

Surya Teja Pabboju



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**SAP** BASIS CONSULTANT

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9033

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## SUMMARY

- A highly adaptable IT Engineer with 6+ years experience in **SAP** BASIS ADMINISTRATION which includes Installations using SWPM, troubleshooting, upgrades with SUM, upgrades with ZDO, Client copy, System refresh, TMS, Managing HANA Database, MSSQL Database, Disaster recoveries ,S/4 Migrations and performance fine tuning of **SAP** Servers according to ASAP methodologies. S4HANA Implementations . **SAP** security including S/4 HANA Security and **SAP** GRC Access Control versions 10.1 & 12.0. Capacity Planning, **SAP** BTP, Hands-on with **SAP** applications such S/4 HANA, ECC, BW, APO, SLT and also Basis support experience on 24X7 environments on SUSE LINUX, Windows, AWS, AZURE, Hyperscalars and GCP.
- Worked on HEC environment on live production, development and test/quality servers to ensure the availability of the systems to end users and providing technical support.

## **SAP** SKILLS

- **SAP** BASIS
- **SAP** NETWEAVER
- **SAP** HANA
- **SAP** SECURITY
- **SAP** GRC

## EDUCATION

- Bachelors in Electronics from Osmania University, Hyderabad, India.

## PROJECTS AND RELEVANT EXPERIENCE

**SAP Products/Tools used :** S4 1809, S4 HANA, NETWEAVER, HANA, SWPM, SPC, BCP, SUM, Cloud reporting tool, SUSE LINUX, Windows, ABAP7.5, Sybase, BODS, BOBJ, BI, WEBDISPATCHER, SAP FIORI, CLOUD CONNECTOR, OpenText.

- Troubleshooting SAP related Issues in Clients SAP Landscape in Azure, AWS, HYPERSCALARS, GCP, Google.
- SAP SECURITY GRC
- resolving SAP issues reported by the business users
- SAP COVERGENT CHARGING ADMINISTRATION
- SAP CC Core tool, pricing concepts, Charging concepts,
- Handling customer service request tickets, Customer incidents for basis issues.
- Performed Cloud connector administration in SAP BTP.
- Performed parameter changing activities in various type of applications(ABAP, JAVA, WEB DISPATCHER) and Hana DB
- Performed Additional Language installations.
- Experience in Cloud Foundry
- Having experience in Financial reporting and reporting background
- Troubleshoot issues with SAP Analysis for office (AO) and EPM which uses SAP BW as data source for AO and EPM reports
- Applying and Maintaining License key.
- Performed Kernel upgrade in systems (Both Version and Patch Upgrade) for ABAP, JAVA, Web dispatcher systems.
- Performed Client Administration – Local Client copy, remote client copy, Client deletion.
- User Administration – User Creation, Deletion of user, Locking and unlocking the user.
- Experience in regular monitoring of Servers, Work processes, Buffers, CPU utilization, file system, and table buffering.
- Performance monitoring and fine-tuning & Maintaining Profile parameters statically and dynamically
- Background jobs scheduling and troubleshooting.
- Installation of ECC and performing post installation steps like client copies, Configuration and tuning the system.
- Technical road-map of activities required to maintain stable platform including application of patches, service packs, and installation of additional Application servers for load balancing.
- Troubleshooting knowledge on BOBJ and Data services.
- Managed SAP users, authorizations, and profiles in all sap systems.
- Add-on Component upgrade / Support pack upgrades through t-code SPAM.
- Daily monitoring which includes checking all application servers, Work process overview, Background jobs overview, Spool logs, system Tuning, Performance monitoring, Check system memory space statistics.
- Patch rollout execution.
- Installations using SWPM

**SAP Products/Tools used** : S4 1809, S4 HANA,NETWEAVER, HANA,SWPM, SPC, BCP,SUM, Cloud reporting tool, SUSE LINUX, Windows, ABAP7.5, Sybase, BODS, BOBJ, BI, WEBDISPATCHER,**SAP** FIORI, CLOUD CONNECTOR, OpenText.

