

TODD LINEBERGER

EXPERIENCED CHANGE AGENT

✉ ToddL292@gmail.com

☎ 9199618356

🌐 www.linkedin.com/in/toddericlineberger

PROFILE

Change agent experienced in enterprise infrastructure with an enthusiasm for bringing teams together to decrease risk and increase efficiency. Leading the development and implementation of innovative solutions. Believing that the opportunity to innovate will present when you least expect, and you must be ready.

EXPERIENCE

VP / Director Head of Strategy Planning & Innovation in Facility Solutions Group Technology

UBS, Facility Solutions Group Technology | Morrisville, North Carolina

Nov 2020 - Present

- Leading a Team of SREs including Project Managers and Engineers to deliver system integrations focusing on corporate directions to increase security, efficiency and reduce the UBS/Credit Suisse carbon footprint. Integrating IT and oT vendor solutions to make this possible.
- Product Owner for the View iNode, a Kubernetes Edge Solution and the Tridium Niagara Building Management Platform. Products integrated into our global corporate and local building networks enabling a Central Building Management Platform with a Single Pane of Glass as well as real-time carbon measurement and smart building analysis.
- Working with companies like Poly, Owl Labs and Neat helped drive the evaluation for their MS Teams Rooms Technology while driving an effort to determine the technology features required for employees to have collaboration equity post Covid. Part of the leadership team member that includes senior management and their teams from multiple divisions driving the company's analysis of the technology required.
- Delivered and supporting the integration of physical Qualys Scanners into major Credit Suisse buildings while engaging the vendor to deliver a docker version to run in our iNodes, with the idea to reduce the number of physical connections as well as a modular product that supports branch vulnerability and intrusion detections going forward.
- Vendor management for product like iNode and Niagara, working with the Business, Procurement to deliver business cases to senior stakeholders to get financial approvals and then engaging in contract agreements and payment confirmations. Working with the vendors requesting and testing product enhancements. Roadmap reviews as needed.
- Service Manager for all FSG-IT Applications, engaging with the Project Managers to execute vulnerability management lifecycle management as part of the UBS merger. Lifecycle SPOC for all GBSS Application infrastructure working with the Project Managers to drive the decommission, refresh or migration to UBS corporate network.
- Using my knowledge and experience in enterprise infrastructure, assessing new solutions that offer opportunities that increase enterprise server performance while reducing total cost of ownership. In 2023 introduced an enhanced processor off load Kubernetes solutions to reduce over-all nodes by 30 to 50%. Delivered in 2019 to my organization a product review of AMDs leading edge advancements, now AMD has over 40% of the total enterprise market.
- Drove the migration of our existing branch monitoring system to the Corporate Cloud in 2022 for added security and automated management from tools like "Patch Your Own" and Qualys scanners.
- NC site Leadership supporting my teams owned components for a NetSec driven migration to NAC 2.0.
- SPOC to our Chief Information Security Organization (CISO).

- Continued innovating through partnerships and with industry leaders, bringing internal and external teams together to investigate how the bank can safely evaluate ChatGPT, driving pilots for Virtual and Augmented Reality with a goal to enable increase efficiencies while developing expertise so Credit Suisse will be ready to compete in the Metaverse. Delivered an IB VR Training module in partnership with Lenovo in 2022.
- Assigned member of the interviewing team responsible for university new hires for North America.
- Diversity Equity and Inclusion Program Lead for the Neurodiversity Network / Workforce Initiative, contributor for the Black Professional Network and CS Veterans Network.

Vice President / Regional Lead for the Americas Program Managers / Senior Program Manager Credit Suisse Chief Technology Office - Hosting & Data Services | Morrisville, North Carolina Dec 2018 - Nov 2020

- Managed the Americas Program / Project Managers tasked with delivering a portfolio of programs that executes change in Hosting and Data Services. Led Project Managers on my team to delivered hardware and software solutions for the Credit Suisse Enterprise Infrastructure in support of our internal Cloud, HPC for Low Latency Trading as well as Bare Metal as a Service.
- Working with SREs in my organization as well as across the bank to deliver on goals to reduce our total cost of ownership while increasing efficiency as well as reducing risk. Specific example: Delivering on a project called "Patch Your Own" that automates our patching process but gives IT owners the opportunity to reschedule the patching operation to a time that best fits business needs and commitments.
- Process changes to better align with the OS and Application developer's version upgrades, so the bank is time to market with their release schedule. The result is a longer product lifecycle for our solutions and a decrease in total cost of ownership.
- Program Managed yearly changes under 3 specific CTO Programs: Hosting and Data Services, Operational Analytics and Low Latency Solutions. Thus, Responsible for the yearly budget planning activity for my Programs including defining the key deliverables.
- Contributed to product design reviews of new enterprise technology for consideration by the bank.
- Connected a Waterfall Budget System from Clarity to our Agile Methodology and tracking.
- Advocated for my team to ensure they get the support and recognition they deserve, resulting in a contractor being converted to permanent and an AVPs promoted to VP.
- Program Manager supporting Raleigh effort to introduce Neurodivergent Talent into the CS workforce. 12 interns with 7 converted to permanent positions.
- Assisting my team deliver on commitments to remove EoSL infrastructure.

