SATISH KUMAR KOYYALAMUDI

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CAREER SUMMARY

Experienced information technology professional with over **20 years** of experience in building, managing and directing teams, setting directions for architecture, design, implementation of projects and solutions incorporating a wide range of technologies and applications. Extensive hands-on experience with software architecture, design, Application development from concept to implementation in **financial** and data networking domains.

CORE COMPETENCIES

• **ServiceNow Implementation**

* ITSM, ITOM, CSM, Devops, Security Operations, Event Management, Integrations, Cloud Provisioning and Governance, Web Services and Custom Applications.

**• Applications Configuration and Admin**

* Load balancer and Firewall configurations, Web Server, App Server, Tomcat, JBoss, WebLogic, JDBC, Ansible, GIT, Jenkins, Artifactory.

**•Integration Services**

* Scripted REST APIs, SSO, SAML, Identity Management, Web Services, Security Gateways, ESB.

• **Development**

* Java, JavaScript, Client Scripts, Server-Side scripts, API development, Angular, Bootstrap, ABAP, YAML.

PROFESSIONAL EXPERIENCE

ConfigureTek June 2021 – Till date

**ServiceNow Technical Consultant**

**GA Tech[June 2022 – Till date]**

* Scheduled workshops with client and planned sprints with identified out of box and enhancements required for IM implementation.
* Chairing daily scrum and showback to GA tech on sprint completion. Weekly status reporting to configuretek and GRC team and partners,
* Automated current DFARS process from email intake, manual documentation, and wet signatures to ServiceNow. OSP intake via catalog item, creating request item for GRC team approval of intake. Created and prepopulated various variable sets for ease of filling and validating CUI document. Auto created DFARS document for PI approval. Used managed document for approval and document store. Created engagement record for ROC process in flow designer.
* Imported vendor data from Workday for Vendor risk management implementation for GT.

**HCSC[January 2022 – June 2022]**

* Developed COOL - Cloud ordering, orchestration, and Labeling tool for infrastructure request. Created catalog item for request intake from application teams, integrated validation/approval process from solution design team, created API interface to Ansible for serious of REST API call for Azure VM provisioning. Updating status of each API call on to request item and incident reporting to support team for any failure. Integrated VM selection and cost calculation from Azure-HCSC account.

**T-Mobile[June 2021-December2021]**

* Worked in CMDB development team as PO and technical consultant.
* Created data certification for business application, application services and CMDB enhancements
* Created application retirement workflow which automates validation and retirement request for infrastructure, security groups and approval process.
* Developed Generic Hardware bulk upload request catalog item for unclassed hardware and IP entry for T-Mobile.
* Developed custom reports to show Server to Business application relation filtered by VP, to report orphan servers and to get related Ips related to server.
* Developed catalog item for CMDB support team intake process with common request types for T-Mobile.
* Prepared CMDB Checklist, conducted workshop with magnum team. Worked on improvement on discovery process, CMDB IRE.

VISA Jan 2016 – May 2021

**Senior technical consultant – Solution Services.**

* Designed, configured and deployed Openshift Container platform managed by Kubernetes.
* Lead the scrum team to migrate the business applications to OCP using microservices architecture.
* Configured CICD pipelines for deployment of the services. Integrated CICD with ServiceNow for scheduling, change approvals, and deploying the development packages and services configurations.
* Automated OCP Infrastructure requirements by integrating ServiceNow with SailPoint, Infoblox, Ansible, and OpenShift. Built custom work flows and required scripted REST APIs.
* Designed, configured and deployed Confluent Kafka platform enabling data integrations and communication between real time applications.
* Migrated BPM applications from Appian-Windows platform to Appian-RedHat Linux.
* Automated Self Service requests for all Appian Infrastructure by building custom work flows in ServiceNow.
* Integrated PagerDuty and ServiceNow for creating Production incidents and virtual debugging sessions.
* Built custom application for Enterprise Issue management by adopting ServiceNow-CSM.
* Configured and Managed CMDB – Discovery, Service Mapping of Business Applications, and built Application Portfolio Management.
* Cloud Provisioning and Governance: Configured single interface for accessing AWS resources, publishing the available AWS resources to a catalog and managing their usage and availability.
* Developed and managed ServiceNow ITSM and ITOM applications for our Infrastructure customers.

Cognizant Technologies **Feb 2006 – Jan 2016**

**Senior Associate**

* Worked in Health care for HealthNet, Xerox, McKesson, infrastructure management.
* SAP Development for Purdue CT, American Standards NJ

EDUCATION & CERTIFICATIONS

* BS in Computer Science from University of Madras - 1996-2000
* ServiceNow certified System Administrator.