

CAREER OBJECTIVE:

To give my Software QA Tester a boosting carrier by joining eminent and highly professional software company and contribute to the success of the company by sharing my technical expertise and in coordinating projects with team members by my outstanding performance.

EXPERIENCE SUMMARY:

- 6+ years of experience in the IT industry as a QA Automation Engineer.
 - Proficient in using automation testing tools such as Selenium WebDriver, Appium, Cypress, and REST API to develop automation testing scripts for web, mobile, and API-based applications.
 - Strong experience in using programming languages like Java and JavaScript for test automation.
 - Well-versed in different management scenarios such as Change Control, Quality Assurance, Defect Tracking, System Integration, and Task Scheduling.
 - Extensive experience in reviewing and analyzing business requirements, creating test plans, test cases, and test scripts.
 - Professional expertise in different types of testing such as Functional Testing, Integration Testing, System Testing, Smoke Testing, Regression Testing, and Performance Testing.
 - Excellent experience in troubleshooting software applications for business functions in major areas of business and enterprise wide.
 - Ability to adapt to new environment quickly, strong team player, good communication, good analytical and computation skills, enthusiastic learner, confident, sincere and committed.
 - Outstanding communicator with extensive experience in customer service as well as ability to identify, develop and enhance client relationships.
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SKILLS

Automation Tools	: Selenium WebDriver, Appium, Cypress, REST API, Postman
Programming Languages	: Java, JavaScript
Testing Frameworks	: TestNG, JUnit, ATF (ServiceNow)
Test Management Tools	: JIRA, TestRail, Zephyr, HP Quality Center
Build Tools	: Maven, Gradle
Version Control Tools	: Git, SVN
CI/CD Tools	: Jenkins
Web Technologies	: HTML, CSS, JavaScript, JSON, XML
Databases	: MySQL, Oracle, MongoDB
Operating Systems	: Windows, Linux, MacOS
Cloud Platforms	: AWS

EXPERIENCE

QA Automation Engineer | Jan 2020-Till date

GE Healthcare- Wauwatosa, WI

Responsibilities:

- Collaborated with development and product teams to understand the product requirements and create test plans, test cases, and test scripts.
- Update and maintain a comprehensive testing protocol for ServiceNow instance upgrades with the purpose of certifying all applications for use after the upgrade is completed.
- Overall responsibility for the successful planning, execution, monitoring, control, and closure of all technical tasks related to configuration and implementation of all aspects of the ServiceNow platform.

- ServiceNow Testing Experience in Various modules (e.g. Change, Incident, Knowledge Problem, CMDB, IT Asset Management).
- Strong Understanding of ITAM (IT Asset Management).
- Responsible for writing and maintaining Selenium WebDriver scripts for regression and functional testing using Page Object Model framework.
- Identified, Reported and Tracked Defects using Quality Center/ALM test management tool.
- Developed test code in **Java** language using Eclipse IDE and TestNG framework.
- Experience with **Mobile** Compatibility testing and **Mobile** application testing - iPhone, iPads /tablets.
- Actively participated in **Agile**/Scrum ceremonies and contributed to process improvements.
- Worked with cross-functional teams to resolve issues and ensure quality delivery of software applications.
- Participated in daily stand-up meetings and provided updates on testing progress.

Senior Software Test Analyst | Aug 2019 – Dec2019

FIS GLOBAL - Milwaukee, WI

Responsibilities:

