Ramkumar Jaganathan

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## Total Experience: 18+ Years

# Profile Summary

Highly experienced in Quality Assurance & Functional Testing in Oracle PeopleSoft HCM, Database Testing, and Instrumental in conducting Test Engineering activities from Requirements, Fit Gap Analysis to Test Closure Phase. Equipped with DB skills, experience in conducting database testing, extensively involved in Automobile, Banking and Healthcare domain projects. Acquired Selenium & Python Automation testing skills, skilled in Test scripts development, execution, and maintenance activities.

# Core Skills

## Top Skills (Technical/Nontechnical skills)

* Manual Testing, Automation Testing using Selenium & Python
* ERP - PeopleSoft Functional Testing
* ERP - Oracle HCM Cloud Functional
* ERP - Workday HCM Functional Testing
* Database Testing SQL (Oracle & DB2), PL/SQL, Hive, Big Data
* Web Services Testing using SOAP UI & Ready API tool
* ETL Testing using Ascential DataStage Director
* Extensively used HP ALM Tool to Manage the Test Scenarios and Test Cases and RTM

## Key Roles Performed

Senior QA Lead

* Manual Testing
* Database Testing SQL (Oracle & DB2)
* Automation Testing

## Domain Experience (if applicable)

* Banking / Financial, Product based – 5 years
* Healthcare – 3 years
* Automobile – 5 years

**Certifications (Professional Activities, Certifications, and Training Attended)**

* PeopleSoft Certification
*  Oracle Cloud Infrastructure Certified
*  Scrum Alliance Certified Scrum Master
*  DXC Automation Testing (QTP)
* **PROMPT** Certification (PMP Preparatory Training and Certified)

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# Professional Work Experience Dates

** Aug’23 – Till Date**

**# Simple Truck Tax Project, CA, USA**

## Project Description:

Simple Truck Tax is an online e-filing service provider to file your HVUT in the simplest way you ever encountered. We are no different in the solution we provide. We are so simple in the service we offer. STT is platform to file your 2290, 8849 and get your VIN correction done. It saves your time and money with easy filing steps helps anybody to file with ease.

## Roles & Responsibilities:

* Understanding the business requirement and involving the Analysis, Design, and testing phases.
* Verifying & Validated Database Objects based on requirement.
* Verifying the online e-filing link and Validated VIN correction
* Data load testing are performed to ensure the performance
* Validating Integration Objects to Establish Connection between AWS S3 to Snowflake.
* Providing support for any production issue.
* Preparing documentation for new requirement to get UAT approvals.

** Nov’22 – Jul’23**

**# CFT HR DATA Account**, **Paris, France**

**HR DATA Team**:

## Project Description:

HR DATA Projects involve SG Bank related PeopleSoft HR data flow from upstream and processed in Big Data platform and transformed to downstream applications which involves various Verifications and Data Validations to generate Report and test Web Services.

## Roles & Responsibilities:

* Validate PeopleSoft HR Data using Python Automation Script and debug the script.
* Verify and Run Ready API Groovy Scripts to generate report based on the validation.

** &  2012 - 2022**

**#  Client**, **CA, USA**

CASA, RADA, BCS/MBI, RFS2.0 Projects

**HPTS Team**: 2021 – 2022

## Project Description:

CASA, RADA, BCS/MBI, MMM, RFS2.0 Projects involve Kaiser Healthcare related test data processed in ETL tool and tested the generated Report and tested Web Services to access the Patients Healthcare Details.

## Roles & Responsibilities:

* Lead the Testing Team and reviewed Test Scenarios/Test Cases/Test Script/Test Results/Test Report in RTC along with Defect Summary Report.
* Reviewed Groovy Scripts and Managed KP specific Webservices using SOAP UI and Ready API tool.

**#  Client**/ VCPS (Agile Project), FIS Modernization,

FCA Account/ PS HRMS Modernization, GST Project (Automation) 2015 - 2021

## Project Description:

GST Project is aligned by Java applications, Database and Interface. Connected Database will be used to storing and retrieving the PBD information. Real time interface to send the quotation information to PBD system via a real time batch process or using a web service call. Since, these systems are tightly coupled and have multiple data integration points with different systems.

## Roles & Responsibilities:

* In GST Project, understood the Application and automated all the Regression Test Cases into Regression Test Script using Selenium tool and executed all the automated Regression Test Suite and generated the Test Results/Test Report.
* In FIS Project, based on the requirement conducted thorough DB level Testing as the Source Database is in Mainframe and Target Database is projected to Java Application.

**#  Client**/ UK & Ireland Neo Integration Project

Pfizer Account/ Zoetis TSA Divestiture Project 2014 - 2015

## Project Description:

The project goal is to Divestiture & Support the Transitional Services Agreement (TSA) between Pfizer and Zoetis. Pfizer will continue to maintain Zoetis colleagues and contractors’ data in PeopleSoft as active colleagues and contractors through the automated process so as to support the data requirements of the downstream systems and applications through the full TSA period.

## Roles & Responsibilities:

* In Pfizer Project, Created Functional test scripts and executed the test cases and logged defects. Interacted with Onsite /Team and Client via mail, Chat & Conference calls till the Project Go Live.
* Prepared Test Data and sent Questionnaires to business &Validated Interfaces across EMEA, APAC and CALA markets.

**#  Client**/ Service Master Project 2012 - 2013

## Project Description:

Aon Hewitt is a leader in Human Resources consulting & outsourcing Industry and has decided to migrate from JD Edwards to PeopleSoft 9.1. The application scope covers the core modules of PeopleSoft that includes NA Payroll, Leave Accruals (Interfaces, Extensions, Customizations, & Reports).

## Roles & Responsibilities:

* In Service Master Project, lead the Team and ensured end-to-end application testing manually and initiated the Defect Triage Call with Onsite Coordinator & discussed the with Analysts & Developers.

# & 2006 - 2012

## Roles & Responsibilities

* In SMART Project worked on ETL Testing. Manually Tested the Source & Target Database with required validations.
* Analyzed ETL Jobs & verified the Log outputs in Ascential DataStage Director.

** &  2004 - 2006**

## Roles & Responsibilities

* Tested the Incidents/Tickets in the entire environment. e.g., BOT environment, Oracle, DB2/OS390, MSS, & Sybase and notified Release Engineering Team once test completed.

# Work Rewards/Recognition

* Received appreciation mail from Paris onsite Team @ Societe Generale
* Received several Accolades Rewards and Kudos, Spot Awards in CSC/DXC
* Received Bank of America Global Recognition Awards
* Received Applause and got a chance to travel to Onsite during my tenure with Oracle

# Education

## B.E., MBA. ,

University of Madras, India