**Srinivas Parupudi**

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# Career Objective

A successful IT PM, Agile & Scrum Manager with 20+ yrs. of Industry experience working directly with C-Suite and Senior IT &

Business leadership for Fortune 500 companies. Possesses excellent written & verbal communication skills and excellent

interpersonal skills. Specializing in PEGA, PEGA Robotics and SAP Agile and SAFe agile project implementations for Oil & Gas and HealthCare IT client. Excel in liaising between business and technical areas to achieve on-time, on-budget and on-spec project completions.

# Core Competencies

* Working with IT & Business Stakeholders
* Scrum & SAFe Practitioner experienced in handling multi-teams in multi-geo locations
* Diversified Technical Skills – SAP HANA, SharePoint 2013, SP online, .NET, Office 365, Salesforce & PEGA PRPC
* Proficient in PMI tool kit using MS Office Suite – Office 365, Project, Visio, Word, PowerPoint, and Excel
* Strong Project Management expertise includingC[hange management](http://en.wikipedia.org/wiki/Change_management_(engineering))and [release management](http://en.wikipedia.org/wiki/Release_management)
* Proficient with various Scrum Management

tools like TFS, Rally, JIRA and Confluence

# strategic roles

Program/Project Manager

Experienced in in program/project management, business analysis, for large multi-million dollar projects and implementations.

Proficient in using multiple Project Methodologies like Waterfall, SDLC with various Project Management tools like HP PPM, Primavera, MS Project Server

Handled multiple IT Projects in Development & Implementation and Managed Projects and teams across the world under Business Continuity and Application Support modes

Scrum/SAFe Agile Practitioner

Experienced in SAFe Agile, Scrum & Kanban Agile methodologies.

Delivered programs within timelines and by working with distributed teams in multi-geo environments

Worked with Product Owners and teams co-located in Asia Pacific (India); North America & Canada.

Leadership

Provide continuous thought leadership and strategic thinking to clients for various technologies like SAP, Robotics, SharePoint, .Net, Web Based Applications, PEGA PRPC 7.0,

Business Analysis

Identify, Analyze, Develop, Resolve and Improve Business requirements and processes

Migration

Directly handled multiple data migrations projects from different external vendors for clients.

Workshops

Conducting proactive client presentations, business user’s trainings, workshops and due diligence.

**EDUCATION**

Bachelor’s Degree in Mechanical Engineering, Andhra University, 1995

**TRAINING & CERTIFICATIONS**

Certified **Scrum Master from Scrum Alliance, USA 2014 - Badge ID: 622154**

Certified **SAFe 4 Practitioner from SAFe, USA 2018- Certificate ID: 73695669-7569**

CompTIA IT Project+ Certification

NetIQ ITIL Foundation Course

Implementation and Discussion on BizTalk Server, Microsoft Corporation, California, USA

Certified course in IBM AS400 by Pentasoft, India

Certified course in Oracle 7.2 (Developer 2000) Course from SQL STAR International Ltd.

Microsoft Visual Basic 5.0 workshop by APTECH, India (A Microsoft Registered Training Institute)

**AFFILIATIONS**

Scrum Alliance, SAFe

**ACCOMPLISHMENTS**

**Managed projects with distributed scrum teams**

**Handled roll-outs for multi-geo and multi-markets**

**Worked directly with Business, Stakeholders & IT Teams**

**Worked in multi-Vendor environments managing teams from all groups**

**Expertise with Industry leading Oil & Gas Clients, Banking, HealthCare Clients, Web Technologies and Databases**

# Professional Experience

## Apple, Cupertino, CA *Scrum Master, November 2022 – May 2023*

PEGA Infrastructure COE

* Led the installation and configuration of the Infrastructure for PEGA framework.
* Coached and helped the team transition to Agile. Worked with the Management team to create a backlog based on the roadmap.
* Scrum Master for the project, conducting daily standups and maintain the sprints in Radar.
* Infrastructure, PEGA, **SAFe Methodology**, Radar

