**ROSSLYNE LOVE OKPU** .

AGILE COACH/SCRUM MASTER

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| **CONTACT**  San Antonio, Texas. (210) 550-4044  [loverosslyne@gmail.com](mailto:loverosslyne@gmail.com)  <https://www.linkedin.com/in/rosslynelove/>  **SKILLS**  Agile Framework (Scrum, Kanban). Agile Transformation.  Agile Estimation.  Scrum at Scale, Waterfall, SAFe. Agile Project Management.  Coaching & Mentoring. Team Empowerment. Conflict Resolution.  Risk Management. Problem-Solving. Backlog Prioritization. Backlog Management. Continuous Delivery.  Stakeholder Management & Engagement. Facilitation & Leadership.  Continuous Improvement. Release Planning/Management.  **TOOLS**  Jira & Jira Align. Confluence.  Mural. Miro. Rally.  Microsoft: Excel, Access, SharePoint, Spreadsheet, PowerPoint,  Microsoft Project. | **PROFILE**  Innovative Agile Coach, Scrum Master with over 8 years of experience and a robust skill set to drive successful Agile project transformation and deliverables. I excel in implementing and optimizing Agile methodologies such as Scrum, Kanban and SAFe, ensuring efficient team workflows and continuous improvement. Leadership abilities empower teams to reach their full potential, fostering collaboration and a culture of innovation. Strong communication and interpersonal skills enable effective stakeholder engagement and seamless coordination across cross- functional teams. Proficient in both Agile project management and traditional project management tools.  **EXPERIENCE**  **AGILE COACH/SCRUM MASTER** • JAN 2021-PRESENT.  CURRICULUM ASSOCIATES, NORTH BILLERICA, MA (REMOTE)   * Implement and optimize Agile methodologies, including Scrum and Kanban to improve productivity and project outcomes. * Facilitate 100% Daily Stand-up meetings, Sprint Planning, Sprint Reviews, Sprint retrospectives, to promote transparency, collaboration and continuous improvement. * Coach and mentor global team members on Agile Principles, practices and self-organization, fostering a culture of learning and innovation. * Monitor and report project progress, risks and dependencies to senior management, facilitating informed decision-making. * Decompose problems into manageable tasks from ideation to execution. Organize for optimal delivery, prioritize and negotiate Product Backlog Items (PBI), facilitate progress, identify and address obstacles. * Collaborate with Product Owners and stakeholders to prioritize backlog items, manage expectations and ensure business alignment. * Engage in cross teamwork to ensure all product needs are captured and liaised between project team resulting in a 30% increase in project success rate. * Works at PMO office supporting with various tasks as needed. * Supports Release Train Engineer (RTE) with Scrum of Scrums, Art Sync & updates Scorecard to reflect current Epics status. |

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| **EDUCATION**  **Our Lady of the Lake University. San Antonio, TX, 2013.**  BSc. Communication Sciences.  **Catholic University. Yaounde, Cameroon, 2008.** M.Sc. International Relations.  **University Of Buea. Buea, Cameroon, 2006.** BSc. Public Administration.  **CERTIFICATIONS**  **Certified SAFe 6 Practice Consultant (SPC).**  Scaled Agile.  **Certified Agile Coach (ICP-ACC)**  ICAgile.  **Certified in Agile Team Facilitation**  (ICP-ATF)  ICAgile.  **Certified Scrum Product Owner (CSPO).**  Scrum Alliance.  **Certified SAFe 6 Scrum Master (SSM)**  Scaled Agile.  **Certified SAFe 5 Scrum Master (SSM)**  Scaled Agile.  **Certified Scrum Master (CSM)**  Scrum Institute. | **SCRUM MASTER** • JAN 2018- JAN 2021  IDEA PUBLIC SCHOOLS, SAN ANTONIO, TX   * Led and facilitated deep dive sessions with 3 internal teams (Product, Engineering, Support & Operations) with external Gateway contacts in the development process. * Increased engagement by 33% through maintaining open lines of communication between teams and management. * Facilitated all Scrum Ceremonies and Release Planning for API integration. * Supported and worked with Product Owners to maintain a refined Product Backlog, defined User Stories and Acceptance Criteria. Increased productivity by 20 - 50%. * Led and assisted 11 team members work more effectively by skillfully removing impediments and distractions that may impede team from meeting goals in execution of high-profile project. * Supported 9 team members onshore/offshore 24/7 for application support and reduced tickets/incident cases by 70% through improved forecasting.   **PROJECT MANAGER** • JUL 2017- DEC 2017  URBAN CAPITAL PARTNERS, SAN ANTONIO, TX   * Project Manager for 3 development teams (ETL, RPA, and infrastructure) spanned across 3 different projects. * Interfaced with 3 Product Owners on an active base to prioritize and validate User Stories, Acceptance Criteria. * Resolved team conflict, motivate cross-functional teams, and understand project objectives to produce high-quality deliverables resulting in a 25% increase in team efficiency. * Participated in planning of various work streams such as RPA for automation, ETL. * Analyzed internal processes, identified automation opportunities, defined RPA value proposition to improve automation potential, and recommend RPA approach/strategy. * Protected development team from outside distractions, Identified and removed impediments faced by team, settled team conflicts, and maintained focus on product backlog project items and sprint goals.   **SCRUM MASTER**• MARCH 2015- JUN 2017  JP MORGAN CHASE, SAN ANTONIO, TX   * Supported the successful migration of 50+ cloud applications from an on-premise environment to a secure public cloud infrastructure. This resulted in improved efficiency of 30%. * Worked closely with 2 project managers and technical leads to clarify requirements for data migration, application migration, and business process migration to AWS cloud environment. * Facilitated Scrum Ceremonies including Sprint Planning, Daily Standup, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning. * Monitored burndown charts, KPIs, tracked progress, maintained velocity statistics using various tools. |