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IT Project Manager / Business Analyst

**Lead large, complex software development projects
lead initiatives in support of business and IT**

I am looking to get into a Database Administrator role Recognized for expertise in cloud-based software implementations, database warehouse, SQL, Sharepoint, Salesforce, Agile team processes, Database Administrator skills:

- **Database Warehouse, SQL Schemas, SSIS Packages/Processes, Stored Procedures, Data Validation**
- **Microsoft SQL, IBM DB2, Salesforce, Google Big Query, Microfocus Database**

I recently left my position at Marathon voluntarily to be closer to my family and took a Business Analyst position with Ruoff. When the mortgage industry had a downturn in 2022, Ruoff laid off nearly half of the IT staff in September. Within a month Sweetwater hired me. Currently I am working on my CAPM certification.

Professional Experience

[Sweetwater Sound, Fort Wayne, IN](#)

2022 – 2024

Solutions Engineer

Worked on various applications including JIRA, Confluence, DOMO, BigQuery, Slack.

- Oversee the process of 3 data teams and the development management. This includes meeting with the teams.
- Interface with the various departments and gather requirements for IT requests. This includes research and documenting their requests and often stepping through the business requirements.
- Research various Business Intelligence related dashboards in DOMO.
- Perform queries in BigQuery to determine data locations and needs.

Ruoff Mortgage, Fort Wayne, IN

2022 – 2022

Business Analyst

Worked on various applications including Loan Butler, Encompass, and Insight creating enhancements.

- Delivered Vacation Support application for Loan Officers. The project included development in all three systems.
- Delivered Relocation Lookup application. This project included my creating a supportive database schema. I also created Excel templates to transfer the data from Excel documents into the database.
- Loan Butler CAB team leader.
- Developed in an Agile environment using JIRA and Confluence.

Marathon Petroleum Corporation, Findlay, OH

2019 – 2022

Project Manager, Salesforce.com

Directed Salesforce.com program for Marathon Petroleum including development, team leadership, roadmap, agile development cycle, business planning, liaison to contracting firm and communication with executive management. High points of my career at Marathon include:

- Delivered Terminal management system for Marathon Hauling customers to have access to all Marathon terminals in the United States for loading of product to trucks. This included creating a system to emulate a prior system that was no longer viable and also add new features for enhanced functionality. Highlights include:
- Application serves just over 100 terminals.
- Defined scope and project success criteria, established and managed program budget and financial plans, planned and scheduled program timelines and milestones, by proactively managing changes in program scope and devising contingency plans.
- Managed program communications by delivering executive presentations and liaising with stakeholders.
- Oversaw the process of migrating data transfer from the prior system to the Salesforce platform. This includes creating templates in Excel to translate and format the data from one system to another. This also included loading data from the input and the Salesforce side into a database and creating Stored Procedures to validate the data.
- Provided Hypercare support after implementation was complete.
- Continued to support the Salesforce performing additional imports and Salesforce development.

My Staffing Pro, Lima, OH

2015 – 2019

Software Developer II

- Created interface process using TCP to update client machines Microsoft GP for human resource tables.
- Created web page with Google Maps interface to show locations of applicants relative to the job location.
- Maintained the software for Applicant Tracking. This included calls out to various services such as testing companies, etc.

Automation Engineer

- Ran manual testing of software updates.
- Created automated tests of the web pages. This included documenting the various steps involved in each test.

DBA

- Performed various SQL updates to the Microsoft SQL database for user requests.
- Imported and exported data into the Microsoft SQL database.

Dalton Foundry, Warsaw, IN

2013 - 2015

Software Developer / Analyst

- Working as a developer for all departments.
- Used IBM DB2 that incorporated SQL statements in various programs.
- Created a "computerized maintenance management system (CMMS)" from scratch. This includes creating the database tables, workflows, user permissions, and screens.
- Created software to track the inventory in the tool shed including in-house third-party inventory.

Brotherhood Mutual Insurance, Fort Wayne, IN

2008 - 2012

Software Developer / Analyst

- Created process of HTML documents within the COBOL coded programs.
- Created dynamic question logic flows for various insurance processing.

Interlogic Outsourcing Inc, Elkhart, IN

1998-2008

Software Developer / Business Analyst

- Working as a developer, I created an entire payroll processing system that included the following:
 - o Tax table setup with tax level codes for Federal, State, County, Local income taxes. This included N/A earnings, N/A deductions, tax table, effective date.
 - o Billing system that included quantity level table with varying rates.
 - o Payroll process that included various switches that could be set at the company level.
 - o Archiving payroll files system that could easily recall any payroll files from a past payroll and view them in the system.
 - o Integrated the COBOL programs with Web forms.

Education

Bachelor of Arts (BA), Computer Science and Business, Defiance College, Defiance, OH

Certifications and Achievements

Pursuing "Certified Associate in Project Management (CAPM)" - Currently taking the course work to take the exam.

Toastmaster Club President. Brotherhood Mutual Club