- Installation of ECC and performing post installation steps like client copies, Configuration and tuning the system.
- Technical road-map of activities required to maintain stable platform including application of patches, service packs, and installation of additional Application servers for load balancing.
- Responsible for the maintenance, Administration and proactive monitoring of the **SAP** environment. Applied Support Packages and performed Kernel upgrade in all landscapes.
- Java Stack Administration activities and tools like SDM/JSPM, Visual Administrator, Net viewer Administrator, UME and Config Tools.
- Handling regular support activities like System refresh, Applying support packs, kernel upgrade, CCMS, Printer administration, background jobs management, troubleshooting customer issues, client administration, Profile Maintenance, Logon groups, Background Job Monitoring.
- Oracle Database Administration, space management using BR tools, backup/restoration, growth forecasting, Profile Maintenance, tuning memory parameters.
- Providing approver access to the users globally.
- Performing manual / automated steps for transport movement.
- Setting parameters, activation/deactivation of systems in TMS tool.
- Revtrac related incident management using Remedy.
- Performing pre/post activities in upgrade.
- Configuring new landscape in TMS system.
- Creating new Project type, domain controller.
- Finding out the root cause analysis based on incident
- Addition Deletion and modification of transports.
- Setting up RFC connection related different regions.
- Part of Refresh/freeze activities related to different landscape.
- Batch job creation.
- Retrofits in different landscapes.
- Assigning Developer Keys and Access keys.
- Importing and maintaining profiles.
- Monitoring application servers up and running.
- Providing offshore Basis Support to the client on day to day wise.
- Maintaining the instances using operation mode and assigning time intervals.
- Monitoring Logged Users locally and globally.

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- Performed Cloud connector administration in SAP BTP.
- Performed parameter changing activities in various type of applications (ABAP, JAVA, WEB DISPATCHER) and Hana DB
- Performed Additional Language installations.
- Experience in Cloud Foundry
- Having experience in Financial reporting and reporting background
- Having experience in Management.
- System restarts which includes various type of applications (ABAP, JAVA, BOBJ, Web dispatcher, Cloud connector) and
- database (HANA) in Windows and UNIX environments.
- Managing SAP HANA systems in the sap HANA studio.
- Experience in designing roles including for Fiori apps by adding Catalogs and Groups to S/4 HANA roles, maintenance (single, composite & Derive) Profile creation and modification
- Experience on Cloud Foundry
- Experience on creating and deploying SDI Replication on SAP HANA.
- MSSQL Database management
- BOBJ Administration and Configurations.
- Have strong commands in SUSE Linux.
- Experience on SLT configuration.
- Scheduling Backup and recovering the sap hana database.
- System maintenance activities through HANA DB Studio (Backup / Restore / License).
- DST Timezone changes Troubleshooting backup , memory, CPU utilization and performance issues.
- Hdbuserstore management Troubleshooting all R3Trans issues and application connectivity issues.
- Applied the SAP Note in the Clients SAP System as per the requirement.
- SAP BOBJ 4.2/4.3 , BODS (SAP Data Services) administration

