

Raj Ganga

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Coupa/Ariba certified resource.

Summary

Raj – Ariba Techno-Functional consultant with over 16 years of industry experience in software development and Integration with ERP packages of Ariba and Coupa modules. and also experience in managing multiple tasks and meeting crucial deadlines. My expertise includes designing, developing, and implementing Ariba/Coupa applications.

Career Competences

- ❖ Worked for industries such as pharmaceutical, health care, and manufacturing industries.
- ❖ I have worked on various aspects of the application design and development cycle with both functional and technical expertise in Ariba Buyer, Invoicing, Contracts, SLP, and Sourcing process set up.
- ❖ IT experience in Supply Chain and Implementation of SAP Ariba Cloud Applications and Commerce Network.
- ❖ Experienced in support activities of SAP Ariba “Procure to Order” , “Procure To Pay”, SLP, and Sourcing Template configuration.
- ❖ Implementation experience of the Service Sheet Procurement Process.
- ❖ Expert in Design, development, and supporting Ariba application modules.
- ❖ Experience in transitioning from Ariba to Coupa implantation project.
- ❖ Led the efforts to configure Ariba Cloud Integration Gateway (CIG) and data uploads from ERP.
- ❖ Integration experience between Ariba and S4 Hana.
- ❖ Served as an Ariba System Administer on UNIX platforms / Maintained Ariba Production, Development, QA / UAT, and Training instances.
- ❖ Implemented end-to-end ReqImport, Receipt, PO Create/Change/Cancel to Ariba cloud environment using ITK /Backend system
- ❖ SAP ARIBA Techno-Functional Knowledge
- ❖ Exceptional communication and networking skills
- ❖ Successful working in a team environment, as well as independently
- ❖ The ability to work under pressure and multi-task
- ❖ Excellent Project Management skills. Handled a team of 10 people with effective leadership and driven success of project completion.
- ❖ Agile | Waterfall | SDLC working knowledge
- ❖ Strategic Planning
- ❖ Visual Presentation.
- ❖ Experienced in all phases of Problem resolution / Production support (both internal and end-user support).
- ❖ Technical experience on TIBCO 4.1, JAVA, JDBC, Java Scripts, AML, AQL, SQL, XML, JSP, HTML,UNIX, IBM Websphere, IBM weblogic.

Core competencies:

- ❖ Comprehensive knowledge of the methodologies and principles of change management.
- ❖ Solid knowledge of how people go through the change and change management process.
- ❖ In-depth knowledge of project management tools, approaches, and phases of the project lifecycle.
- ❖ Exceptional communication, problem-solving and root-cause identification skills.
- ❖ Managed multiple multicultural and global projects involving language and cultural variances.
- ❖ Possess strong analytical and decision-making skills.
- ❖ Excellent team player and can work effectively at all levels in an organization.

Project Highlights

Allegiant Air, NV, USA
Ariba Techno/Functional Consultant

04/2022 – Till date

Responsibilities:

1. SAP Ariba full suite integration with S4 implementation project.
 - a. Implemented Supplier onboarding process
 - b. Implemented Sourcing template configuration based on business needs
 - c. Set up the Contract module process
 - d. Provided training to the Business team
 - e. Implemented P2P end-to-end process

Love's, TX, USA
Ariba Consultant

02/2021 – 03/2022

Responsibilities:

- ⤴ Conduct Workshop, Prepare Business blueprint and Functional Specifications, Conducting UAT, Cutover activities, Go-Live and Hypercare support. System.
- ⤴ Configuration Setup: Master Data Setup, Template Configuration, Workflow Setup.
- ⤴ Involved in technical configuration changes for the Canada/Australia Ariba Roll outs.
- ⤴ Designing and configuring integration between Ariba P2P and Ariba Network with Suite On Hana
- ⤴ Worked on break fix issues between Ariba/S4Hana interface.
- ⤴ Worked post go-live enhancement requests using Agile methodology.
- ⤴ Part of Ariba Cloud Integration Gateway (CIG) configuration and performed data loads to Ariba realms.
- ⤴ Designing and configuring Integration between Ariba P2P and Ariba Network with Suite On Hana
- ⤴ Driving Ariba Implementation Portfolio such as:
 - Solution Architect
 - Lead Design Workshop, Finalize Designs; BRDs and FS; User Stories Plan,
 - Review and Delivery of RICEFW object lead UAT,
 - SIT sessions in partnership with PMO
 - Cut over activities, Data Migration, Go-Live and Hyper care support

