 Vijay
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# Profile Summary:

* **A result oriented professional with over 22+ years of experience in Applications development, Technical leadership, Program, Delivery and Transition Management.**
* Worked for esteemed customers - Credit Suisse, CheckFree Investment Services, Citi Bank, HP, Energy Australia, Aviva UK Life, Guardian Insurance, Marsh Insurance, Any stream Inc, Avectra Inc, Anderson Windows.
* Experience in application development maintenance and enhancements projects. Developed various windows and web- based applications for esteemed customers.
* Technical leadership, review and oversight on technologies. Well versed with CI CD DevOps functions
* Experience in SDLC methodologies including **Agile and Waterfall** along with T&M and FPP project execution methodologies.
* Experience in Revenue, Margin and Budget activities.
* Responsible for making program level decisions and escalation point for Project managers.
* Focused on customer satisfaction, ensured timely deliveries and quality.

# IT Skills:

Microsoft Technologies– .Net Framework, C#, ASP.Net

Web Technologies– HTML, CSS3, jQuery, XML, XSD, XSL, Web services, React JS, Angular

Architecture– SOA, Microservices, Integration Platform– MuleSoft, Axway Cloud Technologies – Amazon EC2, AWS

Development Tools – Eclipse 3.6, Visual Studio 2017 Code quality Tool- SonarQube

DevOps tools –Jenkins, Docker

Database/ Technology– Oracle, MS SQL Server, ETL, Bigdata Testing Tools – HP ALM, Unit, Junit

Reporting Tool – Crystal Reports, Tableau, MicroStrategy Source code management – TFS/Azure DevOps server Development/Support processes – CMMi Level 5 & ITIL

Project Management and Tracking Tool – MS Office, MS Project Management Tool, Rally (Agile), JIRA

# Education MBA-Master’s-program in-Business-Administration Distance program from Kaizen School of Business Management 2010

 Bachelor of Computer Science from Pune University 1999

# Certifications

* Prince 2 Foundation and Practitioner certified – Exin
* Certified Agile Scrum Foundation – GSDC (Global Skill Development council)
* Certified Data Science Professional – GSDC GSDC (Global Skill Development council)
* Certified DevOps Practitioner – GSDC (Global Skill Development council)
* Certified Cloud computation Foundation – GSDC (Global Skill Development council)
* Certified Cyber Security Foundation – GSDC (Global Skill Development council)
* Certified Digital Transformation officer– GSDC (Global Skill Development council)

# Awards

* Awarded Best Dream Team during project execution at Wipro Technologies
* Awarded Exemplary Performance Award – Wipro Technologies

# Career History

**Apex System Inc, Orlando FL Duration: Oct 2022 – Till date Role: Technical Program Manager**

**Responsibilities:**

* Driving multiple accounts/projects with business and technical leadership
* Program Initiation, initial cost estimation and planning
* Review technical, configuration, workflow, and integration design documents for solutions
* Analyze scope changes, perform impact analysis and track/manage scope change items to closure
* Assisting in the preparation of system testing strategies and system testing execution plans
* Work with various stakeholders to ensure on time delivery and project success
* Drive account level governance meetings with key stakeholders
* Monitor on account net add, billable headcount, revenue and margin
* Focuse on customer satisfaction

# Wipro Technologies Duration: Aug 2010 – Sep 2022

**Role: Delivery Manager Responsibilities:**

* Working with business and technology partners to elicit, analyze and translate business and user requirements into functional specifications
* Provide detailed technical and configuration design inputs to development teams during the design and development of applications
* Preparation of solution map detailing the recommended business process and design/development needs for customers
* Implement agile management ideas by facilitating exercises such as sprint planning and team leading stand-ups
* Collaborate with business partners and key stakeholders to plan and conduct User Acceptance Testing
* Provide business support for any solution, process, or technical queries
* Focus on customer satisfaction by proposing optimum solutions and ensuring delivery on time
* Managing offshore and onsite teams for development activities and managing their tasks
* Plan and manage the development of user documentation and manuals, training materials
* Conduct training sessions on developed solutions and products to key business stakeholders
* Working with various stakeholders to ensure on time delivery within budget and ensure the program success
* Keep a track of month-on-month revenue and margin, work on revenue improvement plans.
* Work with pre-sales team. Involve in large RFPs, reviewing SOW contract documents, participate in Proposal discussions and engagement scope