## WELLS FARGO, TEMPE, AZ *Scrum Master, May 2020 – October 2022*

PEGA COE

* Led the onboarding of DCBMO and UP teams to PEGA framework.
* Led the PEGA Framework upgrade of all domains and apps in Wells Fargo
* Coached and helped the team transition to Agile. Worked with the Product Management team to create a backlog based on the roadmap.
* Scrum Master for the project, conducting daily standups and maintain the sprints in Microsoft ADO.
* PEGA, **SAFe Methodology**, Jira

## Chevron, Houston, TX *Scrum Master, April 2019 – April 2020*

Leading Performance

* Coached and helped the team transition to Agile. Worked with the Product Management team to create a backlog based on the roadmap.
* Led two different Scrum Teams simultaneously.
* Scrum Master for the project, conducting daily standups and maintain the sprints in Microsoft ADO.
* Leading performance Trajectories is a desktop and mobile application that helps teams track their trajectories on a desktop or iOS and android platforms.
* Guided the development team in coding standards and helped in delivering a viable working product.
* Leading performance Outcomes is a mobile application that tracks lets the leaders track their team’s performance.
* Coached and helped the Trajectories and Outcome teams to get on a cadence and run bi-weekly sprints.
* Microsoft ADO, **SAFe Methodology**, **RTE** , Microsoft Power Apps and Microsoft Power BI, iOS and android platforms, Jira

IT Digital CMO

* Scrum Master for the project, conducting daily standups and maintain the sprints in Microsoft ADO.
* Helped the Digital Power Metric team to transition to Safe Agile and helped them set up their Product Backlog and get into a cadence.
* The Power metric applications is a mobile application that allows the upper management track how the company is using their digital initiatives.
* Coached the coding team in coding standards and made sure the team followed the SDLC methodology.
* Coached the Digital Architecture team to transition to Safe Agile and helped them set up their Product Backlog and get into a cadence.
* Microsoft ADO, **SAFe Methodology**, **RTE**, Microsoft Power Apps , iOS and android platform, Jira

## ANthem, RIchmond VA *Scrum Master, April 2017 – January 2019*

* Responsible for all Robotics implementations across Solution Central Desktop.
* Coached and led three different Scrum Teams simultaneously.
* Scrum Master for the project, conducting daily standups and maintain the sprints in Jira, Confluence and Agile Craft.
* Established automation channel with 10 external applications
* Guided the development team in maintaining coding standards, following SDLC methodology and in delivering a working iBot.
* Solution Central’s mobile version helped users to track their claims on iOS or android.
* The application used Web Services to transact data between different applications and also the databases.
* Automated every payment related functionality of Client Console
* Capabilities Automated – 44
* Helping the Product Owner in business discussion with client, requirement analysts and several other teams
* Provided expert advice to delivery team to understand the requirements.
* Worked with Product Owners closely in recommending product enhancement
* Co-ordination with external clients and offshore team
* Collaborated closely with Business Analysts, and other teams to gather and understand requirements, define and implement solutions
* Facilitate and conduct training workshops for consultants for PEGA PRPC.
* PEGA PRPC 7.2, PEGA Robotics, MS Office Suite, **SAFe Methodology**, **RTE,** Web Services , JIRA, Confluence, Agile Craft, iOS and android platform

## American Express, Chandler, AZ *Scrum Master, September 2016 – March 2017*

* Responsible for the overall solution involving moving the GIDM application on to Pega from Java platform
* GIDM mobile application provided the management the status of different ongoing projects in their portfolio.
* Helping in business discussion with client, requirement analysts and several other teams.
* The transaction of data between the applications and the databases was through Web services.
* Coached the development team on SDLC methodology and helped them in maintain coding standards and deliver a working product.
* Provided expert advice to delivery team to understand the requirements.
* Worked with Business closely in recommending product enhancement
* Co-ordination with external clients and offshore team
* Collaborated closely with Business Analysts, and other teams to gather and understand requirements, define and implement solutions
* Waterfall/Agile Methodology, **SAFe Methodology**, Microsoft Lync, Jira, Cisco WebEx, VOIP, Data Warehouse, Business Intelligence, J2EE, Web Services, Pega, SQL, Oracle, MS Office, Rally, MS Project, MS PowerPoint, TFS, , iOS and android platform