KPMG , Frisco TX, USA
Coupa Techno-Functional Consultant

05/2020 – 01/2021

Responsibilities:

- ⤴ Conduct Workshops, Prepare Business blueprint and Functional Specifications, Conducting UAT.
- ⤴ Work with Ariba Shared services team to configure and validate the workflows.
- ⤴ Prepare and publish systems project status reports along with capability to present to upper management.
- ⤴ Work closely with Procurement operations on overall process improvement and changes.
- ⤴ After the implementation prepared Quick Reference Guides/Videos and trained Buyers, Procurement Team, Finance and Accounts Payable teams.
- ⤴ All the set-up is rolled out to multiple departments and demographics of the client creating and/or uploading the Master Data as needed configuring the processes/Approval flows as needed and Training new users of the system.
- ⤴ Generac consolidated the data and process for Indirect and Direct vendors using the Coupa P2P and Ariba SLP module
- ⤴ Involved in Implementation, Support, and Testing for Coupa
- ⤴ As a solution architect we have designed 2 different processes into one combined process based on the Type of Material.

- ⤴ Since we need to enable the Business Partner feature in SAP ECC to integrate SLP with ECC. We also did the data cleansing on vendor records. We also created a Business Partner for all the existing vendors in SAP.
- ⤴ Numerous forms such as USA Vendor Profile, Mexico Vendor profile, Vendor extension to new company codes, Bank Details Update form, etc, were built to make this implementation successful.

JUUL, Frisco TX, USA
Ariba Consultant

01/2020 – 05/2020

P2P Implementation project.

- ⤴ Discussing client business stakeholders to understand the business cases for the implementation project.
- ⤴ Implementing design and process flow for the provided business cases.
- ⤴ Prepare and publish systems project status reports along with the capability to present to upper management (Steer-co; sponsors meet etc.)
- ⤴ Configuration Setup: Master Data Setup, Template Configuration, Workflow Setup.

US Defense Contractor, TX, USA
Ariba Consultant

10/2019 – 01/2020

Responsibilities:

- ⤴ Main go-to person for the Ariba post-go-live activities.
 - ⤴ Worked on break-fix issues between Arib/S4Hana interface.
 - ⤴ Resolving Ariba P2P critical issues by implementing new business processes.
 - ⤴ Coordinating with business analyst for implementing new configuration in P2P
 - ⤴ Addressing P2P-related queries to business stakeholders
 - ⤴ Customized critical approval flow for the business
 - ⤴ Configuring invoice exception based on AP requirement
 - ⤴ Reloading entire user and vendor data
 - ⤴ Resolving ASN configuration issues.
 - ⤴ Resolving issues related to the service sheet & SIM module.
 - ⤴ Involve and Managing Multi-tasking on daily Ariba issues.
 - ⤴ Implemented end-to-end ReqImport, Receipt, PO Create/Change/Cancel to Ariba cloud environment using ITK /Backend system
 - ⤴ Implementing SQL and Shell Scripts for ReqImport, PO extract, and Receipt Extract.
 - ⤴ Worked on field mapping between the backend system and Ariba for a cloud implementation project
- Design the data flow for the P2O process.

