Fnu Mujtaba

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**Summary**

Senior business analyst my expertise includes analyzing and interpreting business data to drive informed decision-making, optimize processes, and enhance operational efficiency. I excel in gathering and documenting business requirements, creating functional specifications, conducting gap analysis, and facilitating communication between stakeholders

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**Skills**

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| * Tableau * Microsoft Excel * Essbase * Power BI * SQL * Agile Methodologies | * JIRA * Data Modeling * Planning & Organizing * SWIFT * Business Process Mapping * Scrum & SAFe |

**Professional Experience**

**Senior Business Analyst** (Telecom) 01/2021 to Current

**AT&T Corporate** Dallas, TX

* Spearheaded the Single Sign-On (SSO) login project, acting as a pivotal liaison between stakeholders, management, developers, and testers.
* Applied Agile methodologies to adapt to evolving requirements and ensure the timely delivery of project milestones.
* Leveraged Power BI to craft dynamic dashboards and reports, providing real-time insights into project metrics and KPIs.
* Conducted regular meetings with developers and technical teams to discuss project progress, resolve issues, and align on technical implementation.
* Utilized Power BI and other data visualization tools to analyze project data, track key performance indicators, and provide stakeholders with actionable insights.
* Utilized advanced data modeling techniques to design and optimize database structures, ensuring efficient data storage, retrieval, and manipulation.
* Conducted thorough data analysis, identifying trends, anomalies, and patterns to provide actionable insights for business process improvement and informed decision-making.
* Played a central role in project management by creating detailed project plans, defining milestones, and managing timelines to ensure project delivery within schedule and budget.
* Collaborated with testing teams to establish comprehensive test plans and test cases, ensuring the quality and reliability of the SSO login system.
* Collaborated with cross-functional teams to gather and analyze business requirements for a financial services mobile app using Swift.
* Conducted thorough market research to identify user needs and preferences, influencing the app's design and features.
* Developed detailed user stories, use cases, and wireframes to ensure alignment with business objectives and user expectations.
* Worked closely with iOS developers to translate requirements into Swift code, ensuring seamless functionality and optimal user experience.
* Actively participated in user acceptance testing (UAT) sessions, incorporating user feedback to refine the SSO login experience.
* Designed comprehensive workflow diagrams using Visio that provided a clear representation of business processes, aiding in process optimization and efficiency improvements.
* Acted as the Jira administrator, managing user access, permissions, and configurations, optimizing the tool's performance, and implementing plugins and integrations to enhance team productivity and workflow efficiency.
* Defined and configured Jira Align based on business requirements and workflows; collaborated with product owners to align product backlogs with strategic objectives.
* Maintained transparent and open communication with stakeholders, providing regular updates, progress reports, and addressing concerns promptly.
* Successfully delivered the Single Sign-On (SSO) login project, enhancing user experience, security, and efficiency for AT&T's customer login processes.
* Led a multifaceted project to enhance the SSO login experience for millions of AT&T customers.
* Leveraged Power BI to create dynamic dashboards and reports, providing real-time insights into project metrics and KPIs.
* Conducted extensive data analysis using SQL queries and SQL joins to extract meaningful insights from complex databases, enabling informed decision-making and process optimization.
* Successfully optimized the authentication process, enhancing user experience and data privacy.
* Facilitated collaboration with prominent clients such as HBO, AT&T TV, and Netflix.
* Managed a two-year project from inception to completion, delivering it on time and within budget.