- Develops, maintains and upgrades manual or automated test scripts, utilities, simulators, data sets and other programmatic test tools required to execute test plans.
- Testing the UI developed by IBM **core** side.
- Test plan, test cases preparation and test report creation based on testing such as integration, regression testing, Functional, Front and backend testing.
- Performs usability testing for total system performance, reliability, scalability and security.
- Controls and manages own daily test activities.
- Provides internal quality assurance.
- Worked as a mainframe tester with automation knowledge under UFT.
- Organizes and maintains the test script library.
- Hands on working knowledge of Automation in Selenium, SOAP UI, **API**
- Exposed to Testing tools like JIRA and other Test Management tools.
- Knowledge and use of quality management methods, tools and technology used to create and support defect-free, application software that meets needs of client/business partner.
- Knowledge of basic principles, processes, phases and roles of application development methodologies
- Worked on primary database engines with a demonstrated ability to write complex queries to be used for data validation and troubleshooting.
- Knowledge of functions, features and components of existing and planned operating systems and applications.
- Worked in an **agile** development environment where developers and testing personnel work closely together to ensure requirements are met or exceeded.

Software Test Analyst | Jan 2019 – July 2019

Marquette Bank - Chicago, IL

Responsibilities:

- Gathered requirements documents such as business requirements and design document and other related documents.
- Reviewed the Test Basis, designed and documented Test Strategies, Test Plan, Test Cases and executed test cases.
- Developed test code in **Java** language using Eclipse, IDE and TestNG framework.
- Setup the Automation framework using Selenium to run test cases in multiple browsers and platforms.
- Responsible for identifying test cases for manual and Automation with Selenium WebDriver for Smoke Test, Functional and Regression Tests.
- Involved in testing the application utilizing the Scrum (**Agile**) methodology.

- Involved in Cucumber testing and defined the test scenarios and created the test cases in Test Manager.
- Involved in designing automation framework to be used in UI testing with Selenium.
- Added many front-end automation tests and BDD steps using Cucumber specification framework, TestNG, Appium and Java which decreased 75% of manual testing. Created and executed automation test cases using Selenium WebDriver/Cucumber framework for Web App and Appium / Cucumber for Mobile App.
- Worked on the Android module of the project where I was responsible for automating the app using Appium.
- Execute browser compatibility and regression tests using Selenium WebDriver for testing UI for every new build release.
- Identified, Reported and Tracked Defects using Quality Center/ALM test management tool.
- Manually tested, verified and validated that the product meets user requirements.

Associate Software Engineer | Jun 2016 – Dec 2017

Accenture - Hyderabad, India

Responsibilities:

- Developed Automation framework using Selenium Web Driver.
- Performed functional testing to identify various critical points in the application and automated it by using Selenium Web-Driver with TestNG.
- Created and enhanced numerous test scripts to handle changes in the objects, in the tested application's GUI and in the testing, environment using Selenium WebDriver.
- Created Selenium web-driver automation scripts using java to validate functionality on various browsers.
- Used BDD with Cucumber, Java and created feature files with scenario and scenario outline.
- Involved in performing Automation testing with emulators & IOS Simulators and Mobile Application testing using Appium. Also tested scenarios on real-time devices with automation scripts developed using Appium.
- Mobile automation of android and windows applications using Appium and Selenium WebDriver
- Developed and Implemented automation using Selenium WebDriver and Java. Used Eclipse IDE to develop & debug the code.
- Used Maven to build and run the Selenium automation framework. Once the script got over, framework used to send the automation reports over email.
- Involved in the Continuous Integration of the automation framework with Jenkins.
- Used Git as code repository and Code Collaborator to manage code reviews.
- Designed data-driven testing framework in Selenium and captured data dynamically from web controls.
- Created manual test cases, reviewed with different stakeholders to validate the functionality.
- Verified, edited and updated test data in new or existing systems before testing.

Manual QA Tester|Sep2015- May2016

Induco Solutions Pvt ltd, India

Responsibilities:

- Created and executed test cases for different software applications.
- Performed Functional, Regression, Integration, Smoke, and User Acceptance Testing (UAT).
- Developed and executed test plans and test cases to validate software functionality and requirements.
- Worked with product management to ensure business requirements were adequately represented in testing.
- Reported defects using bug tracking tools.
- Collaborated with developers to reproduce and resolve defects.
- Participated in daily Scrum meetings to report testing progress and issues.
- Conducted compatibility testing for different operating systems and browsers.
- Worked closely with the development team to ensure software quality and timely releases.