BOSE, Plano TX, USA
Ariba Consultant

01/2018 – 10/2019

Responsibilities:

- ⤴ Performing Ariba admin activities
- ⤴ Technical Integration support of Ariba and SAP ECC system
- ⤴ Addressing daily reported issues from end users
- ⤴ Involved in process improvements after Ariba go-live
- ⤴ Involved in technical break-fix issues between Ariba and ECC system
- ⤴ Resolving vendor-related issues in the SIM module
- ⤴ Resolving business queries on P2P process

Staples, Inc. Framingham, MA, USA
Coupa Admin

8/2014 – 12/2017

Responsibilities:

- ⤴ Providing user guidelines line on the Coupa Source to Pay process.
- ⤴ Performing End to End testing after every Coupa upgrade of the project
- ⤴ Going through each release of document and conducting session with different stakeholders about the new Coupa release changes
- ⤴ Resolving downstream integration-related issues.
- ⤴ Preparing test data for all integration testing.
- ⤴ Bug fixing and support activities for Ariba Buyer 9r1 application
- ⤴ Customization on Requisition, eform, Travel & expense and Invoicing module
- ⤴ Involved in various phases during the transition from Ariba to Coupa application
- ⤴ End user support daily.
- ⤴ Developed API integration for extracting transaction data from coupa application to the downstream system
- ⤴ Providing technical support for coupa application.
- ⤴ Preparing test cases and executing them on each instance
- ⤴ Going through the release note and coordinating with coupa team for upgrade activities
- ⤴ Testing Source to Pay process after each upgrade of Coupa.

**Bank Of America, Charlotte USA/ Bangalore India
7/2014**

11/2011 -

Developer/ Tech Lead

Responsibilities:

- ⤴ Design/Coding based on the business requirement for each release in buyer.
- ⤴ Owned complete requisition bug fixing as part of SAP-Ariba integration project.
- ⤴ Experienced in all phases of Problem resolution / Production support (both internal and end-user support)
- ⤴ Bug fixing as part of Ariba and SAP integration
- ⤴ Developed new scheduled tasks for the Fixed asset requisition process
- ⤴ Coordination with the client daily to update/gather day-to-day activities.
- ⤴ Coordination with the business team to provide effective technical and functional solutions.
- ⤴ Conducting meetings with clients every week and tracking each action item.
- ⤴ Involved in support activities during SAP-Ariba go-live.
- ⤴ Involved in fixing production severity issues after the go-live and making sure that closing defects in QC within a defined time
- ⤴ Worked on Change Request and made sure that they go into a higher environment as defined in every release of the project.
- ⤴ Preparing process documents as and when required.
- ⤴ Always been a main go-to person in the team for all resources – day-to-day administrative activities on the project.
- ⤴ Worked on enhancements and customizations for BOA requisition module
- ⤴ Involved in upstream supplier scorecard project.
- ⤴ Implemented Supplier Performance Management to determine supplier value, mitigate supplier risk and reduce costs. I have been part of the project from the workshop, creating templates, and creating custom questions until go live
- ⤴ Created templates based on the type of category for Contract Workspaces and Sourcing Projects, by defining subprojects, tasks, teams, Non assembled documents, Assembled documents, Surveys, Scorecards, and forms
- ⤴ Responsibility includes, designing and supporting adaption of the changes required by the Implementation of Supplier Performance Management and Security upgrades on Contract Workspace and Projects.

**Credit Suisse Bank / Zurich, Switzerland
Functional Consultant**

09/2010 - 11/2011

Responsibilities:

- ⤴ Implemented and designed the business workflow for the data archiving.
- ⤴ Implemented critical functional documents for data archiving
- ⤴ Prepared Test Plan, Test design, and Test cases for the Archiving business data
- ⤴ Involved in planning and preparing test cases for the decommissioning Ariba application
- ⤴ Providing effective support for the data migration from Ariba to the People-soft application
- ⤴ Fixing Production transaction issues daily individually
- ⤴ Execution of end-to-end SOX testing on every release.
- ⤴ Preparing effective AQL queries for providing new reports to management to analyze the procurement spend.