**Senior Business Analyst** (Health Care) 04/2019 to 12/2020

**Medtronics** Northridge , California

* Successfully contributed to the project's launch, which positively impacted the lives of diabetes patients by providing them with an effective tool for monitoring their diabetic levels. Leveraged Power BI for post-launch data analysis and reporting, highlighting project success.
* Led requirements gathering sessions with medical professionals and end-users to understand their needs and preferences in using Medtronic BLE devices.
* Collaborated with QA teams to establish rigorous testing protocols, resulting in the production of high-quality, reliable Medtronic BLE devices. Power BI reports were leveraged for test progress monitoring and defect analysis.
* Utilized advanced data analysis techniques to interpret financial data and generate actionable insights for stakeholders, facilitating informed decision-making.
* Prepared and presented financial reports to senior management, providing a comprehensive overview of the organization's financial performance and recommending actionable strategies.
* Spearheaded the integration of financial systems with other healthcare platforms, ensuring seamless data flow and enhancing operational efficiency.
* Automated manual financial processes, optimizing resource utilization and reducing errors in financial transactions.
* Developed and implemented comprehensive data reporting strategies that effectively communicated complex business insights to stakeholders using tools such as Tableau, Power BI, or similar platforms.
* Developed and optimized SQL scripts to manipulate and transform large datasets, improving data quality and facilitating accurate reporting for business stakeholders.
* Integrated Jira Align with other business tools, enabling seamless data flow and enhancing productivity.
* Conducted training sessions for teams to ensure proficient use of Jira Align for improved project management and reporting.
* Utilized Essbase to conduct in-depth financial analysis, enabling precise forecasting and budgeting for the organization.
* Developed and maintained Essbase cubes to streamline data aggregation, resulting in a 20% increase in reporting efficiency.
* Collaborated with cross-functional teams to gather business requirements and implemented Essbase solutions that enhanced data accuracy and informed strategic decision-making.
* Implemented custom dashboards and reports in Jira Align to provide real-time visibility into project progress and metrics.
* Acted as a bridge between business units and technical teams, ensuring effective communication and successful project outcomes.
* Championed the adoption of agile principles across the organization, conducting training sessions and workshops for 100+ employees, resulting in a cultural shift towards agile mindset and a 30% increase in team collaboration and adaptability.

**Business Analyst** (Health Care) 09/2015 to 02/2019

**Incapsulate**  Hyderabad, IND

* Led Salesforce.com integration efforts within a cross-functional agile delivery team, ensuring seamless alignment with business objectives and enabling enhanced collaboration and efficiency in project execution.
* Applied SAFe/Scrum methodologies to streamline project lifecycles, facilitating effective sprint planning, backlog refinement, and daily stand-ups, resulting in accelerated product delivery and improved adaptability to changing requirements.
* Led the successful implementation of financial systems, ensuring alignment with organizational objectives and compliance with industry regulations.
* Collaborated with cross-functional teams to gather and analyze business requirements, translating them into detailed system specifications.
* Conducted thorough process analysis, identified inefficiencies, and recommended process improvements to streamline financial operations.
* Developed and maintained comprehensive documentation including system design, data models, and user guides.
* Analyzed and interpreted complex financial data using Essbase, providing critical insights and actionable recommendations to improve business strategies and decision-making processes.
* Developed and maintained Essbase databases, ensuring accuracy, efficiency, and optimal performance to support financial modeling and forecasting.
* Collaborated with cross-functional teams to gather business requirements and translate them into Essbase models, streamlining data integration and reporting processes.
* Conducted thorough data validation and reconciliation procedures to guarantee the accuracy and reliability of financial reports generated through Essbase.
* Created and presented executive-level reports and dashboards, offering a comprehensive view of financial trends and performance indicators, aiding in informed decision-making
* Collaborated with cross-functional teams to understand business requirements and translate them into effective SQL queries, ensuring alignment between technical solutions and business objectives.
* Coordinated with cross-functional teams to define business requirements and translate them into Jira Align configurations.
* C Played a pivotal role in developing and managing budgets, closely monitoring expenses, and analyzing variances to ensure adherence to financial targets and cost efficiency.
* Collaborated with finance teams to align budgetary allocations with organizational objectives, optimizing resource allocation and utilization
* Utilized advanced financial modeling techniques to forecast future financial performance, supporting strategic planning and resource allocation.
* Developed predictive models to assess the financial impact of various scenarios, aiding management in making informed decisions for sustainable growth.
* Conducted regular Jira health checks, diagnosing and resolving issues, optimizing configurations, and providing technical support to users, ensuring seamless operation and maximum utilization of the tool's capabilities.

**Education and Training**

Master of Business Administration: Information Technology Project Management **08/2021**

Westcliff University Irvine, CA

Bachelor in Computer Science: Computer Science **05/2015**

Osmania University Hyderabad, India