  

 **Yamini Thatikonda**

**469-236-7714**

**yamini6998@gmail.com**

**PROFESSIONAL SUMMARY:**

* Overall, 9 years of professional IT experience with 7 years in salesforce.com and force.com platform developer and administrator.
* Around 3 years of experience in developing the frontend/web applications using HTML 5, CSS3, JavaScript, AJAX, XML, jQuery, JSON, and Angular JS.
* Extensive experience in implementing Sales, Service and Community Cloud.
* Skilled IT Professional with proven success in maintaining multiple e-projects & experience in implementing high performance user interfaces and web applications.
* Good understanding of salesforce e.com governor limits with an ability to optimize code to respect those limits.
* Experienced in designing & developing Salesforce customizations using Apex Classes, Triggers and Visualforce pages with Custom, Extension controllers.
* Adept at developing CRM solutions for client businesses and identifying opportunities to improve the user experience.
* Experience in Apex coding for building custom business logic, triggers, batch processes, and integrating with external systems using Apex REST and SOAP services.
* Proficient in setting up and managing Salesforce instances, including user management, security settings, profiles, roles, and permission sets.
* Proficient in Object Oriented test-driven Design/Development, Object Oriented Analysis & Design.
* Excellent command of Angular components of controllers, directives, creating custom services with factory and service methods, Dependency Injection, Promises, and Two-way Data binding.
* Proficiency in SFDC Administrative tasks includes creating Profiles, Roles, Users, Page Layouts, Email Templates, Approvals, Workflows, Reports, Dashboards.
* Expertise in data migration using Data Loader, creating and managing data models, data cleansing, and maintaining data quality.
* Hands on experience in building processes using process builder in salesforce.
* Involved in data migration and integration using Apex Data Loaders.
* Thorough understanding of CSS principles with a clear ideology for managing maintainable, scalable and cross-browser code.
* Experience in consuming RESTful APIs and handling data using asynchronous JavaScript (Promises, async/await) to interact with backend services.
* Experience in developing applications and user interfaces using the Lightning Component Framework to create dynamic and responsive experiences.
* Ability to write well-documented, well-commented, clear and maintainable efficient code for web development.
* Experience working on scalable environment using Agile/SCRUM, Test driven development (TDD) methodologies.
* Familiarity with Salesforce Developer Experience tools for source-driven development, continuous integration, and version control.
* Experience in all stages of testing namely Functional testing, Performance testing, Integration testing, Regression testing and User Acceptance testing.
* Excellent interpersonal abilities, communication skills, time management and Team skills with an intention to work hard to meet project deadlines.

**TECHNICAL SKILLS:**

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| Web Technologies | HTML4/5, CSS2/3, JavaScript, Typescript query, JSON, AJAX, XML, Rest Api’s |
| Salesforce.com | Apex Classes, Apex Triggers, Sales Cloud, Service cloud, Community Cloud , Visual Force Pages, Lightning Framework, Web- Services, Deployments  |
| Framework | Bootstrap, Angular JS, Angular 2/4, D3JS. |
| IDE & Tools | Eclipse, Notepad++, Android SDK, WebStorm, Force.com IDE |
| Programming | Object Oriented Programming Concepts |
| Operating Systems | Windows, Linux, Mac. |

**PROFESSIONAL EXPERIENCE:**

**Client: USAA, Plano, TX July 2020– Till date**

**Position: Lead Salesforce Developer**

**Responsibilities**

* Designed and developed complex business processes and automation using Salesforce Flow Builder, streamlining workflows and improving operational efficiency.
* Designed and developed Visualforce pages and components to create customized user interfaces
* Implemented error handling mechanisms within Apex triggers, managing exceptions and ensuring graceful error recovery to maintain data integrity.
* Led the implementation of Lightning components and Lightning Web Components (LWC) to improve user experience and functionality within Salesforce.
* Based on the Record Type we implemented Lightning Pages and Page Layouts.
* Developed and managed Salesforce integrations using RESTful/SOAP APIs, ensuring seamless data flow between Salesforce and external systems
* Created Connected apps for the external application to Access our data
* Customized object page layouts to present relevant information and optimize user experience within Salesforce.
* Integrated Flow Builder processes with Salesforce objects, facilitating seamless interaction and manipulation of Salesforce data within flow processes
* Configured object-level security settings, managed field-level security, and assigned permissions to control data access based on user roles and profiles.
* Proficient in data migration and management using tools like Data Loader, ensuring data integrity,
* Implemented complex business logic using Apex triggers to perform specific actions before or after records are inserted, updated, or deleted in Salesforce
* Created Qtest Cases for the testing when deploying changes to other Sandbox
* We involved in Salesforce CAB for the Release process.
* Implemented Copado resulting in improved efficiency, reduced deployment errors, and faster time-to-market for Salesforce applications
* Experience in implementation of [salesforce.com](http://salesforce.com/) applications like the Sales, Marketing, Service and support Modules.
* Implemented process automation using Salesforce automation tools like Process Builder, Flows, and Workflow Rules to streamline business processes and improve efficiency.