## HALLIBURTON. Houston, TX *Sr. Project Manager, February 2013 – April 2016*

* Instrumental in leading multiple million-dollar projects that moved Halliburton’s Lab Management software on to a more robust and technically advanced platform.
* Managed Merger and Acquisitions projects for Halliburton.
* Managed 5 projects simultaneously while adhering to the aggressive timelines and deliverables.
* Managed an application that helped Cementing field users track the status of their wells on a mobile platform.
* Delivered all projects on time and under budget.
* Made sure the SDLC methodology was adhered to and helped the coding teams in maintain excellence in code and in delivering a viable product.
* All project lifecycle workflows were maintained and approved in HP PPM project management module.
* Managed resources for Projects and Programs using the HP PPM Resource and Contract management modules.
* Was instrumental in bringing changes in some of the PPM workflow modules for Project and Portfolio management by presenting real time scenarios to the PMO office.
* Kept all relevant parties constantly informed about the project status.
* Was responsible for converting into a Service Oriented Architecture from legacy-based systems.
* Worked with the Business Architect and stakeholders to define and document the requirements.
* Guided the development team by transposing the business requirements into technical requirements.
* Worked seamlessly with the offshore and onshore teams and made sure all deadlines by either team were met.
* Created a Risk Management and bugs/issues list for scheduling and maintaining the project processes
* Worked on the budgeting and forecasting for the project to provide financial management and reporting for the business users.
* Waterfall and Agile Methodology, HP PPM, Microsoft Lync, Cisco WebEx, VOIP, Data Warehouse, Business Intelligence, Oracle BPM, SAP, Siebel ,J2EE, Web Services, SharePoint, SQL, Oracle, MS Office, OCR, MS Project, MS PowerPoint, TFS, , iOS and android platform

## GMC Software, Toronto, Canada *Delivery & Project Manager, May 2011 – January 2013*

* Increased Revenue of the Professional Services from 1.2 million to 2.2 million over the calendar year 2012.
* Increase customer satisfaction from a NPS (Net Promoter Score) of 18 to 52 over the calendar year 2012.
* Instrumental in the company moving from small PSP’s (Print Service Providers) to large enterprise clients like All State Insurance, J P Morgan Chase, United HealthCare, Avery, LabCorp with deals ranging from 800K to 2 million.
* Streamlined the Delivery process by implementing Project Management processes in HP PPM and reduced the resource usage from above 150% to 80 % while still increasing the revenue by more than 80%.
* Worked with multiple offshore teams based in Czech Republic and India to support the product and also in development on new features
* Waterfall and Agile Methodology, HP PPM, GMC PrintNet T, Data Warehouse, PMO, Microsoft .Net, SharePoint, Java, SQL, Oracle, MS Office, MS Project, MS PowerPoint

## FISERV, SUGARLAND, TX *Program Manager, June 2009 – May 2011*

* Instrumental in leading a 2 million project from inception to completion over a 2-year period.
* Decreased the on boarding time of new clients by more than 60%.
* Managed more than 5 sub project simultaneously under the main project while adhering to the aggressive timelines and deliverables.
* Worked with Healthcare clients and delivered projects to them keeping in mind all the FDA and HIPPA guidelines
* Started as a Project manager and was instrumental in making the Fiserv Output solutions understand that the FOCUS project was more a program then a project.
* Was hands on Project Manager on two of the projects under the FOCUS program while simultaneously managing the program.
* Conducted feasibility study to determine the platform for moving away from the legacy systems. Instrumental in selecting GMC PrintNet T as the composition software.
* Hands on with the Solution Builders in creating solutions using GMC Software.
* Worked with the Business Users to define and document the requirements.
* Guided the on shore and off shore development teams based in Costa Rica, Houston and India by transposing the business requirements into technical requirements.
* Created a Risk Management and bugs/issues list for scheduling and maintaining the project processes
* Agile Methodology, HP PPM, GMC PrintNet T, Data Warehouse, PMO, Microsoft .Net, SharePoint, Java, SQL, Oracle, MS Office, MS Project, MS PowerPoint, WebSphere, LDAP, SOAP, ADO/ADO.Net, OLE/ODBC, CDO, ASP.NET,VB.NET and C#, Subversion, Cruise Control

## NetIQ, Houston, TX *Technical Project Manager, February 2002 – June 2009*

Managed multiple projects across different departments like IT, Order Management, Software Development and Application Design with budgets ranging from $200K to $1.4 million.

