

MISBAH DALVI

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An entrepreneurial technology and business leader with executive and operational experience of over 10 years of experience in advisory consulting, project management, process design, delivery and IT operations

- **Strategy & Advisory Planning:** Successfully translate business strategies/initiatives into executable program covering deliverables across the board maintaining operational efficiencies in areas such as: digital transformation, new business/product launches, merger/acquisition design & integration, organization design & development
- **M&A Delivery Management** includes managing mission critical Programs in M&A integration, legacy migration, legal services, enterprise collaboration, organization and operating model design, capital management, operations and IT strategy. Along with Vendor management and developing proposals, RFPs, creation and maintenance of SOWs
- **Relationship Management:** Work closely with C-level & senior executives to identify opportunities and grow organizational footprint within business & technology. Proficient in presenting, communicating and training project teams with a highly organized and disciplined goal-oriented approach.
- **Agile** - Certified Scrum Master & Release Train Engineer with experience in implementing Agile Methodology using JIRA, Azure Devops ADO, Monday.com, Rally & Version One (Kanban/Scrum) tool.
- **Digital Transformation:** Collaborate with clients to present and implement digital strategies for sales/marketing, mobile practice, data analytics and cloud enablement.
- **Artificial Intelligence:** Collaborate effectively with clients leveraging AI for competitive advantage using algorithms, machine learning, NLP, and LLM models to design, deploy, and lead AI projects

SKILLS

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|---------------------------------|----------------------------|------------------------|
| · Program/Project Management | · Financial Management | · Process Improvements |
| · Strategic Planning & Tactical | · Performance Optimization | · Business Development |
| · Global Resource Management | · Roadmap Development | · Change Management |

EXPERIENCE

Boston Consulting Group · New York · NY

Apr 2018 - Present

Project Manager/Expert Advisor

- Manage end to end client engagement for program & portfolio delivery from inception to delivery, leveraging waterfall & and scaled agile processes
- Project Highlights:
 - **Morgan Stanley eTrade:** Project Manage M&A & IT program for Enterprise PMO on ADO activities including Legal Day 1, Lift & Shift and Conversion program from inception to 80 members team
 - **Global Payments & Network:** Scale \$12m program from inception to delivery on for COTS implementation & integration leveraging generative artificial intelligence AI, for building, training, and deploying projects data transformation
 - **Cardworks:** Digital & Data transformation of for Merrick Bank and other credit unions, including upgrades to automation technologies, M365, business process management and business intelligence using SAFe agile practices
 - **Prudential:** Deliver an 18-month \$20m program to migrate over 120 legacy applications from on prem to AWS cloud-based data lake to enable intelligent reporting for HR & financial advisors in the Retirement, 401K & Pension workstream
- Develop & implement scalable & repeatable processes for clients on Scaled Agile (SAFE), strategy, governance structures, roadmaps, people, financial & change management down to project tracking, milestones & WBS
- Implement waterfall and agile hybrid approach where necessary, working with business stakeholders & technology teams
- Facilitate & lead Agile Ceremonies (PI Planning, Sprint Planning, Grooming, Retro & Standups) with Business, Technology & concerned stakeholders, with active product/business participation for the

sprint planning calls. Work behind the scenes prior to the sprint planning calls to understand requirements and provide the teams lead time to determine story points

- Collaborate & establish relationships from senior management, cross functional stakeholders, product, technology, HR, marketing, legal & finance to seek alignment, manage risks and address issues & roadblocks
- Responsible for internal teams & clients financial management. Develop reporting solutions that analyze information efficiently for budget/forecasting and competitive advantage
- Enhance the reporting structure with data visualization. Implement solutions that analyze information efficiently for forecasting and competitive advantage. Present status reports to Senior Management & Executive Steering Committee
- Monitor, enhance and operationalize all financials including budget, forecast, SOW effort leveraging Planview, Clarity etc
- Setup project guidelines and process using tools: JIRA, Azure Devops ADO, Rally, Monday.com, Version One, Confluence, Clarity, ServiceNow, MS Project, MS PowerPoint & MS Office Suite

Citi · Jersey City · NJ (Maavi Consulting Group)
2014 - Apr 2018

May

Project Manager · Cash & Payments Technology

Management consultant for Global Payments & Receivables Portfolio for Citi's Commercial Banking programs.

- Certified Scrum Master for the team and assisted in creating and maintaining Kanban Board. Facilitating daily stand up with the team. Assist in overall program/project planning and ensure cross-team dependencies are well-understood and modeled in project plans and timelines
- Implement waterfall and agile hybrid approach where necessary, working with business stakeholders & technology teams
- Identify, document, and publish risks and issues related to the overall program and to define resolution paths where required. Resolve cross-team impediments and blocking issues. Collect and consolidate cross-team status for delivery to stakeholders and executive management.
- Global Payments Program Delivery: Defined and initiated projects to implement CitiFT to ASPAC, EMEA, and Mexico and enhancement releases for EMEA and NAM to align with business strategy
- Program Management: Chaired weekly and monthly Steering Committee, Program status and Change Review Board meetings
- Risk & Change Management: Implemented strict Change Control process, established Change Review board and implemented globally to manage and control program's scope. Defined and implemented Risk management strategies
- Budget & Financial Management: Responsible of overall budget and forecast of Global Payments programs

Morgan Stanley Smith Barney · New York · NY
Jan 2011 - May 2014

Project Manager · Wealth Management

- Project manage Sales Technology team for Morgan Stanley & Smith Barney
- Manage a portfolio of over 10 projects with waterfall & agile methodologies – driving effort from Analysis to Production
- Work with legal team to help drive the communication, branding and implementation for Day One
- Initiate and implement program & process charters, change & risk controls with FAs, Technology & Operations teams
- Work closely with Financial Advisors, Communication Teams and Operations at all project levels and phases

Thomson Reuters · New York · NY
2010 - Aug 2010

May

Project Management Internship · PMO Markets & Investment

Cisco Systems · San Jose · CA
Sep 2009
Analyst · Internship

May 2009 -

EDUCATION

New Jersey Institute of Technology · Newark · New Jersey

Major · Bachelor of Science · Information Technology

Minor · Business Management

- ITIL v3 Foundation Certification
- Project Management Professional (PMP) · Project Management Institute (PMI)
- Certified Scrum Master (CSM) · Certified SAFe Scrum Master (SSM)
- Comprehensive Project Management Workshop · American Management Association
- Effective Executive Speaking · American Management Association

CERTIFICATION & ACTIVITIES

- ITIL v3 Foundation Certification
- Project Management Professional (PMP) · Project Management Institute (PMI)
- Campus Activities and Programming · Programs Director
- Web3 Enthusiast · Golf · Water Sports · Travel