**M&T Bank,
Buffalo, NY,USA
Technical Lead/Developer**

03/2008-09/2010

Responsibilities:

- ⤴ Involved in Ariba hardware size planning, installation and integration of Ariba Spend Management Products.
- ⤴ Successfully Implemented the upgradation of Ariba 8.2 to 9r1
- ⤴ Prepared Gap analysis, Interface document, Functional and Technical document for the 9r1 upgradation
- ⤴ Successfully migrated the Application code and data from 8.2 to 9r1 for both Downstream and upstream.
- ⤴ Involved in issues fixes after migration of 8.0 to 8.2 and 8.2 to 9r1
- ⤴ Implemented new development process end to end.
- ⤴ Understanding and reviewing detailed business requirements for 9r1 and providing technical solutions.
- ⤴ Implemented a new scheduled task to replace the TIBCO sheet to push payment data into a staging table.
- ⤴ Involved in Ariba cloud implementation project

**AstraZeneca, Wilmington, USA
03/2006-03/2008
Senior Developer**

Responsibilities:

- ⤴ Implementing Ariba Buyer, Ariba ACM, Ariba Analysis involving in all phases of the software project life cycle
- ⤴ Experience software Development of Ariba Buyer, ACM, Analysis, Tibco messaging Integration with ERPs
- ⤴ Design and Customization of Ariba Buyer Application Solutions according to business needs.
- ⤴ Understanding and reviewing detailed business requirements and providing technical solutions.
- ⤴ Worked independently on implementation for the new functionality such as PO resend, and eforms in Buyer.
- ⤴ Implemented new Buyer Reports, Tibco sheet to pull and push data from SAP.
- ⤴ Designed and Implemented end-to-end Travel and Expense module for the existing Ariba Application.
- ⤴ Designing the user interface in AML (Ariba Meta Language) and XML by implementing the object-oriented model for creating new objects, groups, and fields.
- ⤴ Developing Triggers, Java Classes, and ASP Pages for Ariba Buyer.
- ⤴ Customizing invoice process for the eform including workflow.
- ⤴ Customization of new Ariba ACM templates and creation new fact tables for the Ariba Analysis reports
- ⤴ Project migration through development, QA, UAT and Production environments.
- ⤴ Provide administrative support, interfacing support, programming support, and end-user acceptance testing support for Ariba Buyer v8.2.
- ⤴ Refreshing Local instances every week using the version control tool, VSS (Visual Source Safe).
- ⤴ Refreshing DR instance and maintenance of Production server
- ⤴ Applying Service packs on Ariba instances.

Caterpillar, Sandi ago,CA, USA
Technical Support and Developer

11/2005 - 03/2006

Responsibilities:

- ⤴ Solving the production issues on day-to-day problem tickets raised by the customers.
- ⤴ Preparing the Technical Design Documentation.
- ⤴ Creation of eForm, Design & Customization of UI
- ⤴ Writing new Scheduled tasks & organizing scheduled tasks in the particular schedules
- ⤴ Responsible for bug fixing.
- ⤴ Responsible for effective communication between the offshore & onsite teams
- ⤴ Preparing prototypes based on need by using HTML, core java, JSP, and SQL

Chevron Texaco, San Roman USA
Application PROD Support

11/2004 - 11/2005

Responsibilities:

- ⤴ Solving the production issues on day-to-day problem tickets raised by the customers.
- ⤴ Loading the catalogs, Suppliers and users' data into Ariba
- ⤴ Preparing test scripts and executing them.
- ⤴ Study and analysis of the specification provided by the client
- ⤴ Preparing the Technical Design Documentation.
- ⤴ Creation of eForm, Design & Customization of UI
- ⤴ Writing new Scheduled tasks & organizing scheduled tasks in the particular schedules
- ⤴ Installation of Ariba Spend Management & Configuration.
- ⤴ Responsible for bug fixing and deploying into the servers for the requirement issue fixes.
- ⤴ Responsible for effective communication between the offshore & onsite teams