- Strong knowledge of promotion Management and security in Business Objects and SAP Data services
- Experience with Integration of SAP Business Objects with SAP data sources SAP BW and HANA databases, SQL server
- Hands-on experience in BO and BO Data services system administration, installation, upgrade, configuration, monitoring and advanced troubleshooting
- Keep availability of BO Web applications CMC, BI Launchpad, Webi, Crystal, SAP Lumira and other applications.
- Manage day to day scheduled report jobs from Instance Manager & Monitoring & troubleshooting.
- Basic developer knowledge and experience with BO tools - Universe Design tool, IDT, Webi, SAP Lumira Designer and Crystal Reports
- Troubleshoot issues with SAP Analysis for office (AO) and EPM which uses SAP BW as data source for AO and EPM reports
- Applying and Maintaining License key.
- Performed Kernel upgrade in systems (Both Version and Patch Upgrade) for ABAP, JAVA, Web dispatcher systems.
- Performed Client Administration – Local Client copy, remote client copy, Client deletion.
- User Administration – User Creation, Deletion of user, Locking and unlocking the user.
- Experience in regular monitoring of Servers, Work processes, Buffers, CPU utilization, file system, and table buffering.
- Performance monitoring and fine-tuning & Maintaining Profile parameters statically and dynamically
- Background jobs scheduling and troubleshooting.
- Oversee or execute OS system maintenance services (patch and backups)
- Performance mgt and monitoring of all levels of the technology stack via various tool sets
- Updates and maintains appropriate CMDB information
- Upgrades using ZDO
- Upgrades using SUM tool
- Knowledge on BOBJ and data services.
- Troubleshooting knowledge on BOBJ and Data services.
- Managed SAP users, authorizations, and profiles in all sap systems.
- Add-on Component upgrade / Support pack upgrades through t-code SPAM.
- Daily monitoring which includes checking all application servers, Work process overview, Background jobs overview, Spool logs, system Tuning, Performance monitoring, Check system memory space statistics.
- Patch rollout execution.
- Installations using SWPM
- RFC Maintenance and providing backend connectivity to R/3 system from the component systems.
- Creating technical documentation and imparting knowledge sharing within the team.
- Experience in SAP Net Weaver Administration (NWA), User admin tool, Config Tool and System trouble shooting.
- Worked on ticketing tool such as SPC, BCP .

**TATA CONSULTANCY SERVICES(AVANTHA TECHNOLOGIES), CLIENT - DIAGEO, SAP BASIS CONSULTANT**

**June 2020 – June'2021**

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- EHP 1 & EHP 5 upgrades on various **SAP** Systems like ECC, SCM, CRM
- Oracle Upgrades from 10g to 11g & 11g versions on all **SAP** systems
- BW, SCM, ECC, CRM System refreshes from PRD to QAS boxes
- New **SAP** system builds/App server builds
- System builds using Import/Export
- **SAP** JVM switch
- SMD/Wily configuration & Troubleshooting
- ABAP, Java support packs upgrades
- Backup Restores / Recovery, Troubleshooting backup failures
- SSO Trust Broker Installation and configuration
- Live cache backup / restore
- Language implementation
- S4HANA Implementations
- Analyze issues on system performance
- Analyze on EWA and implement the **SAP** recommendations in the system.
- Performing a root cause analysis on all Sev1/ critical tickets and updating the findings in problem management database.
- Analyze, troubleshoot and resolve the pending aged tickets.

**NETCOMM IT SOLUTIONS, CLIENT - DHL Logistics, **SAP** BASIS CONSULTANT**

**Nov 2018 – March 2020**

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**SAP** Products/Technologies : S4 1809, S4 HANA,NETWEAVER, HANA, SPC, BCP, Cloud reporting tool, ABAP7.5, Sybase, BODS, BOBJ, BI, WEBDISPATCHER, CLOUD CONNECTOR, OpenText.

- Starting and stopping of ABAP and JAVA instances.
- Applying Support Packs and Add-ons in ABAP stack through SPAM/SAINT administration and in JAVA stack using JSPM tool.
- Client administration: Creating client and performing local and remote client copies.
- Worked with Maintenance Optimizer(MOPZ) during support pack upgrade.
- Configuration of EWA reports in Solution manager.
- Generating keys for newly installed systems in SMSY.
- Worked with CCMS configuration in all client system landscape.
- Central configuration of satellite systems.