Senior Program Manager - Regulatory Portfolio Management

Credit Suisse, FSG Tech, Group Information Technology | Morrisville, North Carolina

Jan 2017 - Nov 2018

- Portfolio Team Lead managing status tracking and a backup for financial tracking for the banks Comprehensive Capital Analysis and Review (CCAR) as well as the Recovery and Resolution Planning (RRP) Program. Reporting to a Managing Director.
- Managed executive status, budgets, control, and project governance for two large, multi-year programs managing and organizing over 35 IT regulatory projects to meet World Wide banking requirements. (1) the CCAR IT program, a \$50+ million program aimed at developing the technology required to submit the annual capital plan and scenario projections as required by the Federal Reserve; and (2) the RRP program a 35+ million program, aimed at outlining the activities the company must take during severe market stress scenarios.
- Enhanced status tracking efficiency using an in-house developed reporting tool to mine status out of Microsoft Project Server. Using SQL Queries, PowerShell, Visual Basic, Excel and Visio tools as needed to implement better more timely status.
- Engaged SREs as need to assist in the mitigation of identified impediments to progress while tracking and driving change control as needed. Managed the transition of milestone tracking processes from Microsoft Soft Project Server to Clarity.

Senior Program Manager, Schwab Performance Technologies

- Led a cross functional development team to deliver a new data service that expanded the information available for Schwab Investment Partners and increased the reliability of daily financial decisions. Executing Project Planning, Execution, Tracking, Status, and Change Control as needed. Over a million-dollar budget.
- Increasing efficiency at the application level, drove the migration with modifications of the 26 applications that were running on standalone servers, required to run in the shared Corporate Cloud Environment. Budget 2 million+ dollars.
- Delivered the Mongo upgrades working with the teams SREs to transition to Wired Tiger, increasing performance and adding compression. Working with IT infrastructure to manage the RHEL and Windows patching.
- Responsible for tracking and planning infrastructure enhancements required to support 1 million clients.

Senior Program Manager / Scrum Master**Fidelity, Plan Sponsor Web Development | Research Triangle Park, North Carolina****2015 - 2016**

- Captured and documented business requirements from the Business and Product Management in JIRA for new solutions, then drove Solutions Delivery SREs including, Architects, Analysts and Developers to deliver the new solutions for the Plan Sponsor Web. Budgets of over a million dollars per project.
- Executing Project Planning, Execution, Tracking, Status, and Change Control using both Waterfall and Agile methodologies. Working both as a Scrum Master and as Senior PM based on the needs of the business. Scrum master for UI development and managed the monthly release for my components.
- Drove development that interfaced with UI Dev Services, with databases / mainframes in support of Health Savings Account, Stock Plan Services, Enhanced Reporting and Plan Documentation Delivery.
- Scrum Master for my team's internal development to support the over-all Program.

Senior Program Leadership Manager**DOMTAR, HR IT Optimization | Raleigh, North Carolina / Montreal, Canada****2014 - 2015**

- Recruited by the head of HR, I enhanced efficiency and developed a centralized process, in this capacity I drove creation of a Project Management Office and managed efforts to complete delivery of a new HR system with a budget of 8 million dollars. The migration to Workday allowed for the integration of multiple HR systems into one.
- Engaged and worked with consultants from IBM to execute the planning for the Workday delivery.
- Led Project Team to develop PMO methodology meeting business needs, improving organization's performance, maintaining oversight of purpose / status of HR projects, ensuring priority goals were met.
- Identified / managed cross-project dependencies based upon collaboration with Project leads in order to understand and manage risk, issues, requirements, design or solution in relation to project objectives.
- Contributed to establishing methodology and tools for determining business priority and timetable for all desired projects; assisted Leadership Team in determining priorities for implementation each year.

Senior Program Management Leadership / Scrum Master**BLACKBERRY, Product Development | Cary, North Carolina****2011 - 2014**

- Reporting to the Americas Director of Development, was part of a team that delivered entire BlackBerry Eco-Systems, including new handsets, the software stack, integrating core applications, operating system updates, and bug fixes.
- Using the Agile methodology to deliver requirements from Product Management organized, planned, and scheduled development for required components. Managed content scope, change management, and escalations. Monitored and directed root cause activities / closure of priority issues.
- Worked with customers around the world implementing solutions / new features for new product releases. Examples: Specifically worked with various European Banks to secure the product and security features required. Worked with the DOD to implement the required security modification for specific governments' individuals to carry a mobile device.