**Environment: Salesforce.com Service Cloud**, **Copado, Custom objects & fields, Apex Classes, Snow.**

**Client: 7-Eleven, Irving TX June 2019 – June 2020**

**Position: Lead Salesforce Developer**

**Responsibilities**

* Created many Lightning Components and server-side controllers to meet the business requirements.
* Experienced in migrating the standard and custom objects in standard experience to lightning experience.
* Experience in aura framework, Lightning Components and Salesforce Lightning Design System (SLDS).
* Development, implementation and update focusing on Sales cloud and Service cloud.
* Worked on Salesforce.com Standard Objects such as Accounts, Contacts, Opportunities, Campaigns, Cases and Solutions.
* Working with management and end-users to create and manage workflow rules, data validation, processes and flows.
* Hands on experience with configuration and implementing system to system integrations through batch processes..
* Manage existing data transfer jobs that are set up using command line data loader and internal job scheduling applications.
* Proficiency in sketching, creating flows, sitemaps, interaction definition, and clickable prototypes for digital products.
* Performed administrative tasks such as managing Accounts, Contacts and Cases, setting Workflows and Approval Processfor approving new accounts and another business process.
* Worked on End User Support tickets related to custom coding or data transfer jobs.
* Used Conga Composer template to Generate Document step automatically.
* Experience using Heroku connect with Heroku Postgres, to build applications that interact with Salesforce data.
* Worked on Xplenty data integration platform which makes easy to integrate with Salesforce to process your data.
* **Deployed**applications from**sandbox to sandbox/production**using**ant migration tool**and**Change Set.**

**Environment: Salesforce.com Platform, Force.com,** **Service Cloud**, **Scrum, Custom objects, Custom fields, Conga, Xplenty, Orchestra CMS, Heroku Connect.**

**Client: AT&T, Plano TX June 2016 to June 2019**

**Position: Sr. Salesforce Developer**

**Project1: AT&T Partner Exchange Portal**

**Responsibilities**

* Design, develop, and configure cutting edge salesforce.com applications
* Maintained and customized Salesforce.com scopes such as users, roles, profiles, groups, accounts, contacts, record types, sharing rules, custom objects, pick lists and page layout customization to support vital business functions.
* Trouble shoot user issues and managed incoming tickets relating to field and record accessibility
* Develop formulas and validation rules to ensure accuracy of business processes
* Used sandbox for testing and migrated the code to the deployment instance after testing using change sets.
* Implemented pick lists, lookups, master detail relationships, validation and formula fields to the custom objects.
* Implemented process automation using Salesforce automation tools like Process Builder, Flows, and Workflow Rules to streamline business processes and improve efficiency.
* Documented Salesforce fundamentals and reporting for easy understanding and navigation for business users
* Implemented Test classes and test methods to achieve the required percent of test code coverage.
* Deployed components to other Salesforce orgs using Change sets and ANT Migration tool.
* Built Custom console component like Solutions using the Visualforce page as the related list to the cases to help the support the agents to work easily with the solutions in the support console.

**Environment: Salesforce.com Platform, Force.com,** **Service Cloud**, **Force.com Eclipse IDE, Scrum, Custom objects, Custom fields, Web Services.**

**Project2: AT&T Partner Exchange (Salesforce Lightning Project)**

**Responsibilities**

* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder, Lightning Community Builder and Lightning Component features.
* Switching Apps from Salesforce Classic to Lightning Experience to develop better interaction of and creating reusable components.
* Created community pages and added the lighting components for those pages.
* Used libraries jQuery, bootstrap for out of the box functionality and displayed within the lightning component.
* Leveraged APEX Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
* Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
* Experienced using Force.com IDE for creating, modifying, testing, and deploying Force.com Applications.
* Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader.
* Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
* Designed and deployed Custom objects, Entity-Relationship data model, Formulas, Validation rules on the objects, Page layouts, Custom tabs, Components, Roles, Profiles, Public Groups, Permission Sets, Custom Settings and Labels to suit to the needs of the application.
* Created Users, Roles, Public groups and implemented Role Hierarchies, sharing rules and Record Level Permissions to manage sharing access among different users.
* Worked on Lightning Process builder flows, Connect API, Chatter and quick Action.

