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| |  |  | | --- | --- | |  | Renjesh Raju  Release Manager/DevOps Engineer |  Profile  * Highly skilled and results-driven professional with a demonstrated track record of delivering quality products and elevating operational standards in complex work environments. A meticulous planner of impactful releases and a proven leader with the ability to inspire teams. Excellent communication skills to set clear work expectations and align teams with the company vision. Dedicated to offering constant software improvements through hands-on leadership and technical management.  Employment HistoryTechnical Release Manager, Nuna Inc, San Francisco November 2021 — June 2023   * Owned end-to-end release life cycle, coordinating between teams (Solutions, Product, Engineering, Quality, Release Engineering) for scoping, scheduling, implementing, and troubleshooting. * IT software and application delivery using Plutora platform. * Designed and implemented new branching strategy, scaling releases from monthly to weekly. * Ensured timely and clear release communications internally and externally to customers. * Resolved roadblocks to improve release timeline and quality. * Facilitated release meetings, including Go/No-Go reviews and retrospectives. * Managed production releases across clients and products, focusing on release details. * Implemented quality gates and optimized processes/tools for timely, high-quality releases. * Prepared release artifacts and conducted retrospectives/postmortems. * Defined and monitored release KPIs and metrics. * Updated infrastructure using Terraform, built Docker container images, and deployed to AWS. * Collaborated with other teams (Engineering, QA) to identify early quality issues. * Developed scripts (Bash, Python) for automating operational tasks. * Evaluated new technologies with vendors for enhancing IT infrastructure. * Apply SAFe practices to optimize release processes, facilitating Agile Release Trains (ARTs), and ensuring efficient flow of value delivery. * Monitored system logs and performed corrective actions as needed.  Technical Release/Project Manager, LinkedIn Corporation, Sunnyvale May 2017 — November 2021   * Led complex SaaS projects/programs, ensuring efficient and timely release of high-quality software. * Apply SAFe practices to optimize release processes, facilitating Agile Release Trains (ARTs), and ensuring efficient flow of value delivery. * Implemented release scalability strategy, transitioning from monthly to weekly releases for increased agility and faster time-to-market. * Resolved team conflicts, fostering a positive and collaborative work environment through constructive feedback. * Managed end-to-end SaaS release management, implementing continuous DevOps practices for streamlined software delivery. * Developed comprehensive documentation, including best practices and procedures, for definable and repeatable deployment processes. * Implemented global customer organization and finance/legal requirements, successfully driving projects from concept to completion. * Coordinated a diverse Scrum team of 11 developers and admins, ensuring efficient backlog grooming and sprint planning. * Led cross-functional initiatives, integrating SaaS applications with third-party services for enhanced system functionality. * Acted as a liaison between development team and business stakeholders, facilitating effective communication and alignment. * Ensured compliance with industry regulations, such as GDPR, to safeguard data privacy and maintain regulatory standards. * Provided leadership and guidance in cross-functional initiatives, driving collaboration and achieving project objectives.  Release and Deployment Specialist, Salesforce, San Francisco January 2016 — April 2017   * Work on deployment technologies to develop and automate scalable build and deployment systems to improve development process. * Support internal teams to triage and fix platform level bugs. * End-to-end SFDC release and environment management * Work with internal Scrum teams to define and translate business requirement to Salesforce solutions. * Oversee all aspects of project life cycle from initial kick-off through requirements analysis, design and implementation phases of projects. * Create and publish release notes and release communication. * Conduct Release Readiness reviews, and Business Go/No-Go reviews * Implementing various Agile & Continuous Delivery practices and disciplines * Communicate status and schedules, manage risks, evaluate trade-offs, and call out impediments considering product features and third-party dependencies. * Involved and active participant in environment provisioning strategy * Managing and maintaining CI/CD pipeline using Jenkins * Build, coach, and mentor an international team of Release Engineers/Admins * Implemented various Agile & Continuous Delivery practices and disciplines.  