- Reviewed and analyzed business requirements and technical specifications.
- Created and maintained test documentation, including test plans and test cases.

EDUCATION:

B. Tech from Jawaharlal Nehru Technological University, Hyderabad, India.

Graduated in May 2015

GPA: 3.54

CERTIFICATIONS:

- SAS Certified from SAS Global Certifications.
- ISTQB- CTFL (Certified Tester Foundation Level) Certified.
- Basic **Java** Certified from NIIT.
- Online Course (Coursera) Certified on **API** Testing Using **Rest** Assured Test Automation and **API** Testing with Postman.

PROFESSIONAL ACHIEVEMENTS:

- Participated and certified in Microsoft/ Edukinect Yappa 2013. Hackathon-24 hours Coding Event
 - Participated in Various technical fests and achieved 2nd price in various coding competitions at reputed institutions.
 - Organized College Technical Symposium for Two consecutive years.
 - Participated in “Cyber Security & Malware Analysis” a 2-day workshop on ethical Hacking and Network Securities conducted by Indian Servers.
 - Attended one week training in Microsoft Technologies as a part of Microsoft Innovation Centre at college.
 - Member of Corporate Social Responsibility (CSR) team for Accenture.
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REFERENCES

Available upon Request

Swathi Pittala

- Melissa, TX, US

Contact Information

- bqy-udy-14m@mail.dice.com
- 2627017341

Work History

Total Work Experience: 9 years

- **QA** Automation Engineer GE Healthcare
Jan 01, 2020
- Senior Software Test Engineer FIS GLOBAL
Aug 01, 2019
- Software Test Analyst Marquette Bank
Jan 01, 2019
- **QA** Engineer Accenture / Tupperware
Jun 01, 2016
- Manual **QA** Analyst Induco Solutions Pvt Ltd
Sep 01, 2015

Education

- Bachelors | JNTUH

Skills

- **automation** - 6 years
- **sdet** - 6 years
- **qa management** - 5 years
- **scripting** - 6 years
- **apache maven** - 5 years
- **code review** - 5 years
- **framework** - 5 years
- **functional testing** - 5 years
- **test scenarios** - 5 years
- **xpath** - 5 years
- **compatibility testing** - 3 years
- **mobile** - 3 years
- **automated testing** - 6 years
- **hp quality center** - 6 years
- **reporting** - 6 years
- **software** - 6 years
- **qa** - 5 years
- **selenium webdriver** - 5 years
- **test cases** - 5 years
- **test plans** - 5 years
- **writing** - 5 years
- **documentation** - 4 years
- **selenium** - 4 years
- **insurance** - 3 years
- **java** - 3 years
- **soapui** - 3 years
- **sql** - 3 years
- **database** - 2 years
- **black-box testing** - 1 years
- **random testing** - 1 years
- **mobile application qa** - 3 years
- **mobile testing** - 2 years
- **manual testing** - 6 years
- **test suites** - 6 years
- **testng** - 5 years
- **business requirements** - 3 years
- **html** - 3 years
- **javascript** - 3 years
- **oracle** - 3 years
- **web services** - 3 years

Work Preferences

- Desired Work Settings: No Preference

- Likely to Switch: False
- Willing to Relocate: True
- Travel Preference: 75%
- Work Authorization:
 - US
- Work Documents:
 - Employment Auth. Document
- Desired Hourly Rate: 60+ (USD)
- Desired Salary: 110,000+ (USD)
- Security Clearance: False
- Third Party: True
- Employment Type:
 - Full-time
 - Contract - Corp-to-Corp
 - Contract - Independent
 - Contract - W2
 - Contract to Hire - Corp-to-Corp
 - Contract to Hire - Independent
 - Contract to Hire - W2

Profile Sources

- Dice:
<https://www.dice.com/employer/talent/profile/ab1f8161aa2122a8eaaa861e066d466f>