# Accomplishments:

* Led large team resources spread across multiple geographies and seamless customer coordination and stakeholder management.
* Achieved consistent customer satisfaction with high score.
* Successfully delivered fixed price and T&M projects with highest quality
* Successfully transitioned multiple development and support applications
* Played a techno managerial role in various projects and contributed in troubleshooting the issues, implementing best practices for effective estimates, reusability of the code, performing quality norms across the projects.
* Worked for tier 1 customers - Credit Suisse, Citi Bank, HP, Energy Australia and Aviva UK Life

# Patni Computer Systems Ltd Duration: Oct 2009 – Aug 2010 Role: Technical Project Manager

**Achievements/ Significant contribution:**

* Worked for tier 1 customers based out of USA - Anderson Windows and Guardian insurance
* Worked at onsite customer office for requirement gathering and project kick-off
* Closely interacted with the onsite/offshore stakeholders to provide optimal technical solutions within scope and budget
* Worked on solutions comprising Microsoft technologies .Net framework 3.5, C#, ASP.Net
* Ensured timely delivery with quality
* Provided robust designs and architectural solutions
* Successfully implemented deployments

# Satyam Computers Services Ltd Duration: Oct 2006 – Jul 2009 Role: Technical Lead

**Achievements/ Significant contribution:**

* Worked for tier 1 customer – CheckFree Investment Services
* Played a technical lead role for critical and high visibility projects
* Actively participated in requirement gathering, use cases analysis, developing designs as per standards
* Provided estimates using Function Point Analysis technique
* Provided optimal technical solutions adhering to architectural standards
* Extensively used various .Net design patterns, C#.Net, OOPs features, ASP.Net for web UI
* Developed code for framework, base classes and common classes using C#
* Followed coding standards and performed unit testing, code reviews
* Developed various user controls that helped in making code reusability
* Implemented MVC pattern and decoupled all layers to accommodate future enhancement in respective layers without disturbing entire code
* Worked upon troubleshooting technical issues
* Successfully implemented large.Net application

# True Advantage Software Duration: Jan 2005 – Sep 2006 Role: Team Lead

**Achievements/ Significant contribution:**

* Worked on the content management and CRM products
* Integrated the product with salesforce using third party control tools and utilities
* Developed various windows services to support application batch programs
* Extensively worked on C#, XML, XSLT, HTML, JavaScript
* Coding for framework, base classes and common classes using C#
* Led a small team and closely worked with onsite counterpart to deliver the enhancements
* Received ‘Management by Objectives’ award

# IMC India Pvt Ltd Duration: Oct 2003 – Aug 2004

**Role: Senior Developer**

**Achievements/ Significant contribution:**

* Worked in Animation and Multimedia domain
* Worked at customer location in US – Avectra Inc
* Worked on product that converts PowerPoint data to Adobe Flash
* Performed program coding in C#, Data Structure and SQL Server and used Adobe Flash drivers
* Developed COM components, User controls
* Developed code for data access
* Performed Unit Testing and peer reviews

# Suyog GIS (P) LtdDuration: May 2000 – Sep 2003

**Role: Software Engineer**

**Achievements/ Significant contribution:**

* Worked on various windows based and web-based applications for hospitals, manufacturing companies and educational institutes based out of India
* Extensively used features of Visual Basic 5.0, MS Access, Power Builder and SQL Server
* Used ASP for developing web-based projects
* Performed unit testing and peer-reviews