Salesforce Release Manager, RR Donnelley, Bloomington March 2015 — January 2016   * End-to-End Salesforce Release and deployment ownership * Apply SAFe practices to optimize release processes, facilitating Agile Release Trains (ARTs), and ensuring efficient flow of value delivery. * Maintain and improve CI/CD pipelines for Salesforce Platform * Contributes to improvements in release automation strategy, such as approach to source control, test automation, code analysis, deployment, etc. * IT software and application delivery using Plutora platform. * Executes build, package and deploy for all Prod/stage releases. * Hands on change/release management activities on enterprise Salesforce.com platform * Establish, maintain and supports continuous integration pipelines and Tools. * Administer Salesforce.com instances. * SOX audits in Salesforce environment. * Developed and implemented comprehensive release management processes to ensure successful, on-time delivery of software releases. * Implemented an automated deployment and release process that reduced time-to-deployment from 1 day to 6 hours.  Technical Analyst, Accenture LLP, Bloomington March 2013 — March 2015   * Led Salesforce Sales/Service cloud implementation and provided ongoing support. * Led a Scrum team in gathering, prioritizing, and implementing business requirements from partners and stakeholders. * Designed, documented, built, tested, and deployed enhancements to custom objects, page layouts, workflows, alerts and notifications, validation rules, email templates, triggers and workflows, reports, views, and dashboards. * Proactively communicated and collaborated with clients and technical teams to evaluate scalable solutions, propose quick fixes, and develop new business processes. * Coordinated and managed a governance and change management model for a rapidly growing environment. * Defined and implemented a Salesforce environment strategy that increased release velocity by 25%. * Managed Salesforce environment strategy and provided ongoing management. * Took responsibility for Salesforce outages and implemented an escalation matrix. * Participated in Salesforce forecasting and tri-annual release testing and preparation. * Supported and trained end users and peers on the Salesforce.com application. * Developed a dashboard to provide stakeholders with an overview of key performance indicators.  Release Manager, Accenture India, Bangalore April 2010 — March 2013   * Developed and managed a release management methodology. * Led release readiness reviews and business Go/No-Go activities. * Executed deployment plans and checklists. * Monitored release key performance indicators (KPIs). * Maintained the release calendar and reported to stakeholders. * Implemented improvements in the release process.  UNIX Administrator, Fidelity National Information Services, Mumbai January 2008 — January 2010   * Installed and upgraded Solaris on Sparc and x86 hardware. * Managed user administration and security authorizations. * Developed system tools and shell scripts for automation. * Ensured 100% uptime for production servers. * Monitored database synchronization.  QA Engineer, Logic Mance Solutions Pvt Ltd, Trivandrum January 2007 — December 2007   * Prepared and executed test cases, reported bugs. * Performed functional, sanity, and regression testing. * Managed defect tracking and communication.  EducationBachelor of Engineering, University Of Kerala, Kollam August 2002 — June 2006  Bachelor of Engineering - Information Technology CertificationsPMI Agile Certified Practitioner (PMI-ACP) ® from Project Management Institute(PMI)Certified ScrumMaster® (CSM®) from Scrum AllianceITIL V3 Foundation from APMG InternationalSun Certified System Administrator from Sun Microsystems (Oracle)Salesforce Certified System Architect from Salesforce.comSalesforce.com Certified Advanced Administrator from Salesforce.comSalesforce Certified Platform Developer I from Salesforce.comCoursesDevOps Foundations by LinkedIn LearningDevOps Foundations: Lean & Agile by LinkedIn LearningCloud Architecture: Core Concepts, LinkedIn LearningAgile Scrum Foundation by SimpliLearnAgile Development Practices by LinkedIn LearningAzure Enterprise Development: 1 Governance and Infrastructure Deployments by LinkedIn Learning | Details Brentwood, United States +16184130392  [renjeshraju@gmail.com](mailto:renjeshraju@gmail.com) Links [Linkedin](https://www.linkedin.com/in/renjeshraju/) Skills  |  |  | | --- | --- | | Git/GitLab/Github | | |  |  |  |  |  | | --- | --- | | Amazon AWS | | |  |  |  |  |  | | --- | --- | | Release Management | | |  |  |  |  |  | | --- | --- | | DevOps | | |  |  |  |  |  | | --- | --- | | Shell Scripting | | |  |  |  |  |  | | --- | --- | | Agile Methodologies | | |  |  |  |  |  | | --- | --- | | JIRA/ClickUp | | |  |  |  |  |  | | --- | --- | | Microsoft Office/Google Suite | | |  |  |  |  |  | | --- | --- | | Jenkins | | |  |  |  |  |  | | --- | --- | | Confluence/Smartsheet/Lucid Chart | | |  |  |  |  |  | | --- | --- | | Service Now | | |  |  |  |  |  | | --- | --- | | Customer Relationship Management | | |  |  |  |  |  | | --- | --- | | Prometheus/Grafana | | |  |  |   7   |  |  | | --- | --- | | Ansible/Terraform | | |  |  |   536   |  |  | | --- | --- | | Plutora platform | | |  |  |   80 |