

**Shiva**  
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### Professional Summary:

- A highly self-motivated and enthusiastic professional with **10+ years** of overall experience in IT, around **5+years** of experience in **Robotic Process Automation (RPA)**. Hands-on experience on working with **UiPath**.
- Have good exposure across the different domains such as BFSI and Telecommunication Industries.
- Experienced in **analyzing requirements & BOT development** and facilitating improvement in applications, planning, and building effective environments.
- Experience in designing and implementing of Robotic Process Automation technology in DevOps and Agile - SCRUM methodology.
- Experience in UiPath Studio to design a workflow using Sequence, Flow Chart, State Machines and RE Framework.
- Experience in UiPath Orchestrator features such as **Robot provisioning, Creating Environment, Process, Package, Scheduling, Monitoring Jobs, Assets, and Queues**.
- Maintain several **RPA bots**, run bots on daily basis as per schedule to provide higher ROI to the customer.
- The delivery of projects for identified process improvements using **RPA** methodologies.
- Strong knowledge in **UiPath studio** for developing **BOTS**.
- Experience on creating **RESTful services** using **ASP.NetWeb API** and **Windows Communication Foundation (WCF)** Services to communicate with client applications using various secured and efficient transport protocols.
- Implemented ASP.NET MVC (4.0/5.0) pattern mechanism for the development.
- Experience in using **Windows Communication Foundation (WCF)** in a self-hosting mechanism, implementing the **Service-Oriented Architecture (SOA)**, to transfer data as SOAP messages between meta data endpoints.
- Worked extensively on Application Development with **XAML** and **C#** which interacts with **WCF services** which in-turn interact with **Web Services** and databases like **SQL Server 2012/2010** using **ADO.NET** objects such as Dataset and Data Reader.
- Proficiency in the implementation of Web applications, Windows Applications using **.NET Framework** Class Libraries.
- Experience in developing applications using **Entity Framework**.
- Expertise in Web-Development technologies like **HTML, CSS, JQuery, XML, XSLT, Web Services** and **Java script**.
- Performed Client-side validations using JavaScript and JQuery.
- Expertise in database programming involving Dynamic Stored Procedures, Stored Procedures, functions, Views, Triggers using **T-SQL** in SQL Server 2005/2008/2010/2014.
- Good Experience in using **LINQ (Language Integrated Query)** and **XLINQ (Language Integrated query over XML)** to process data retrieved from Data tables and web-services efficiently and effectively.
- Adept at all phases of the Software Development Life Cycle including Requirement Analysis, Design & development, **Unit Testing**, Implementation using **Waterfall and Agile methodologies**.
- Experience in gathering, managing, and documenting business and functional requirements, communicating effectively with higher authorities, developers, and **QA** engineers.
- Designed **UML** Diagrams, ER Diagrams and Data Flow Diagrams using MS Visio.
- Highly proficient in designing and developing application systems in local and distributed environment using various **Object-Oriented** Methodologies.
- Exceptional problem solving and sound decision-making capabilities, recognized by alternative solutions coupled with excellent communication and interpersonal skills.
- Expertise in Maintaining, supporting, and troubleshooting applications and fixing bugs.
- Excellent track record of meeting deadlines and submitting deliverables on time.

## TECHNICAL SKILLS:

<b>Programming Languages</b>	: C, C++, Visual C#, Visual Basic
<b>RPA Tools</b>	: Uipath.
<b>Web Technologies</b>	: ASP.NET, ASP, HTML, CSS, AJAX, XML Web Services, WCF
<b>Scripting Languages</b>	: JavaScript, JQuery
<b>Markup Languages</b>	:HTML, DHTML, XML, XAML
<b>.NET Technologies</b>	: .NET Framework (1.1/2.0, 3.5, 4.0/4.5), ADO.NET, Web Services
<b>Database Development</b>	:SQL Server, SSRS T-SQL, ANSI SQL, DTS, and MS Access

## WORK EXPERIENCE:

### Neuron-G

October 2020 to Present

#### Role: RPA Lead

#### Responsibilities:

- Worked on defining the Architecture and the Road map for RPA
- Participated in Business SME work sessions and identified the scope of feasibility for RPA.
- Defined RPA-UiPath Automation strategy for process involving Commercial Invoice Forwarding Automation
- Worked on Automating Web portal, Citrix, Mainframes, Excel, and Email automation.
- Gather and understand the requirements, build the work flow process and create Mapping documents for flows of the application.
- Built automated solution containing processes, work queues, environment using UiPath and developed the best practices.
- Monitored and analyzed the issues through debugging the errors.
- Supported Business users during UAT and Demo the RPA process for each component.
- Review the test scenarios and map the traceability to the requirements, identify the gaps in requirements.
- Identified & validated the right test data for Integration testing and UAT.
- Review test results and present to the all stake holders.
- Participate in RPA deployment into production and support production issues.
- Scheduling the BOT's through Orchestrator and managed robot's workloads.
- RPA Log verification for all the process that was run and prepared User guide documentation.
- Implemented user authentication by defining user roles, creating Assets for inputting parameters required for the BOT.
- Supported business and technical teams during robotic projects and mitigate/Resolve risks and issues that may impact project schedule, cost, scope, quality etc.