- Owned program communications to Development Teams as well as status reporting to Executive Team.
- Escalated issues or process pain points to management as applicable to remove obstacles.
- Managed special projects that were deemed critical to the business and high-risk. Managed new feature reviews with key stakeholders and facilitated delivery of solutions for change request derived from reviews.
- Scrum Master for a Team responsible for specific BB10 deliverables.

Senior Project Manager

Royal Bank of Canada, IT Projects and Portfolio Management | Rocky Mount / Raleigh, North Carolina 2010 - 2011

- Oversaw IT optimization project centralizing RBC data centers in Toronto. Supervised move and re-configuration for all of Rocky Mount's infrastructure and applications being centralized in Toronto. Engaged vendors in contract negotiation, licensing, and contract agreements as needed.
- Implemented IBM CMOD solution and removal of all hard-copy print reports, thus reducing RBC's environmental footprint. Initiated project to outsource all customer facing print, saving on business cost.

Senior Program / Project Manager, Hardware and Software Development

IBM Corporation, System Development | Research Triangle Park, North Carolina

1992 - 2010

- Program Manager that oversaw development, schedule, quality and delivery of the over-all Blade Software Stack. This stack included a web-based remote management application / interface tool, enabling blade systems to function including the BIOS, BBMC and operating systems supported. Products delivered time to market based on Intel / AMD's release schedule with extreme resource constraints, generating \$1B in revenue in 2008.
- Represented software teams with OEMs, including Group Bull, in licensing and technical negotiations. Worked with direct client engagements to deliver custom solutions. Examples: DOD, Trading Machines and the Royal Bank of Scotland.
- Managed project delivering to market a web-based network configuration tool, Open Fabric Manager, allowing plug and run and automatic recovery of production environment when blade fails. Enabled application to be downloaded with embedded time bomb that could be fully enabled through purchase of license key.
- Led software build of materials structure used to track royalty payments to vendors.
- Served as Lead Technical Project Manager for a HPC solution called Real Time Linux. System and code support for an architecture design and code development that resulted in IBM winning \$28M contract with Raytheon (2008).
- Handled intellectual property management, royalty tracking, licensing agreement negotiations.
- Developed / managed comprehensive software deliverables (developers / project managers) for blades from concept to ship support (projects executed in 12 to 24 months). Presented status to senior management.
- Various roles before becoming a Program Manager: Product Development Team Lead - Advisory (PDT), Technical Project Manager, Windows System Test and Certification Manager in Personal Systems Group, Quality Engineer, ThinkPad & Commercial Desktop Product Owner, Engineering Test Manager, Developer and Systems Analyst,

Prior Positions Held

Various Companies in North Carolina

1978 - 1991

Production Manager Textiles and Christmas Tree Farmer with my dad, Family General Store, Waiter, Bar Tender and Green House Employee

VOLUNTEER EXPERIENCE

Co-Chair and founder of the Triangle NeuroInclusion Advisory Council

Triangle Neurodiversity Advisory Council

2018 - Present

- Organization dedicated to increasing employment opportunities for Neurodivergent individuals.
- Successfully, Organizing the engagement of public and private organizations.

EDUCATION

Bachelor of Science

Appalachian State University | Boone, North Carolina

May 1989

Degree in Industrial Technology; Concentrations in Physics, Sustainability, Digital Electronics and History

SKILLS

External and Internal Cloud, Mobile Technology, API, Building Management Systems, Ethernet and Wireless Technology, Microsoft Windows Server, Vulnerability Scanning Solutions, Sustainability and Carbon Reduction Tech, Technology Partnership Management, Program / Project Portfolio Management, Agile Methodology / Scrum Master, Software Licensing and Royalty Management, Leadership with Staff & Budget Management, End of Service Life Risk Management, Chief Information Security Organization (CISO), New Technology Introduction, SRE, Microsoft Project Expertise, Clarity PPM (Project & Portfolio Management), Scripting with PowerShell, Java Application Development, Enterprise Server Platforms, Mobile Application Development, Smart Building Technologies, Product Owner, Vendor Management, Product and Technology Lifecycle, iNode, Niagara, High Performance Computing, AI, IoT, Network Technology, Network Security, BMS Protocols, HPC Technology Knowledge: GPU InfiniBand MPI Ansible GPFS, Kubernetes, Microsoft and RedHat, MS Teams, GitLab

CERTIFICATIONS & LICENSES

Project Management Professional - 47163

Project Management Institute

Mar 2002 - Present