistent career record meeting deadlines and system requirements in consulting coordination of high-visibility, international, enterprise-wide projects. 26 years of SAP experience built on earlier training, customer service management, and sales background.

**Core competencies include:**

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| --- | --- |
| * SAP R/3, 4.7, ECC6, S4 HANA
 | * Definition, Scope, Testing, Go-Live Coordination
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| * SD, MM, APO, SCM, SM, GTS (11)
* OTC and CSM
* APO/ATP In R3 and ECC
* UAT Testing
* Sharepoint
 | * Training / Doc/umentation Development and Delivery/SAP LMS training
* DOD Aerospace and Defense/Honeywell/Goodrich/Meggitt
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| * LSMW Loading
* Sanctioned Party List Screening
* Embargo
* Legal Control, EAR and ITAR
 | * RESITE Training Tool Documentation Preparation
* 27 yrs SD and **Logistics**
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Summary of Professional Experience and Business Contributions

**TEL-US SD-**

August 2021-May 2022

**Hired for GTM/GTS Experience**. Working on Power User and User Acceptance Training for October Go-Live. Used Malsey Templates to load Data into S4 instead of LSMW. Then worked in Training Department for helping existing users with UAT. Roles and responsibilities: Validated S4 Hana Fiori SD Screens for input created by Deloitte

**insoursys Consulting**

May 28-June 21 2021

S4 Hana Project for Avantor/Nusil

Roles and Responsibilities: **GTS consultant Did discovery work with client**

**York Consulting SD-GTS** Minnesota

March 2019-October 2019

Abbott Labs GTS Consultant, Interface guidance. Worked with SME’s

SAP Version ECC 6 GTS Version 10.5. We were creating an interface to have an outside system create licenses when needed.

My roles and responsibilities were to Help with Sales Data Extract requirements, MM requirements consulting. Required more attributes for materials.

Automation of license creation using outside of SAP software

Update of licenses based on status of license (Active, Expired, Entered but not Active)

I did not work with the users for support here.

**Cognizant Consulting** GTS Consultant

 Oct 2018

CSL Behring King Of Prussia, Pennsylvania

S4 Hana version of SAP. Support of GTS version 11 testing for CSL Behring sites

**NTT Data**

August 2017-Oct 2017

SAP Version ECC 6 GTS Consulting at Honeywell. My role was Functional Specs needed for another division of Honeywell that was not part of original GTS implementation.

**Meggitt USA** **SD -GTS Training and Testing in ECC**

February 2013 –June 2017

***GTS Functional Team Lead***

Instrumental in Deployment of GTS (Global Trade Services) to existing SAP ECC 6 sites within Meggitt globally. Since this was an Aerospace Company, we had an R&O responsibility to ensure that GTS did not get in the way of SM. We received the repair part, created a notification and Service Order. The part went through the repair process, it was screened by GTS and returned to the customer. Deployed in waves. Wave II (Switzerland) Wave III, MPC Rockmart, Ga, Thomson Aerospace Saginaw, Mi, MSS Orange County, Ca. Wave IV, MCS Troy, In, MCS North Hollywood, Ca, MCS Corona, Ca. Wave VI, MSS OECO, Milwaukee, Or, MCS San Diego, San Diego, Ca. Wave VII Non-SAP feeder at MTSI, Suwanee, Georgia. I provided ongoing support for live GTS sites. Classification updates as required by Dept of Commerce and Deptt of State. Worked with Deloitte.

**Goodrich Aerostructures UTAS with HCL**  July – Nov 2012

San Diego, Ca.

**GTS 10.0 backfill/support for installed base users**

trouble tickets, system updates for HTS codes/globally, EAR and ITAR

ECCN and ITAR code updates/globally/master data updates/config changes

Aes for electronic customs filing

**Rosa P. Crouch | Page 3 continued…..**480.277.4097 (Mobile/Home) | rosacrouch@msn.com

**Previous Experience**

Earlier experience as a customer service representative and administrative assistant for Washington Natural Gas Company and sales/customer service professional within retail. *Earlier experience detail is available upon request*

Education & Professional Development

**Education: Liberal Arts Coursework,** Tacoma Community College, Tacoma, Washington

**Affiliation:** SAP Users Groups (ASUG)