- HANA user creation and assigning roles.
- HANA replication enabling primary server to high availability server to DR server.
- Performed HANA cockpit installation.
- On multi-node database, performed Table Redistribution and partitioning to improve performance of HANA database.
- Consulted with network engineering staff to evaluate hardware and software requirements for new system development.
- Oversaw 2 major new enhancements to existing HANA systems.
- Created proofs of concept for innovative new solutions.
- Troubleshooting HANA related issues like data and log volume full situations in both primary and secondary sites.
- Manual failover and fail back of HANA DB high availability during upgrade to achieve zero downtime.
- Performed SAP ECC, BW and SCM system refreshes based on functional project requirement.
- SAP HANA 2.0 SPS04 and Solution manager 7.2 Integration monitoring setup.
- Handling monthly and Quarterly maintenance activities with minimized downtime and maximum business continuity.
- Troubleshooting Issues related to SAP printing services.
- Creation of (Trusted) RFC Connections and RFC Users.
- Setup of system landscape and logical components.
- Applied Latest License in all the ABAP and JAVA systems.
- Monitoring & Trouble Shooting of Background Jobs.
- Transport Management system: Export and Importing the objects in client system landscape as per approval or mail from the user.

**NETCOMM IT SOLUTIONS, CLIENT - NISIET AND SAIL**

**August 2016 – Nov 2018**

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- User Management like User creation, deletion of user, user's locks and assigning Roles to users.
- Performed SAP startup/Shutdown, and Maintenance, responsible for recovery plan and backup for disaster recovery.

- Executed housekeeping jobs and declaring access to user's profiles according to the authorization from the functional team.
- SAP Performance Tuning and System Workload distribution.
- Client Administration: Client copy/ export/ import/ delete
- Profile maintenance through PFCG
- Downloaded current support packages from Service market place using Download Manager and Maintenances Optimizer's of Solution Manager.
- Worked with Configtool and Visual Administrator
- Applied necessary support packs to SAP and Oracle products, maintaining up-to-date
- and secure software installations.
- Performed root cause analysis on technical issues and developed effective resolutions.
- Monitoring and Alerting Infrastructure configuration on SAP Solution Manager 7.1 SP08.
- Monitor and adjusting thresholds of metrics according to system load and performance.
- Max DB database management activities like stop/start, Data backups, log backups management and adding data files.
- Live cache administration activities like stop/start and connecting to APO system.
- SAP TREX administration activities like start and stop. Configuring TREX to backend system like GTS.
- Automated basis operations related activities like Host agent upgrade, Kernel upgrade and File system cleanup.
- Analysis of EWA reports and fixing issues as per suggestions provided by SAP.
- Configuring satellite systems to LAMA to utilize stop/start capabilities, system Refresh and kernel upgrade.
- Connecting third-party applications through exchanging SSH keys at OS level and utilizing file transfer protocol.
- Tuned performance of SAP products to meet prescribed needs of Finance department.



# Surya teja Pabboju

- Dallas, TX, US

## Contact Information

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- 7323979033

## Work History

Total Work Experience: 10 years

- **SAP** BASIS Tata Consultancy Services  
Jun 01, 2020
- **SAP** Basis Administrator Netcomm IT Solutions  
Aug 01, 2014

## Education

- Bachelors | OSMANIA UNIVERSITY

## Skills

- **sap** basis - 6 years
- **sap** basis administration - 6 years
- **sap** bods - 6 years
- **sap** hana - 6 years
- **sap** netweaver - 6 years

## Work Preferences

- Desired Work Settings: No Preference

- Likely to Switch: False
- Willing to Relocate: True
- Travel Preference: 100%
- Preferred Location:
  - New York, NY, US
  - Dallas, TX, US
  - California City, CA, US
- Work Authorization:
  - US
- Work Documents:
  - Have H1 Visa
- Desired Hourly Rate: 60+ (USD)
- Security Clearance: False
- Third Party: True
- Employment Type:
  - Contract - Independent
  - Contract - W2
  - Full-time
  - Contract - Corp-to-Corp
  - Contract to Hire - Corp-to-Corp
  - Contract to Hire - W2
  - Contract to Hire - Independent

## Profile Sources

- Dice:  
<https://www.dice.com/employer/talent/profile/5ba957c9e1d0438f65938daa6da43092>