### Fisher Investments Vancouver, WA

August 2019 to September 2020

#### Role: RPA Developer

#### Responsibilities:

- Implemented End to End Robotic Process Automation (RPA) using **UiPath**.
- Developed the objects and workflows as per client requirement.
- Performed tool evaluation and feasibility to help in selecting suitable Automation tool for RPA implementation.
- Gather and understand the requirements, build the workflow process, and create Mapping documents for flows of the application.
- Worked with Business Teams to create **PDD** (Process Definition Document) and developed separate **SDD** (Solution Design Documents).
- Designed, Developed, and tested **Bot** tasks using RPA **UiPath**.
- Worked with the Business Analysts in identifying and defining the requirements.
- Analyze the feasibility of existing process suitable for automation.
- Participated in online meetings to demonstrate the capabilities of RPA for on-going projects and potential clients.
- Automated Several Processes and Business activities for various business systems.

- Scheduling the BOTs through Orchestrator and managed robot's workloads.
- Worked with **OCR, ICR, and Machine learning** for designing in UiPath studio.
- Worked with mainframe, windows, web application and **CITRIX** automation end-to-end process automation using **UiPath**.
- Used UiPath **Orchestrator** for deployment, monitoring and management of UiPath Robot automation activity.
- Efficiently handled monitoring and troubleshooting the studio environment through Orchestrator.
- Created process model for windows-based application using **UiPath** and testing it in the inbuilt controller provided by **UiPath Studio**.
- Involved in code review and fine tuning the code for performance related issues.
- Maintaining several RPA bots as batch processes on daily basis and ensure quality and high performance to the internal and vendor applications of the organization.
- Working closing with different teams in making changes in developed processes as per the technical design document (**TDD**) to meet the defined requirements.
- Worked with test teams during the Product test and **UAT** phases to fix assigned bugs.

**CenturyLink, Dublin, OH**

**Mar 2018 to July 2019**

**Role: RPA Developer**

**Responsibilities:**

- Involved in RPA assessment and Solution designed for a business process.
- Worked on defining the Architecture and the Road map for RPA.
- Defined RPA-UiPath Automation strategy for process involving Commercial Invoice Forwarding Automation.
- Worked on Automating Web portal, citrix, mainframes, Excel, and Email automation.
- Gather and understand the requirements, build the workflow process, and create Mapping documents for flows of the application.
- Built automated solution containing processes, work queues, environment using UiPath and developed the best practices.
- Monitored and analyzed the issues through debugging the errors.
- Supported Business users during UAT and Demo the RPA process for each component.
- Review the test scenarios and map the traceability to the requirements, identify the gaps in requirements.
- Identified & validated the right test data for Integration testing and UAT.
- Review test results and present to the all-stake holders.
- Participate in RPA deployment into production and support production issues.
- Scheduling the BOTs through Orchestrator and managed robot's workloads.
- RPA Log verification for all the process that was run and prepared User guide documentation.
- Implemented user authentication by defining user roles, creating Assets for inputting parameters required for the BOT.
- Supported business and technical teams during robotic projects and mitigate/Resolve risks and issues that may impact project schedule, cost, scope, quality etc.
- Actively involved and participated in the planning and execution of code deployment by executing the work breakdown structure to ensure smooth and successful Go-live

**Secure Network, Hyderabad, India**

**Aug 2010 to July 2015**

**Role: .Net Developer**

**Responsibilities:**

- Interacting with the business analyst personal, requirement gathering and analysis.
- Front-end design, coding database design and creating stored procedure.
- Developed solutions for diverse programming scenarios in C#, employing object oriented Programming (OOP) concepts.
- Developed Web based GUI using C# 3.5, HTML, DHTML and CSS.
- Created User Controls using C# .Net 4.0 for web pages.
- Client side validations with JavaScript and Server side validations with ASP.Net 3.5.

- Used Win form controls and Custom User Controls to provide standard interactive User Interface.
- Utilized Data Grid and Data List to display and manipulation of records.
- Deployed and maintained ASP.NET applications running at IIS 7.0.
- Used Agile Methodologies like Scrum which has leadership philosophy that encourage stream work, self-organization and accountability.
- Worked with ADO.NET to interact with the SQL/Server Database 2012 (i.e., retrieving, updating and inserting data into the tables) for Alerts.
- Used Microsoft Visual Source Safe(VSS) and Team Foundation Server(TFS) for integration, maintenance and Security of code.
- Implemented controls to parse XML files and validate them using XSLT & different file formats.
- Experience with DATA CONVERSION AND STRONG XML.

#### **Education and Certification:**

**BS in Computer Science, Madras University, Chennai, India**

**MS in Engineering Management Indiana Tech University**

**UiPath Advanced Developer Certification**