**Environment: Salesforce.com Platform, Force.com, Eclipse IDE, Lightning Components, Apex classes & Controllers, HTML, JavaScript, Data Loader,** **Service Cloud Console, Custom objects, Web Services.**

**Project3: AT&T Partner Solutions (APS)**

**Responsibilities**

* Design and develop the single page application using HTML5, CSS3, JavaScript, Bootstrap, Node.js, NPM.
* Developed and implemented input validation and data sanitization techniques within HTML forms and JavaScript to mitigate XSS vulnerabilities at the frontend.
* For the data communication between various components used Input, output decorators and shared services.
* For the better user navigation between the components used routing feature using Angular 4 router module.
* Optimized UI performance by employing CSS best practices, minimizing render-blocking resources, and reducing page load times for enhanced user experience.
* Leveraged TypeScript to enhance the development experience while working with Bootstrap, ensuring type safety and robustness in the integration process
* Implemented asynchronous functions and handled asynchronous events in the UI.
* Implemented Template Driven Forms and Model Driven Forms including Form controls and custom form validations in the application.
* Used HTTP Interceptors client Module (Angular 4) to implement the caching to mutate the Http calls in the application.
* Used ITrack to keep track of tasks and increase productivity, and Communication.

**Environment: HTML 5, CSS3, LESS, jQuery, Angular 4, Node JS, Gulp, ng2-Bootstrap, GIT.**

**Client: PepsiCo, Plano TX Aug 2015 to May 2016**

**Position: UI Developer**

**Responsibilities**

* Developed and maintained robust, single-page applications (SPAs) using Angular 2+ framework, leveraging features like components, services, directives, and pipes
* Extracting and transforming unstructured data from various sources using NodeJS.
* Designed table-less layouts using CSS3 and appropriate HTML5 tags as per W3C Standards.
* Utilized Angular services, RxJS observables, and state management libraries for efficient state handling and data flow within applications.
* Use JavaScript to make dropdown menus on web pages and displayed part of a webpage upon user request.
* Conducted comprehensive unit tests using Angular testing utilities like Jasmine, and Karma, ensuring high code coverage and reliability.
* Used Data Tables, a table plugin for jQuery, to display the data in tables along with pagination
* Responsible for Integrating UI with Server using XML, JSON and RESTful API.
* Conduct full functional tests, link tests and the browser compatibility tests for the Websites.
* Integrated code repositories (such as Git) with Jenkins to trigger automated builds upon code commits, enabling early detection of issues in the UI codebase.

**Environment: HTML 5, CSS3, Angular JS, Node JS, Bootstrap, jQuery, AJAX, JSON, firebug, Notepad++, github.**

**Client: State Farm Insurance, Bloomington IL July 2014 to Aug 2015**

**Position: UI Developer**

**Responsibilities**

* Responsible for developing the UI pages using HTML5, CSS3, JavaScript, Bootstrap, Node JS, JSON, and jQuery, Ajax.
* Developed Page layouts, Navigations and presented designs and concepts to the clients & the management to review.
* Worked on the MVC architecture of Angular JS in developing the Single Page Application, build the controllers and directives which are totally customized to meet the needs of the application.
* Developed the overall layout design which is responsive by using Bootstrap and UI Bootstrap in Angular UI.
* Integrated frontend interfaces with backend services through RESTful APIs, facilitating data exchange and ensuring synchronization between layers
* Used Interactive data binding, filters, and animation events using AngularJS.
* Designed and documented REST full APIs, including JSON data formats.
* Used MongoDB instances with monitoring and backup capabilities.
* Used CSS Sprites to decrease the number of HTTP requests and load time of web pages.

**Environment: HTML 5, CSS3, Angular JS, Node JS, Bootstrap, jQuery, AJAX, JSON, firebug, Notepad++, git-hub**

**Education:**

Master’s in Computer Science 2015

Bachelor’s in Information Technology 2011