* Instrumental in leading and managing a 1.4 million NetIQ.com 2.0 project to its successful completion thereby moving the company on to a newer more robust environment.
* Converted the legacy based system into Siebel and SAP
* Managed the projects involving building work flows in the target Microsoft platform and using ILOG rule engine with interfaces developed using industry standard REST / SOAP service protocols.
* Managed and guided the IT through SOX compliance process and instrumental in making the IT department SOX compliant.
* Led projects that streamlined Business Application process thereby increasing efficiency by more than 30 %.
* Interacted directly with business stakeholders in the course of project implementations on day to day basis.
* Microsoft Project, Microsoft Office, Windows 2003/XP/2000 Advanced Server/NT 4.0, IIS 6.0/5.0/4.0, ASP 3.0, MOSS 2007, SharePoint 2003, LDAP, SOAP, ADO/ADO.Net, OLE/ODBC, CDO, ASP.NET,VB.NET and C#, TFS, Siebel, SAP

## Nexlink systems, somerset, NJ *Sr. Developer, August 2001 – February 2002*

* The Logistics System/Supply Chain Management System integrates purchase order data from two South American customers, with shipment updates from a Freight Service Provider (FSP) operating from Portland.
* Analysis of the purchase order files and designing a common XML format for the same.
* Development of the components using Visual Basic to import the XML files into SQL Server. These components were then interfaced with BizTalk Server. Various logs are maintained as part of this import-export process that feed data to reports.
* Design of exception handling components to capture exceptions in case the import files failed.
* Coordinated with the FSP to exchange files to update shipment details. The exception-handling component was used here as well.
* Development of test plans for unit testing and integration testing; as also coordinating the testing.
* The project also includes a web interface for the authorized users of the system to view the data as shipment tracking details or reports.
* Windows 2000 Advanced Server/NT 4.0, Microsoft BizTalk Server, IIS 5.0/4.0, ASP 3.0, JavaScript, Visual Basic 6.0, Visual Interdev, COM+, MTS 5.0, SQL Server 2000, XML 3.0, XSL/XSLT

## Sandhill systems, san jose, ca *Sr. Developer, June 1999 – July 2001*

* Involved in the complete Analysis & Design of Private Market-Place, a web-front brings multiple sellers to the same table as multiple buyers in the food industry.
* Responsible for ASP coding, VB Component coding & XML generation to handle the messaging protocol.
* Analyzed various messaging protocols to import data from disparate sources in varied formats such as EDI, XML, text files and other legacy formats.
* Designed the sales-order communication bridge between two or more trading partners to export/import data in XML that conformed to the OAG-XML standards and EDI X12 and EDIFACT standards.
* Developed COM components that export data from RDBMS to various EDI specific formats such as 850(Purchase Order), 855(Purchase order acknowledgement) and 856(shipping notice).
* Key involvement in studying data requirements for JD Edwards, PcMRP, QuickBooks
* Developed initial proof-of-concepts for data integration to JD Edwards using the third-party CAE interface and QuickBooks.
* Documentation of data requirements, file structure, test plans, test data to extensively test incoming data during pre-production runs. Part of the core testing team during a JD Edwards integration project. Exposed to using the Silk testing suite to conduct load testing of the application.
* Created receive functions for BizTalk Server to poll specific folders for incoming data files.
* Designed the DTD for the XML data file, into which the customer data would be converted into before instantiating the schedule at the BizTalk level. Created envelopes and channels for the same.
* Key participant in developing the XLANG schedule for data import process, using the BizTalk Orchestration Designer. The orchestration was designed such that it would wait until such time that the import process was completed without any errors.
* Developed COM components to interface with various steps in the XLANG schedule
* Windows 2000 Advanced Server/NT 4.0, IIS 5.0/4.0, ASP 3.0, JavaScript, Visual Basic 6.0, Visual Interdev, COM+, MTS 5.0, SQL Server 2000, XML 3.0, XSL/XSLT, CSS, OAGXML (Open Applications Group), Microsoft BizTalk Server, Crystal Reports, Silk testing Suite